Resource Guide

Generated November 28, 2026 · 2 open facilities · closed facilities are not listed · call before you go: details change quickly

OR

County, Douglas County, OR Information – INDEX

Info/Hotline · Open

OR

Service Temporary

2020 Wildfires

MORE RESOURCES POSTED AT: https://www.kezi.com/news/firewatch/

RESOURCES AVAILABLE FOR ARCHIE CREEK FIRE EVACUEES
The American Red Cross and other organizations continue to provide resources and assistance to those forced to flee their homes from the Archie Creek Fire.

Posted: Sep 13, 2020 8:32 PM
Updated: Sep 13, 2020 10:06 PM
Posted By: Emma Jerome
DOUGLAS COUNTY, Ore. –– The American Red Cross and other organizations continue to provide resources and assistance to those forced to flee their homes from the Archie Creek Fire.

RELATED: ARCHIE CREEK FIRE: LATEST NUMBERS, EVACUATIONS AND MORE

The Red Cross has an emergency shelter set up at the Douglas County Fairgrounds, but they aim to set up anyone who comes by with a free stay in an area motel. Plus, evacuees don't need to worry about paying the bill either.

"As long as (evacuees) at a level 2 or 3 evacuation they are allowed to stay and we just work it out with the national Red Cross administration to block out those rooms in contract with the hotels so they are allowed to stay until they can go back to their homes," said Judi Mahoney, a volunteer with the Red Cross.

She says they've found rooms for 100 people.

The Red Cross is still accepting donations but they want it to be known they can only accept commercially packaged products that are brand new and not expired if they are food. You can bring donations to the Douglas County Fairgrounds.

The Red Cross site was initially set up in Glide but once people started being evacuated they moved to the Douglas County Fairgrounds.

Both those in need of help as well as people who want to donate can call the Douglas County Health Services COVID and fire hotline where people are being matched together based on what they can offer and what others need.

There is also a 24/7 Red Cross hotline. That number is 1–888–680–1455.

Oregon wildfire survivors
Oregon Wildfires And Straight–line Winds (DR–4562–OR)
If you sustained uninsured losses or damage due to wildfires beginning Sept. 7, 2020, you may be eligible for disaster aid. Federal funds are available to help eligible individuals recover from wildfire in Clackamas, Douglas, Jackson, Klamath, Lane, Lincoln, Linn and Marion Counties.

To apply, call 1–800–621–FEMA (3362)
TTY, call 1–800–462–7585
711 or Video Relay Service, call 1–800–621–FEMA (3362)
For more, visit FEMA information or apply online at https://DisasterAssistance.gov

IF DENIED:
https://www.kgw.com/article/news/local/wildfire/how–you–can–appeal–if–fema–denied–your–wildfire–disaster–relief/283–f8a0a72c–aa01–4a59–9c29–56cc3c304b60

Superfund Toxic Site:
http://www.oregon.gov/DHS/ph/ehap/docs/formosamine–publiccomment7–1–09.pdf

If anyone is drinking groundwater within 1 mile of the mine, switch to bottled water and notify EHAP

Services offered: Assistance, Disaster Relief Assistance, Online Registration; Demographic Served: Survivors, Natural Disaster Impacted Communities; Distribution * (ANY/ALL Types); Distribution, Clothing, For Disaster Survivors; Donations, Drop–Off, Collection Site Location; Evacuee Collection Site; Facility: Food, Emergency Food Center; Financial Assistance, Housing, Motel Accomodations for Disaster Survivors; Hotline * (ANY/ALL Types); Hotline, Disaster Recovery Services Hotline for Survivors; Hotline, Shelter, Evacuation/Shelter Information & Updates; Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors; Shelter, Emergency Shelter; Toiletries * (ANY/ALL Types)
Campaigns: 2020 Oregon Fires; American Red Cross
Updated Oct 2, 2020 · https://reliefdb.org/shelters/4810

Douglas County Community Organizations Active in Disaster

Info/Hotline

OR

Web roseburgdisaster.recovers.org
Service Temporary

This site is designed to assist shut ins such as seniors and others at high risk associated with Covid–19 exposure. They can request help with delivery of food boxes. At this time only money donations are accepted.

I Have A Need
Get assistance:
connect with the goods
and services you need.

I Want to Give
Send supplies:
connect with people
who need them.

I Want to Volunteer
Lend a hand:
connect with people
who need your help.

Locate or suggest donation centers, shelters, and other recovery resources:
VERIFY INFO 1st as most posts outdated:
https://roseburgdisaster.recovers.org/resources

Community Updates:
Hotline and evacuation center volunteers needed
posted 7 days ago by DCCOAD from Douglas County COAD
No comments yet Labels: volunteering
There is a need for additional volunteers to assist manning the hotline for the Douglas Public Health Network and evacuation centers that are being set up in Douglas County.

Douglas County COAD
https://recovers.org/organizations/55dfed79b028144450000621
Campaigns: COAD (Community Organizations Active in Disaster)
Updated Sep 17, 2020 · https://reliefdb.org/shelters/10350