Resource Guide

Generated November 28, 2026 · 17 open facilities · closed facilities are not listed · call before you go: details change quickly

GA

FEMA Joint Field Office (JFO) Georgia Flood Response HQ

Info/Hotline · Open

FEMA
Tucker, GA
Service Temporary

9/28/09 GAVOAD ConCall Notes:

4. FEMA Report (Ken Skalitzky & Susie Calvert)
• 1–800–621–FEMA & www.disasterassistance.gov to register for assistance
• Visit the FEMA website for news on DRCs and other info as the situation progresses.
• 8ooo registrations so far, $6 million in assistance. 49 max grants have been given out. Cobb has highest registrations so far at around 2400.
• VOAD agencies can help FEMA out by verifying assistance for families you have contact with. Only 22 SBA packets have been turned in – remind people to fill out there SBA packets as well in case they qualify for other assistance.
• FEMA would like to have a daily meal count from all agencies, churches, etc. who are feeding workers or individuals in the flooded areas. If meals are distributed to you from Red Cross, Southern Baptist, or another agency, please let us know that also. Agencies are doing a great job and we would like for all to know the services that you are contributing. You may email or call me. Thanks for the help.
Susie Calvert, Voluntary Agency Specialist (571–340–1936, suzanne.calvert@dhs.gov)
• Keep track of your volunteer hours in case of match opportunity for county EMA through public assistance. Report your volunteer hours to GEMA (and local EMA if you can do a county–by–county breakdown) weekly.
• No need to wait on pulling out drywall if its wet, just make sure damage is documented (addressed by Ken, Dan @ GEMA, & Bob).

Contact: Ken Skalitzky

Also see FEMA, Region IV HQ database record:
https://reliefdb.org/shelters/1135
Campaigns: 2009 SouthEast Floods, September; Government, FEMA / Department of Homeland Security
Updated Sep 29, 2009 · https://reliefdb.org/shelters/4550

Billy Graham Rapid Response Team (9/09 GA Flood Response)

Info/Hotline · Open

Faith Based Disaster Response/Ministry
Various, GA
Phone 678–202–5974
Web www.billygraham.org/News_Article.asp?ArticleID=675
Serves Atlanta Metro Area, GA
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

Douglas Disaster Recovery Community Partner
Meeting Notes Wednesday– September 30, 2009
9:00–11:00am United Way in Douglas County

Billy Graham: Emotional/Spiritual Care can call 678–202–5974

September 29 — They are trained to listen with sensitivity and help with practical needs. Along the way, Rapid Response Team chaplains end up showing the love of Christ and, many times, lives touched by tragedy are forever changed.

This week, for example, Billy Graham Rapid Response Team (RRT) chaplains are ministering in suburbs west of Atlanta that were hard hit by recent flooding. Walking from home to home, they will stop and just listen to a homeowner in pain. Or, they will simply sit next to someone who has lost everything. Then they ask the person if they can pray.

Sometimes, a person will pray to accept Christ, but that is not a goal. The chaplains will share the Gospel if and when it is appropriate, but never in a manner or a time that would add to the person's stress. The chaplains learn that compassion must precede evangelism.

And that is the case in Georgia. Serving alongside volunteers from Samaritan's Purse they are now meeting with people and listening. Already, chaplains have prayed with 45 people.

Services offered: Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Post Disaster Counseling; Counseling, Spiritual
Campaigns: 2009 SouthEast Floods, September; Billy Graham Rapid Response Team; Samaritan's Purse; United Way
Updated Oct 2, 2009 · https://reliefdb.org/shelters/4653

CERT (Community Emergency Response Team) – Georgia

Info/Hotline · Open

C.E.R.T.
Various, GA

Phone http://www.citizencorps.gov/cc/CertIndex.do?reportsForState&cert=&state=GA
Web www.citizencorps.gov/cc/CertIndex.do?reportsForState&cert=&state=GA
Serves Statewide, GA
Service Temporary

Campaigns: 2009 SouthEast Floods, September; 2011 Georgia Tornados; 2011 Spring – Tornadoes–Floods–Wind Storms; CERT (Community Emergency Response Team)
Updated Sep 28, 2009 · https://reliefdb.org/shelters/4597

Disaster Legal Services – 9/09 GA Flood Response

Info/Hotline · Open

FEMA
See FEMA DRC's in Database for physical locations, Various, GA

Phone 866–584–8027
Serves 9/09 NorthEast GA Flood Areas
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

Disaster Legal Services – People in those same counties may also qualify for free legal help for disaster–related issues such as landlord–tenant disputes, insurance claims, unemployment benefits, consumer law and housing law. The service is provided by the State Bar of Georgia Young Lawyers Division, the American Bar Association Young Lawyers Division, the Georgia Legal Services Program and FEMA.

Apply for legal services by calling, toll–free, 866–584–8027.

NOTE: If you want to get legal assistance in person, go to your local FEMA Disaster Recovery Center (DRC) – See the database listings for physical locations.

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities; Hotline * (ANY/ALL Types); Hotline, Legal Advice & Counsel (Disaster Survivors); Services: Legal Assistance for Disaster Survivors
Campaigns: 2009 SouthEast Floods, September
Updated Oct 2, 2009 · https://reliefdb.org/shelters/4646

FACEBOOK ~ GA, 2011 Tornadoes – INDEX

Info/Hotline · Open

Various, GA
Service Temporary

This facility record is an INDEX of Facebook pages/groups serving the Spring 2011 Tornadoes & Storms in Georgia.

The National Center for the Prevention of Home Improvement Fraud
http://www.facebook.com/pages/The–National–Center–for–the–Prevention–of–Home–Improvement–Fraud/207178312645275?sk=info

How Can We Help Recent Tornado Victims?
http://www.facebook.com/#!/pages/How–Can–We–Help–Recent–Tornado–Victims/220059254678206

Photographers helping restoring memories of April 27,2011 Tornados"
http://www.facebook.com/#!/pages/Photographers–helping–restoring–memories–of–April–272011–Tornados/222153911135010

We remember: Deadly Tornado outbreak in N. Georgia April 27–28, 2011
http://www.facebook.com/pages/We–remember–Deadly–Tornado–outbreak–in–N–Georgia–April–27–28–2011/207110995978154?ref=ts

Magnolia Disaster Relief
http://www.facebook.com/#!/pages/Magnolia–Disaster–Relief/144667118939142

Middle Georgia Tornado Relief
http://www.facebook.com/#!/pages/Middle–Georgia–Tornado–Relief/203629389677146

Georgia Tornadoes
http://www.facebook.com/#!/pages/Georgia–Tornadoes/187539807958959

Lost & Founds Pets in Georgia Tornados 4/27/11
http://www.facebook.com/#!/lostandfoundpetsingeorgiatornados

Floyd County Emergency Management
http://www.facebook.com/pages/Floyd–County–Emergency–Management/157932783266?sk=wall

Services offered: Information Resource, Online Networking, Facebook Page/Group
Campaigns: 2011 Georgia Tornados
Updated May 20, 2011 · https://reliefdb.org/shelters/8252

Faith In Action (Furniture Donation Pick Up & Delivery)

Info/Hotline · Open

Faith-Based Disaster Relief
None provided, Various, GA

Phone 770-833-7236 (To arrange donation pickup)
Web gafaithinaction.com/put-your-faith-in-action
Serves Douglas County and Surrounding Areas
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

Faith in Action 770-833-7236
gafaithinaction@aol.com
678-379-3812

from the website:

Be a donor

contact us by email at gafaithinaction@aol.com to arrange pick-up of your gently used boxspring and mattress sets; bedframes; dressers; sofas and chairs; kitchen table and chairs; cribs; microwaves; washers and driers; refrigerators; dish sets; silverware sets; towel sets; linen sets; coffee tables and end tables.

Pick ups and deliveries are scheduled on Saturday and Sunday afternoons by appointment.

Be a team member

contact Tina Boggs by email at gafaithinaction @ aol . com if you are interested in picking-up donations or delivering to our clients on a Saturday or Sunday afternoon once a month. You will need access to a pick-up truck; the physical ability to move and install furniture and appliances; the calling and gifting to be a servant and desire to pray with our clients. FIA Teams are required to go out in pairs.

Be a ministry partner

contact Beau McClain by email at gafaithinaction @ aol . com if your church, ministry, small group, Sunday School class, or other organization seeks unity within the Body of Christ and opportunities to serve others.

Older Notes:

Accepting furniture including washers, dryers, refrigerators, sofas, dressers, microwaves, TV sets, kitchen table and chairs, mattresses and box springs.

Items must be gently used and in good working order. Donation pick up in Douglas County and surrounding areas.

Per Beau McClain of FIA: "We go directly to survivor locations, deliver and set up the items they have requested".

Services offered: Appliances, Large, * Household (ANY/ALL Types); Appliances, Small * (ANY/ALL Types); Distribution * (ANY/ALL Types); Distribution, Bulk Distribution; Donations, Delivery Service, Large Item Donation Delivery Service; Donations, Drop-Off, Collection Site Location; Donations, In-Kind Donation, Services; Donations, In-Kind Donations Services, Small Lots; Donations, Pickup, Pick Up Service; Donations, Pickup, Pick Up Service, Large Item Donation Pickup; Furniture * (ANY/ALL Types); LOAN ONLY, Truck; Vehicle, Truck * (ANY/ALL Types); Vehicle, Truck, Box Truck; Vehicle, Truck, Pick-Up, Pickup; Volunteers, Misc. * (ANY/ALL Types)
Campaigns: 2009 SouthEast Floods, September
Updated Jun 18, 2011 · https://reliefdb.org/shelters/4656

Georgia State Level Declared Counties (Sept 09) lists county's city & websites

Info/Hotline · Open

Various, GA

Service Temporary

http://www.accessnorthga.com/detail.php?n=223414&c=1

Posted: Monday, September 21st 2009 at 8:06pm

State of emergency declared in 17 Georgia counties

The Associated Press

ATLANTA – Gov. Sonny Perdue has issued a state of emergency for 17 Georgia counties that were affected by heavy rain and severe weather.

Perdue issued the declaration Monday afternoon after viewing storm damage in Douglas and Paulding counties from the air.

The storm has battered the Southeast and is blamed for five deaths in Georgia.
Carroll, Catoosa, Chattooga, Cherokee, Clayton, Cobb, Crawford, DeKalb, Douglas, Forsyth, Fulton, Gwinnett, Newton, Paulding, Rockdale, Stephens and Walker counties are covered by the order.

The governor said he and his wife were saddened by the deaths and are focused on rescuing victims and preventing further damage.

County/City List :(Maps & county profiles are included in website)
http://www.georgia.gov/00/channel_title/0,2094,4802_5061,00.html

Carroll County www.carrollcountyga.com (770) 830–5800

• Carrollton (County Seat) www.carrollton–ga.gov
• Bowdon www.bowdon.net
• Mount Zion
• Roopville
• Temple www.templega.us
• Villa Rica www.villarica.org
• Whitesburg

Catoosa County www.catoosa.com (706) 965–2500

• Ringgold (County Seat)
• Fort Oglethorpe

Chattooga County www.chattoogacountyga.com (706) 857–0700

• Summerville (County Seat)
• Lyerly
• Menlo
• Trion

Cherokee County www.cherokeega.com (678) 493–6000

• Canton (County Seat) www.canton–georgia.com
• Ball Ground www.cityofballground.com
• Holly Springs www.hollyspringsga.net
• Waleska
• Woodstock www.woodstockga.gov/

Clayton County www.co.clayton.ga.us (770) 477–3208

• Jonesboro (County Seat) www.jonesboroga.com
• Forest Park www.forestparkga.org
• Lake City
• Lovejoy
• Morrow www.cityofmorrow.com
*** local media listed on site
• Riverdale

+Cobb County www.cobbcounty.org (770) 528–1000

• Marietta (County Seat) www.mariettaga.gov
• Acworth www.acworth.org
• Austell www.austellga.gov
• Kennesaw www.kennesaw–ga.gov
• ** Powder Springs www.cityofpowdersprings.org
• Smyrna www.ci.smyrna.ga.us

Crawford County (478) 836–3782

• Knoxville (County Seat)
• Roberta

DeKalb County www.co.dekalb.ga.us (404) 371–2000

• Decatur (County Seat) www.decaturga.com
• Avondale Estates www.avondaleestates.org
• Chamblee www.chambleega.com
• Clarkston www.cityofclarkston.com
http://www.cityofclarkston.com/Content/ContentCT.asp?P=22

• Dunwoody www.dunwoodyga.gov
• Doraville www.doravillega.us

• Lithonia
• Pine Lake www.pinelakega.com
• Stone Mountain www.stonemountaincity.org

Douglas County www.co.douglas.ga.us
http://www.celebratedouglascounty.com/index.html
• Douglasville (County Seat) www.ci.douglasville.ga.us

Forsyth County www.forsythco.com
• Cumming (County Seat) www.cityofcumming.net

Fulton County www.co.fulton.ga.us (404) 730–4000

• Atlanta (County Seat & state capital) www.atlantaga.gov
• **Alpharetta www.alpharetta.ga.us
• College Park www.collegeparkga.com
• East Point www.eastpointcity.org
• Fairburn www.fairburn.com
• Hapeville www.hapeville.org
• Johnscreek www.johnscreekga.gov
*** local media listed on site
• Milton www.cityofmiltonga.us
• Mountain Park www.mountainpark–ga.gov
• Palmetto
• **Roswell www.roswellgov.com
• **Sandy Springs www.sandyspringsga.org
• Union City www.unioncityga.org

Gwinnett County www.gwinnettcounty.com (770) 822–8000

• Lawrenceville (County Seat) www.lawrencevillega.org
• Berkeley Lake www.berkeley–lake.com
• Buford www.cityofbuford.com
• Dacula www.daculaga.gov
• Duluth www.duluth–ga.com
• Grayson www.cityofgrayson.org
• Lilburn www.cityoflilburn.com
• Loganville www.cityofloganville.com
• Norcross www.norcrossga.net
• Snellville www.snellville.org
• Sugarhill www.cityofsugarhill.com
• Suwanee www.suwanee.com

Newton County www.co.newton.ga.us (770) 784–2000
http://co.newton.ga.us/content/view/116/31/

• Covington (County Seat) www.cityofcovington.org
• Mansfield
• Newborn
• Porterdale
• Oxford http://oxfordgeorgia.org/ (corrected link)

+Paulding County www.paulding.gov (770) 443–7550
http://www.paulding.gov/

• Dallas (County Seat) www.dallas–ga.gov
+++ http://www.cityofdallasga.com/

• Braswell
• Hiram

Rockdale County www.rockdalecounty.org (770) 929–4000

• Conyers (County Seat) www.conyersga.com

Stephens County

• Toccoa (County Seat) www.cityoftoccoa.com
• Martin

Walker County www.co.walker.ga.us (706) 638–1437

• LaFayette (County Seat) http://www.cityoflafayettega.org/
• Chickamauga www.cityofchickamaugageorgia.com
• Lookout Mountain www.lookoutmtnga.com
• Rossville

Services offered: Information Resource * (ANY/ALL Types); Information Resource, Disaster Prep, Governments/Community Groups; Information Resource, Disaster Prep, Relief Workers
Campaigns: 2009 SouthEast Floods, September
Updated Oct 4, 2009 · https://reliefdb.org/shelters/4512

Georgia, State of, Dept of Behavioral Health

Info/Hotline · Open

State Government Agency
Various, GA

Phone 24 Hours, 7 days a week, call 1–800–715–4225, see also below and website
Web mhddad.dhr.georgia.gov/portal/site/DHR–MHDDAD
Serves NE GA
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

9/28/09 GAVOAD ConCall Notes:

Georgia Department of Behavorial Health & Developmental Disabilties (Jeannette David)
• As requested DBHDD has deployed representatives from the Cobb–Douglas Community Service Board to the two DRCs in Douglas County and one DRC in Cobb County. Staff from the Highland Rivers CSB are at the DRC in Cherokee County. DBHDD are now staffing all of the DRCs.
• Georgia disaster mental health web site at www.georgiadisaster.info. Responders are reminded to take time off at least one day a week for self–care.

Contact Information

For more information about DBHDD contact the DBHDD Regional Office in your area.

Georgia Crisis and Access Line – 24 Hours, 7 days a week, call 1–800–715–4225.
To locate treatment or support services for individuals with mental illness, substance abuse disorders or developmental disabilities, visit http://www.mygcal.com.

Division of Mental Health: 404–657–2273

Division of Developmental Disabilities: 404–463–8037

Division of Addictive Diseases: 404–657–2331

Office of Provider Services: 404–657–2144

Office of Hospital Operations: 404–657–2270

DUI Intervention Program: 404–657–6433

Constituent Services: 404–657–5974

Please note that the following number will be disconnected on October 31, 2009: 404–657–2260.

See website for these tools:

* Service Locator
Locate mental health, addictive disease, developmental disability, mental retardation Medicaid waiver, or child and adolescent mental health services.

* DBHDD State Office Directory
Locate DBHDD State Office contact information.

* Constituent Services
The Office of Legislative Affairs and Constituent Services serves as DBHDD's primary point of contact for activities related to the GA General Assembly. It also serves as a liaison to consumers, families, advocates, and the general public for assistance.

Services offered: Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Post Disaster Counseling; Demographic Served: Special Needs; Services, Special Needs, Services for People with Special Needs
Campaigns: 2009 SouthEast Floods, September
Updated Sep 29, 2009 · https://reliefdb.org/shelters/4525

Hands On Disaster Response – '09 Georgia Floods Response

Info/Hotline · Standby

Disaster Relief/Recovery
Various, GA
Web hodr.org

Serves NE GA
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

FROM THE WEBSITE:

GEORGIA: Flooding Assessment Conclusion

After an extensive assessment of flood affected areas in Georgia we have found that the clean up/muck/gut phase is moving along rapidly and in most areas will be completed in the coming days.

Affected homeowners wasted no time and began piling damaged household items and building materials on the curb and into dumpsters provided by the counties. Local and National voluntary organizations have also pitched in, with groups like the Latter Days Saints organizing upwards of 930 volunteers during the first weekend post flood.

The Red Cross estimates that just over 2,500 homes suffered damage statewide across some 20 counties. The hardest hit was Cobb County with approximately 1,000 homes having suffered damage.

Our evaluation found that the current needs of those affected are being met and a HODR project is not needed at this time. We will continue to monitor the long–term recovery and keep a watchful eye for any needs that may surface in the coming weeks and months.

We would like to thank our friends at Habitat For Humanity and the Georgia State Voluntary Organizations Active in Disaster (GA VOAD) for their assistance and information sharing.

The Greene family of Roswell, GA also deserves a BIG HODR thank you for their Southern hospitality and tremendous support of our efforts in Georgia.

Please stay tuned to www.HODR.org and twitter.com/HODRopsUSA for the latest on what we're up to.

September 28, 2009 by Beca

9/29/09 GAVOAD notes:

Hands On Disaster Response (Bill Driscoll)
• Been in information–gathering mode the past 3 ½ days. Affected homes in metro Atlanta area have been reported to range from 15000 to 20000 - based on their work so far they feel that actual numbers are at the lower end of that range.

FROM THE WEBSITE:

GEORGIA: Flooding – HODR Sends Advance Team

As the flood waters begin to recede in Northern Georgia, Hands On Disaster Response is sending an Advance Team to the affected area to gather information and speak with local officials and responding agencies to determine how to best fill the needs of the affected communities.

Over the course of the past weekend heavy rains pounded the usually dry Northern portion of the Georgia, dumping up to 21" of rain in some areas. The continued rains caused Governor Sonny Perdue to declare states of emergency in 17 counties. Georgia Emergency Management estimates that 2,000–3,000 homes have been affected at an estimated damage of $250 Million. As of Thursday September, 24, FEMA declared Individual Assistance in four of the affected Metro Counties and local officials are working to get additional federal assistance declared in the coming days.

HODR's Advance Teamwill be working with local partners to ascertain how to best engage in local recovery efforts. For the most up to date information and photos from the team, follow us on Twitter at HODRopsUSA. If you have any connections in the Atlanta area that may be of use to our team, please email us at info@HODR.org.

–The HODR Team

September 24, 2009

Facebook Update 9/26/09:

HODR SENDS ADVANCE TEAM TO GEORGIA
Recent flash flooding in Northern Georgia has affected an estimated 2,000–3,000 homes. HODR's Advance Team is on the ground evaluating the situation, community needs, and potential for a HODR project. Follow us on Twitter @HODRopsUSA for the most current updates and check www.HODR.org for more info as it becomes available.
If you're interested in volunteering in Georgia if a project develops, or in Cedar Rapids (keep reading) please email Tom at info@HODR.org.

9/23: Hands On is assessing the situation and will decide soon what level of support it will provide

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities
Campaigns: 2009 SouthEast Floods, September
Updated Oct 6, 2009 · https://reliefdb.org/shelters/4534

Hope Atlanta Website (List of 9/09 GA Donation Collection Sites)

Info/Hotline · Open

Coalition/Disaster Relief

Various, GA

Web www.hopeatl.com
Serves Atlanta, GA Metro Area
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

6/2011: the website's links don't work. No contact info. Needs list removed from this page.

***

OLD NOTES FROM 2009 Floods:

How Can We Help?
HopeATL is a partnership of churches, organizations, and individuals that want to help you. Please give us your name, tell us we can help in as much detail as possible, and leave any contact info you have and we will get back with you very soon. Hang in there! It will get better.

You can register online for assistance if you've been impacted by the 9/09 GA Floods

Early estimates are that at least 5,000 families throughout metro Atlanta have lost EVERYTHING they own because of flooding. That number may rise, but our city was not prepared for such a disaster. If Katrina taught us anything, it's that hurting people need YOU to respond!

Could you imagine being a single mother with three kids and losing every bit of food, every article of clothing, every diaper, every piece of furniture that you own?

With just around 10% of flood victims having flood insurance, Atlanta runs the real risk of having a major homeless crisis with these folk if we don't help them and give them hope...right away!

REGISTER ON THE SITE TO VOLUNTEER:
Volunteers are needed NOW for cleanup, moving assistance, and to help collect, organize, and distribute donations. No team is too big or too small. Select dates & times here and provide us with your information.

DONATIONS NEEDED:
Care Packages are needed for individuals and families with every item imaginable. Most pressing will be clothes (all ages & sizes), diapers, new socks & underwear, all toiletries, feminine products, cleaning supplies, and more.

CASH/GIFT CARDS DONATIONS:
You can make an online cash/debit donation here and we will pledge that 100% of what you give will go directly to families in need. No middle man. No operational costs. You can also drop off or mail gift cards to places like Wal–Mart, Target, Home Depot, etc. to Courageous Church, 1330 West Peachtree Street, Suite 560, Atlanta, GA 30309. Please include the value amount on the card.

SPREAD THE WORD:
It is URGENT that you get your network, your church or religious home, your job, your family, and your friends on board. The more you tell others, the more our reach will grow EXPONENTIALLY! Tweet it. Facebook it. Text it. Email it. Cell phone it. Use your actual mouth to ask people to help and you will be surprised @ what they do!

DONATION COLLECTION SITE LOCATIONS:

The Church at Chapel Hill
www.ChurchAtChapelHill.com
5357 Chapel Hill Rd.
Douglasville, GA. 30135
770.489.5990

Courageous Church
www.Courageous.tv
1330 West Peachtree, Suite 560
Atanta, GA 30309
404.461.9850

West Ridge Church
www.WestRidge.com
3522 Hiram–Acworth Hwy.
Dallas, GA 30157
770.222.2125

Dogwood Church
www.dogwoodchurch.org
975 Highway 74 S

Tyrone, GA 30290
770.487.6691
Flood Relief Donation Contact:
Cherilyn Ashlock 770–969–8786

Destiny Metropolitan
Worship Church
www.DestinyMetro.org
1775 Water Place SE
Atlanta, Georgia 30339
770–509–9010

First Baptist Church of Conyers
www.FirstConyers.com
2100 Highway 138 NE
Conyers, GA 30013
770.483.8700

FBC Chattahoochee
www.FBCchat.com
1950 Bolton Road NW
Atlanta, GA 30318
404.794.4922

The Greater Travelers Rest
Baptist Church
www.GreaterTravelersRest.org
4650 Flat Shoals Parkway
Decatur, GA 30034
404.243.9336

Spirit Life Church
4889 Hill Road,
Powder Springs, GA 30127
email: scottieknollin@gmail.com
website: www.spiritlifechurch.org
phone: 770.222.2204 (church office), 404.245.8212 (Kara Williams), or 678.467.2646 (Scottie Knollin)

Hebron World Church
7165 Turner Lake Circle,
Covington, GA 30014
email: info@hebronwc.org
phone: 770.787.8002

Services offered: Distribution * (ANY/ALL Types); Distribution, Clothing, For Disaster Survivors; Donations, Drop–Off, Collection Site Location; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer, Volunteer Registry, Online
Campaigns: 2009 SouthEast Floods, September
Updated Jun 19, 2011 · https://reliefdb.org/shelters/4565

Hope–AACR (Animal Assisted Crisis Reponse) Disaster Response

Info/Hotline · Open

Georgia Tornado Relief Resource Directory
Various, GA

Phone MAIN #: 877–467–3597 GA ASSISTANCE: 770–777–2420, 770–375–6884
Contact Deborah Hatherley
Email wasl.dlh@gmail.com
Web www.hopeaacr.org/hope_about_us.htm
Serves NE GA
Eligibility Shelter Evacuee's Impacted by the 9/09 GA Floods
Service Temporary

5/2/2011:

HOPE AACR is a national all–volunteer, 501–c 3 non–profit, crisis response organization with specially trained and certified handler/canine teams. We are prepared to partner with relief organizations such as the American Red Cross, FEMA, GEMA, CERT, The Salvation Army, NOVA, local police and fire departments to name a few. HOPE AACR teams are experienced canines and

handlers that are trained, tested and certified to be able to respond and provide emotional comfort and support people affected by crises and disasters. Scientific evidence has shown that animals are a positive factor in helping people cope with traumatic events. Interacting with well–mannered dogs is known to help decrease heart rate, lower blood pressure, and even help first responders to unwind in a simple, yet effective way.

Nationally, we have participated alongside other disaster relief agencies for many years. In fact, we were invited by the Red Cross to assist at Virginia Tech following the shootings. HOPE AACR dog/handler teams assisted at the Disaster Recovery Centers in New Orleans during the recovery phase after Katrina. We were invited by FEMA and the Red Cross to provide emotional support and comfort at Pier 94 in New York following 911. In California, our HOPE AACR dog/handler teams are often invited to assist during mudslides and wildfires at the Red Cross Shelters and disaster recovery centers and at the site of the Metro link Train Derailment. For more information about HOPE AACR, please see our website at www.hopeaacr.org

GAVOAD 9/29/09 ConCall Notes:

HOPE–AACR (Deborah Hatherley)
• At the invitation of the Red Cross we have been continuing to visit the shelter at the Cobb County Civic Center at 7:00 pm. We provide emotional support and comfort to individuals affected by crises and disaster through our highly trained certified crises response dogs and handlers. When we arrive, we are welcomed by cheers from the children. Many of the adults and children have shared their smiles and some have shared their personal experiences relating to the flood and their own pets.
• We will continue to go every evening at 7:00 as long as the shelter is open and the Red Cross requests our assistance.
• Our dog/handler teams would be a valuable asset for use at a DRC or distribution center. They are a calming influence and provide emotional support for people waiting in long lines. Our dogs can read stories with children while their parents are getting services. We have been utilized in this capacity in many areas of the country including FEMA at the DRCs in New Orleans after Katrina and at the Family Assistance Centers in NY after 911. If you are setting up a DRC or Distribution center please invite us to help.
• Contact Deborah Hatherley @ 770–777–2420, 770–375–6884, SER@HOPEAACR.ORG for more details.

Southeast operation: Alabama, Eastern Tennessee, Florida, Georgia,
North & South Carolina

Services offered: Animals, Program, Pet Therapy Program; Demographic Served: Survivors, Natural Disaster Impacted Communities
Campaigns: 2009 SouthEast Floods, September; 2011 Georgia Tornados; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated May 20, 2011 · https://reliefdb.org/shelters/4529

Media (News, Newspapers, etc.), includes GA Flood Response '09

Info/Hotline · Open

Media
Various, GA
Serves NE GA
Service Temporary

http://www.11alive.com
http://www.atlantadailyworld.com

Channel 10
http://www.walb.com/
Channel 41 NBC
http://www.41nbc.com/

AJC
http://www.ajc.com/news/

http://www.mdjonline.com/
http://www.times–georgian.com/
http://www.ledgernews.com/
http://gateway–beacon.com/

POSTs for snow in Jan 2011 –
VERY DETAILED:
http://www.atlantadailyworld.com/articles/2011/01/10/adw_news/doc4d2b68cf1e568099103229.txt

http://www.11alive.com/news/local/story.aspx?storyid=172312&catid=266

forum –
http://www.skyscrapercity.com/showthread.php?s=89c69eb32b0fdcb332674d81330f0703&p=70388417#post70388417

9/21/09 FLOODING
http://www.ajc.com/news/minute-by-minute-updates-143387.html

The governor has declared a state of emergency in 17 counties: Carroll, Catoosa, Chattooga, Cherokee, Clayton, Cobb, Crawford, DeKalb, Douglas, Forsyth, Fulton, Gwinnett, Newton, Paulding, Rockdale, Stephens and Walker.

National –
Directory of Newspapers:
http://www.refdesk.com/paper.html
http://www.town-usa.com/news/
http://www.50states.com/news
http://newslink.org

Radio:
http://www.radio-locator.com/
http://www.ontheradio.net/Stations.aspx#StateList

Weather Underground

US Severe Weather Map
http://www.wunderground.com/severe.asp

Services offered: Media, Broadcast Media; Media, Online News Reports; Media, Print News Outlet (newspaper, magazine, etc)
Campaigns: 2009 SouthEast Floods, September
Updated May 3, 2011 · https://reliefdb.org/shelters/4497

Mennonite Disaster Services – Georgia Disaster Response Team

Info/Hotline · Standby

Faith-Based Disaster Relief & Recovery
Various, GA

Web www.mds.mennonite.net
Serves NE GA
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

Mennonites are monitoring the GA Floods situation. No deployment. They will potentially assist with rebuilding once first response phase is over and long term recovery and assessments come in.
Campaigns: 2009 SouthEast Floods, September
Updated Sep 30, 2009 · https://reliefdb.org/shelters/4537

Pet Boarding – INDEX (9/09 GA Flood Response)

Animal Shelter · Open

Animal Boarding
Various, GA

Phone See notes
Serves NE GA
Eligibility Pets impacted by the 9/09 GA Floods
Service Temporary

Persons affected by the flood who have pets who need to be temporarily boarded can contact the following three locations/ organizations for assistance:

West Georgia SPCA: 770.272.3178 www.westgeorgiaspca.org

Atlanta West Animal Hospital: 102 Thomas Dorsey Road, Villa Rica, GA
770.459.2253

Sweetwater Animal Hospital
Lee Road at Fairburn Road (Publix Shopping Center), Lithia Springs, GA 678.838.7387

Call ahead to determine if there are fees for boarding.

Services offered: Animals, Animal Care, Boarding, Pet Boarding; Demographic Served: Animals
Campaigns: 2009 SouthEast Floods, September
Updated Sep 28, 2009 · https://reliefdb.org/shelters/4585

Rental Database, Georgia Housing Search (ONLINE HOUSING RESOURCE)

Info/Hotline · Open

OnLine Resource
Various, GA

Phone http://www.georgiahousingsearch.org/
Web www.socialserve.com/tenant/index.html?state_id=4080&ch=GA
Service Temporary

Thanks GEMA/FEMA!

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals, Housing, Housing Resource Referrals; Housing * (ANY/ALL Types)
Campaigns: 2009 SouthEast Floods, September
Updated Oct 1, 2009 · https://reliefdb.org/shelters/4613

SBA Loan Centers – INDEX – GA Flood Response 9/09

Walk–in Resource · Open

SBA Loan Center
Various, GA

Serves NE GA
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

SBA Disaster Loans Key To Georgia Flood Recovery

ATLANTA, Ga. –– For many Georgians recovering from the September floods, a completed U.S. Small Business Administration (SBA) disaster loan application is as essential to recovery as a mop. Federal grants are just one form of disaster assistance available to those living and working in the 17 Georgia counties recovering from the September flooding.

(Media–Newswire.com) – ATLANTA, Ga. –– For many Georgians recovering from the September floods, a completed U.S. Small Business Administration (SBA) disaster loan application is as essential to recovery as a mop.

Federal grants are just one form of disaster assistance available to those living and working in the 17 Georgia counties recovering from the September flooding.

Most of the money for repairs and replacement of flood–damaged real estate and personal property comes in the form of low–interest SBA disaster loans. Just as important, a completed SBA loan application is a critical component to be considered for some disaster–related grants from the Federal Emergency Management Agency (FEMA).

Homeowners, renters, non–profit organizations and businesses of all sizes can apply for SBA loans to pay for recovery costs not covered by insurance or other sources. People with home–based businesses or rental property who have been affected by the floods may also be eligible for SBA loans.

Homeowners can borrow up to $200,000 to repair or replace their primary residence. Homeowners and renters can borrow up to $40,000 to replace personal property.

Business owners can borrow up to $2 million to repair or replace disaster–damaged real estate, machinery and equipment, inventory and other business assets. SBA also provides small business owners access to Economic Injury Loans that provide money for ongoing businesses expenses to recover from the adverse economic impact of a disaster. Economic Injury Disaster Loans are available even if the businesses didn't sustain physical damages from flooding.

Loan amounts and terms are determined on a case–by–case basis. Interest rates as low as 2.75 percent for homeowners and renters and as low as 4 percent for businesses coupled with payment terms as long as 30 years are intended to make the loans affordable.

Applicants who receive SBA loan applications must complete and return them to be considered for FEMA grants that cover personal property, vehicle repair or replacement, and moving and storage expenses. No one is obligated to accept a loan.

Before applying for a SBA loan, register with FEMA by calling 800–621–FEMA (3362), or TTY 800–462–7585 for the speech–or hearing–impaired. The toll–free numbers are staffed every day from 7 a.m. to 10 p.m. Online registration is also available at www.DisasterAssistance.gov.

SBA representatives at GEMA–FEMA disaster recovery centers will assist in completing your loan application, accept your loan application and answer any of your questions. Questions can also be answered by calling the SBA Disaster Customer Service Center at 800–659–2955 (800–877–8339 for the hearing impaired) Monday through Saturday from 8 a.m. to 9 p.m. EDT. Help is also available by sending an email to disastercustomerservice@sba.gov or online at www.sba.gov/services/disasterassistance.

SBA Business Recovery Centers are open specifically to provide help to businesses. Centers are open Monday through Friday at the following locations:

DeKalb County: Wesley Chapel–William C. Brown Library, 2861 Wesley Chapel Road, Decatur. Open 10 a.m.–7 p.m. Monday–Thursday and 10 a.m. to 5 p.m. Friday.

Douglas County: Douglas County Chamber of Commerce, 6658 Church Street, Douglasville. Open 9 a.m.–5 p.m. Monday–Friday.

Fulton County: Government Service Center, 7741 Roswell Road, Atlanta. Open 8:30 a.m.–5 p.m. Monday–Friday.

The counties under the disaster declaration for Individual Assistance are
Bartow, Carroll, Catoosa, Chattooga, Cherokee, Cobb, Coweta, DeKalb, Douglas, Fulton, Gwinnett, Heard, Newton, Paulding, Rockdale, Stephens and Walker.
FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll–free at 800–621–FEMA (3362). For TTY call 800–462–7585.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

Services offered: Assistance, How To, Loan & Grant Application Assistance (Disaster Survivors)
Campaigns: 2009 SouthEast Floods, September; Government, FEMA, DRC (Disaster Recovery Center); Government, Small Business Administration (SBA); VOAD (this org is not a member, but is "affiliated")
Updated Oct 9, 2009 · https://reliefdb.org/shelters/4685

United HealthGroup

Info/Hotline · Open

Private Business – Disaster Recovery
Various, GA

Phone (866)–342–6892
Web www.uhc.com/news_room/2009_news_release_archive/georgia_flood_victims_receive_assistance.htm
Hours 24 / 7 at toll free #
Serves 9/09 GA Flood Areas
Eligibility Insurance Participants Impacted by the 9/09 GA Floods
Service Temporary

UnitedHealth Group Authorizes Early Prescription Refills and Opens Free Counseling Help Line for People in Flood–Affected Counties in Georgia

MINNETONKA, Minn. (Sept. 23, 2009) - UnitedHealth Group (NYSE: UNH) and its family of companies are authorizing plan participants who are affected by the floods in Georgia and enrolled in its fully insured health plans and pharmacy benefit management (PBM) services to obtain early refills of their prescription medications. In addition, a free help line is available for people who are coping with the emotional consequences of the floods.

Effective Sept. 22 through Oct. 6, 2009, UnitedHealthcare customers who live in Carroll, Catoosa, Chattooga, Cherokee, Clayton, Cobb, Crawford, DeKalb, Douglas, Forsyth, Fulton, Gwinnett, Newton, Paulding, Rockdale, Stephens and Walker counties are eligible to obtain early refills of their prescriptions if they have refills remaining on file at a retail network or mail–order pharmacy.

This early prescription refill exception also applies to individuals with prescription coverage through Medicare Advantage, Medicare Supplement or Medicare Part D offerings, including AARP MedicareRx plans. For mail–order delivery service to affected areas or any other questions related to their prescriptions, health plan participants are encouraged to call the pharmacy number on the back of their ID card, or speak directly to a pharmacist about their situation.

Customers who have been displaced or whose network medical facility is not accessible and require assistance or special accommodations as a result of the flooding should call the number on the back of their medical ID cards. Customer care professionals are available to help people who have been displaced from their place of residence locate an in–network health care provider. In an emergency, customers should seek care at the nearest medical facility.

In addition, OptumHealth, UnitedHealth Group's health and wellness business, is providing a free help line for people coping with the emotional consequences of the floods. Staffed by experienced master's–level behavioral health specialists, the help line offers assistance to callers seeking help in dealing with stress, anxiety and the grieving process. Callers may also receive referrals to community resources to help them with specific concerns, such as financial and legal issues.

The toll–free help line number is (866)–342–6892 and is available 24 hours a day, seven days a week for as long as necessary. This service is free of charge. Resources and information are also available online in English at www.liveandworkwell.com and Spanish at www.mentesana–cuerposano.com.

Services offered: Counseling, Crisis Counseling; Demographic Served: Survivors, Natural Disaster Impacted Communities; Hotline * (ANY/ALL Types); Hotline, Crisis Hotline; Hotline, Disaster Recovery Services Hotline for Survivors
Campaigns: 2009 SouthEast Floods, September
Updated Oct 5, 2009 · https://reliefdb.org/shelters/4556