# Resource Guide

Generated November 28, 2026 · 4 open facilities · closed facilities are not listed · call before you go: details change quickly

## GA

### Red Cross, Field Office, Georgia

Info/Hotline · Open

Red Cross
1955 Monroe Drive, NE, Atlanta, GA 30324
**Phone** Georgia Field Office: (404) 575-3744
**Service** Temporary

Judie McCaffery
Georgia Field Office
Office: (404) 575-3744
FAX: (404) 575-3083
Email: jmccaffe@arcatl.org

Stephanie Wright
Metropolitan Atlanta Chapter
Manager, Disaster Response
Office: (404) 575-3151
FAX: (404) 575-3083
Email: swrightf@arcatl.org

**Services offered:** Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Housing, Short-Term Housing Referrals; Case Management, Flood Survivors; Case Management, Hurricane Survivors; Case Management, LTRC, Long Term Recovery Committee; Case Management, * (Providers of ANY Type of Case Management); Directories, Directory of Services, County/Parish; Disaster Damage Assessments for Disaster Managers; Distribution * (ANY/ALL Types); Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Housing, Mortgage Assistance; Financial Assistance, Housing, Motel Accomodations for Disaster Survivors; First Responder, SouthEast Region; Food Distribution, Emergency/Disaster Food Distribution; Food, Distribution, Emergency Food Program; Hotline * (ANY/ALL Types); Hotline, Registry, Missing Persons ("I'm Safe" People-Finder) Registry; Hotline, Shelter, Evacuation/Shelter Information & Updates; Hotline, Shelter Hotline (Find Help); Housing, Apartments; Information Resource * (ANY/ALL Types); Long Term Recovery Committee (LTRC), Case Management Roundtable Meetings; Medical, Education, Mother and Child Health Awareness; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disaster Relief; Services, Disaster Response; Services, Emergency Services; Services, Emergency Services, Senior/Elder; Shelter * (ANY/ALL Types); Shelter, Red Cross Shelter Updates; Vouchers, Housing/Shelter (Motel) Vouchers
**Campaigns:** 2009 Georgia Storms; 2009 SouthEast Floods, September; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, FEMA / Department of Homeland Security; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); LTRC, Long Term Recovery Committee; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 25, 2009 · https://reliefdb.org/shelters/4241

### GAVOAD (Georgia VOAD, Georgia Voluntary Organizations Active in Disaster)

Info/Hotline · Open

VOAD (State Level)
2050 Chamblee Tucker Road, Chamblee, GA 30341
**Contact** Bob Tribble / Mike Yoder
**Email** gavoad@yahoo.com
**Web** www.gavoad.us/contact.htm
**Service** Temporary

July/August Updates on tornado recovery, LTRC contacts:
http://www.ngumc.org/news/detail/971

LTRCs operating in: Catoosa, Dade, Floyd, Lamar, Meriwether, Monroe, Spalding Counties

old website pre2010: http://www.geocities.com/gavoad/

9/30/09 Flood Response:

Next Meeting Date/Location (October 2, 2009) - Today (9/30) was our last daily conference call for this disaster. We are planning to have a face-to-face meeting hosted by FEMA at the JFO on Friday, October 2. The meeting time will be 1 pm. The JFO is located at 4360 NE Expressway, Atlanta GA 30340. It is located on the Westside of I-85 between Pleasantdale and Northcrest. (near spaghetti junction). NE Expressway is a one-way going south so you must access it from the Pleasantdale exit. There is a QT gas station at that intersection.

If you have information to go up on the GAVOAD website contact Ed Nance at 770-316-8692. We also have a page up on the CAN website for this particular disaster.

9/23: Georgia Flood Response:

Still looking for volunteers to man staff VOAD desk at SOC – see Bob if you can assist. Currently looking for 1–2 shifts for 7 am – 7 pm operational period.

From their website:

GAVOAD: Partnership Before, During, and After Disaster

How GAVOAD Serves Its Membership:

History:

Georgia Voluntary Organizations Active in Disaster (GAVOAD) is a coalition of voluntary organizations that have a mission before, during, and after disasters that occur in Georgia.
After Hurricane Camille in 1969, many national voluntary organizations shared their mutual concern about the lack of coordination between their agencies. Representatives of the voluntary organizations began meeting regularly to share their respective activities, concerns, and frustrations. Their goal was, and still is, to jointly minimize duplication of effort and more efficiently manage activities during disasters. GAVOAD was formed to expand this movement of interagency cooperation, coordination, communication, and collaboration to Georgia.
Today, GAVOAD is the primary forum used by the voluntary organizations in Georgia to coordinate activities with each other.

Organization:

GAVOAD voting members are organizations with a statewide disaster response and/or relief and recovery mission.

GAVOAD recognizes local VOAD's as nonvoting members to provide local voluntary organizations an opportunity to work together.

GAVOAD also accepts government and corporate entities as nonvoting partners.

GAVOAD is a non–profit 501 (c) (3) corporation governed by a Board of Directors.

GAVOAD meets quarterly.

GAVOAD is NOT a service delivery organization.
GAVOAD supports its members independent relief and recovery services by providing a forum for voluntary organizations active in disaster to practice the four C's:

• Cooperation – encouraging working together and information exchange
• Coordination – fostering understanding and providing a liaison with public offices
• Communication – providing information to members and the general public through audio–visual, print and electronic means including newsletters, PowerPoint programs, brochures, electronic discussion lists, and websites
• Collaboration – encouraging members to work in partnership with each other and with other associations through joint seminars, board meetings, conferences, training programs, and meetings before, during, and after disasters

GAVOAD provides its members with a strong liaison and a common voice with state emergency management, including a seat in the State Emergency Operations Center (SEOC) and a Memorandum of Understanding (MOU) with the Division of Homeland Security and Emergency Management.

• GAVOAD Conference Calls – provide an opportunity for all GAVOAD and local VOAD agencies and partners involved in a particular incident to talk with each other and coordinate their work.
• Joint Training – combines the resources and efforts of GAVOAD members and partners to provide multiple opportunities to train together through conferences and exercises. Joint agency volunteer training brings in state and national experts to speak on issues of joint concern including communications, case management, response and recovery skills, and many other subjects.
• Joint Information Efforts – put GAVOAD members in front of emergency managers and other public officials on a regular basis throughout the year with forums, booths, and other efforts to jointly inform emergency managers and the public about the capabilities of all the state and local VOAD partner organizations.
• Annual NVOAD Conference – GAVOAD annually provides scholarships to send member and VOAD leaders to the annual National VOAD Conference to network and learn from other state and national VOAD leaders.

Publications and Resources

GAVOAD, in partnership with NVOAD produces resources for state and local members that are available in print or are downloadable from the NVOAD website.

• VOAD Pamphlets and PowerPoint – help state and local VOAD members explain the VOAD concept to government, response and recovery agency leaders, potential new members and partners and the public in general. Through NVOAD, GAVOAD provides templates for these resources that allow local VOADs to "personalize" the program for their specific area with a professional look that is consistent in design with both the NVOAD and GAVOAD programs
• Design for Success – an NVOAD leadership tool that details the goals any VOAD should strive for and methods for achieving those goals
• Long–Term Recovery Manual – an NVOAD tool to assist state and local VOAD leaders with preparing for cooperative long–term recovery work

• Volunteer Management Manual – an NVOAD tool to assist state and local VOAD leaders with preparing for the cooperative management of both affiliated and unaffiliated volunteers.

Important Information
2005 GA VOAD Executive Committee/Board Members

President: Bob Tribble (trib713@juno.com)
Vice President: Jim Ewings (jewings@worldvision.org)
Secretary: Sandra Stone (hs_volmacon@bellsouth.net) [TF: it's my understanding, from the last set of minutes (December 08) that a new Secretary is Giovanni Taylor–Peace...we wish our best to Sandra and Giovanni!]
Treasurer: Ken McKenzie (kmckenziewpc@comcast.net)
Past President: Carolyn Danese (carolyn.danese@turner.com)
GA VOAD Meetings:
Meetings are held the 2nd Tuesday of each quarter.

Membership Dues:
Membership Dues are $50.00 annually, and are due on the anniversary date that your agency/organization joined VOAD.

Membership Information:
To become a member or to partner with GAVOAD, start a local or regional VOAD, or get additional information, contact:

GAVOAD Board of Directors
2050 Chamblee Tucker Road
Chamblee, GA 30341

Bob Tribble
Sandra Stone

Information Changes:
For changes in your agency/organizations contact or other information, please contact a member of the executive committee.
Or write gavoad@yahoo.com

Manual Update:
The Executive committee is responsible for updating the GAVOAD manual annually.

**Services offered:** Information Resource, Situation Reports & Status Reports
**Campaigns:** 2009 Georgia Storms; 2009 SouthEast Floods, September; 2011 Spring – Tornadoes–Floods–Wind Storms; Government, FEMA / Department of Homeland Security; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); VOAD, Faith–Based Coordinator; VOAD, NVOAD (National Voluntary Organizations Active in Disaster), Associate Member/Informal Affiliation; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a Chapter Level Member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Aug 9, 2011 · https://reliefdb.org/shelters/4124

## SHELTER, Red Cross, National Shelter System (Open Shelters/Updates), GA, INDEX 2009

Shelter · Open

Red Cross Shelter Updates
Various, see notes, GA

**Phone** 1–800–GET–INFO – Call Center: 404–870–4440 (Open 8:15 a.m. – 7:30 p.m)
**Web** georgia–nss.communityos.org/cms
**Service** Temporary

9/26/09 GAVOAD ConCall Notes – 9/09 Floods:

•193 Total Residents Remain in Shelters (number as of 5:00PM 9/26/09 from GEMA sitrep)
• More than 300 Red Cross volunteers are providing stability and hope for families in this time of great chaos. To date, Red Cross has sheltered 458 people, served 6,105 meals, and distributed 1,156 clean–up and comfort kits. Volunteers are also providing emotional support and help with emergency medical needs.
• People in need of Red Cross assistance should call our Call Center at 404–870–4440, which is open from 8:15 a.m. until 7:30 p.m.
• The Red Cross opened six shelters last Monday evening – five in metro Atlanta and one in North Georgia.
• Two shelters remain open: Cobb Civic Center (548 South Marietta Parkway, Marietta, GA 30060 & Cherokee County Recreation & Parks Agency (South Annex) (17545 Main Street Bldg 200, Woodstock, GA, 30188

The State of Georgia and the American Red Cross have collaborated to provide a public view of current shelters listed in the Red Cross National Shelter System. This information is updated as regularly as possible and may be immediately out of date. Due to the complexity of a disaster response, anyone who uses this information should be prepared to make adjustments to their immediate plans.

To see current open shelters in a particular county, go to:
https://georgia-nss.communityos.org/cms/

DISCLAIMER: Portions of the information contained on this website may be inaccurate or outdated at any given time. Neither the American Red Cross nor the State of Georgia make any claims, promises or guarantees about the accuracy, completeness, reliability or adequacy of the contents of this website. The American Red Cross and the State of Georgia specifically disclaim any and all liability that may arise from use of this information, or that may arise with respect to any websites maintained by third parties and linked to or from this website. Neither the American Red Cross nor the State of Georgia endorse any content, viewpoints, products or services on websites linked to or from this website. This website is provided on an as is basis without warranty of any kind, express or implied.

SOURCE: http://www.chattanoogan.com/articles/article_159580.asp
Brainerd Rec Shelter For Evacuees Staying Open
posted September 24, 2009

The American Red Cross shelter located at the Brainerd Recreation Center will be staying open until further notice due to the continuing need of flood evacuees, officials said late Thursday afternoon.

Earlier in the day, it was announced the center for evacuees would be closing at 6 p.m. and those currently residing at the shelter will be provided housing assistance.

**Services offered:** Shelter * (ANY/ALL Types); Shelter, Red Cross Shelter Updates; Support for "All" Disasters
**Campaigns:** 2009 SouthEast Floods, September; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, FEMA / Department of Homeland Security, National Shelter System (NSS)
Updated May 2, 2011 · https://reliefdb.org/shelters/4100

## GEMA Disaster Status Reports

Info/Hotline · Open

State Government Agency
GA
**Phone** 800-TRY-GEMA
**Service** Temporary

Situation Reports, April 2009

Declared Counties, 4/8/09

http://www.gema.ga.gov/ohsgemaweb.nsf/1b4bb75d6ce841c88525711100558b9d/bf62679f3ccc48898525758c006a93cf/$FILE/GOVSOE4.6.09.pdf

Situation Reports:

http://www.gema.ga.gov/ohsgemaweb.nsf/1b4bb75d6ce841c88525711100558b9d/101202298c1d52248525758b0079840a?OpenDocument

4/8/09

http://www.gema.ga.gov/ohsgemaweb.nsf/1b4bb75d6ce841c88525711100558b9d/101202298c1d52248525758b0079840a/$FILE/SPRINGFLOODS040809SITREP8.pdf

ARC has an active relief operation headquartered in Albany that is serving most of the affected counties. There are 10 Georgia counties that are included in the Florida relief operation. Damage assessment is ongoing in 18 counties, 90- 100% complete in 11 counties. With so many roads closed, many areas are still inaccessible, but as of last evening we are reporting 28 homes destroyed, 27 with major damage, 88 with minor damage, 82 affected and 72 inaccessible. There have been 8 shelters opened at one time or another but all are closed now. Less than 100 people registered overall and only 89 overnight stays. Most people stayed only 1-2 nights and the peak population at any one shelter was 36. Casework is just starting today. So far there are 78 cases reported open but the only assistance provided to date is to pay for hotel stays for families with a medical need or where there was only 1 family needing lodging in a county and the distance to the next shelter was too great. As we get a better feel for the needs, we will be letting you know. We do know several families have indicated a need for help with clean up and repair once the water goes down, and this is very likely to become a significant need.

**Services offered:** Disaster Damage Assessments for Disaster Managers; Information Resource, Situation Reports & Status Reports; Medical, Education, Mother and Child Health Awareness
**Campaigns:** 2009 SouthEast Floods, September; 211 (groups that are ASSOCIATED with 211); Government, FEMA / Department of Homeland Security; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); Government, State Government Department/Agency; VOAD - Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Apr 10, 2009 · https://reliefdb.org/shelters/4238