Resource Guide

Generated November 24, 2026 · 6 open facilities · closed facilities are not listed · call before you go: details change quickly

GA

EMA, Emergency Management, Cherokee Sheriff's Office Division of

Info/Hotline · Open

EMA – Emergency Services
150 Chattin Drive, Canton, GA 30115

Phone 678–493–4000
Web www.cherokeega–ema.org
Serves Cherokee County, GA
Service Temporary

Special Information
Two phone lines have been set up in the Emergency Operations Center (678–493–4050 and 678–493–4051) to allow residents to report any damage to their homes and property. Phone lines are manned from 8 a.m. – 6 p.m. through Friday, October 2.

Services offered: Hotline * (ANY/ALL Types); Hotline, Storm Damage Reporting; Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors; Information Resource, Road Closures/Conditions; Information Resource, Situation Reports & Status Reports; Shelter, Evacuation Shelter, Updates/Status; Shelter, Red Cross Shelter Updates; Training * (ANY/ALL Types of Instruction) ; Training Classes, Disaster Ops, C.E.R.T. Certification/Training
Campaigns: 2009 SouthEast Floods, September; CERT (Community Emergency Response Team); EMA (Emergency Management Agency) Regional/County; Government, EMA (Emergency Management Agency), County
Updated May 20, 2011 · https://reliefdb.org/shelters/4637

Grace To The Nations (Flood Relief from 2009)

Donor · Open

Faith–Based Disaster Relief
185 East Main St., Canton, GA 30169

Phone 404.819.5520
Web www.gracetothenations.com
Serves Flood Areas – Atlanta Metro, GA
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

Atlanta Flood Update: Wednesday, September 23
September 23, 2009

Been on the ground today in those areas most affected by the flood in Cherokee county. Local needs have been our first priority. I was able to give away some food and gift cards to families in need as well as evaluate the true situations of the calls we received. I'm happy to say that from all the resources gathered that the need for immediate assistance in Cherokee county is low. Those that I met that are in some need are making it with the help of neighbors and other support from friends and family, which is awesome. There are five families as of today that are still looking for shelter for an indefinite amount of time. If you are interested in meeting this need contact GTN immediately and we will go from there.

Many of you are local and are looking to help and wanting to donate supplies. And since GTN is about connecting people like you to the community of need we are expanding our search for the need to downtown Atlanta. We are attempting right now to partner with a local city church that is organizing and mobilizing for flood victims (video below). So feel free to contact me for donations of all supplies: clothes, toiletries, food, etc. We will be gathering them and taking them to the church in the city. I also hope to give you more volunteer opportunities as I meet and evaluate the needs in the city.

Needed items:

– Canned foods
– Toiletries of all kinds
– Underwear, socks
– Diapers
– Wipes

You may drop off donations at any of Grace to the Nations' collection sites. Contact locations for drop off availability or hours of operation. If you have a large donation and would like to arrange for special pick–up, contact Grace to the Nations at 404.819.5520

Woodstock Area:

Maxsell Real Estate:
3231 S. Cherokee Lane, Suite 920
Woodstock, Georgia 30188
678.741.2060

Beverly's Day Spa:
770.517.0086
8358 Main Street
Woodstock, GA 30188

Hickory Flat Area:

Mt. Zion Baptist Church:
4096 East Cherokee Dr.
Canton, GA 30115
770-479-3324 (office)

Canton Area:

New Covenant Bible Church:
1095 Scott Road
Canton, GA 30115
770-479-6412

Atlanta Flood Update
September 22, 2009

Grace to the Nations (GTN) is receiving a variety of calls from both supporters and those in need. We are not a disaster relief ministry (though perhaps we should start that ministry???), however we are doing what we can to assist and connect folks. Thanks for the overwhelming calls of support. Many of you have offered your time, services, and tools. Churches have offered space and resources as well. So thanks and God bless you.

For the most part, locally, the government services have handled the immediate needs. From the calls we've received homes are still flooded and wet and the clean up is yet to begin or in the initial stages. Families are devastated at the loss of much of their material possessions and those calling GTN have little to no support structure (church, family, etc.). So be praying for these families.

What is GTN currently doing? We are trying to focus on immediate needs of food, clothing, and shelter while the larger agencies (govt. and nonprofs) mobilize. We have already started the process of pointing people to other resources and we are trying to do this relationally and hold their hands and head up while dealing with larger nonprofits and the government, which can be very intimidating in and of itself. If you would like information about a specific family, perhaps you would like to come along beside them and personally encourage them and help them more intimately, please contact GTN. We will try to connect you.

That's it for now, I'll try to update with more information as the needs come. Follow www.facebook.com/GracetotheNations or twitter @grace2nations for more updates.

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities; Donations, Drop-Off, Collection Site Location
Campaigns: 2009 SouthEast Floods, September
Updated Jun 18, 2011 · https://reliefdb.org/shelters/4589

United Way, Cherokee County (9/09 GA Flood Response)

Info/Hotline · Open

United Way
121 East Marietta Street, Canton, GA 30114
Phone 770-345-1290
Serves Cherokee County, GA
Service Temporary

• Cherokee staff going door to door handing out 211 and other useful info. If orgs want to have their vols hand out stuff, contact them (see internal contact). Staff in Douglas assisting with clean-up efforts.

United Way in Cherokee County
http://www.unitedwayatlanta.org/b0-county_offices.asp?county=cherokee

Address:
1600 River Park Blvd., Suite 202
Woodstock, Ga
30188

Main Phone:
678.623.2854

Fax:
770.516.5678

Contact Email:
Cherokee@unitedwayatlanta.org

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities; Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors; Services *0* (Choose this if You Provide or Need ANY Type of Social Services)
Campaigns: 2009 SouthEast Floods, September; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Oct 5, 2009 · https://reliefdb.org/shelters/4584

FEMA DRC: Cherokee Rec. & Parks Agency in Woodstock (DRC operation is CLOSING FRIDAY 10/16/09) (SHELTER CLOSING SOON)

Walk–in Resource · Standby

Evacuation Shelter & DRC
Admin: 7545 Main Street; FEMA Registration (DRC): building 20 (Gym) (per 9/27 list, older list has it at Building 200); SHELTER IS AT THE SOUTH ANNEX, Woodstock, GA 30188

Phone Phone: (770) 924–7768 Fax: (770) 924–7890
Web www.crpa.net
Hours M–Sat: 8 am to 7 pm, Sun: 1 pm to 7 pm
Service Temporary

10/16/09, per FEMA, this site's DRC operation is closing today.

9/29/09 TF: per FEMA/GEMA: population is dwindling, SHELTER operations winding down, closing soon. THE DRC REMAINS OPEN!

Apply For Disaster Assistance
It's Your First Step to Recovery

Release Date: September 29, 2009
Release Number: 1858–014

ATLANTA, Ga. –– Recent floods were very disruptive, creating challenges for flood survivors that will continue long after the initial cleanup. The first step to recovery is only a phone call or click away.

Register For Assistance

If you have insurance, you should contact your insurance agent first. Knowing the amount of coverage your policy provides will help FEMA assist with unmet and underinsured needs. Next, call the FEMA toll–free registration number 24 hours a day, seven days a week at 800–621–FEMA (3362), TTY at 800–462–7585 for the speech and hearing impaired or register online at www.disasterassistance.gov. Registration normally takes less than half an hour.

FEMA disaster assistance will not restore individuals and households to their pre–disaster condition. It helps get safe and sanitary housing and meet other critical needs so flood survivors begin their long–term recovery. If a loss is covered by another source, such as insurance, or is taken care of by a volunteer group, donation or gift, FEMA cannot pay for that cost again. Duplicate payments are prohibited by law.

FEMA DISASTER PROGRAMS

Temporary Housing – Rental assistance for two months for those whose homes are unlivable.

Repair – Homeowners may receive a grant for minimal home repairs and replacement of essential household items that are not covered by insurance to make damaged dwellings safe, sanitary and functional.

Other Needs Assistance (ONA) – applicants receive grants for necessary expenses and serious needs caused by the disaster. This includes medical, dental, funeral, personal property, transportation, vehicle repair or replacement, moving and storage, and other expenses that FEMA approves. The homeowner may need to apply for an SBA loan before receiving this grant.

U.S. Small Business Administration (SBA) Loan – After registering, many applicants, including homeowners, renters and businesses, will receive an SBA loan application in the mail. If you receive one, you are strongly urged to complete and return the application to keep the door open for other types of assistance. If a home loan is not appropriate, you may be referred to the state/FEMA Other Needs Assistance (ONA) grant program–but SBA must decline your loan application first. You are not obligated to take an SBA loan if approved, but if the loan is offered and refused, there is no referral to ONA.

FEMA assistance, also referred to as a grant, does not have to be repaid. SBA federal disaster loans used to repair or replace damaged or destroyed property are offered at low–interest rates to those who qualify.

Other Forms of Assistance

Disaster Unemployment Assistance –Workers in 17 counties may be eligible for Federal Disaster Unemployment Assistance (DUA) to compensate for loss of income directly related to the September storms and flooding. Unlike state unemployment insurance, DUA provides benefits to self–employed business people, farmers, commission–paid employees, and others not typically covered by the state unemployment insurance program. People who think they may be eligible for benefits should call the Georgia Department of Labor toll–free customer service line at 877–709–8185 or visit www.dol.state.ga.us to be directed to the nearest career center.

Disaster Legal Services – People in those same counties may also qualify for free legal help for disaster–related issues such as landlord–tenant disputes, insurance claims, unemployment benefits, consumer law and housing law. The service is provided by the State Bar of Georgia Young Lawyers Division, the American Bar Association Young Lawyers Division, the Georgia Legal Services Program and FEMA.

Apply for legal services by calling, toll–free, 866–584–8027.

Crisis Counseling – Free crisis counseling is available to anyone suffering from anxiety, depression or stress from the flooding and storms. Individuals can call the Georgia Crisis Access Line at 800–715–4225 or the Georgia Suicide and Crisis Hotline at 800–784–2433. Both lines are open 24 hours a day, seven days a week.

The counties under the disaster declaration for Individual Assistance are Bartow, Carroll, Catoosa, Chattooga, Cherokee, Cobb, Coweta, DeKalb, Douglas, Fulton, Gwinnett, Heard, Newton, Paulding, Rockdale, Stephens and Walker.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

Hobgood Park Phone: (770) 924–7865
J.J. Biello Park Phone: (770) 928–4453

Per Ken Skalitzky, FEMA, this site is now a DRC.
Cherokee County
DRC #2
7545 Main Street, Bldg 200
Woodstock, GA 30188

Evac Capacity (per RCNSS: 533)
Population as of 9/23: 40 (per FEMA)

Hal Simmons, shelter manager for the American Red Cross
Reporter: Kristal Dixon, kdixon@cherokeetribune.com
Reporter: Ashley Fuller, afuller@cherokeetribune.com

Source:

http://www.cherokeetribune.com/pages/full_story/push?article-–Extensive-+flood+damage+seen+in+county%20&id=3683731-–Extensive-+flood+damage+seen+in+county&instance=home_news_left

Cherokee County emergency management officials today will begin assessing the "extensive" damage caused by historic flooding.

A three–day rainfall total of 15 inches, including as many as eight inches on Monday, has led Gov. Sonny Perdue and county Board of Commissioners Chairman Buzz Ahrens to declare a state of emergency for Cherokee.

A letter from Georgia's U.S. senators and representatives has been sent to President Barack Obama urging his immediate approval of the governor's request for an expedited major disaster declaration for the state. Cherokee is one of 17 counties where a disaster has been declared.

"It was the worst flooding in the Woodstock area I have ever seen," said Robby Westbrook, director of the Cherokee Sheriff's Office of Homeland Security and Emergency Management.

The previous record height of Noonday Creek in Woodstock was 16 feet, which was reached in 2005. Westbrook said the creek reached 20 feet on Monday.

Lake Allatoona was at 850 feet on Tuesday morning, significantly above the normal elevation for this time of year of 835 feet, said Ron Papaleoni, general manager of the Lake Allatoona Preservation Authority.

"We are still getting water from the upper end of the watershed. That could go on for another day or two," he said.

The Etowah River was at 18.5 feet on Tuesday morning after peaking at more than 20 feet late Monday night, said Clint Blackwell, manager of the water treatment plant for the Cherokee County Water and Sewerage Authority.

The flooding caused a significant amount of structural damage in the county, Westbrook said, which he will evaluate when the damage assessment begins in earnest today.

"There are a lot of places you can't get to because the water is still too high," he said, adding "numerous" homes, apartments and buildings were affected. "In the Woodstock area and some areas in Canton, there is extensive damage."

Any Cherokee County resident whose home or business received damage is asked to call the county's Emergency Operations Center at (678) 493–4050 or (678) 493–4051 to make a storm report. The phone lines will be open from 8 a.m. to 6 p.m. today through Friday.

Cherokee County is not yet clear of bad weather.

According to the National Weather Service, there is a 40–percent chance of showers and thunderstorms today and a 30–percent chance on Thursday. Scattered showers and thunderstorms are expected on Friday and into the weekend.

Numerous roads including many major highways were closed due to flooding on Monday. Local public safety agencies performed about two dozen rescues of motorists who drove into water and stalled their cars, according to Westbrook.

Buildings along Parkway 575 in Woodstock were evacuated on Monday, including three hotels. Waldan Chase Apartments on Dupree Road in Woodstock and Avonlea at Towne Lake Apartments also were evacuated.

All public safety staff on duty was assigned to storm response, and volunteers also were called in to serve. The county received aid from Pickens and Gilmer Counties agencies, Westbrook said.

Westbrook said there were power outages scattered throughout the county, and some customers still were out of power Tuesday afternoon.

Georgia Power Area Manager Rod Drake said the company had some outages, but power had been restored. Local crews were sent to Douglasville and Austell to assist in those harder-hit communities.

A shelter was opened on Monday at the Cherokee Recreation and Parks Agency's recreation center at the South Annex in Woodstock. It is staffed by the Cherokee County Public Health Department, Cherokee County Department of Family and Children Services, the Red Cross and members of the county's Citizen Emergency Response Team.

By Tuesday afternoon, most major roads through the county, including Interstate 575, Highway 92, Highway 5, Bells Ferry Road and Towne Lake Parkway, were reopened.

Westbrook said Kellogg Creek Road will be closed for an extended period due to "major structural damage." Also to be closed for an indefinite period due to damage are the northernmost portion of Parkway 575 in Woodstock and Haynes Road in Canton.

There is no timeline for reopening Mohawk Trail or Yorkshire Drive, Iron Mountain Road is open only for limited access and McClure Drive, which still was closed on Tuesday, could be opened today.

The Victoria and Galts Ferry Day Use Areas on Lake Allatoona and the Payne Campground boat ramp and some sites at Victoria Campground are closed due to flooding, as is Fields Landing Park.

In Woodstock, the tennis courts at Dupree Park are closed, as was Old Rope Mill Park and in Canton, both Boling and Heritage Parks are closed.

The South Cherokee Recreation Association fields on Highway 5 in Woodstock were completely underwater on Monday, damaging all facilities and equipment.

Municipal operations also were affected by the weather. Meetings of the city councils of Holly Springs, Waleska and Woodstock on Monday were cancelled. All Woodstock city government offices closed early on Monday.

The Cherokee County Health Department cancelled its drive-through flu-shot event on Tuesday, and both the clinics in Woodstock and Canton were closed.

Cherokee County School District schools were not in session on Monday, as students and staff have the week off for fall break. Minor leaks were reported at Bascomb, Clayton and Oak Grove elementary schools and Creekland Middle. There were leaks in Mill Creek Middle gym and in the rotunda at Woodstock High. Water was reported on the floors at Sequoyah High, as were mud problems at the construction site for River Ridge High.

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http://cherokeetribune.com/bookmark/3683730

At least 60 people displaced, hundreds of houses swamped
by Kristal Dixon
kdixon@cherokeetribune.com

September 22, 2009 11:00 PM

Kristina Sorg of Woodstock never thought Mother Nature would force her and her 20-month-old baby to flee their Waldan Chase apartment on Dupree Road.

But as the heavy rains from Monday flooded the first floor of the complex, Ms. Sorg said she and her toddler were hip-high in water within minutes.

"We were soaked," she said. "Everything is under water."

Ms. Sorg, along with 19 other Waldan Chase apartment residents, were evacuated from the complex by emergency workers as Cherokee County braced for some of the worst flooding it's ever seen.

The flooding across the county forced emergency management officials to open a shelter at the Cherokee Recreation and Parks Agency's recreation center at the South Annex on Main Street in Woodstock.

Along with Waldan Chase apartments residents, 27 people were evacuated from the Avonlea at Towne Lake Apartments near Stonebridge Parkway in Towne Lake and 101 people were evacuated from hotels and medical offices on Parkway 575 in Woodstock, according to Woodstock Fire Chief Dave Soumas.

Late Tuesday afternoon, the fire department still was assessing whether Waldan Chase residents would be able to return to their apartments.

Residents in Avonlea have been allowed to return, but those staying in hotels on Parkway 575 only were allowed to return and collect belongings.

Several businesses and offices within the vicinity of Parkway 575 at Highway 92 also were closed Tuesday due to flooding.

On Monday, more than 60 people were registered at the shelter set up in the recreation center gym, according to Hal Simmons, shelter manager for the American Red Cross, which set up operations there.

On Tuesday, 36 people still were registered at the shelter.

Simmons said many people left the shelter on Tuesday as they found family and friends with whom they could temporarily hang their hats.

Medical personnel are on hand at the shelter for residents with pre–existing health conditions, and evacuees are being given food and water.

Simmons said there are no plans to close the shelter anytime soon. However, he said the Red Cross will begin re–evaluating the shelter's existence if the need continues to decline.

"We'll stay open as long as we need to," he said.

While the Red Cross isn't accepting direct donations, Simmons urged those who want to help to give to local churches and nonprofit organizations.

Local businesses that specialize in cleanup from disasters said they've been bombarded with calls since Monday regarding water damage to homes.

Benny Carter, who's in charge of business development for Southeast Restoration Group in Holly Springs, said his office received more than 80 calls on Monday asking for help with water damage.

Carter said the majority of the calls are from people who have flooding in their homes and basements.

The damage being reported is extensive, he said, ranging from minor flooding in the basement to as much as four feet of water in homes.

"This is the most severe we've seen in several years," Carter said of the flooding.

Carter, who said he's finding out many homeowners do not have flood insurance, said it will take days for people to discover the damage. The company also will have to wait until the water recedes to begin its work.

"It's been a difficult time for everyone," he said.

Katharine Miller, office and marketing manager with Remco Solutions in Holly Springs, said she easily had more than 100 calls since Monday reporting water damage related to the flooding.

Many of the homeowners, she said, have had foundation leaks, ceiling and wall leaks. They live in areas where creeks and rivers crested and spilled into their homes.

"This is historic," Ms. Miller said of the flooding, adding the damage reported ranges from a few inches to a few feet.

She said one home, located near a lake, had its basement flooded with water – and fish – from the body of water.

Like Carter, Ms. Miller said many homeowners don't have flood insurance and probably won't receive reimbursement for the damage unless it's from a leak.

"A lot of people will lose a lot," she said.

The time needed to clean up the damage will vary, she said, depending on how extensive the damage is and how deep the water is.

One Woodstock resident was able to see how fast the waters rose on Highway 92 near Parkway 575.

As Victorine Donahue was volunteering at the Revive Consignment Store, she witnessed the shopping center's parking lot become flooded by waters from Noonday Creek.

She said she watched as a small black car was engulfed by the rising water.

"You could barely see the roof of the car," she said.

At the shelter, Ms. Sorg said she's anxiously waiting to hear if she will be able to go back to her Waldan Chase apartment anytime soon.

Worst–case scenario, she said she will have to call friends to find a place where she, her fiance, Chris Botts, and her daughter can stay.

The situation isn't so bright for Alma Campos and her family.

Mrs. Campos, who also had an apartment on the first floor at Waldan Chase, said she doesn't have any other family to stay with until she figures out a more permanent solution.

The family moved to Woodstock from California 11 months ago.

Her 15–year–old daughter, Alicia Zetin, was at home when the flooding occurred.

Alicia said she only was able to grab clothes for her younger brother and sister before being evacuated from the apartment.

"It was a really scary experience," she said.

Mrs. Campos said she never expected anything like this to happen in Woodstock. She also said she was unaware of Waldan Chase's history of flooding.

"They could have warned me," she said.

Now, Mrs. Campos said she and her family will remain at the shelter until they figure out something.

Moving back to California, she said, isn't a reasonable option.

"I don't have enough resources to go back," she said.

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to, File Disaster Disability Benefits; Assistance, How To, File Disaster Unemployment Claims; Assistance, How to, File Food Stamp Application; Assistance, How To, Loan & Grant Application Assistance (Disaster Survivors); Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals, Mental Health Resources; Emergency Operations Center, Local; Evacuee Reception Center; Financial Assistance, Emergency Financial Assistance; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Housing, Rental Assistance; Food Distribution, Emergency/Disaster Food Distribution; Government, County, Department of Health; Grants * (ANY/ALL Types of Financial Grants); Grants, Post Disaster (For Rent/Belongings/Home Repairs/Rebuilding, etc.); Meals * (ANY/ALL Types) ; Meals, Shelter Served Meals (Evacuation/Emergency); Services, Document Replacement for Disaster Survivors; Services, Emergency Services; Services, First Response, Emergency Rescue Services; Services, Food Stamps Applicant Outreach; Services: Legal Assistance for Disaster Survivors; Shelter * (ANY/ALL Types); Shelter, Emergency Shelter; Water, * Bottles (ANY/ALL Types of Bottled Water)
Campaigns: 2009 SouthEast Floods, September; American Red Cross / Int'l Federation of RC / ICRC / IFRC; American Red Cross Service Center (this site is a RCSC); Government, FEMA / Department of Homeland Security; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); Government, State/County; Government, State Government Department/Agency
Updated Oct 16, 2009 · https://reliefdb.org/shelters/4507

Samaritan's Purse – Hosted by First Baptist Church (2009 REG. FOR ASSISTANCE–VOLUNTEER/CLEAN UP CREWS)

Walk–in Resource · Standby

Faith Based Disaster Relief/Recovery
11905 Hwy 92, Woodstock, GA 30188

Phone 678.202.5974 (Volunteers/Need Help With Clean Up)
Contact Pastor Johnny Hunt
Email (770) 926–4428
Web spvolunteernetwork.org/projects/us–disaster–relief–––atlanta–ga.aspx
Serves Paulding & Cherokee County, GA
Eligibility Impacted by the 9/09 GA Floods
Service Temporary

Also see CAT Facility facility entry at: https://reliefdb.org/shelters/4568

SAMARITAN'S PURSE, John Pryor – Update 10–6–09:

1. DEPLOYMENT SITE No.1: Paulding County (Dallas, GA)
· Mission: Provide no cost, no red–tape, mud out / recovery assistant to homeowners.
· Location: West Ridge Church, 3522 Hiram–Acworth Hwy, Dallas, GA 30157
Pastor Brian Bloye
Church: (770) 222–2125
SP Church Contact: Paul Richardson, Mission & Outreach Pastor, (770) 853–1954
Direct Line to SP Disaster Relief Unit: (678) 202–5974
· Status:
5–Oct = Activity update from Todd Taylor, SP Program Manager

258 Work Order Requests
46 Work Orders Completed
28 Work Orders Closed for Other Reasons
20 Work Orders In Progress
164 Open Work Orders

44 Volunteers on Monday, 10/5
7 BGEA – RRT: 6 chaplains & 1 coordinator

NOTE: Approximately 90% of volunteers are walk–ups.

2. DEPLOYMENT SITE No.2: Cherokee County (Woodstock, GA)
· Mission: Provide no cost, no red–tape, mud out / recovery assistant to homeowners.
· Location: First Baptist Church, 11905 Hwy 92, Woodstock, GA 30188
Pastor Johnny Hunt
Church: (770) 926–4428
SP Church Contact: Marty Venton (678) 836–7000
Direct Line to SP Disaster Relief Unit: (678) 494–2711
· Status:
5–Oct = Activity update from Lloyd Blackwell, SP Program Manager

55 Work Order Requests
35 Work Orders Completed
20 Work Orders Closed for Other Reasons
0 Open Work Orders
4 Volunteers on Monday, 10/5
2 BGEA – RRT: 1 chaplain & 1 coordinator

Woodstock Site Shutdown Schedule:
5–Oct = Completed all remaining jobs.
6–Oct = Remaining volunteers along with equipment and supplies will transfer from Woodstock to our site in Dallas, GA.

9/30/09 GAVOAD ConCall Notes:

Samaritan's Purse (John Pryor)
• DEPLOYMENT SITE No.1: Paulding County (Dallas, GA)
• Mission: Provide no cost, no red–tape, mud out / recovery assistant to homeowners.
• Location: West Ridge Church, 3522 Hiram–Acworth Hwy, Dallas, GA 30157
• Pastor Brian Bloye
• Church: (770) 222–2125
• SP Contact: (see internal contact)
• Direct Line to SP Disaster Relief Unit: (see internal contact)
• • Status:
• 29–Sep = Activity update
• West Ridge continues to be a wonderful host. They are now starting to line up some of the evening meals, and have a man helping every day with assessments. The line at the distribution tent is constant from opening to close. We continue to gain work every day. The feeling is that by the weekend new work orders should start to subside. It looks like we will have about 150 volunteers on Saturday! In addition, UMCOR expressed a desire to partner with SP beginning 8/9–Oct.
•
• 175 Work Order Requests
• 16 Work Orders Completed
• 10 Closed for Other Reasons
• 149 Open Work Orders
• 57 Volunteers on Tuesday, 9/29
• 7 BGEA – RRT: 6 chaplains & 1 coordinator
• NOTE: Approximately 90% of volunteers are walk–ups.
• • Equipment Deployed To Date:
• No change from 28–Sep report.
• • Site Management Personnel Deployed To Date:
• No change from 23–Sep report.
•
• 2. DEPLOYMENT SITE No.2: Cherokee County (Woodstock, GA)
• • Mission: Provide no cost, no red–tape, mud out / recovery assistant to homeowners.
• Location: First Baptist Church, 11905 Hwy 92, Woodstock, GA 30188
• Pastor Johnny Hunt
• Church: (770) 926–4428
• SP Contact: See internal contact
• Direct Line to SP Disaster Relief Unit: (see internal contact)
• Status:
• 29–Sep = Activity update
• We are still assessing and getting more requests from the DRC. Some have been completed, but we are still finding those needing help.
• 41 Work Order Requests

• 7 Work Orders Completed
• 2 Closed for Other Reasons
• 32 Open Work Orders
• 35 Volunteers on Tuesday, 9/29
• 1 BGEA – RRT: 1 chaplain & 1 coordinator
• Equipment Deployed To Date:
• No change from 23–Sep report.
• • Site Management Personnel Deployed To Date:
• No change from 23–Sep report.
•
• 3. VOLUNTEER RECRUITMENT
• 29–Sep = No public service announcements requesting volunteers are currently running. Volume of interest from out of state volunteers is slowing each day. To consider possibly running a regional PSA requesting volunteers. WE are planning to run the request for work orders until Sunday, 4–Oct. This date may need to be extended as current plans are to operate through Saturday, 24–Oct.

9/28/09 GAVOAD ConCall Notes:

Samaritan's Purse (John Pryor)
• Currently in Dallas serving Dallas, Hiram, & Powder Springs areas. 100 work orders there. 2nd site in Woodstock has about 50 work orders there but damage is widespread.
• DEPLOYMENT SITE No.1: Paulding County (Dallas, GA)
• Mission: Provide no cost, no red–tape, mud out / recovery assistant to homeowners.
• Location: West Ridge Church, 3522 Hiram–Acworth Hwy, Dallas, GA 30157
• Pastor Brian Bloye
• Church: (770) 222–2125
• Activity update: Our teams are currently working on mud–outs in Austell, Powder Springs, and Douglasville. Work orders continue to pour in as our teams and especially our team leaders go out to meet the needs of the victims. It is a challenge assigning teams as the local volunteers start arriving around 7 am and continue to trickle in till 4 pm in the afternoon. We found only a few homes with flood insurance and even those had only structural coverage. Our relationship with West Ridge Church continues to be excellent. They are a great host church with a lot of volunteers.
o 104 Work Orders Taken (40 more ready except for homeowner signature)
o 8 Work Orders Completed
o 3 Done By Others
o 129 Volunteers on Saturday, 9/26
o 79 Volunteers on Sunday, 9/27
o 75 Volunteers on Monday, 9/28
• NOTE: 90% of volunteers are walk–ups.
• Equipment Deployed To Date:
• 1 – Trailer, Ice Maker / Refrigeration departed N. Wilkesboro Monday, 28–Sep, scheduled to arrive this evening.
• Site Management Personnel Deployed To Date: No change from 23–Sep report.
• 2. DEPLOYMENT SITE No.2: Cherokee County (Woodstock, GA)
• Mission: Provide no cost, no red–tape, mud out / recovery assistant to homeowners.
• Location: First Baptist Church, 11905 Hwy 92, Woodstock, GA 30188
• Pastor Johnny Hunt
• Church: (770) 926–4428
• Direct Line to SP Disaster Relief Unit: NO LAND LINE CURRENTLY AVAILABLE
• Activity update:
• Site set–up completed. Have a great relationship with the church staff. We are working with the church's disaster team. Site team including BGEA chaplains met on Sunday to plan for the week.
o 50 Work Orders Taken (12 assessed)
o 0 Work Orders Completed
o 0 Done By Others
o TBD Volunteers on Monday, 9/28

The Christian aid organization Samaritan's Purse has contributed significantly to relief efforts for flood victims in Georgia.

As of Friday, Samaritan's Purse received 54 requests for hope in the area of Paulding and Cherokee counties near metro Atlanta for assistance with many more expected. Samaritan's Purse volunteer teams are clearing mud and debris from flooded homes, applying anti–mold treatments and helping to salvage victims' personal belongings.

"Flood victims are overwhelmed by the amount of work to be done and Samaritan's Purse is committed to working alongside these residents – helping them return to their homes," said John Pryor, U.S. Disaster Relief Manager for Samaritan's Purse.

SOURCE: http://www.everydaychristian.com/features/story/4866/

Samaritan's Purse aids Georgia flood victims

The organization anticipates the number of work requests to rise as victims learn about the available help. Flood victims and volunteers can call 678.202.5974 or visit http://www.samaritanspurse.org.

The organization brought two Disaster Relief Units, tractor–trailers stocked with emergency supplies and tools, which are ready to roll whenever disaster strikes. Each of these Disaster Relief Units can function as a self–supporting operations center for volunteers and staff. In the U.S., the Disaster Relief Units have assisted more than 18,000 families in 24 states over the past decade.

Samaritan's Purse is partnering with West Ridge Church in Dallas, Ga., and First Baptist Church in Woodstock, Ga., utilizing their parking lots as command centers.

The priority of Samaritan's Purse is to help those who are unable to help themselves – the poor, elderly, disabled and uninsured.

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See password protected area for SP contact.
Direct Line to SP Disaster Relief Unit: NO LAND LINE CURRENTLY AVAILABLE
• Status:
23–Sep = Decision made to set up a second base camp and location confirmed.
24–Sep = Equipment and site staff departed N. Wilkesboro, NC in the morning with and arrived in Woodstock, GA that evening. Began setting up base camp upon arrival.
25–Sep = Completed base camp set–up including V–sat link. Initiated assessments and work order intake. Will review an email identifying 300 homes needing assistance. To initiate work at home sites on Monday probably alongside First Baptist Church volunteers who are already working on a large group of condos.
• Equipment To Be Deployed:
No change from 23–Sep report.
• Site Management Personnel To Be Deployed:
No change from 23–Sep report.

SOURCE: EWING ROAD BAPTIST CHURCH BLOG (http://michaelstovalllive.wordpress.com/):

For those of you interested in helping with house clean outs we want to direct your attention to:

Samaritan's Purse at Westridge Church in Dallas, GA (770–222–2125).

Services offered: Cleanup, * Volunteer Services (ANY/ALL Types); Demographic Served: Survivors, Natural Disaster Impacted Communities; Reception / Registration Site/Location, Volunteer; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer, Volunteer Registry, Online; Volunteer Work Orders/Projects (provided by this facility); Warehouse, Warehouse Space
Campaigns: 2009 SouthEast Floods, September
Updated Jun 19, 2011 · https://reliefdb.org/shelters/4568

EMA, Cherokee County FLOOD EMERGENCY LINE

Info/Hotline · Open

GA

Phone EMERGENCY LINE: (678) 493–4050 or (678) 493–4051
Hours 8 AM to 6 PM
Service Temporary

Robby Westbrook, director of the Cherokee Sheriff's Office of Homeland Security and Emergency Management

From:

http://www.cherokeetribune.com/pages/full_story/push?article-–Extensive-+flood+damage+seen+in+county%20&id=3683731-–Extensive-+flood+damage+seen+in+county&instance=home_news_left

"Any Cherokee County resident whose home or business received damage is asked to call the county's Emergency Operations Center at (678) 493–4050 or (678) 493–4051 to make a storm report. The phone lines will be open from 8 a.m. to 6 p.m. today through Friday."

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities; Emergency Management Director, Local; Emergency Operations Center, Local; Hotline * (ANY/ALL Types); Hotline, Disaster Recovery Services Hotline for Survivors
Campaigns: 2009 SouthEast Floods, September; 211 (groups that are ASSOCIATED with 211); EMA (Emergency Management Agency) Regional/County; Government, FEMA / Department of Homeland Security; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 24, 2009 · https://reliefdb.org/shelters/4506