Resource Guide

Generated November 25, 2026 · 4 open facilities · closed facilities are not listed · call before you go: details change quickly

GA

FEMA DRC: Paulding County Community Center (CLOSING at end of day on FRIDAY 10/16/09)

Walk–in Resource · Standby

FEMA – Disaster Recovery Center (DRC)

54 North Industrial Way, Dallas, GA 30132

Phone 800–621–FEMA (3362), TTY at 800–462–7585
Hours 8:00 am to 7:00 pm
Serves Paulding County, GA
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

10/16/09, per FEMA, this site is closing today.

Apply For Disaster Assistance
It's Your First Step to Recovery

Release Date: September 29, 2009
Release Number: 1858–014

» 2009 Region IV News Releases

ATLANTA, Ga. –– Recent floods were very disruptive, creating challenges for flood survivors that will continue long after the initial cleanup. The first step to recovery is only a phone call or click away.

Register For Assistance

If you have insurance, you should contact your insurance agent first. Knowing the amount of coverage your policy provides will help FEMA assist with unmet and underinsured needs. Next, call the FEMA toll–free registration number 24 hours a day, seven days a week at 800–621–FEMA (3362), TTY at 800–462–7585 for the speech and hearing impaired or register online at www.disasterassistance.gov. Registration normally takes less than half an hour.

FEMA disaster assistance will not restore individuals and households to their pre–disaster condition. It helps get safe and sanitary housing and meet other critical needs so flood survivors begin their long–term recovery. If a loss is covered by another source, such as insurance, or is taken care of by a volunteer group, donation or gift, FEMA cannot pay for that cost again. Duplicate payments are prohibited by law.

FEMA DISASTER PROGRAMS

Temporary Housing – Rental assistance for two months for those whose homes are unlivable.

Repair – Homeowners may receive a grant for minimal home repairs and replacement of essential household items that are not covered by insurance to make damaged dwellings safe, sanitary and functional.

Other Needs Assistance (ONA) – applicants receive grants for necessary expenses and serious needs caused by the disaster. This includes medical, dental, funeral, personal property, transportation, vehicle repair or replacement, moving and storage, and other expenses that FEMA approves. The homeowner may need to apply for an SBA loan before receiving this grant.

U.S. Small Business Administration (SBA) Loan – After registering, many applicants, including homeowners, renters and businesses, will receive an SBA loan application in the mail. If you receive one, you are strongly urged to complete and return the application to keep the door open for other types of assistance. If a home loan is not appropriate, you may be referred to the state/FEMA Other Needs Assistance (ONA) grant program–but SBA must decline your loan application first. You are not obligated to take an SBA loan if approved, but if the loan is offered and refused, there is no referral to ONA.

FEMA assistance, also referred to as a grant, does not have to be repaid. SBA federal disaster loans used to repair or replace damaged or destroyed property are offered at low–interest rates to those who qualify.

Other Forms of Assistance

Disaster Unemployment Assistance –Workers in 17 counties may be eligible for Federal Disaster Unemployment Assistance (DUA) to compensate for loss of income directly related to the September storms and flooding. Unlike state unemployment insurance, DUA provides benefits to self–employed business people, farmers, commission–paid employees, and others not typically covered by the state unemployment insurance program. People who think they may be eligible for benefits should call the Georgia Department of Labor toll–free customer service line at 877–709–8185 or visit www.dol.state.ga.us to be directed to the nearest career center.

Disaster Legal Services – People in those same counties may also qualify for free legal help for disaster–related issues such as landlord–tenant disputes, insurance claims, unemployment benefits, consumer law and housing law. The service is provided by

the State Bar of Georgia Young Lawyers Division, the American Bar Association Young Lawyers Division, the Georgia Legal Services Program and FEMA.

Apply for legal services by calling, toll–free, 866–584–8027.

Crisis Counseling – Free crisis counseling is available to anyone suffering from anxiety, depression or stress from the flooding and storms. Individuals can call the Georgia Crisis Access Line at 800–715–4225 or the Georgia Suicide and Crisis Hotline at 800–784–2433. Both lines are open 24 hours a day, seven days a week.

The counties under the disaster declaration for Individual Assistance are Bartow, Carroll, Catoosa, Chattooga, Cherokee, Cobb, Coweta, DeKalb, Douglas, Fulton, Gwinnett, Heard, Newton, Paulding, Rockdale, Stephens and Walker.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

Source: 9/27 FEMA

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Disaster Relief Assistance, Online Registration; Assistance, How to, File Disaster Disability Benefits; Assistance, How To, File Disaster Unemployment Claims; Assistance, How to, File Food Stamp Application; Assistance, How To, Loan & Grant Application Assistance (Disaster Survivors); Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Mental Health Resources; Counseling, Post Disaster Counseling; Financial Assistance, Emergency Financial Assistance; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Housing, Rental Assistance; Grants * (ANY/ALL Types of Financial Grants); Grants, Post Disaster (For Rent/Belongings/Home Repairs/Rebuilding, etc.); Services, Document Replacement for Disaster Survivors; Services, Food Stamps Applicant Outreach; Services: Legal Assistance for Disaster Survivors
Campaigns: 2009 SouthEast Floods, September; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, FEMA, DRC (Disaster Recovery Center); Government, Small Business Administration (SBA)
Updated Dec 21, 2009 · https://reliefdb.org/shelters/4580

SHELTER, Paulding County High School (2009 STORM SHELTER CLOSED)

Shelter · Standby

School
1297 Villa Rica Hwy., Dallas, GA 30157
Serves Paulding County, GA
Eligibility Evacuee's impacted by the 9/09 GA Floods
Service Temporary

9/29: Not on FEMA/GEMA's open shelter list TF

There are several Paulding High Schools:

http://schools.paulding.k12.ga.us/ischooldistrict/district_schools.php?district_ID=2

Source:

http://www.ajc.com/news/up–to–the–minute–143387.html

9:28 p.m. A 24–hour shelter has been set up at Paulding County High School

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities; Shelter * (ANY/ALL Types); Shelter, Emergency Shelter
Campaigns: 2009 SouthEast Floods, September
Updated May 2, 2011 · https://reliefdb.org/shelters/4521

SHELTER, Paulding County Senior Center (2009 STORM SHELTER CLOSED)

Shelter · Standby

Senior Services
54 Industrial Way N., Dallas, GA 30132
Service Temporary

9/29 not on the GEMA/FEMA open shelter list TF

source:

http://www.ajc.com/news/up–to–the–minute–143387.html

Not sure if this is the same place as the Senior Center:

Paulding County Government
Community Center
(770) 443–8873
54 Industrial Way N, Dallas, GA 30132

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities; Shelter * (ANY/ALL Types); Shelter, Emergency Shelter

Campaigns: 2009 SouthEast Floods, September
Updated May 2, 2011 · https://reliefdb.org/shelters/4523

West Ridge Church / Samaritan's Purse (Cleaning Crews, 2009)

Volunteer Camp · Standby

Faith-Based Disaster Relief/Recovery
3522 Hiram-Acworth Hwy., Dallas, GA 30157

Phone (770) 222-2125
Contact Pastor Brian Bloye
Web spvolunteernetwork.org
Serves Dallas, Hiram, Woodstock & Powder Springs areas
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

SP website no longer lists Georgia response, so needs were deleted.

From the www.hopeatlanta.com website:

West Ridge Church 770/222-2125
3522 Hiram Acworth Hwy, / Dallas, GA 30157
Accepting donations of clothing

Also see database entry for their other flood response site at: https://reliefdb.org/shelters/4568

OLD NOTES FROM 2009 FLOOD:

SAMARITAN'S PURSE, John Pryor – 10-6-09 Update:

1. DEPLOYMENT SITE No.1: Paulding County (Dallas, GA)
· Mission: Provide no cost, no red-tape, mud out / recovery assistant to homeowners.
· Location: West Ridge Church, 3522 Hiram-Acworth Hwy, Dallas, GA 30157
Pastor Brian Bloye
Church: (770) 222-2125
SP Church Contact: Paul Richardson, Mission & Outreach Pastor, (770) 853-1954
Direct Line to SP Disaster Relief Unit: (678) 202-5974
· Status:
5-Oct = Activity update from Todd Taylor, SP Program Manager

258 Work Order Requests
46 Work Orders Completed
28 Work Orders Closed for Other Reasons
20 Work Orders In Progress
164 Open Work Orders
44 Volunteers on Monday, 10/5
7 BGEA - RRT: 6 chaplains & 1 coordinator

NOTE: Approximately 90% of volunteers are walk-ups.

2. DEPLOYMENT SITE No.2: Cherokee County (Woodstock, GA)
· Mission: Provide no cost, no red-tape, mud out / recovery assistant to homeowners.
· Location: First Baptist Church, 11905 Hwy 92, Woodstock, GA 30188
Pastor Johnny Hunt
Church: (770) 926-4428
SP Church Contact: Marty Venton (678) 836-7000
Direct Line to SP Disaster Relief Unit: (678) 494-2711
· Status:
5-Oct = Activity update from Lloyd Blackwell, SP Program Manager

55 Work Order Requests
35 Work Orders Completed
20 Work Orders Closed for Other Reasons
0 Open Work Orders
4 Volunteers on Monday, 10/5
2 BGEA - RRT: 1 chaplain & 1 coordinator

Woodstock Site Shutdown Schedule:
5-Oct = Completed all remaining jobs.
6-Oct = Remaining volunteers along with equipment and supplies will transfer from Woodstock to our site in Dallas, GA.

GAVOAD Notes, 9/30/09:

10. Samaritan's Purse (John Pryor)
• DEPLOYMENT SITE No.1: Paulding County (Dallas, GA)
• Mission: Provide no cost, no red–tape, mud out / recovery assistant to homeowners.
• Location: West Ridge Church, 3522 Hiram–Acworth Hwy, Dallas, GA 30157
• Pastor Brian Bloye
• Church: (770) 222–2125
• SP Contact: (see internal contact)
• Direct Line to SP Disaster Relief Unit: (see internal contact)
• • Status:
• 29–Sep = Activity update
• West Ridge continues to be a wonderful host. They are now starting to line up some of the evening meals, and have a man helping every day with assessments. The line at the distribution tent is constant from opening to close. We continue to gain work every day. The feeling is that by the weekend new work orders should start to subside. It looks like we will have about 150 volunteers on Saturday! In addition, UMCOR expressed a desire to partner with SP beginning 8/9–Oct.
•
• 175 Work Order Requests
• 16 Work Orders Completed
• 10 Closed for Other Reasons
• 149 Open Work Orders
• 57 Volunteers on Tuesday, 9/29
• 7 BGEA - RRT: 6 chaplains & 1 coordinator
• NOTE: Approximately 90% of volunteers are walk–ups.
• • Equipment Deployed To Date:
• No change from 28–Sep report.
• • Site Management Personnel Deployed To Date:
• No change from 23–Sep report.

FROM THE WEBSITE:

U.S Disaster Relief – Atlanta, GA
Location: Atlanta, GA

Length of Stay: There is no required length of stay for this response.

Maximum Team Size: Fifteen people

Skills Needed: We are looking for volunteer teams and individuals to assist with debris clean up in response to flooding that occured in Atlanta after torrential rains hit the area. There are no specific skills required for this response, though volunteers will need to be able to do manual labor.

Minimum Age: Volunteers must be at least 16 years or older. For children 16 and 17 years old, a parent is required to sign a release form and must work on–site with the child.

Additional Information: <!––[if !supportNestedAnchors]––><!––[endif]––> Individual volunteers are welcome. Teams should be organized before contacting us and be ready to provide the number of team members, dates available, and other information on the Volunteer Registration.

• Volunteers are responsible for providing their own transportation for themselves and tools to the site.

• Meals and sleeping quarters will be provided. Volunteers need to bring a single–sized air mattress or cot, sleeping bag or sheets, towels, and personal hygiene items.

If you and your team are available, please go to our Sign Up page (on the website) and apply to volunteer. We will contact you within 24 hours to discuss scheduling your team.

9/28/09 GAVOAD ConCall Notes:

Samaritan's Purse (John Pryor)
• Currently in Dallas serving Dallas, Hiram, & Powder Springs areas. 100 work orders there. 2nd site in Woodstock has about 50 work orders there but damage is widespread.
• DEPLOYMENT SITE No.1: Paulding County (Dallas, GA)
• Mission: Provide no cost, no red–tape, mud out / recovery assistant to homeowners.
• Location: West Ridge Church, 3522 Hiram–Acworth Hwy, Dallas, GA 30157
• Pastor Brian Bloye
• Church: (770) 222–2125
• Activity update: Our teams are currently working on mud–outs in Austell, Powder Springs, and Douglasville. Work orders continue to pour in as our teams and especially our team leaders go out to meet the needs of the victims. It is a challenge assigning teams as the local volunteers start arriving around 7 am and continue to trickle in till 4 pm in the afternoon. We found only a few homes with flood insurance and even those had only structural coverage. Our relationship with West Ridge Church continues to be excellent. They are a great host church with a lot of volunteers.

o 104 Work Orders Taken (40 more ready except for homeowner signature)
o 8 Work Orders Completed
o 3 Done By Others
o 129 Volunteers on Saturday, 9/26
o 79 Volunteers on Sunday, 9/27
o 75 Volunteers on Monday, 9/28
• NOTE: 90% of volunteers are walk–ups.
• Equipment Deployed To Date:
• 1 – Trailer, Ice Maker / Refrigeration departed N. Wilkesboro Monday, 28–Sep, scheduled to arrive this evening.
• Site Management Personnel Deployed To Date: No change from 23–Sep report.
• 2. DEPLOYMENT SITE No.2: Cherokee County (Woodstock, GA)
• Mission: Provide no cost, no red–tape, mud out / recovery assistant to homeowners.
• Location: First Baptist Church, 11905 Hwy 92, Woodstock, GA 30188
• Pastor Johnny Hunt
• Church: (770) 926–4428
• Direct Line to SP Disaster Relief Unit: NO LAND LINE CURRENTLY AVAILABLE
• Activity update:
• Site set–up completed. Have a great relationship with the church staff. We are working with the church's disaster team. Site team including BGEA chaplains met on Sunday to plan for the week.
o 50 Work Orders Taken (12 assessed)
o 0 Work Orders Completed
o 0 Done By Others
o TBD Volunteers on Monday, 9/28

9/25:

16. Samaritan's Purse (Tom Mowbray)
• DEPLOYMENT SITE No.1: Paulding County (Dallas, GA)
• Mission: Provide no cost, no red–tape, mud out / recovery assistant to homeowners.
• Location: West Ridge Church, 3522 Hiram–Acworth Hwy, Dallas, GA 30157
See SP mgmt contacts in private areas.

• Status:
22–Sep = SP Program Manager departed N. Wilkesboro, NC in the morning, arrived in Dallas, GA, and initiated preparations for arrival of equipment, additional staff and volunteers. Initiated call for volunteers.
23–Sep = SP Program Manager initiated possible service area assessment. Equipment and additional staff departed N. Wilkesboro, NC in the morning with estimated early evening arrival in Dallas, GA. Complete set–up of base camp.
24–Sep = Continued assessments and work order intake. To initiate work as soon as volunteer teams arrive.
25–Sep = 26 walk–up volunteers active today with several assigned to work the phones. Now have 4 incoming lines. We are planning to work all day on Saturday, 26–Sep, and half day on Sunday, 27–Sep. Expecting 70 – 100 walk–up volunteers on Saturday. There are 16 sleep–in volunteers scheduled for next week.
• 35 Work Orders Taken
• 1 Work Order Completed
• Equipment Deployed To Date:
No change from 23–Sep report.
• Site Management Personnel Deployed To Date:
No change from 23–Sep report.

Services offered: Cleanup, Mold Removal/Remediation, Volunteer Services; Cleanup, Mud–Out, Muck–Out, Flood Cleanup, Volunteer Services; Cleanup, * Volunteer Services (ANY/ALL Types); Donations, Drop–Off, Collection Site Location; Housing * (ANY/ALL Types); Housing, Volunteer Housing (FREE); Management, Volunteer Placement; Meals * (ANY/ALL Types) ; Meals, Volunteers, Meals for Volunteers; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Teen Volunteers (This facility accomodates Teen Volunteers); Volunteer Work Orders/Projects (provided by this facility); Warehouse, Warehouse Space
Campaigns: 2009 SouthEast Floods, September
Updated Jun 18, 2011 · https://reliefdb.org/shelters/4567