# 2009 Australia Bushfires: Resource Guide

Archived

Generated November 28, 2026 · 9 open facilities · closed facilities are not listed · call before you go: details change quickly

## Australia

### Royal Society for the Prevention of Cruelty to Animals (RSPCA) Bendigo Location

Animal Shelter · Open

Animal Disaster Response

Pipers Lane, Bendigo, 3550

**Phone** (03) 5441 2209
**Hours** M–F: 10:00am – 4:00pm, Weekends/holidays: Sun & Public Hols
**Service** Temporary

The main RSPCA site says to bring animals to one of three locations. See website for updates:

http://www.rspcavic.org/campaigns_news/news_bushfires.htm
RSPCA Bendigo Shelter: http://www.rspcavic.org/about_us/bendigo.htm
RSPCA Epping Shelter: http://www.rspcavic.org/about_us/epping.htm
RSPCA Wangaratta Shelter: http://www.rspcavic.org/about_us/wangaratta.htm

Victoria's Bushfires
http://www.rspcavic.org/campaigns_news/news_bushfires.htm

RSPCA Shelters and Inspectors have been working around the clock to provide emergency assistance to animals effected by the bushfires.

What we are doing and how you can help:

If you need emergency assistance, please phone 03 9224 2222.

To directly support our staff and volunteers at the front–line caring for animals affected by the bush fires, please donate here: https://wic032p.server–secure.com/vs138364_secure/Default.aspx?ReferredFrom=rspcavic_header or call 03 9224 2222. 100% of funds donated will support our work helping bush fire affected animals.

If you are unable to donate online or with a credit card, please forward your cheque or money order (payable to the RSPCA Victoria) to:
Bushfire Appeal
RSPCA Victoria
3 Burwood Highway
Burwood East VIC 3151

We are providing free veterinary care to animals in need at RSPCA facilities. We are also offering financial assistance to cover expenses provided by other vets, for treatment of bushfire affected animals. For information about veterinary financial assistance only, phone 03 9224 2251 or 0405 015 794 during 8am – 6pm. For all other enquiries please phone 03 9224 2222.

Our Inspectors are working with various government departments to provide emergency care to wildlife, companion animals and livestock.

We are providing temporary accommodation to animals at our Shelters across Victoria. If your pet needs emergency accommodation – please phone 03 9224 2222.

The RSPCA will be working to reunite lost pets with their families.
Please go to http://www.rspcavic.org/Forms/BushfireSubmit/Lostpetssubmit.asp to register a pet that you have either lost or found.

If you have the capability to transport and animal that you have found from the bushfires please take it to one of the following RSPCA shelters:

RSPCA Bendigo Shelter
RSPCA Epping Shelter
RSPCA Wangaratta Shelter

We are delivering emergency pet food to relief centres across Victoria including food donated by Hill's Pet Nutrition. If you wish to donate items such as pet food, bedding, leads and bowls you can deliver these to your local RSPCA.

To support our emergency relief effort in other ways, please complete our assistance form at http://www.rspcavic.org/Forms/BushfireSubmitHelp/Helpsubmit.asp detailing the the support you can offer. If we can accept your generous offer, we will contact you soon. Please note that if you are from interstate, you will need to arrange delivery of any items to Victoria.

Thank you to everyone who has offered their residential homes as temporary accommodation. We now have enough private residents to assist us, if needed.

We are in desperate need of blankets, if you can donate any blankets please deliver them to your local RSPCA.

There is a big need for supermarket 'green' bags. We are coordinating care packs and need these to bundle up items to hand out to families in need. If you can donate such items, please deliver them to RSPCA in Burwood East.

We are also in need of temporary fencing. If you are in a position to donate temporary fencing to assist with the management of animals, please contact us directly on 03 9224 2219.
Please note: If you are from the Bendigo area, our RSPCA Bendigo adoption centre has been closed. This will increase our capacity to provide emergency assistance to animals affected by the bushfires.

Updated February 11, 3.25 p.m.
http://www.rspcavic.org/campaigns_news/news_bushfires.htm

RSPCA Bendigo
Pipers Lane
Bendigo VIC 3550

P: (03) 5441 2209
F: (03) 5441 3400

Bendigo News!!!

Bendigo Wish List

With all the animals going through our shelter there are a number of items that Bendigo is looking for. Donations of these items or any contributions towards these items are welcome:

Chest Freezer: To freeze bottles of water to put into the dog and cat pens in order to keep them a bit cooler on very hot days.

Dog & Cat Toys: We are constantly on the look out for toys for our stray, unwanted and neglected pets in order to make their stay with us a little brighter. Toys should be washable and able to be disinfected. Rubber Balls, Rubber Bones, Kong's, Squeaky Toys and Frisbees for the Dogs. Plastic Balls with bells, Run through Tunnels, things with hidey holes and Kong's for the Cats & Kittens.

Cat Carry Cages: The RSPCA goes through a high number of these as we are constantly transporting Cats & Kittens both around the shelter and to the Vets.

Shade Sails: We need these in order to keep our outdoor dog run areas sheltered and we are also looking to create an area for our hard working volunteers and staff to have their break outside in a sheltered spot if they wish.

New Leads: We go through a high number of dog leads and are always looking for them.

Volunteer at Bendigo

**Services offered:** Advocacy, Animals, Community Outreach Programs; Advocacy, * (ANY/ALL Types); Animals, Adoption, Animal Adoption Events; Animals, Adoption, Animals for Adoption; Animals, Animal Care, Foster Homes For Pets of Disaster; Animals, Animal Care Services * (ANY/ALL Types); Animals, Animal Control Professionals; Animals, Database, Registry, Online Lost/Found/Adoption Pet Database; Animals, Rescue, Animal Rescue Disaster/Evacuation Services; Animals, Rescue, Animal Rescue Services; Animals, Rescue, Rescue Referrals; Animals, Sanctuary, Animal Sanctuary; Animals, Shelter, Animal Shelter Supplies * (ANY/ALL Types); Animals, Supplies, * Animal/Pet Supplies (ANY/ALL Types) ; Animals, Support, Pets, Grief Support Group; Animals, Therapy, Pet Therapy/Companion Program; Distribution * (ANY/ALL Types); Distribution, Bulk Distribution; Donations * (ANY/ALL Types); Donations, Coordination, Large Donation Coordination; Donations, Disaster Fund; Shelter, Animals, Animal Shelter; Shelter, Animals, Equine (Horses), Emergency/Evacuation Shelter; Shelter, Animals, Livestock/Large Animal Evacuation Shelter; Shelter, Animals, Small Pet/Animal Emergency/Evacuation Shelter; Shelter * (ANY/ALL Types); Shelter, Livestock Evacuation Shelter; Volunteer Opportunities, International; Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteers, Teen Volunteers (This facility accomodates Teen Volunteers)
**Campaigns:** 2009 Australia Bushfires; ASPCA ~ American Society for the Prevention of Cruelty To Animals
Updated Feb 11, 2009 · https://reliefdb.org/shelters/4114

## Royal Society for the Prevention of Cruelty to Animals (RSPCA) Burwood Location

Animal Shelter · Open

Animal Disaster Response
RSPCA Op Shop & Creature Comforts; Safeway Centre; RSPCA Burwood East; 3 Burwood Highway; Burwood East 3151, Burwood Heights, 3151

**Phone** (03) 9808 2641
**Web** www.rspcavic.org/campaigns_news/news_bushfires.htm
**Hours** M–F: 9:00am – 8:00pm, Saturday: 9:00am – 5:00pm, Sunday/Holidays 8–4
**Service** Temporary

See main website for status updates.
https://reliefdb.org/shelters/4112
http://www.rspcavic.org/campaigns_news/news_bushfires.htm

Victoria's Bushfires

RSPCA Shelters and Inspectors have been working around the clock to provide emergency assistance to animals effected by the bushfires.

What we are doing and how you can help:

If you need emergency assistance, please phone 03 9224 2222.

Take animals to:

RSPCA Bendigo Shelter: http://www.rspcavic.org/about_us/bendigo.htm
RSPCA Epping Shelter: http://www.rspcavic.org/about_us/epping.htm
RSPCA Wangaratta Shelter: http://www.rspcavic.org/about_us/wangaratta.htm

To directly support our staff and volunteers at the front–line caring for animals affected by the bush fires, please donate here or call 03 9224 2222.
100% of funds donated will support our work helping bush fire affected animals.

If you are unable to donate online or with a credit card, please forward your cheque or money order (payable to the RSPCA Victoria) to:
Bushfire Appeal
RSPCA Victoria
3 Burwood Highway
Burwood East VIC 3151

We are providing free veterinary care to animals in need at RSPCA facilities. We are also offering financial assistance to cover expenses provided by other vets, for treatment of bushfire affected animals. For information about veterinary financial assistance only, phone 03 9224 2251 or 0405 015 794 during 8am – 6pm. For all other enquiries please phone 03 9224 2222.

Our Inspectors are working with various government departments to provide emergency care to wildlife, companion animals and livestock.

We are providing temporary accommodation to animals at our Shelters across Victoria. If your pet needs emergency accommodation – please phone 03 9224 2222.

The RSPCA will be working to reunite lost pets with their families.
Please click here to register a pet that you have either lost or found.

If you have the capability to transport and animal that you have found from the bushfires please take it to one of the following RSPCA shelters:
RSPCA Bendigo Shelter RSPCA Epping Shelter RSPCA Wangaratta Shelter

We are delivering emergency pet food to relief centres across Victoria including food donated by Hill's Pet Nutrition. If you wish to donate items such as pet food, bedding, leads and bowls you can deliver these to your local RSPCA.

To support our emergency relief effort in other ways, please complete our assistance form detailing the the support you can offer. If we can accept your generous offer, we will contact you soon. Please note that if you are from interstate, you will need to arrange delivery of any items to Victoria.
Thank you to everyone who has offered their residential homes as temporary accommodation. We now have enough private residents to assist us, if needed.

We are in desperate need of blankets, if you can donate any blankets please deliver them to your local RSPCA.

There is a big need for supermarket 'green' bags. We are coordinating care packs and need these to bundle up items to hand out to families in need. If you can donate such items, please deliver them to RSPCA in Burwood East.

We are also in need of temporary fencing. If you are in a position to donate temporary fencing to assist with the management of animals, please contact us directly on 03 9224 2219.
Please note: If you are from the Bendigo area, our RSPCA Bendigo adoption centre has been closed. This will increase our capacity to provide emergency assistance to animals affected by the bushfires.

Updated February 11, 3.25 p.m. Please check this page again soon as more information about our plans and how you can help will be added frequently.

Burwood Location:
P: (03) 9224 2222
F: (03) 9224 2200

RSPCA Burwood East
Volunteers Needed

RSPCA Burwood East regularly requires the help of new volunteers. If you are over the age of 15, reliable and love animals you may be able to get involved.

Current volunteer positions Op Shop Assistant
Click on a position, to download the position description

For more details give us a call on (03) 9224 2222 or drop in and say G'day!

Animal Shelter
Our shelter offers many services including our RSPCA ambulance, shelter to stray and unwanted animals and pound services for some councils. Click Here to find out more.

RSPCA BLANKET DRIVE
Are your cupboards due for a clean out? The RSPCA shelter animals would be very grateful for any old blankets or towels you could spare.

Please bring all donations to the Burwood East Shelter Counter.

Veterinary Clinic
The RSPCA Victoria operates its main Veterinary Clinic in Burwood East. Services include a clinical practice, grooming, behavioural advice and training classes. Click Here to find out more.

Education
RSPCA Education is all about exciting hands–on learning. It brings students and animals together in enjoyable experiences that fulfil curriculum requirements while developing responsible and caring behaviour. Click Here to find out more.

Burwood East Retail Shop
At our Animal Welfare Centre and Veterinary Clinic we have developed a large retail shop for all your pet care needs. We stock everything from pet accessories, pets health products to pet food including Hill's Science Diet. We also have qualified vet nurses available to guide and help you with your purchases. The money raised from our Retail Shop goes directly back into the Clinic and Animal Welfare Centre to improve upon our services and facilities.

Burwood East Opportunity Shops
As part of the many activities that the RSPCA do to raise much needed funds to support the animal welfare service it provides, are the two opportunity shops located in the Burwood Heights Shopping Centre. With the traditional Op–Shop and the Creatures Comforts store you will find all you need from bric–a–brac, clothing to furniture and collectables.

Both stores are run by the RSPCA, staffed by volunteers, with all proceeds going to provide protection and care of animals and education regarding animal welfare. For information about volunteering at the Op–Shop please call 9224 2501.

If you have unwanted goods that you don't know what to do with, remember the RSPCA! We are seeking items of furniture and collectables which helps to raise funds for the organisation. For all donations of goods please contact the shop on 9808 2641.

**Services offered:** Animals, Adoption, Animals for Adoption; Animals, Animal Care Services * (ANY/ALL Types); Animals, Animal Control Professionals; Animals, Medical, Pet Clinic; Animals, Program, Pet Therapy Program; Animals, Rescue, Animal Rescue Services; Demographic Served: Animals; Donations, Disaster Fund; Shelter, Animals, Animal Shelter; Shelter, Animals, Small Pet/Animal Emergency/Evacuation Shelter; Shelter * (ANY/ALL Types); Shelter, Livestock Evacuation Shelter; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer Opportunities, International; Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
**Campaigns:** 2009 Australia Bushfires; ASPCA ~ American Society for the Prevention of Cruelty To Animals
Updated Feb 11, 2009 · https://reliefdb.org/shelters/4113

## Royal Society for the Prevention of Cruelty to Animals (RSPCA) Wangaretta Location

Animal Shelter · Open

Animal Disaster Response
1 Connell Street, Wangaretta, 3677

**Phone** (03) 5722 2874
**Web** www.rspcavic.org/about_us/wangaratta.htm
**Service** Temporary

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What we are doing and how you can help:

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To directly support our staff and volunteers at the front–line caring for animals affected by the bush fires, please donate at: https://wic032p.server–secure.com/vs138364_secure/Default.aspx?ReferredFrom=rspcavic_header or call 03 9224 2222. 100% of funds donated will support our work helping bush fire affected animals.

If you are unable to donate online or with a credit card, please forward your cheque or money order (payable to the RSPCA Victoria) to:

Bushfire Appeal
RSPCA Victoria

3 Burwood Highway
Burwood East VIC 3151

We are providing free veterinary care to animals in need at RSPCA facilities. We are also offering financial assistance to cover expenses provided by other vets, for treatment of bushfire affected animals. For information about veterinary financial assistance only, phone 03 9224 2251 or 0405 015 794 during 8am – 6pm. For all other enquiries please phone 03 9224 2222.

Our Inspectors are working with various government departments to provide emergency care to wildlife, companion animals and livestock.

We are providing temporary accommodation to animals at our Shelters across Victoria. If your pet needs emergency accommodation – please phone 03 9224 2222.

The RSPCA will be working to reunite lost pets with their families.
Please got to: http://www.rspcavic.org/Forms/BushfireSubmit/Lostpetssubmit.asp to register a pet that you have either lost or found.

If you have the capability to transport and animal that you have found from the bushfires please take it to one of the following RSPCA shelters:

RSPCA Bendigo Shelter
RSPCA Epping Shelter
RSPCA Wangaratta Shelter

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Thank you to everyone who has offered their residential homes as temporary accommodation. We now have enough private residents to assist us, if needed.

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We are also in need of temporary fencing. If you are in a position to donate temporary fencing to assist with the management of animals, please contact us directly on 03 9224 2219.

Please note: If you are from the Bendigo area, our RSPCA Bendigo adoption centre has been closed. This will increase our capacity to provide emergency assistance to animals affected by the bushfires.

Updated February 11, 3.25 p.m. Please check this page again soon as more information about our plans and how you can help will be added frequently.

Volunteers Needed

The Wangaratta RSPCA could not run without the dedicated volunteers that come in regularly to help around the place. If you are over 15 and think you could help out with caring for the animal, customer service or just bring in morning tea once a week please contact the office on (03) 5722 2874 or stop in at 1 Connell Street, just off Newman Street, and speak to a member of our staff.

Current volunteer positions Animal Attendant
Customer Service Assistant
Maintenance/Handyperson/Gardening
Op Shop Assistant
Website Assistant
Click on a position, to download the position description

About Wangaratta
RSPCA Wangaratta shelter operated from the leased Council pound until 2000 when its own premises was purchased. The shelter and pound have since been extensively upgraded. The local RSPCA shelter provides care for more than 1,200 unwanted and stray animals each year.

RSPCA Inspectors within the region attend cruelty complaints received from the public. RSPCA Victoria receives more than 9,700 cruelty complaints each year and 46% are from regional Victoria.

Wangaratta Opportunity Shop

RSPCA has an Opportunity Shop in Wangaratta where all funds raised help to support the local shelter and animal welfare services within the local community.

To view the shop opening hours, please refer to the green panel on the right.

RSPCA relies heavily on the support of volunteers to provide local animal welfare services and fundraising activities. Please contact the local shelter or shop if you would like to know more about volunteering for your local RSPCA. To see if there is a position available in your local op shop, please click here or for more information about donating your time and goods, please go to: http://www.rspcavic.org/volunteer/volunteer_positions.htm

You can also contact the local RSPCA shelter or shop if you would like to know more about volunteering for your local RSPCA.

**Services offered:** Advocacy, Animals, Community Outreach Programs; Advocacy, * (ANY/ALL Types); Animals, Adoption, Animals for Adoption; Animals, Animal Care Services * (ANY/ALL Types); Animals, Animal Control Professionals; Animals, Medical, Veterinary Care/Services; Demographic Served: Animals; Donations, Disaster Fund; Shelter, Animals, Animal Shelter; Shelter, Animals, Livestock/Large Animal Evacuation Shelter; Shelter, Animals, Small Pet/Animal Emergency/Evacuation Shelter; Shelter, Animals, Wildlife Disaster Evacuation Shelter; Shelter * (ANY/ALL Types); Thrift Store; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer Opportunities, International; Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
**Campaigns:** 2009 Australia Bushfires; ASPCA ~ American Society for the Prevention of Cruelty To Animals
Updated Feb 12, 2009 · https://reliefdb.org/shelters/4119

## Australia News Update: Relief Web

Info/Hotline · Open

News Organization
**Web** www.reliefweb.int/rw/rwb.nsf/db900sid/JBRN-7P4JFM?OpenDocument&rc=5&emid=WF-2009-000035-AUS
**Service** Temporary

Australian government bushfire assistance
Source: Government of Australia

Date: 09 Feb 2009

More than 450 Australian Government personnel will be deployed to Victoria over the coming days to provide emergency services, logistical support and counselling to the hundreds of people who have lost family, friends and property in the devastating fires.

The fires have devastated Victoria, causing a massive loss of life and property. The nation is in shock as this disaster continues to unfold.

Our thoughts and prayers are with the families and communities ravaged by these devastating events.

Centrelink workers are today arriving in 19 relief centres established around Victoria.

They will provide counselling and support as well as helping people affected by the fires to access financial assistance. Two hundred Centrelink Community Recovery staff and 70 social workers will be at the centres over the coming days.

More than 200 Defence personnel have been assembled to provide specialist and emergency support, including clearing roads, searching houses and erecting tents.

The Australian Government will continue to work closely with the Victorian Government to ensure those affected by these devastating bushfires receive all the support and assistance they need.

We will use all our resources to help those people who have lost so much in the fires and will be constantly monitoring the situation to respond to and meet their needs.

Currently, the Australian Government is providing the following assistance to people affected by the fires:

Australian Government Disaster Recovery Payment (AGDRP) has been activated, with payments available to those people adversely affected by the fires. It is $1,000 for eligible adults and an extra $400 per child.

The Australian Government is putting together a jobs and medium-term income support package to assist those whose workplaces have been destroyed by the fires, or whose businesses/employers no longer have an income.

Funeral Assistance will be provided to the immediate family of a person who has lost their life as a direct result of the fires. This assistance will be up to $5,000 for each deceased person.

Two Centrelink Mobile Service Buses will arrive in Victoria early this week to provide emergency services.

Commonwealth Disaster Plan has been activated. Under COMDISPLAN the Defence Force is providing a range of assistance:

Tents, stretchers and sleeping bags to accommodate 200 people at the Yea Recreation Reserve, in North East Victoria.

Heavy machinery including bulldozers, front end loaders, chainsaw crews to assist with fire containment, reopening roads and fire fighting.

Supply of aerial imagery aircraft to search the affected areas and identify damaged or destroyed residences.

Deployment of 100 Australian Defence Force personnel to provide search and recovery assistance.

150 portable beds or mattresses provided to relief centres in the Baw Baw Shire in West Gippsland for emergency workers.

The Australian Federal Police have provided 90 AFP personnel to assist Victoria Police with the ongoing investigation and response to the bushfires. This includes a team of 16 disaster victim identification specialists.

Natural Disaster Relief and Recovery Arrangement (NDRRA) has been activated for 21 local government areas across Victoria.

Through the NDRRA, emergency personal hardship grants are available, worth $427 per adult and $213 per child. Temporary living and re–establishment grants worth up to $8,650 can also be accessed.

The Australian Government and Victorian Government have established a $10 million Community Recovery Fund to assist the recovery effort in affected communities. The Fund will cover the restoration of community infrastructure damaged or destroyed in the fires, above and beyond the replacement of essential public assets.

The Australian and Victorian Government have donated $4 million to the Victorian Bushfire Relief Fund. The public can make tax deductible donations by calling Red Cross on 1800 811 700 or www.redcross.org.au

Information Lines

Victorian Bushfire Hotline – 1800 240 667
Centrelink assistance information line – 180 2211
More information on Australian Government assistance is available at www.disasterassist.gov.au

**Services offered:** Information Resource * (ANY/ALL Types); Media Coverage; Media, Online News Reports; News Source, Online, Disaster Coverage; Volunteer Opportunities, In General * (ANY/ALL Types)
**Campaigns:** 2009 Australia Bushfires
Updated Feb 11, 2009 · https://reliefdb.org/shelters/4115

## Government of Victoria, 2009 Bushfire Relief Centres

Info/Hotline · Open

Government Agency
**Phone** Get Help: 1800 240 667 , 1800 727 077 for relief centres, and other numbers at website
**Web** www.vic.gov.au/index.html
**Service** Temporary

List of Relief Centers:

http://www.dhs.vic.gov.au/emergency/current–events/bushfire/relief–and–recovery–centres

Relief & recovery centres
A list of local government community information numbers is available below for information about Recovery Centres.

Information about Relief Centres is available from the DSE website (external link)

The list is organised alphabetically by council name.

Alpine Shire
Community information line: 03 5755 0513

Website: www.alpineshire.vic.gov.au

Baw Baw Shire
Community information line: 1300 859 414

Website: www.bawbawshire.vic.gov.au

Cardinia Shire
Community information line: 1300 787 624

Recovery centre located at: Bunyip Public Hall, Main St Bunyip (8:00am to 8:00pm)

Website: www.cardinia.vic.gov.au

City of Greater Bendigo
Community hotline: 03 5446 9151

Website: www.bendigo.vic.gov.au

City of Horsham
Community information line: 03 5382 9794 & 5382 9793

Website: www.hrcc.vic.gov.au

Corangamite (Camperdown fires)
Community information line: 55 937 100 (8.30am to 5.00pm)

Website: www.corangamite.vic.gov.au

Eaglehawk (Bracewell Street fire)
Community information line: 03 5446 9151

Recovery centre located at: 6 Darling St, Eaglehawk (10:00am to 4:30pm)

Indigo Shire
Community information line: 03 5728 8000

Website: www.indigoshire.vic.gov.au

Latrobe City
Community information line: 1800 017 777

Website: www.latrobe.vic.gov.au

Metcalfe (Redesdale fires)

Community information line: 03 5423 2571 (This is a Mt Alexander Council number – there is no direct phone line into the Metcalfe Hall)

Recovery centre located at: Metcalfe Community Hall, Kyneton–Metcalfe Road, Metcalfe

Mitchell Shire
Community information line: 03 5734 6232

Website: www.mitchellshire.vic.gov.au

Murrindini Shire
Community information line: 03 5772 0333

Website: www.murrindindi.vic.gov.au

South Gippsland Shire
Recovery Centre located at:
Old Police Station, 16 Boronia St, Mirboo North

Community information line: 1800 814 814

Website: www.southgippsland.vic.gov.au

Southern Grampians Shire (Coleraine fires)
Community information line: 03 5573 0444 (24/7)

Website: www.sthgrampians.vic.gov.au

Shire of Nillumbik
Community information line: 03 9438 5299

Website: www.nillumbik.vic.gov.au

Recovery Centre located at: Diamond Creek – MECC/Relief, 28 Main Rd, Diamond Creek, Ph: 9438 5299

Recovery Centre located at: Arthurs's Creek Mechanic Institue, 900 Arthurs Creek Rd, Arthurs Creek

Recovery Centre located at: St Andrews Community Centre, cnr School Rd and Kinglake Rd, St Andrews, Ph: 9433 3111

Shire of Yarra Ranges
Community information line: 1300 368 333

Website: www.yarraranges.vic.gov.au

Shire of Whittlesea
Community information line: 03 9217 2170 (24/7)

Website: www.whittlesea.vic.gov.au

Recovery Centre located at: Whittlesea Community Activity Centre, Laurel St, Whittlesea Ph: 9716 1962

Recovery Centre located at: Whittlesea Secondary College, Laurel St, Whittlesea

Wellington Shire
Community information line: 1300 137 218

Website: www.wellington.vic.gov.au

From the website:

The horrific bushfires across Victoria have devastated the lives of many Victorians. Help for people affected by the bushfires is available if needed. For personal, emotional and financial support visit the Department of Human Services website or call the Victorian Bushfire Information Line on 1800 240 667

The Victorian and Australian Governments have announced they will provide every possible assistance to help people recover from bushfires. They are providing immediate help for people affected by bushfires:

Cash grants of $1,000
Medium term grants of up to $22,000

Emergency Relief Centres have been set up to help people with assistance in the wake of the Victorian bushfires.

Further Information:

Make your bushfire survival plan
Check fire updates – Listen to ABC Local Radio
Call the Red Cross Information Line on 1800 727 077 for relief centres and help locating relatives, friends and missing persons

Other News items

**Services offered:** Case Management, * (Providers of ANY Type of Case Management); Distribution, Supplies, Local Distribution of Supplies; Distribution, Supplies, National Distribution of Supplies; Donations * (ANY/ALL Types); Donations, Coordination, Large Donation Coordination; Emergency Operations Center, Local; Evacuee Collection Site; Evacuee Reception Center; Government, HQ (Headquarters); Hotline, Crisis Hotline; Hotline, Disaster Recovery Services Hotline for Survivors; Hotline, Donations Hotline; Hotline, Volunteer Hotline (Coordination/Placement/Work Orders)
**Campaigns:** 2009 Australia Bushfires
Updated Feb 11, 2009 · https://reliefdb.org/shelters/4117

## Royal Society for the Prevention of Cruelty to Animals (RSPCA) Main Site

Walk–in Resource · Open

Animal Disaster Response
**Web** www.rspcavic.org/campaigns_news/news_bushfires.htm
**Service** Temporary

From the website:
Updated February 11, 3.25 p.m
http://www.rspcavic.org/campaigns_news/news_bushfires.htm

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Burwood East VIC 3151

We are providing free veterinary care to animals in need at RSPCA facilities. We are also offering financial assistance to cover expenses provided by other vets, for treatment of bushfire affected animals. For information about veterinary financial assistance only, phone 03 9224 2251 or 0405 015 794 during 8am – 6pm. For all other enquiries please phone 03 9224 2222.

Our Inspectors are working with various government departments to provide emergency care to wildlife, companion animals and livestock.

We are providing temporary accommodation to animals at our Shelters across Victoria. If your pet needs emergency accommodation – please phone 03 9224 2222.

The RSPCA will be working to reunite lost pets with their families.
Please go to: http://www.rspcavic.org/Forms/BushfireSubmit/Lostpetssubmit.asp to register a pet that you have either lost or found.

If you have the capability to transport and animal that you have found from the bushfires please take it to one of the following RSPCA shelters:

RSPCA Bendigo Shelter
RSPCA Epping Shelter
RSPCA Wangaratta Shelter

We are delivering emergency pet food to relief centres across Victoria including food donated by Hill's Pet Nutrition. If you wish to donate items such as pet food, bedding, leads and bowls you can deliver these to your local RSPCA.

To support our emergency relief effort in other ways, please complete our assistance form at http://www.rspcavic.org/Forms/BushfireSubmitHelp/Helpsubmit.asp detailing the the support you can offer. If we can accept your generous offer, we will contact you soon. Please note that if you are from interstate, you will need to arrange delivery of any items to Victoria.
Thank you to everyone who has offered their residential homes as temporary accommodation. We now have enough private residents to assist us, if needed.

We are in desperate need of blankets, if you can donate any blankets please deliver them to your local RSPCA.

There is a big need for supermarket 'green' bags. We are coordinating care packs and need these to bundle up items to hand out to families in need. If you can donate such items, please deliver them to RSPCA in Burwood East.

We are also in need of temporary fencing. If you are in a position to donate temporary fencing to assist with the management of animals, please contact us directly on 03 9224 2219.
Please note: If you are from the Bendigo area, our RSPCA Bendigo adoption centre has been closed. This will increase our capacity to provide emergency assistance to animals affected by the bushfires.

Updated February 11, 3.25 p.m. Please check this page (http://www.rspcavic.org/campaigns_news/news_bushfires.htm) again soon as more information about our plans and how you can help will be added frequently.

**Services offered:** Advocacy, Animals, Community Outreach Programs; Advocacy, * (ANY/ALL Types); Animals, Animal Care Services * (ANY/ALL Types); Animals, Animal Control Professionals; Animals, Database, Registry, Online Lost/Found/Adoption Pet Database; Animals, Medical, Veterinary Care/Services; Donations, Disaster Fund; Shelter, Animals, Animal Shelter; Shelter, Animals, Small Pet/Animal Emergency/Evacuation Shelter; Shelter, Animals, Wildlife Disaster Evacuation Shelter; Shelter * (ANY/ALL Types); Shelter, Livestock Evacuation Shelter
**Campaigns:** 2009 Australia Bushfires
Updated Feb 11, 2009 · https://reliefdb.org/shelters/4112

## LA

### Tanglewood Community Center

Walk–in Resource · Open

Non–Profit – Community
1300 Tanglewood Drive, Westwego, LA 70094

| | |
|---|---|
| **Phone** | 504–328–3249 |
| **Web** | www.nhpfoundation.org |
| **Hours** | 10:30am–6:30pm |
| **Checks payable to** | New Orleans Affordable Housing, Inc. |

**Services offered:** Advocacy, Disaster Survivors
**Campaigns:** 2005 Hurricane Katrina; 2009 Australia Bushfires
Updated Sep 23, 2007 · https://reliefdb.org/shelters/1709

## NC

### Billy Graham Rapid Response Team

Info/Hotline · Open

Faith–Based Disaster Relief
1 Billy Graham Parkway, Charlotte, NC 28201
**Web** www.billygraham.org/rrt_index.asp

Blog activity regarding 4/11 Tornado's in Raleigh, NC:

http://www.billygraham.org/articlepage.asp?articleid=7835

http://www.billygraham.org/article–index–bgeanews.asp

Coping with the Aftershocks in Japan
BGEA's Grief and Crisis Training Vital to Healing Process

April 13, 2011 – As the emotional and spiritual needs of a nation mount, pastors in Japan have asked the Billy Graham Evangelistic Association to translate their grief and crisis training to help expedite the healing process.

SEE LINK FOR FULL DETAILS!

NEWS –
http://www.billygraham.org/article–index–rrt.asp

http://www.billygraham.org/RapidResponse_VolunteerInfo.asp

The Billy Graham Rapid Response Team exists to provide emotional and spiritual care to those who are walking through their darkest days. We have a nationwide database of trained chaplains who are ready to deploy at a moment's notice in response to natural and man–made disaster. We also offer training to those who wish to bring comfort to their own communities.

Chaplains and Ministry Volunteers Needed
We are accepting applications for future deployments (dates and locations to be determined). Volunteers will serve in these capacities:

Chaplain — An experienced FBI, police, fire, or military chaplain or a Christian counselor, hospice worker, pastor, or ministry leader trained in crisis intervention or chaplaincy training

Ministry Volunteer — A ministry leader with a heart and compassion for people

How to Get Involved
Fill out the Volunteer Chaplain Application online now
Download the Volunteer Chaplain Application*, fill it out completely, and fax it to 704–401–3003

Resources
RRT Ministry Information and Policies*
Critical Incident Stress Management Course Descriptions*
Rapid Response Quick Notes*
Steps to Peace with God
[*You will need Acrobat® Reader™ to view or print these documents. Download Acrobat Reader for free. For best results, select "Fit to page" when printing.]

Frequently Asked Questions

Will I work with a team?
Yes, you will be assigned to a team of 2–5 people. Ministry each day would include:

Pray for one another each day
Visit families in follow–up to work Samaritan's Purse has done
Listen to the stories of people who have lost everything
Pray, encourage, and share the comfort and hope of Jesus Christ
Encourage and minister to first responders such as pastors, police officers, and firemen
Keep records of your contacts and ministry opportunities

Rapid Response Team Training –

Sharing Hope in Crisis Seminar
http://www.billygraham.org/rrt_training.asp

Purpose of this one day seminar
Seminar Topics
Schedule

FACEBOOK –
https://www.facebook.com/BillyGrahamEvangelisticAssociation

**Services offered:** Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Post Disaster Counseling; Counseling, Spiritual; Demographic Served: Survivors, Natural Disaster Impacted Communities; First Responder, Nationwide (All U.S. Regions); Support for "All" Disasters; Training * (ANY/ALL Types of Instruction)
**Campaigns:** 2001 9–11; 2009 Australia Bushfires; 2010 Hurricane Earl; 2011 Hurricane Irene/Tropical Storm Irene; 2011 Japan Earthquake/Tsunami/Nuclear Disasters; 2011 Spring – Tornadoes–Floods–Wind Storms; Billy Graham Rapid Response Team; Samaritan's Purse; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Apr 25, 2011 · https://reliefdb.org/shelters/1335

## Other locations

### Citizen Action Team, Database Operations

Info/Hotline · Open

Private Citizen Volunteers
Anytown

| | |
|---|---|
| **Phone** | 978 266 2778 |
| **Web** | www.reliefdatabase.org |
| **Hours** | 8 AM–midnight, 7 days/week |
| **Checks payable to** | United Way of Tri–County, mail to Citizen Action Team, PO Box 2525, Acton, MA 01720 |
| **Service** | Permanent |

Call and help us expand the database, so it will be more useful to disaster relief workers, to help prepare for future disasters as well as to help with recovery from past disasters... Work from your home AND help the gulf!

All donations pay for fuel to ship donations to disaster zones.

**Services offered:** Assistance, How to, Navigate Disaster Relief Resources; Demographic Served: Low Income Folks; Directories, Directory of Contacts, Incident Command; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, County/Parish; Directories, Directory of Services, Disabled

Services; Directories, Directory of Services, Grants Info, Listings, News & Referrals; Directories, Directory of Services, National; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories, Directory of Services, Worldwide; Directories, Financial Assistance Programs; Directories, New Orleans Volunteer Camps; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Online Database Resource, Needs/Avail Matching; Directories, Organic/Local Food Producers/Users; Directories, Recycling; Directories, Senior/Elder Services; Directories, Training Listings, News & Referrals; Disaster Relief System Development Guidance; Documentation, Disaster Planning; Documentation, Disaster Recovery Process; Documentation, Disaster Relief Process, Community Groups; Donations, In–Kind Donation, Services; First Responder, Gulf Region; First Responder, Mid–Atlantic Region; First Responder, MidWest Region; First Responder, Mountain States; First Responder, NorthEast Region; First Responder, NorthWest Region; First Responder, SouthEast Region; First Responder, SouthWest Region; First Responder, West Coast Region; Information Resource * (ANY/ALL Types); Information Resource, County Resources, Contacts & Services (County Level); Information Resource, Disaster Prep, Businesses; Information Resource, Disaster Prep, Governments/Community Groups; Information Resource, Disaster Prep, Relief Workers; Information Resource, Disaster Prep, Residents; Information Resource, Katrina Related; Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Management, Supply Chain Management Advice; Management, Volunteer Coordinator & Management, Volunteer; New "Business" Models; New "business" models, Government; New "business" models, Intel/Mgmt; New "business" models, Sustainable Societies; Recycling, Computers & Electronics; Recycling, Household Items; Recycling Network, Database for Trading/Re–use (NO FEE); Registry, Wish List Registry, Online Registry; Resource Databases for Supplies/Services (NO FEE); Resource Website for "Green" (incl socially just) Products/Services; Software Tools, for Disaster Orgs/EMAs; Software Tools, for Disaster Orgs/EMAs, Construction/Rebuild Focused; Software Tools, for Disaster Orgs/EMAs, Donations Coord Focused; Software Tools, for Disaster Orgs/EMAs, Volunteer Coord Focused; Supplies, Online Supplies; Support for "All" Disasters; Tech, Data Solution Architects, Humanitarian; Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online; Warehouse, Local Disaster Relief Guidance

**Campaigns:** 2001 9–11; 2005 Hurricane Katrina; 2005 Hurricane Rita; 2005 Hurricane Wilma; 2007 California Wildfires; 2007 Fernley, Nevada Flood; 2007 Georgia/Alabama Tornado; 2007 Greensburg Kansas Tornado; 2007 Hurricane Dean; 2007 Hurricane Flossie; 2007 Midwest Floods; 2007 Pacific Northwest Flooding; 2007 South Mexico Floods; 2007 Tropical Cyclone Sidr; 2008 California Wildfires; 2008 Georgia Tornados; 2008 Hurricane Dolly; 2008 Hurricane Fay; 2008 Hurricane Gustav; 2008 Hurricane Hanna; 2008 Hurricane Ike; 2008 Hurricane Josephine; 2008 Marek/Sesnon/Sayre – California Wildfires; 2008 MidWest Floods; 2008 MidWest Tornado; 2008 Pacific Northwest Winter Snow Storm; 2009 American Samoa Tsunami; 2009 Australia Bushfires; 2009 Central Pacific Coast Jesusita Wildfire; 2009 Georgia Storms; 2009 Ice Storms; 2009 Indonesia–Asian Pacific Earthquakes/Storms; 2009 May Severe Storm & Tornado Support (KY/WV/MO); 2009 MidWest Floods; 2009 MidWest Floods Support (Closed/Standby); 2009 Pacific Northwest Flooding; 2009 SouthEastern Wildfires; 2009 SouthEast Floods, September; 2009 Station Wildfire; 2009 Tornadoes; 2010 /2011 Haiti Cholera Epidemic; 2010 April, Mississippi Tornado; 2010 Arkansas Campground Flood; 2010 Baja, Mexico Earthquake; 2010 Chile Earthquake; 2010 Colorado, Fourmile Canyon Wildfire; 2010 Haiti Earthquake; 2010 Haiti Earthquake, Orphanages/Childrens Homes; 2010 Haiti, Hurricane Tomas; 2010 Hurricane Earl; 2010 Massachusetts Flooding; 2010 May Oklahoma/Kansas Tornado; 2010 Midwest Flooding, August; 2010 New England Flooding; 2010 Oil Spill Gulf of Mexico; 2010 Pakistan Floods; 2010 Pakistan – Humanitarian Support for Armed Conflict; 2010 Snow & Ice Storms; 2010 US Severe Storms and Flooding; 2011 Alabama Tornado; 2011 Australia Floods; 2011 Brazil Floods; 2011 China Earthquake; 2011 East Africa Famine; 2011 Georgia Tornados; 2011 Hurricane Irene/Tropical Storm Irene; 2011 Japan Earthquake/Tsunami/Nuclear Disasters; 2011 Massachusetts Tornado; 2011 Mississippi Tornado; 2011 Missouri Tornado; 2011 New Zealand Earthquake; 2011 North Dakota Flood; 2011 Other Disasters; 2011 Philippines TS Sendong; 2011 Spring – Tornadoes–Floods–Wind Storms; 2011 Texas Wildfires; 2011 Tropical Storm Lee; 2012 Alabama Tornado; 2012 Colorado – High Park Wildfire; 2012 Colorado – Waldo Canyon Wildfire; 2012 Hurricane Isaac; 2012 Hurricane Sandy; 2012 (June) Minnesota – Floods; 2012 Oklahoma – Wildfires; 2012 Spring – Tornadoes; 211 (groups that are ASSOCIATED with 211); Aidmatrix; American Rainbow Rapid Response; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Ending Extreme Poverty; Ending Pollution; Environmental Sustainability; Gifts in Kind; Global Warming Relief Supplies/Services; Government, FEMA / Department of Homeland Security; Homelessness Relief Services; International Relief & Development (IRD); United Way; VOAD (this org is not a member, but is "affiliated"); YouthBuild

Updated Apr 26, 2009 · https://reliefdb.org/shelters/246