# 2008 MidWest Tornado: Resource Guide

Archived

Generated November 21, 2026 · 26 open facilities · closed facilities are not listed · call before you go: details change quickly

## IA

### Iowa Concern Hotline (Iowa State University Extension)

Info/Hotline · Standby

Disaster Info/Resources/Referrals, Donation Coordination, Post Disaster Counseling

Aimes, IA

**Phone** (800) 447–1985
**Web** www.extension.iastate.edu/disasterrecovery/info/iowaconcern.htm
**Hours** 24/7
**Eligibility** Iowans impacted by natural disasters/flooding/tornado's, etc.
**Service** Temporary

6/3/08
Source: Agri News Website

Volunteers needed

Farmers or rural residents who would like help with cleanup are encouraged to contact the Butler County Extension office at (319) 267–2707 or the Iowa Concern Hotline at 1–800–447–1985. Cleanup activities could include picking up debris in fields or cleaning up building sites.

5/28/08 News Article (Non Pareil Online http://www.nonpareilonline.com/site/news.cfm?newsid=19726131&BRD=2703&PAG=461&dept_id=555106&rfi=6)

Even though no donations are being requested at this time to help those affected by the May 25 tornadoes, the Iowa Concern Hotline is now collecting information from citizens wishing to help.
Advertisement

Anyone wanting to have items included on the listing of donated goods should contact the hotline at (800) 447–1985. The information collected by the Iowa Concern Hotline will be referenced as needs are identified within the affected areas.

When an individual contacts the Iowa Concern Hotline, they will be asked to provide information regarding the donated goods or services to include the location and type of service or donation, and a point of contact. This information will then be compiled into a database. Once a specific need is identified, the database will be used to match a resource to the need and the associated point of contact will be notified and instructed on the best method to deliver the resource.

Please note that the Iowa Concern Hotline is only gathering information about resources people are seeking to donate. Do not self–deploy any donated resources to the impacted areas. Self–deploying resources into the affected areas only places additional stress on those impacted and responding to the storm damages. The State of Iowa Emergency Operations Center is coordinating resources with the local on–scene incident commanders.

Pottawattamie County residents and emergency responders who may wish to assist those affected by the Parkersburg tornado are asked to contact the county's Emergency Management Agency to coordinate relief efforts.

The agency is in direct contact with the state's Emergency Operations Center and the Incident Command System in the stricken area.

All relief resources to that area should first go through the county's agency. Sending not requested assistance directly to the area can sometimes create additional loads on local resources.

For more information, call 328–5777.

When flooding is a concern in the state, Iowa State University Extension’s Iowa Concern hotline is available for those who need assistance.

Iowa Concern Hotline is available 24 hours a day at (800) 447–1985. All calls are free and confidential, and the operators are willing to assist wherever possible.

Three avenues are available to Iowans through the Iowa Concern Hotline. First, counselors are available to help those experiencing emotional and financial stress because of flooding.

“Damage to crops and homes by flooding can add extra stress. Counselors are available to help with the change in the weather and the stress it causes,” said Margaret VanGinkel, Iowa Concern Hotline coordinator. “Sometimes it helps to talk to someone about what you are experiencing, and the hotline does that.”

Second, information and referrals are given to those who need assistance. For example, farmers would be referred to ISU Extension crop specialists for concerns related to planting, replanting or specific diseases. Phone numbers of those in the community that can help with other problems also are provided.

Third, what insurance policies cover during flooding and damaging weather may be in question. Legal concerns are addressed at the hotline. Attorneys can help answer insurance questions and problems that may arise with hail and flood damage.

Iowa Concern Hotline is here to help Iowans deal with stress and concern. “Stress from the weather can get the best of people,” VanGinkel said. “It is important to alleviate stress by attacking it and solving the problem.”

Contacts:
Margaret VanGinkel, Iowa Concern Hotline,
(515) 965–9301
vangin@iastate.edu

Laura Sternweis, Extension Communication and External Relations
(515) 294–0775,
lsternwe@iastate.edu
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jun 28, 2010 · https://reliefdb.org/shelters/3041

## Catholic Charities – Archdiocese of Dubuque

Info/Hotline · Open

Faith–Based, Community, Disaster Relief/Recovery
1430 2nd Ave SE, Cedar Rapids, IA 52403

**Phone** (319) 364–7121
**Web** www.charitiesdbq.com
**Serves** Northeast IA
**Eligibility** Flood/Tornado Survivors 2008
**Service** Temporary

Catholic Charities - 800–772–2758

Monetary donations should be forwarded to Catholic Charities, c/o Disaster Relief, 1229 Mount Loretta Avenue, Dubuque, IA 52003. CC is working in partnership with the Parkersburg area communities and channeling financial resources through the Holy Family Cluster to assist residents affected by the tornado. Our primary role is that of coordination and we refer people to the federal emergency managency agency (FEMA) for property damage assistance, to state, county, and other disaster relief organizations such as the Red Cross for emergency assistance. Parishes often provide immediate shelter, food, clothing, etc along with other denominations and the Red Cross. We also refer volunteers to a local contact group for coordination of volunteer work.

Catholic Charities web page is www.charitiesdbq.com

**Services offered:** Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Post Disaster Counseling; Financial Assistance, Case Management for Financial Matters; Financial Assistance, Emergency Financial Assistance
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado; Catholic Charities; United Way
Updated Jun 15, 2008 · https://reliefdb.org/shelters/3156

## Red Cross – Grant Wood Chapter

Info/Hotline · Open

American Red Cross
6300 Rockwell Drive NE, Cedar Rapids, IA 52410

**Phone** (319) 393–3500
**Web** grantwood–redcross.org/index.html?gwatitle.htm&1
**Eligibility** Evacuee's – Flood/Tornado's Northeast Iowa 6/08
**Service** Temporary

Iowa City Office
373 East College Street
Iowa City, IA 52240
Phone: (319) 337–2119
Toll Free: (800) 982–2438

Open Wednesdays: 9:30 a.m. – 1p.m.

American Red Cross Disaster Relief Operation - Iowa Storms
UPDATED RED CROSS SERVICES

The American Red Cross continues on the scene in numerous areas of the state providing shelter, meals and snacks to families forced from their homes by flooding.

The Red Cross will announce changes and additions as situations warrant.

Red Cross shelters are open at:

Opening at 7:30 p.m. – Zion Lutheran Church, 201 1st Avenue, Hiawatha
NOW OPEN - Roosevelt Middle School, 300 13th Street NW, Cedar Rapids

NOW OPEN - Johnson County Fairgrounds, 4261 Oakcrest Hill Road SE, Building A, Iowa City (Please register by 10 p.m.)
NOW OPEN – Iowa Braille and Sight Saving School, 1002 G Avenue, Vinton
NOW OPEN - Cavalry Foresquare Church, 1100 N. Highway 38, Tipton (Please register by 10 p.m.)

Pets (with the exception of services animals) are not allowed in Red Cross shelters, please make arrangements ahead of time with the following partner agencies:

Cedar Rapids:

Cedar Valley Humane Society, 7411 Mount Vernon Rd. SE – please call ahead 319–362–6288

No reptiles, horses or livestock.
Cats in carriers only, Dogs with lease and collars
Papers for pets appreciated but will work with folks without papers.
Horses or Reptiles (in cages only):

For information please call: Ruthanne 319–393–3500 X 210 Evening: 319–438–9901.

Cedar Rapids Animal Control, 319–848–7373

Edgewood Animal Hospital
Cedar Rapids, IA
CALL FIRST: 319–396–7800

Iowa City:
Iowa City Animal Care and Adoption Center at 319–356–5295x7 from 10:30 a.m. – 5:30 p.m. After hours call Iowa City Police at 319–356–5275

Corridor Volunteer/Assistance Information:

Iowa Road Condition Updates – http://www.511ia.org/default.asp

For Cedar Rapids:

Emergency Management Services' phone number for evacuation transportation to shelter is 319–363–2671.

Iowa Concern Hotline – 1–800–447–1985
Call for additional volunteer opportunities

Additional Red Cross Services Across Iowa

Other open Red Cross shelters in Iowa:

University of Northern Iowa, West Gymnasium, 2501 Minnesota Street, Cedar Falls - 50 current residents
Clear Lake Middle School, 1601 3rd Ave. N, Clear Lake - 19 overnight residents
Wartburg–Waverly Sports and Wellness Center, 100 Wartburg Blvd., Waverly - 14 overnight residents

Additional Red Cross shelters have gone on standby to be reactivated as needed. These are NOT OPEN at this time:

First Presbyterian Church, 1111 5th Avenue N, Fort Dodge
Church of Christ – The Bridge, 905 Des Moines Street, Webster City
Hoover Middle School, 630 Hillcrest Road, Waterloo
Mental Health Institute, 2277 Iowa Ave, Independence

Meals are available at:
Parkersburg Veterans Memorial Building

Mobile Casework Continues:
Call 1–866–GET–INFO

Red Cross service delivery statistics to date as of Monday evening, June 9:
Meals and snacks served: More than 71,100
Bulk items Distributed: More than 37, 300
Counseling Assistance: 1480
Clients Served through Mobile Outreach: 297
Total Red Cross Staff: 480

**Services offered:** Support for "All Local" Disasters; Training * (ANY/ALL Types of Instruction) ; Training Classes, Disaster Preparedness; Training Classes, Disaster Response; Training Classes, Safety Training; Training, Medical, Education, Certification, CPR, First–Aid Certification; Volunteer Work Orders/Projects (provided by this facility)
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated Jun 28, 2010 · https://reliefdb.org/shelters/3080

## Salvation Army, Cedar Rapids, IOWA

Info/Hotline · Standby

Faith–Based, Non–Profit, Disaster Response/Recovery
1000 C Ave NW, Cedar Rapids, IA 52405

**Phone** (319) 364–9131
**Web** www.usc.salvationarmy.org/usc/www_usc_cedarrapids.nsf
**Serves** Parkersburg, New Hartford, Dunkerton, Hazelton
**Eligibility** Impacted by the 5/25/08 Tornado
**Service** Temporary

Please keep the communities of Parkersburg, New Hartford, Dunkerton and Hazleton in your thoughts and prayers.

Those wishing to assist victims may send monetary donations to their local Salvation Army units earmarked for disaster relief. Monetary donations can also be made by calling 1–800–SAL–ARMY. In Cedar Rapids, non–monetary donations may be dropped off at The American Legion through Sunday, June 8 at 4719 J Street SW. The contact number is 319–354–6146. Needed items include: blankets, first aid kits, batteries, flash lights, personal care items, garbage bags, gloves, Ziploc bags, men's clothing, pots and pans, beds and non–perishable food items.

**Services offered:** First Responder, MidWest Region; Support for "All Local" Disasters
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado; Salvation Army
Updated Jun 28, 2010 · https://reliefdb.org/shelters/3082

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## Cedar Valley Humane Society

Animal Shelter · Open

Animal Services / Disaster Animal Rescue
7411 Mount Vernon Road SE; Across from the Pet Cemetary, Cedar Valley, IA 52403

**Phone** (319) 362–6288
**Web** cvhumane.org/cvhumane/content/default.asp
**Serves** Linn County
**Eligibility** Impacted by the 6/08 Floods/MidWest Storms
**Service** Temporary

CVHS Helps Homeless Animals
By Cassie Huisman, Producer
By Cassie Huisman

Story Created: Jun 28, 2008 at 7:33 PM CDT

Story Updated: Jun 28, 2008 at 9:40 PM CDT

CEDAR RAPIDS – The Cedar Valley Humane Society (CVHS) has received countless calls this week from flood victims in desperation to find temporary homes for their pets. This comes on the heels of the Cedar Rapids Animal Control contacting pet owners whose animals are currently housed at Kirkwood Community College that they have until July 11, 2008 to find alternative housing for their pets.
The CVHS came up with an option on Saturday morning as to how they can help.

"We wish we could house all of the animals that were misplaced, but unfortunately we do not have the facility, nor the financial resources to accommodate the number of animals in need," said Stephanie Holub, a Board of Director for the CVHS.

Instead, the CVHS has established a plan to act as the intermediary for those that need a temporary home for their animals and those in the community that are willing to house animals on a temporary basis. An e–mail and phone number have been established by the CVHS specifically for this purpose. Both parties can contact the CVHS at SaveAFloodPet@mchsi.com or (319) 210–8009. The phone number has been set up to accept voicemails only, so calls will be returned by the CVHS. Staff at the CVHS will then help connect both parties.

"Many families have nothing left, but their animals, so we want to do everything in our power to help them keep their pets," said the Directors at the Cedar Valley Humane Society.

The Cedar Valley Humane Society will assist families volunteering to house animals with necessary pet supplies (food, litter, leashes, etc.). They also will temporarily house animals at the shelter as space allows.

"In addition, we encourage people that are in the position to adopt a homeless animal, to come to the shelter and do so," said Stephanie Holub, "This will allow more room at the shelter to house animals displaced by the floods." She continued, "The extra 100+ animals that we've housed as a result of the flooding have added expenses outside of our annual operating budget. We're grateful to those that have donated their time and financial resources and encourage others to do the same."

Those wishing to help offset the CVHS' cost of housing these flood animals are encouraged to make a donation. Donations are being accepted on the CVHS' website at www.CVHumane.org or in person at the shelter located at 7411 Mount Vernon Road SE in Cedar Rapids. The CVHS opened their doors on June 11th to accept animals from people forced to evacuate their home. They offered this service free of charge to pet owners.

6/17/08 LTel / Per Beth, Vol. Front Desk:

The shelter is still taking on local strays for all of Linn County EXCLUDING Cedar Rapids.

They can use blankets/towels in addition to the list noted on the website. They are good on toys.

Things are very, very busy but they are doing well overall.

Provided number to the Kirkwood facility for pets to direct private citizens who would like to volunteer temporary shelter for flood survivors.

6/16/08 NEW WEB SITE UPDATE:

Flood of 2008

The CVHS Adoption Center is currently closed so we may focus our resources toward helping victims of the Flood. On Wed June 11th we began housing 116 cats, dogs & rabbits who had to be evacuted from their homes. In total we are now housing 287 animals at the CVHS.

Donations: We are currently accepting donations to help our efforts at the CVHS & to supply victims of the flood with pets supplies. Monetary donations as well as pet items are welcome. ie: leashes, cat litter pans, litter scoopers, cat litter, dog & cat food.

Shelter supplies: liquid laundry soap, extra large trash can bags, bleach

Flood Victims: Those with pets and in need of supplies due to the flood can pick up pet supplies at the CVHS

Mon–Fri 8–5 pm
Sat 8–4
Sunday by appointment

Volunteers: We need volunteers to wash & prep bowls & litterpans and to clean kennels. Adults only.

Hours available 8–12 Mon–Sun. Call to schedule your shift. It is very difficult to schedule walk–in volunteers so please give us a call first.

There has been incorrect information distributed throughout local churches – please be sure to call to volunteer.

Phones: The phone system has been problematic. Please be patient – Quest is very busy with flood related issues.

6/15/08 SUPPLY NEEDS POSTED ON www.2008flood.org:

The Cedar Valley Humane Society is housing 271 animals (more than double their normal capacity) & they are offering for those in need that have been affected by the floods to receive FREE pet supplies for their animals.

In order to do this, the CVHS is in need of donations of: cat food, dog food, leashes, cat litter and cat litter boxes.

Please deliver these donations to the shelter at 7411 Mount Vernon Rd SE or call 362–6288. The shelter will begin giving away supplies at 8am on Monday, June 16th.

Contact Info:
Sandy LaBaw or Susan Manson
Phone: 319–362–6288
Email: cvhsslabaw@qwest.net or cvhssmanson@qwest.net

FROM THE WEBSITE 6/16/08:

Donations of Food:

The CVHS is excited to announce a new partnership with the Hill's Company. Free of charge the Hill's Company will be supplying the CVHS with enough Science Diet Food to feed all the Dogs & Cats in our care. This is an ongoing program which will make life easier for the animals. Historically, we have served the dogs & cats a mixture of donated foods. Constantly changing the food our pets eat can lead to upset stomachs & other digestive ailments. By serving the Science Diet food we can make sure everyone is on a consistent diet. In the past the CVHS has been blessed with generous donations of both dog & cat food from our community. These gifts have been priceless. Although Hill's will now be supplying our dry dog & cat food– We Still Need Your Help. The need for cash donations to help pay for medical expenses, basic operational expenses & such has never been greater. If you would rather purchase goods to help out the animals,

Please put the following at the top of your list:

1. Canned cat food (kittens prefer pate rather than the large chunks)
2. Rawhide Bones
3. Dog & Cat Treats
4. Cat Litter (both clay & scoopable)
5. Bleach/Liquid Laundry Soap/Dish Soap
6. Gift Cards

6/13/08 LTel:

Cedar Valley Humane Society – Currently FULL, please call:

Kirkwood Equine Center
6301 Kirkwood Blvd. SW
Cedar Rapids, Iowa 52406

http://www.iowaequestrian.com/directions

(See CAT Facility entry for Kirkwood Equine Center at: https://reliefdb.org/shelters/3135

LTel 6/11/08 my on the ground source in Cedar Rapids, IA reports:

The Cedar Rapids Animal shelter is NOT taking animals and referring all to the Cedar Valley Humane Shelter at this time. The CR Animal Shelter is under water.

6/11/08 Red Cross Grant Wood Chapter Update:

No reptiles, horses or livestock.
Cats in carriers only, Dogs with lease and collars
Papers for pets appreciated but will work with folks without papers.

Horses or Reptiles (in cages only):
For information please call: Ruthanne 319-393-3500 X 210 Evening: 319-438-9901.

Animal Lovers Emergency Repsonse Team call: 319-362-6288

Disasters can strike quickly and without much warning. Take responsibility — it can save your life and the life of your pet! ALERT is a group of volunteers whose purpose is to work with the Cedar Valley Humane Society and the Grant Wood Area Chapter of the American Red Cross to educate pet owners about providing for their pets during and after a natural or man-made disaster. And to work with the Cedar Valley Humane Society and the local chapter of the Red Cross to provide shelter, transportation and care for pets in the event of a disaster.

In the event of a disaster or emergency, many pets are better left in their own home if the owner can return to provide food, water and exercise. Outside pets should be moved inside for their protection. In the event of an evacuation or other circumstance where pets cannot be left at home, Cedar Valley Humane Society can house a limited number of pets. If an owner will need to leave his or her home because of a disaster or emergency, and will need housing for a pet or pets, the owner has three options:

The owner can take pet to the American Red Cross shelter where ALERT will be contacted to pick up the pet All pets must be in a carrier, harness or on leash. Owners will stay with their pet until ALERT arrives, as pets will not be permitted inside the American Red Cross shelter.

The owner can take the pet directly to Cedar Valley Humane Society. Owners are advised to call ahead to make certain there is room available for their pet.

The owner can call Cedar Valley Humane Society to have ALERT pick up their pet at home. Owners will need to be at home with their pet until ALERT arrives.

To notify emergency personnel of pets in your home, decals are available locally.

This SERVICE IS FREE To ensure the success of this organization, your tax deductible donations may be sent to:

Cedar Valley Humane Society
Attention: ALERT
7411 Mt Vernon Rd. SE
Cedar Rapids, IA 52403
ALERT is an all volunteer organization. If you would like to help, please call Kathy Ascencio at 396-3593.

From those who use our service, a donation to CVHS is requested.

Owners who request shelter for their pet should provide items the pet will need when they turn their pet over to ALERT or Cedar Valley Humane Society. These items should be provided together in a bag or case that has the owner's name, phone number, address & the name of pet written on the outside. See the following for details.

CATS
Have a 2 week supply at all times. Use the brand your animal is used to eating. Store food in an airtight container. Rotate food and water every 3 months.

FOOD, AND OPENER, IF NEEDED
WATER BOWLS
ID TAG W/ PHOTO
MEDICATIONS W/ INSTRUCTIONS
VACCINATION RECORD / VET NAME & PHONE #
COLLAR, HARNESS AND LEASH
CRATE, IF AVAILABLE
LITTER BOX, CAT LITTER & SCOOP
FIRST AID SUPPLIES

DOGS
Have a 2 week supply at all times. Use the brand your animal is used to eating. Store food in an airtight container. Rotate food and water every 3 months.

FOOD, AND OPENER, IF NEEDED
WATER
BOWLS
ID TAG W/ PHOTO
MEDICATIONS W/ INSTRUCTIONS
VACCINATION RECORD / VET NAME & PHONE #
COLLAR HARNESS AND LEASH
CRATE, IF AVAILABLE
POOPER SCOOPER/ PLASTIC BAGS
FIRST AID SUPPLIES
BIRDS
Have a 2 week supply at all times. Use the brand your animal is used to eating. Store food in airtight container. Rotate food and water every 3 months.

FOOD
WATER
GRAVEL
CUTTLE BONE
CLEANING SUPPLIES
EXTRA SEED BOWLS
FIRST AID SUPPLIES
NET & TOWEL
EVACUATION CAGE
MEDICATIONS I INSTRUCTIONS
VACCINATION RECORD / VET'S NAME & PHONE #
ID INFORMATION / PHOTO
FERRETS/ GUINEA PIGS
Have a 2 week supply at all times. Use the brand your animal is used to eating. Store food in an airtight container. Rotate food and water every 3 months.

FOOD
WATER
CAGE
ID TAG W/ PHOTO
MEDICATIONS / INSTRUCTIONS
VACCINATION RECORD / VET'S NAME & PHONE #
HORSES
Have a I week supply at all times. Use the brand your animal is used to eating. Store food in an airtight container. Store water in 50 gallon drum. Rotate food and water every 3 months. It is preferable to leave them in their home environment and bring food to them. Horses will only be evacuated as a last resort. Now is the time to train your horse to get into a trailer, not during an emergency.

FOOD
WATER
2 BUCKETS
ID TAG W/ PHOTO
MEDICATIONS W/ INSTRUCTIONS
VACCINATION RECORD / VET'S NAME & PHONE #
EXTRA HALTER & LEAD ROPE
FARM ANIMALS

Volunteers will be available to feed farm animals at their location. Written instructions should be available.

**Services offered:** Animals, Adoption, Animals for Adoption; Animals, Animal Control Professionals; Animals, Program, Pet Therapy Program; Animals, Supplies, * Animal/Pet Supplies (ANY/ALL Types) ; Demographic Served: Animals; First Responder, Animal Rescue ; First Responder, MidWest Region; Shelter, Animals, Animal Shelter; Shelter, Animals, Small Pet/Animal Emergency/Evacuation Shelter; Shelter * (ANY/ALL Types); Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer Work Orders/Projects (provided by this facility)
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jan 10, 2010 · https://reliefdb.org/shelters/3097

## Red Cross, Central Iowa Chapter

Info/Hotline · Open

Red Cross
2116 Grand Avenue, Des Moines, IA 50312
**Phone** 515–243–7681
**Web** www.desmoines–redcross.org
**Hours** Mon–Fri, 8am–5pm
**Service** Temporary

**Services offered:** Case Management, Flood Survivors; Case Management, Mobile Case Management; Case Management, * (Providers of ANY Type of Case Management); Case Management, Tornado Survivors; Distribution * (ANY/ALL Types); First Responder, MidWest Region; Food Distribution, Emergency/Disaster Food Distribution; Services, Disaster Relief; Shelter, Red Cross Shelter Updates; Training * (ANY/ALL Types of Instruction) ; Training Classes, Disaster Preparedness; Training Classes, Disaster Response; Training Classes, First Response, Misc. * (ANY/ALL Types); Training Classes, Safety Training; Training, Medical, Education, Certification, CPR, First–Aid Certification; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteers, Teen Volunteers (This facility accomodates Teen Volunteers); Volunteer Work Orders/Projects (provided by this facility)
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated Jun 17, 2008 · https://reliefdb.org/shelters/3145

## Safeguard Iowa Partnership

Info/Hotline · Open

Donor Portal
100 E. Grand Ave. Ste. 165, Des Moines, IA 50309
**Phone** (515) 246–1707
**Web** www.safeguardiowa.org
**Serves** Statewide, IA – Midwest 2008 Flood Zones
**Service** Temporary

http://www.bens.org/news/Aidmatrix–Midwest.html
BENS and Its Safeguard Iowa Partnership
Team with Aidmatrix to Help Flood Victims

Nowhere have the 2008 Midwest Floods had greater impact than the in the State of Iowa. BENS is very proud of its Safeguard Iowa Partnership www.safeguardiowa.org and the unprecedented collaboration and coordination it has facilitated among Iowa's business and agency partners during this disaster.

Once the response phase is completed, the Midwest's need for assistance will continue throughout a long and challenging recovery period.

During or after significant disasters, BENS is often asked to help direct offers of in–kind donations from its members to the teams on the ground, or to communicate specific needs at the disaster site to prospective donors. In order to facilitate the donations management process for BENS members who wish to help the Midwest recovery – or to provide help in any future disaster, BENS now has its own portal on the Aidmatrix Foundation's Network.

**Services offered:** Services, Disaster Preparedness; Services, Disaster Relief; Services, Disaster Response
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jun 27, 2010 · https://reliefdb.org/shelters/3281

## Humane Society of North Iowa

Animal Shelter · Open

Animal Services / Pet Evacuation
1520 NORTH FEDERAL AVENUE, Mason City, IA 50401
**Phone** 641–423–6241
**Web** www.hsni.org
**Serves** We Serve the Following Cities, Towns, and/or Counties: We serve a 10 county area in North Iowa. Counties served are Cerro Gordo, Butler, Floyd, Franklin, Hancock, Mitchell, Winnebago, Worth, and Wright Counties.
**Service** Temporary

The Humane Society of North Iowa is a nonprofit organization, incorporated under the laws of Iowa. The Board of Directors meets the second Tuesday of each month at 7:00 pm.

We operate a Pet Adoption Center at 2700 South Birch Drive in Mason City. Our new facility holds about 40 dogs and 50 cats.

PER RECORDING AT THE HUMANE SOCIETY OF NO. IOWA 6/12/08 9:03 am CST:

If you have a displaced pet that needs sheltering, take it to the No. Iowa Fairgrounds, All Seasons Bldg. This is the evacuation shelter for pets coordinated by the Humane Society of No. Iowa.

If you have a stray or animal control issue, please contact Animal Control Professional at: 641–421–3664

**Services offered:** Animals, Adoption, Animals for Adoption; Animals, Animal Control Professionals; Demographic Served: Survivors, Natural Disaster Impacted Communities; First Responder, Animal Rescue ; Shelter, Animals, Animal Shelter; Shelter, Animals, Small Pet/Animal Emergency/Evacuation Shelter; Shelter * (ANY/ALL Types); Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jan 12, 2010 · https://reliefdb.org/shelters/3111

## Chickasaw County Food Bank

Walk–in Resource · Open

Food Bank
417 N. Sherman Ave., New Hampton, IA 50659
**Phone** 641–394–5454
**Hours** 9:00 am–11:45 am every Friday
**Serves** Chickasaw County, IA
**Eligibility** Residents of Chickasaw County, IA
**Service** Permanent

No flood damage. Has sufficient local support at this time.

**Services offered:** Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Food Distribution, Food Bank (Public Distribution Available); Food, Non–Perishable Food * (ANY/ALL Types of Canned, Dry, Drinks, Snacks)
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Oct 8, 2008 · https://reliefdb.org/shelters/3237

## Butler County, IOWA, Fire Departments – INDEX

Info/Hotline · Open

Fire & Rescue
See notes, See notes, IA
**Serves** Bulter County, IA
**Service** Temporary

The following fire departments are located in Butler County:

Aplington Fire Department
724 Tenth St
Aplington, IA 50604

Aredale Fire Dept.
102 W Main
Aredale, IA 50605

Clarksville Fire Dept
115 S Elizaveth
Clarksville, IA 50619

Dumont Volunteer Fire Department
630 First St
Dumont, IA 50625

New Hartford Volunteer Fire Department
308 Packwaukee St
New Hartford, IA 50660–0154

Parkersburg Fire Department
501 Second
Parkersburg, IA 50665

Shell Rock Fire Department
111 W Washington St
Shell Rock, IA 50670

**Services offered:** First Responder, MidWest Region
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jun 27, 2010 · https://reliefdb.org/shelters/3083

## Black Hawk Mental Health Services (Pinecrest Bldg.)

Walk–in Resource · Open

Mental Health/Disability Services
1407 Independence Avenue, Waterloo, IA 50703
**Phone** 319–292–2272

**Serves** Black Hawk Co., IA
**Eligibility** Flood/Tornado Survivors 6/08
**Service** Temporary

Need disability services or medication replacement?

Call Black Hawk Mental Health Services at 319–292–2272 for assistance

NOTE: This facility is in the Pinecrest Bldg. On the 2nd floor, FEMA Mobile DRC and SBA is located in the Community Services Dept.. See the CAT facility record for the DRC at: https://reliefdb.org/shelters/3090

**Services offered:** Assistance * (ANY Type of: Referrals or "How to" Assistance); Demographic Served: Disabled, Persons With Disabilities; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Medical, Prescription Assistance; Mental Health Services; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disabled, Services for the Disabled (See also Senior Services)
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jun 19, 2008 · https://reliefdb.org/shelters/3176

## Emergency Management Agency (Black Hawk County, IA)

Info/Hotline · Standby

County
1925 Newell Street, Waterloo, IA 50707
**Phone** 319–219–4373
**Web** www.co.black–hawk.ia.us/ema
**Serves** Black Hawk Co., IA
**Service** Temporary

Email contact: Barbara Berquam, Coordinator: bhcema @co.black–hawk.ia.us

**Services offered:** Documentation, Disaster Preparedness Guidance, Community Groups; Documentation, Disaster Preparedness Guidance, Individual/Family; First Responder, MidWest Region; Services, Disaster Mitigation; Services, Disaster Recovery ; Services, Disaster Response; Support for "All" Disasters
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Citizen Corps; EMA (Emergency Management Agency) Regional/County; Government, FEMA / Department of Homeland Security; Government, State/County
Updated May 23, 2010 · https://reliefdb.org/shelters/3055

## Hawkeye Valley Area on Aging

Walk–in Resource · Open

Disaster Resources for Elders/Seniors – Housing Referrals
2101 Kimball Ave., Ste. 320, Waterloo, IA 50702
**Phone** 1–877–538–0508 or 319–272–2244
**Web** www.hvaaa.org
**Serves** Butler County
**Eligibility** Senior/Elders Seeking Housing/Disaster Resources & Referrals
**Service** Temporary

Elderly Housing: County residents over the age of 60 who have been impacted by the storm can call the Hawkeye Valley Area Agency on Aging, at 1–877–538–0508. The Area Agency on Aging may be able to help elderly residents with temporary housing, groceries, clothing vouchers, and other items.

**Services offered:** Advocacy, * (ANY/ALL Types); Advocacy, Special Needs Folks, Seniors/Elders; Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Vouchers * (ANY/ALL Types); Vouchers, Clothing Vouchers; Vouchers, Food Vouchers
**Campaigns:** 2008 MidWest Tornado
Updated Jun 11, 2008 · https://reliefdb.org/shelters/3092

## Northeast Iowa Food Bank

Warehouse · Open

Food Bank
106 E. 11th Street, Waterloo, IA 50703
**Phone** (319) 235–0507 Toll–Free 1–(888)–NEIFB4U (634–3248)
**Web** www.northeastiowafoodbank.org
**Serves** Allamakee, Black Hawk, Bremer, Buchanon, Butler, Chickasaw, Clayton, Delaware, Fayette, Floyd, Grundy, Howard, Mitchell, Poweshiek, Tama, & Winneshiek Counties
**Checks payable to** Go To: http://www.northeastiowafoodbank.org/managed/donate.asp
**Service** Temporary

5/25/08 Tornado – Donations are needed of:

work gloves
personal hygiene products
sunscreen

razors
can openers
canned meats, fruits, vegetables
dish soap
sugar

**Services offered:** Demographic Served: Low Income Folks; Distribution * (ANY/ALL Types); Donations, Drop–Off, Collection Site Location; Food Distribution, Emergency/Disaster Food Distribution; Food Distribution, Food Bank ONLY (No Walk–In Service); Food Distribution, Food Bank (This Site Supplies Food Pantries/Agencies); Food Distribution, Food Boxes (For Seniors/ Elderly); Kids Cafe Program, Volunteer; Meals * (ANY/ALL Types) ; Meals, Congregate Feeding, Meals (Elders/Seniors); Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Warehouse, Warehouse Space
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado; America's Second Harvest; United Way
Updated Jun 4, 2008 · https://reliefdb.org/shelters/3051

## Red Cross, Hawkeye Chapter

Info/Hotline · Open

Red Cross Chapter
2530 University Avenue, Waterloo, IA 50704

**Phone** 319–234–6831
**Web** www.hawkeyechapter.org/index.asp
**Serves** IA, Statewide
**Eligibility** Impacted by the 5/08 Tornado & 6/08 Flooding
**Service** Temporary

Red Cross responds to flooding across state
UPDATED RED CROSS SERVICES

CEDAR FALLS, Wednesday, June 11, 2008 — The American Red Cross continues on the scene in numerous areas of the state providing shelter, meals and snacks to families forced from their homes by flooding.

This is a rapidly evolving disaster situation. This information was updated as of 10:30 a.m., Wednesday, 6/11/08.

Red Cross shelters are open at:

Jasper County Shelter, 24 S. Walnut, Colfax
University of Northern Iowa, West Gymnasium, 2501 Minnesota Street, Cedar Falls
Clear Lake Middle School, 1601 3rd Ave. N, Clear Lake
Wartburg–Waverly Sports and Wellness Center, 100 Wartburg Blvd., Waverly
Iowa Braille and Sight Saving School, 1002 G Avenue, Vinton
Roosevelt Middle School, 300 13th Street NW, Cedar Rapids
Johnson County Fairgrounds, 4261 Oakcrest Hill Road SE, Building A, Iowa City
Calvary Foresquare Church, 1100 N Hwy 38, Tipton

Additional shelters Not Open, but have gone on standby to be reactivated as needed:

First Presbyterian Church, 1111 5th Avenue N, Fort Dodge
Church of Christ – The Bridge, 905 Des Moines Street, Webster City
Hoover Middle School, 630 Hillcrest Road, Waterloo
Mental Health Institute, 2277 Iowa Ave, Independence

Meals are available at:
Parkersburg Veterans Memorial Building

Mobile Casework Continues:
Call 1–866–GET–INFO

Service delivery statistics to date as of Tuesday evening, June 10:
Meals and snacks served: More than 74,772
Bulk items Distributed: More than 38,070
Counseling Assistance: 1480
Clients Served through Mobile Outreach: 297
Total Red Cross Staff: 564

**Services offered:** Support for "All Local" Disasters; Training * (ANY/ALL Types of Instruction) ; Training Classes, Disaster Preparedness; Training Classes, Disaster Response; Training Classes, Disaster Volunteer Management; Training Classes, First Response, Misc. * (ANY/ALL Types); Training Classes, Safety Training; Training, Medical, Education, Certification, CPR, First–Aid Certification; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteers, Teen Volunteers (This facility accomodates

Teen Volunteers)
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated Jun 28, 2010 · https://reliefdb.org/shelters/3110

## Lutheran Services Iowa

Donor · Open

Social Services Agency, Disaster Recovery
P.O. Box 848, Waverly, IA 50677

**Phone** 866.584.5293
**Web** www.lsiowa.org/newsdetail.asp?ID=-1561120762
**Service** Temporary

Lutheran Services in Iowa serves as the local affiliate for Lutheran Disaster Response (LDR) in Iowa. LDR and LSI have a long history of partnering in disaster response and preparedness. They are working to address the unmet needs of residents impacted by the storms and tornados here in Northeast Iowa. These efforts support the community long after the cleanup phase is completed. In addition to support from an assigned case advocate, typical assistance may include purchasing a bed or other household items, paying an insurance deductible, paying a utility bill, or addressing a wide range of uninsured or underinsured financial losses.

As a reminder, LSI serves not just Lutherans. LSI serves people of all ages, genders, nationalities, religions, ethnicities and sexual orientations and is affiliated with Lutheran Services in America and three Iowa synods of the Evangelical Lutheran Church in America.

How to Donate:
Tax-deductible donations can be made to Lutheran Services in Iowa online at:
http://www.lsiowa.org/donate_online_old.asp and select "disaster response" as your designation; by mail to: LSI, P.O. Box 848, Waverly, Iowa, 50677; or by phone: 866.584.5293.

FROM THE WEBSITE:

Lutheran Services in Iowa establishes program to provide aid and support to storm victims

Waverly, Iowa -Lutheran Services in Iowa (LSI) mobilized a disaster response program today to provide services on a long-term basis to victims of recent storms in northeastern Iowa.

Designed to address the unmet needs of residents impacted by the storms, this is a program that supports the community long after the cleanup phase is completed. In addition to support from an assigned case advocate, typical assistance may include purchasing a bed or other household items, paying an insurance deductible, paying a utility bill, or addressing a wide range of uninsured or underinsured financial losses.

LSI serves as the local affiliate for Lutheran Disaster Response (LDR) in Iowa, which is a cooperative ministry of the three Iowa synods of the Evangelical Lutheran Church in America and the Iowa districts of the Lutheran Church - Missouri Synod. The joint ministry provides efficient use of resources when responding to federally declared disasters in Iowa.

“The efforts of LSI as the LDR affiliate are intended to enhance community, state and federal relief efforts. The unique component of this program is that we’re in it for the long haul. Our expertise is assessing and addressing the long-term needs after initial emergency services responders have completed their work,” said Doug Johnson, president and CEO of LSI. “We provide services when needs exceed resources.”

LSI’s Pastor Michael Stadie, the Lutheran Disaster Response coordinator for Iowa, will work with a group of community leaders to establish local needs and priorities. LSI will coordinate a network of case advocates who will walk with families and individuals through the process of recovery, which according to Stadie, is typically at least a year. Case advocates will help residents with a wide range of activities, from assessing needs to filing paperwork or coordinating direct financial assistance.

LSI is currently seeking donations to address the extraordinary needs in the northeastern Iowa communities. Tax-deductible donations can be made to Lutheran Services in Iowa online at: www.lsiowa.org and select "disaster response" as your designation; by mail to: LSI, P.O. Box 848, Waverly, Iowa, 50677; or by phone: 866.584.5293. Please designate your donation with the words “disaster response" or use our online disaster response form.

LDR and LSI have a long history of partnering in disaster response and preparedness. If you would like to support disaster response on a national level, visit Lutheran Disaster Response at www.ldr.org.

“Our prayers are ongoing for everyone who has been affected by the storms,” said Johnson. “Through collaborative efforts, courage and compassion, these communities will recover and thrive.”

LSI impacts the lives of tens of thousands of Iowans annually through residential treatment, services to families, home health care and mobility solutions, early childhood programs, adoption/foster care services, refugee resettlement, services for people with disabilities, disaster response initiatives and Barnabas Uplift. LSI serves people of all ages, genders, nationalities, religions, ethnicities and sexual orientations and is affiliated with Lutheran Services in America and three Iowa synods of the Evangelical Lutheran Church in America. LSI is also a partner agency of Iowa KidsNet. To learn more, visit www.lsiowa.org.

LSI supports the courage of children, families and individuals who change and better their lives. A nationally accredited organization with highly skilled professionals, LSI is one of Iowa's largest social service agencies.

**Services offered:** Advocacy, * (ANY/ALL Types); Advocacy, Child Advocacy; Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Job Placement; Case Management, Long–Term Case Management; Case Management, * (Providers of ANY Type of Case Management); Case Management, Refugees/Immigrants; Case Management, Tornado Survivors; Financial Assistance, Case Management for Financial Matters; Financial Assistance, Emergency Financial Assistance; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Utility Bill Assistance; Jobs, Paying; Medical, Services, Home Health Care Services; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disabled, Services for the Disabled (See also Senior Services); Services, Disaster Recovery ; Services, Family, Adoption Services; Services, Family, Children, Foster Care Services (Children); Services, Family, General Family Assistance; Services, Immigration, Refugee Resettlement (See also "Assistance"); Services, Social Services, General Social Services; Services, Substance Abuse, Residential Program (Drug/Alcohol); Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Vouchers * (ANY/ALL Types); Vouchers, Household Items, Vouchers
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado; Lutheran Disaster Response
Updated Oct 5, 2008 · https://reliefdb.org/shelters/3050

## VOAD, Iowa

Info/Hotline · Open

Non–Profit, Disaster Relief Coordination
3167 WW Avenue, Wellman, IA 52356
**Phone** cell 319–936–3151 or cell: 717 682–5792
**Service** Temporary

Iowa VOAD:

Wilbur Litwiller
Field Consultant
Mennonite Disaster Service
3167 WW Avenue
Wellman, IA 52356
Organizational Affiliation: Mennonite Disaster Service
Contact: Wilbur Litwiller, Co–Chair
Email: litwiler@netins.net
Cell Phone: 319–936–3151

President:
Bill Adams
Christian Reformed World Relief Committee

Vice President:
Kim Burgo
Catholic Charities

Treasurer:
Roy Winter
Brethren Service Center

Secretary:
Dee Smith
Kansas VOAD– State Rep
Salvation Army

Director:
Mickey Caison
NAMB/Southern Baptist Convention

Director:
Todd Hawks
The Salvation Army

Director:
Thomas Hazelwood
United Methodist Committee on Relief

Director:
Wilbur Litwiller
Iowa VOAD – State Rep
Mennonite Disaster Service

Director:
Gregg O'Ryon
American Red Cross

Director:
Jane Prinz
VA VOAD – State Rep
American Red Cross

Director:
Fred Smith
Operation Hope, Hope Coalition America

Director:
Donna Thurmond
Volunteers of America

Ben Curran (non–voting):
Federal Emergency Management Agency

Diana Rothe–Smith (non–voting):
National Voluntary Organizations Active in Disaster

**Services offered:** Services, Disaster Recovery
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Catholic Charities; Government, FEMA / Department of Homeland Security; Mennonite Disaster Service; Operation Hope, Hope Coalition America; Salvation Army; Southern Baptist Convention Disaster Relief; UMCOR Relief Network; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); Volunteers of America; World Renew (also known as CRWRC–DRS ~ Christian Reformed World Relief Committee–Disaster Response Services
Updated Jun 18, 2008 · https://reliefdb.org/shelters/3043

## Iowa Commission on Volunteer Service

Info/Hotline · Open

Online Resource Volunteer Opportunities
IA

**Web** www.volunteeriowa.org
**Service** Temporary

Tornado Clean Up

Volunteers are still needed in the Parkersburg area! Groups or individuals interested in helping should first call the Iowa Concern Hotline (1–800–447–1985) to make sure that volunteers are being accepted. Because of weather and/or safety issues, there are times when volunteers cannot be utilized. Once given the go–ahead, volunteers should report to the Volunteer Station between 8:15 a.m. and 5:30 p.m. The Volunteer Station is located at Newell Avenue and Circle Drive on the East end of Parkersburg (near the intersection of Hwy 14 and 57). Volunteers may be deployed from the Parkersburg Volunteer Station to surrounding communities, as appropriate.

Volunteers should wear long sleeved clothing, pants and closed–toed shoes or boots. Volunteers should bring water, gloves, safety glasses, sunscreen and lunch. If possible, volunteers should have their tetanus shots updated prior to arriving.

**Services offered:** Directories, Online Database Resource; Management, Volunteer Placement; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer, Volunteer Registry, Online
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jun 11, 2008 · https://reliefdb.org/shelters/3071

## Iowa State Bar Association

Info/Hotline · Open

Hotline – Disaster Recovery Legal Services
IA

**Phone** 877–775–8882
**Service** Temporary

Parkersburg Needs Your Help!!!

The Iowa State Bar has established a Disaster Legal Services Hotline to provide advice and counsel to the residents of Parkersburg and Butler County who were affected by the storm on 5/25/08. The hotline has been established in support of and assistance to the Butler County Bar Association and it's member attorneys. The Iowa State Bar Association Disaster Legal Services Hotline telephone number is 877–775–8882.

Volunteer attorneys from around Iowa will be scheduled to respond to calls made to the hotline. Once a call is received by the ISBA, it will be routed to 'the attorney on call'. They will respond promptly to the caller's request for assistance. This hotline is being established to provide advice and counsel over the phone and not to provide ongoing legal assistance. The advice hotline

is free. Is a caller should need further assistance, they will receive instructions and advice as to how to retain an attorney on their own.

The ISBA anticipates that most of the calls for advice will be in the following areas; (1) insurance claims; (2) landlord/tenant claims; (3) home repair contracts; (4) consumer protection; (5) preservation of legal documents; (6) estate administration; (7) Powers of Attorney; (8) replacement of important documents; (9) FEMA regulations or other issues as requested.

It is anticipated that the hotline will be functioning by Fri. May 30th, 2008. The ISBA will monitor the frequency of calls and evaluate if additional resources are needed.

Today, we are seeking to build a list of volunteers who would be willing to respond to calls, As a volunteer on the hotline, you will be scheduled to a two hour time slot, where you will remain in your office and wait for calls to be routed to you by the ISBA staff. The ISBA staff will answer all hotline calls initially and conduct a brief intake collecting necessary contact information. The caller will then be informed that an Iowa attorney will return their call.

Please reply by email to: Harry Shipley at hshipley@iowabar.org Provide your name, phone number and email address so that we can contact you and include you on the volunteer schedule.

If you have any questions, please contact Brett Toresdahl, ISBA public Service Project, 555–244–8617

Thank You

**Services offered:** Hotline * (ANY/ALL Types); Hotline, Legal Advice & Counsel (Disaster Survivors); Volunteer Opportunities, In General * (ANY/ALL Types)
**Campaigns:** 2008 MidWest Tornado
Updated Jun 4, 2008 · https://reliefdb.org/shelters/3052

### MidWest Free Helpline 24/7 (Emotional Coping, Legal & Disaster Resources)

Info/Hotline · Open

Crisis Hotline
IA
**Phone** (866) 342–6892
**Service** Temporary

Resources for Indiana, Wisconsin, and Iowa Flooding

A free Help Line is available to people in Indiana, Wisconsin, and Iowa who are trying to cope with the emotional consequences of the storms. The free Help Line, which is staffed by experienced master's–level behavioral health specialists offers callers assistance with a range of personal concerns including stress, anxiety, grieving and be directed to local community resources for legal and financial help.

The toll–free Help Line number is (866) 342–6892. It will be open 24 hours a day, seven days a week for as long as necessary. Service is free of charge.

**Services offered:** Hotline * (ANY/ALL Types); Hotline, Crisis Hotline; Hotline, Disaster Recovery Services Hotline for Survivors; Hotline, Legal Advice & Counsel (Disaster Survivors)
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jun 30, 2008 · https://reliefdb.org/shelters/3253

## IN

### Hope Crisis Response Network

Info/Hotline · Open

Faith–Based Non–Profit Disaster Recovery
1127 Miles Avenue, Elkhart, IN

| | |
|---|---|
| **Phone** | 1 (866) 909–4673 or 574–522–2547 |
| **Web** | www.hcrn.info |
| **Serves** | South Central Indiana |
| **Eligibility** | Impacted by the 6/08 MidWest Floods |
| **Checks payable to** | HCRN |
| **Service** | Temporary |

FROM THE WEBSITE:

6/11/08:
Thousands of Indiana families are facing devastating loss today as flood waters and tornadoes have swept across the state over the last week. Your help in volunteering is needed now. Volunteer crews are beginning work today to help salvage possessions, clean out homes and help flood victims. You can volunteer in counties across south central Indiana. Volunteers and heavy equipment are needed for Friday and Saturday especially. Teams will be working for the next several weeks.

You can also help fill food and supply pantries. Donations of pantry supplies and cleaning products are needed.

You can also donate to HCRN to help us as our staff works with state officials and other volunteer organizations to bring help, hope and healing during this very difficult time.

Donations can be made on–line via credit card or mailed directly to our offices.

HCRN
P.O. Box 2123
Elkhart, IN 46515

See also, this organization's facility in Greensburg Kansas.

HCRN – HQ:
P.O. Box 2123
Elkhart, IN 46515

Hope Crisis Response Network – HCRN is a not–for–profit 501c3 organization located in Northern Indiana. The mission of HCRN during times of disaster is to: 1) coordinate and deploy volunteers, resources, and financial assistance to the affected areas; 2) serve as advocates to help victims obtain assistance from appropriate agencies and organizations; and 3) assist in devising and implementing post–disaster long term recovery plans for local communities.

Volunteers are the most valuable and vital resource for any recovery. It is not only our responsibility to provide well–trained volunteers but to equip them with the tools they need to do the job. The secret to having motivated volunteers is to be well prepared and take good care of them. We work within the community to make sure that each of our projects is well planned and managed in a safe and friendly working environment.

When a disaster is declared, HCRN is called upon to provide assistance in all four stages of a disaster:

Stage One– The Emergency
or the 1st Responder

Medical
Security
Food for distribution
Coordinating effective donations
Coordinating volunteer response
Establishing local partnerships

Stage Two– The Relief

Food distribution
Debris clean up
Roof tarping
Home repairs
Medical clinics
Advocacy

Stage Three– The Recovery

Advocacy
Long Term Recovery Committee
Rebuilds

Stage Four– Hazard Mitigation
Community Education

**Services offered:** Advocacy, * (ANY/ALL Types); Advocacy, Disaster Survivors; Cleanup, Disaster Debris Removal, Volunteer Services; Cleanup, Mud–Out, Muck–Out, Flood Cleanup, Volunteer Services; Management, Volunteer Coordination Services; Management, Volunteer Placement; Services, Disaster Recovery ; Services, Disaster Response; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer Work Orders/Projects (provided by this facility)
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Feed The Children; Mennonite Disaster Service; Salvation Army; UMCOR Relief

Network; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member); World Renew (also known as CRWRC–DRS ~ Christian Reformed World Relief Committee–Disaster Response Services
Updated Jul 5, 2008 · https://reliefdb.org/shelters/1488

## Fishers, Town of

Donor · Open

City
See Notes, Fishers, IN

| | |
|---|---|
| **Phone** | Chamber of Commerce: 317.578.0700 |
| **Web** | www.fishers.in.us/egov/docs/1214327432739.htm |
| **Serves** | Shelby Co., IN |
| **Eligibility** | Impacted by the 6/08 Tornado's/MidWest Floods |
| **Checks payable to** | ECDC Disaster Relief |
| **Service** | Temporary |

Fishers seeks donations of cash, furniture, appliances for flood victims

PRESS RELEASE
Date of Record: June 24, 2008

The Town of Fishers is collecting donations for flood victims of its "adopted" communities of Lewis Creek and Flat Rock, Indiana, neighboring Shelby County communities devastated by flash flooding. Donations will be accepted at tonight's Concert Series and up until July 6 at Fire Station 91, located behind Town Hall.

"It's a testament to the generosity of Hoosiers that so many groups have come forward to help those communities in our state that have been devastated by flooding," said Fishers Town Council President Scott Faultless. "By donating, Fishers residents can know they've had a hand in helping these specific Indiana communities rebuild."

A needs assessment conducted by town staff found that flood victims attempting to rebuild require large items such as home construction supplies, furniture, home appliances, computers, and monetary donations. A trailer, donated by North American Van Lines, has been set up behind Fishers Fire Station 91 to collect large donations and deliver them to residents.

"Since so many residents will be visiting Town Hall this evening for the popular Concert Series, we're encouraging residents to bring donations with them," Faultless added.

People bringing large donations should drop them off by the North American Van Line trailer parked in the lot just north of the Fire Station. Cash donations and smaller items can be dropped off at the Recreation Tent.

Checks can be made out to ECDC – Disaster Relief. (ECDC stands for Economic Community Development Corporation, a not–for–profit partnership between the Town of Fishers and the Fishers Chamber of Commerce.)

Fishers has pledged its support to Lewis Creek, Flat Rock, and surrounding communities and has sent town employees and equipment to assist the volunteer fire department and help residents in flood clean up efforts.

The Fishers Town Council adopted Flat Rock, Lewis Creek, and surrounding communities after learning from Shelby County Emergency Management Director Mike Schantz that the small, unincorporated communities needed assistance. Faultless and Town Manager Gary Huff toured the communities and met with residents who said they would welcome the help.

Flat Rock and Lewis Creek are located approximately fifteen miles southwest of Shelbyville. The Flat Rock volunteer fire department estimated that 16 homes in the area were completely destroyed by flash flooding and 44 were badly damaged.

Donation drop off points for Flood Victims back

Date of Record: June 24, 2008

Cash Donations:

Fishers Town Hall

Fishers Chamber of Commerce, 11601 Municipal Drive/P.O. Box 353, Fishers, IN 46038 Phone: 317.578.0700

Fishers Freedom Festival – Information tent

Make checks payable to ECDC Disaster Relief. ECDC stands for the Economic Community Development Commission, a not for profit partnership between the Fishers Chamber of Commerce and the Town of Fishers.

Large Donations (Furniture, home appliances, construction related supplies):
Fire Station 91, Two Municipal Drive, Fishers, IN 46038.
Please drop the items off at the North American Van Lines trailer in the lot just north of the Fire Station.

Other donations (personal care items, clothing, food, etc.)
Fishers Fire Station
Fishers Town Hall
Fishers Freedom Festival – Information tent
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated May 23, 2010 · https://reliefdb.org/shelters/3270

## U.S. Dept. of Labor (IN Floods)

Info/Hotline · Open

Government – Disaster Unemployment/Job Info
See Notes, See Notes, IN

**Phone** 866–4–USA–DOL (487–2365)
**Serves** IN, 6/08 Flood Zones
**Eligibility** Impacted by the 6/08 MidWest Floods/Tornado's
**Service** Temporary

U.S. Labor Department resources available for Midwest flood recovery

Online tool provides information on wage, benefits, unemployment

WASHINGTON — The U.S. Department of Labor announces a one–stop Web tool offering a number of resources to assist those negatively impacted by the recent spate of floods in the Midwest.

"We want to make information easily accessible and help quickly available to Americans affected by the devastating flooding in the Midwest," said Secretary of Labor Elaine L. Chao. "In addition to our toll–free telephone number, we've set up a Midwest Flood Recovery Assistance Web page to guide affected residents on unemployment insurance, personal safety during cleanup operations and many other helpful resources for workers and employers."

Displaced, evacuated and otherwise affected workers are encouraged to visit the department's Midwest Flood Recovery Assistance Web page, at www.dol.gov/opa/flood–recovery.htm. Useful information and Web site links will assist victims with questions about benefits, eligibility, the latest information on locations of an operating OneStop Career Center or career service center, links to FEMA for updates on federally–declared disaster counties by state, links to unemployment insurance information by state, paycheck and wage–related questions, technical assistance information from OSHA on personal safety issues involved in cleanup and recovery efforts, and helpful toll–free numbers.

Workers can call the department's toll–free number at 866–4–USA–DOL (487–2365) to get the latest information on where to file a claim and access temporary job information. Impacted workers can place their calls from anywhere and will be directed to sites near them that can take their claims. The Midwest Flood Recovery Assistance Web page will also post the latest Department of Labor news releases, compliance information for contractors and subcontractors working on federally–funded clean up activities, along with valuable information for businesses and employers including important federal filing extensions for business in affected states.

**Services offered:** Hotline * (ANY/ALL Types); Hotline, Disaster Recovery Services Hotline for Survivors; Hotline, Job Hotline
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jul 2, 2008 · https://reliefdb.org/shelters/3283

## Indiana State Bar Association (Legal Hotline For Flood Survivors)

Info/Hotline · Open

Hotline – Disaster Recovery Legal Services
IN

**Phone** 1–800–266–2581
**Web** morgancountyindiana.wordpress.com/2008/06/17/flood–relief–information–and–resources
**Hours** 8:30–4:30 M–F EST
**Serves** Indiana Flood Zones
**Eligibility** Impacted by the 6/08 MidWest Floods
**Service** Temporary

Indiana State Bar Association prepared to help disaster victims

The Indiana State Bar Association (ISBA) has established a toll–free number for flood victims living in the eight counties approved for federal assistance by President George W. Bush. The ISBA will refer flood victims to Indiana attorney volunteers for free legal information regarding matters such as insurance claims, replacing legal documents, home repair contracts and problems with landlords.

Residents who sustained losses in any county declared a federal disaster area can call the ISBA at 800–266–2581 for FREE legal information. Please note that the toll–free number will operate Monday through Friday from 8:30 a.m. – 4:30 p.m. EDT

**Services offered:** Hotline * (ANY/ALL Types); Hotline, Legal Advice & Counsel (Disaster Survivors)
**Campaigns:** 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jun 30, 2008 · https://reliefdb.org/shelters/3254

# NE

## Red Cross, Ft. Kearney Chapter

Walk–in Resource · Open

Red Cross
520 W. 48th Street, Kearney, NE 68845

**Phone** 308–234–2770

**Web** www.ftkearneyredcross.org/ftkearneyredcross.org/Others/home.html
**Serves** Buffalo County
**Eligibility** May '08 Tornado/MidWest Storms
**Service** Temporary

No disaster updates for May '08 Tornado/Storms on this web site

**Services offered:** Demographic Served: Survivors, Natural Disaster Impacted Communities; First Responder, MidWest Region; Services, Disaster Relief; Support for "All" Disasters; Training * (ANY/ALL Types of Instruction) ; Training Classes, Disaster Recovery; Training Classes, Disaster Response; Training, Medical, Education, Certification, CPR, First-Aid Certification; Volunteer Opportunities, In General * (ANY/ALL Types)
**Campaigns:** 2008 MidWest Tornado; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated Jun 14, 2008 · https://reliefdb.org/shelters/3143

## Other locations

### Citizen Action Team, Database Operations

Info/Hotline · Open

Private Citizen Volunteers
Anytown

**Phone** 978 266 2778
**Web** www.reliefdatabase.org
**Hours** 8 AM–midnight, 7 days/week
**Checks payable to** United Way of Tri-County, mail to Citizen Action Team, PO Box 2525, Acton, MA 01720
**Service** Permanent

Call and help us expand the database, so it will be more useful to disaster relief workers, to help prepare for future disasters as well as to help with recovery from past disasters... Work from your home AND help the gulf!

All donations pay for fuel to ship donations to disaster zones.

**Services offered:** Assistance, How to, Navigate Disaster Relief Resources; Demographic Served: Low Income Folks; Directories, Directory of Contacts, Incident Command; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, County/Parish; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Grants Info, Listings, News & Referrals; Directories, Directory of Services, National; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories, Directory of Services, Worldwide; Directories, Financial Assistance Programs; Directories, New Orleans Volunteer Camps; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Online Database Resource, Needs/Avail Matching; Directories, Organic/Local Food Producers/Users; Directories, Recycling; Directories, Senior/Elder Services; Directories, Training Listings, News & Referrals; Disaster Relief System Development Guidance; Documentation, Disaster Planning; Documentation, Disaster Recovery Process; Documentation, Disaster Relief Process, Community Groups; Donations, In-Kind Donation, Services; First Responder, Gulf Region; First Responder, Mid-Atlantic Region; First Responder, MidWest Region; First Responder, Mountain States; First Responder, NorthEast Region; First Responder, NorthWest Region; First Responder, SouthEast Region; First Responder, SouthWest Region; First Responder, West Coast Region; Information Resource * (ANY/ALL Types); Information Resource, County Resources, Contacts & Services (County Level); Information Resource, Disaster Prep, Businesses; Information Resource, Disaster Prep, Governments/Community Groups; Information Resource, Disaster Prep, Relief Workers; Information Resource, Disaster Prep, Residents; Information Resource, Katrina Related; Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Management, Supply Chain Management Advice; Management, Volunteer Coordinator & Management, Volunteer; New "Business" Models; New "business" models, Government; New "business" models, Intel/Mgmt; New "business" models, Sustainable Societies; Recycling, Computers & Electronics; Recycling, Household Items; Recycling Network, Database for Trading/Re-use (NO FEE); Registry, Wish List Registry, Online Registry; Resource Databases for Supplies/Services (NO FEE); Resource Website for "Green" (incl socially just) Products/Services; Software Tools, for Disaster Orgs/EMAs; Software Tools, for Disaster Orgs/EMAs, Construction/Rebuild Focused; Software Tools, for Disaster Orgs/EMAs, Donations Coord Focused; Software Tools, for Disaster Orgs/EMAs, Volunteer Coord Focused; Supplies, Online Supplies; Support for "All" Disasters; Tech, Data Solution Architects, Humanitarian; Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online; Warehouse, Local Disaster Relief Guidance
**Campaigns:** 2001 9-11; 2005 Hurricane Katrina; 2005 Hurricane Rita; 2005 Hurricane Wilma; 2007 California Wildfires; 2007 Fernley, Nevada Flood; 2007 Georgia/Alabama Tornado; 2007 Greensburg Kansas Tornado; 2007 Hurricane Dean; 2007 Hurricane Flossie; 2007 Midwest Floods; 2007 Pacific Northwest Flooding; 2007 South Mexico Floods; 2007 Tropical Cyclone Sidr; 2008 California Wildfires; 2008 Georgia Tornados; 2008 Hurricane Dolly; 2008 Hurricane Fay; 2008 Hurricane Gustav; 2008 Hurricane Hanna; 2008 Hurricane Ike; 2008 Hurricane Josephine; 2008 Marek/Sesnon/Sayre – California Wildfires; 2008 MidWest Floods; 2008 MidWest Tornado; 2008 Pacific Northwest Winter Snow Storm; 2009 American Samoa Tsunami; 2009 Australia Bushfires; 2009 Central Pacific Coast Jesusita Wildfire; 2009 Georgia Storms; 2009 Ice Storms; 2009 Indonesia-Asian Pacific Earthquakes/Storms; 2009 May Severe Storm & Tornado Support (KY/WV/MO); 2009 MidWest Floods; 2009 MidWest Floods Support (Closed/Standby); 2009 Pacific Northwest Flooding; 2009 SouthEastern Wildfires; 2009 SouthEast Floods, September; 2009 Station Wildfire; 2009 Tornadoes; 2010 /2011 Haiti Cholera Epidemic; 2010 April, Mississippi Tornado; 2010

Arkansas Campground Flood; 2010 Baja, Mexico Earthquake; 2010 Chile Earthquake; 2010 Colorado, Fourmile Canyon Wildfire; 2010 Haiti Earthquake; 2010 Haiti Earthquake, Orphanages/Childrens Homes; 2010 Haiti, Hurricane Tomas; 2010 Hurricane Earl; 2010 Massachusetts Flooding; 2010 May Oklahoma/Kansas Tornado; 2010 Midwest Flooding, August; 2010 New England Flooding; 2010 Oil Spill Gulf of Mexico; 2010 Pakistan Floods; 2010 Pakistan – Humanitarian Support for Armed Conflict; 2010 Snow & Ice Storms; 2010 US Severe Storms and Flooding; 2011 Alabama Tornado; 2011 Australia Floods; 2011 Brazil Floods; 2011 China Earthquake; 2011 East Africa Famine; 2011 Georgia Tornados; 2011 Hurricane Irene/Tropical Storm Irene; 2011 Japan Earthquake/Tsunami/Nuclear Disasters; 2011 Massachusetts Tornado; 2011 Mississippi Tornado; 2011 Missouri Tornado; 2011 New Zealand Earthquake; 2011 North Dakota Flood; 2011 Other Disasters; 2011 Philippines TS Sendong; 2011 Spring – Tornadoes–Floods–Wind Storms; 2011 Texas Wildfires; 2011 Tropical Storm Lee; 2012 Alabama Tornado; 2012 Colorado – High Park Wildfire; 2012 Colorado – Waldo Canyon Wildfire; 2012 Hurricane Isaac; 2012 Hurricane Sandy; 2012 (June) Minnesota – Floods; 2012 Oklahoma – Wildfires; 2012 Spring – Tornadoes; 211 (groups that are ASSOCIATED with 211); Aidmatrix; American Rainbow Rapid Response; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Ending Extreme Poverty; Ending Pollution; Environmental Sustainability; Gifts in Kind; Global Warming Relief Supplies/Services; Government, FEMA / Department of Homeland Security; Homelessness Relief Services; International Relief & Development (IRD); United Way; VOAD (this org is not a member, but is "affiliated"); YouthBuild

Updated Apr 26, 2009 · https://reliefdb.org/shelters/246