Hands On Disaster Response: Resource Guide

Ongoing

Generated November 21, 2026 · 12 open facilities · closed facilities are not listed · call before you go: details change quickly

AS

VOAD – American Samoa VOAD (VOASD)

Info/Hotline · Open

LTRC, VOAD

Congregational Christian Church of American Samoa (CCCAS) compound at Kanana Fou., Kanana Fou, AS

Phone	684–699–9809
Web	www.asvoad.org
Serves	American Samoa
Eligibility	Impacted by the AS Tsunami
Checks payable to	ASVOAD
Service	Temporary

In collaboration with other community agencies on the ground, ASVOAD volunteers have been engaged in disaster response and relief since the incident occurrence. The soon shift will give concentration to recovery.

For those persons needing assistance, or have any queries with references to the services that have been made available for our community, please CALL our ASVOAD office for more details ––– (684) 699–9809.

SOURCE: Samoanews.com

Press Release December 2009
What is ASVOAD and why is it important to know about them?

After a period of inactivity, the local American Samoa Voluntary Organizations Active in Disaster (ASVOAD) reconstituted immediately to foster necessary services to the people affected by the tsunami–earthquake disaster of 29 September. ASVOAD began to bring in new members and opened invitations to faith–based, voluntary, and non–profit organizations to spearhead relief and recovery efforts.

The Congregational Christian Church of American Samoa (CCCAS) has established and donated administrative support for ASVOAD, providing workspace and telephone lines. The CCCAS has made available the grounds, staff, and resources of the Church to accommodate the needs of the ASVOAD. The ASVOAD meetings are generally held at the CCCAS compound which also houses the multi–agency donation warehouse (MADW) and facilitates collection, sorting and distribution of in–kind donations.

Reverend Samuelu T. Tialavea, Jr., General Secretary of the CCCAS currently serves as ASVOAD's Chairman. The remaining executive officers are Vice Chair, Mr. Jim Mahoney, President, Rotary Club of Pago Pago, American Samoa; Secretary, Mrs. Faaalu Faletoese Iuli, Executive Director, American Samoa Coalition Against Domestic and Sexual Violence; and Treasurer, Dr. Falema'o "Phil" Pili, American Samoa Community College's Chief Financial Officer.

Other volunteer staffing supporting the executive board are: National VOAD (NVOAD) Point of Contact, Mrs. Evelyn Sa'o–Stevens from the Pualele Foundation; Public Information Officer, Pastor Vickie Haleck, Founder & Executive Director, Teen Challenge; the Territorial Voluntary Agency Liaison (TVAL) & Donations Coordination Team Chair, Mrs. Easter Asi–Bruce, Program Manager, American Samoa Disaster Relief and Recovery Program; and the FEMA VAL, Mr. Charles Craig.

The unique partnerships of ASVOAD and NVOAD enables the leveraging of resources providing the capability to implement the Long Term Recovery Plan (LTRP). The italicized text in the following paragraphs are snapshots from the recently published LTRP detailing ASVOAD activities that have already been accomplished.

The Mennonite Disaster Service (MDS) and the Christian Reformed World Relief Committee (CRWRC) established a strong working relationship with the CCCAS to begin the groundwork for long–term recovery efforts. The MDS has secured housing quarters at one of the CCCAS housing units.

The Church of Jesus Christ of Latter Day Saints (LDS) responded opening their church halls as shelters. LDS members transported evacuees to nearby shelters, delivered food and water, as well as securing durable medical equipment. The LDS brought in 15 wheelchairs, 20 crutches, and 2 walkers.

FEMA supported ASG by providing a short term housing kit consisting of a two–person tent (Yurt), with a liquid fuel two burner stove, fuel container and fuel lantern and flashlights. 1200 tents were distributed to 657 families. American Red Cross (ARC) also complemented this with a cooler that contained comfort kits, work gloves, hammer and flash lights along with cots. Off–island groups distributed lots of food and supplies.

World Vision, with the Alofa Tunoa Ministries has been in the villages with donations of food, water and personal care packages. The Southern Baptist Convention Disaster Relief provided purified water at the disaster sites to families with 5–gallon water bottles; they bought the islands entire stock.

The ARC, through the national organization, brought 87 volunteers in from their Disaster Services Human Resource (DSHR) system. ARC also had Americorps volunteers' plus 273 local volunteers. ARC distributed tuna, powdered milk, crackers, spam,

sugar, flour, potatoes, onions, rice, 446 cases of dry ramen noodles, 8,721 cases of water and 99,490 snacks. Additionally, ARC strategically distributed by implementing the “Hot Shot” approach, 2,205 blue tarps, 548 sleeping mats, 12,500 trash bags, 443 empty 50–quart coolers and 120 pallets of bulk supplies from Hawaii. ARC was able to serve 65, 288 persons through its bulk distribution efforts.

Catholic Charities USA (CCUSA) also brought in volunteers to support the on–island affiliate Catholic Social Services (CSS). CCUSA also gave $10,000 to CSS.

Save the Children (STC) also distributed 270 kits of school supplies in addition to setting up Child Friendly Spaces at several locations including the DRC.

Tzu Chi Foundation (TCF) distributed debit cards to families identified by ASG. TCF provided $89,400 to 481 families. In–kind donations to various local agencies and to ASG, including food and clothes have also been distributed.

Convoy of Hope and Hands On Disaster Relief groups were on the ground assisting in the relief efforts and bridging relations with ASVOAD to help with recovery initiatives.

Feed the Children one 40–foot container and one 20–foot container, containing 672 mid–weight sleeping bags, 504 duffle bags, 2,304 four–person Coleman dome tents w/carry bag and 5,760 flashlights w/o batteries.

Five Community Resource Sites (CRS) were established in the harder hit villages by ASVOAD through coordination by CCUSA and served as points of distribution for in–kind goods to all villages. The CRS were opened for five days when first launched.

To recap, what is ASVOAD? In a nutshell, ASVOAD is comprised of a diverse and talented mix of experienced, humanitarian, compassionate Samoans anxious to help our island heal by helping to rebuild homes and lives. Why is it important to know about them? The composition of their organization, partnership with American Samoa Disaster Relief & Recovery Program and the national resources at their fingertips gives them the most strategic advance in quality expedition of implementing recovery efforts as outlined in the recently published LTRP.

The Long Term Recovery Committee (LTRC) recently formed as well as sub–committees to begin rebuilding homes and lives for our disaster survivors. Look for follow on articles pertaining to the recent creation of the LTRC and sub–committees.

For more information please visit them online: http://www.asvoad.org or contact them at 699–9809.

FROM THE VOAD SITE:

American Samoa
Evelyn Stevens
Vice–President
Pualele Foundation
684–254–0554 or 684–733–0094
ogesosopo51@ yahoo.com

AS VOAD looking for wheelchairs and crutches

The American Samoa Voluntary Organizations Active in Disaster is appealing to any families with wheelchairs, bedpans and crutches that are not being used, to please donate them for tsunami victims.

Pastor Vickie Haleck, the public relations Officer for VOAD says many individual who were injured in the tsunami are in need of these equipment.

She says the organization has been able to provide for some victims but there’s still a waiting list. Today the AS VOAD is receiving 15 wheelchairs and crutches donated from Samoa. Haleck says these were arranged by the Church of Jesus Christ of Latter day Saints.

Pasor Haleck thanked the LDS church and the people of Samoa who donated the equipment even though they were also affected by the tsunami.

She said they have already lined up people to receive the wheelchairs and crutches from Samoa and they still need more. If you’re able to help please call VOASD at 699–9809 and 254–0554

Services offered: Case Management, Long–Term Case Management; Case Management, LTRC, Long Term Recovery Committee; Case Management, * (Providers of ANY Type of Case Management); Construction, Rebuilding, Volunteer Services; Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Post Disaster Counseling; Counseling, Spiritual; Demographic Served: Survivors, Natural Disaster Impacted Communities; Donations, Disaster Fund
Campaigns: 2009 American Samoa Tsunami; Adventist Community Services Disaster Relief; American Red Cross / Int'l Federation of RC / ICRC / IFRC; AmeriCorps; Catholic Charities USA; Convoy of Hope; CWS ~ Church World Service; Feed The Children; Government, FEMA / Department of Homeland Security; Government, Small Business Administration (SBA); Hands On Disaster Response; LDS ~ Church of Jesus Christ of Latter–day Saints; LTRC, Long Term Recovery Committee; Lutheran Disaster Response; Mennonite Disaster Service; Save The Children; Southern Baptist Conference Disaster Relief; Tzu Chi Foundation; UCC ~ United Church of Christ; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member); World Renew (also known as CRWRC–DRS ~ Christian Reformed World Relief Committee–Disaster Response Services; World Vision
Updated Dec 22, 2009 · https://reliefdb.org/shelters/4801

Haiti

All Hands Volunteers (Formerly Hands On Disaster Relief) – Project Leogane, Haiti EARTHQUAKE 2010 (VOLUNTEER OPS)

Volunteer Camp · Open

Disaster Recovery/Rebuilding

Mailing Address: Hands On Worldwide, P.O. Box 546, Carlisle MA, 01741; HAITI, Leogane

Web	hodr.org
Serves	Leogane
Checks payable to	Hands On Disaster Response – Haiti
Service	Temporary

11/7/10 FROM TWITTER:

Tomorrow we continue residential mudding, will also help Hopital St. Croix w/ mud/cleanup – it's completely shut down, no services

(Result of Tomas)

11/7/10 FROM THE SITE:

All Hands has partnered with Gadyen Dlo, an NGO providing clean water solutions in Haiti, to help respond to the cholera outbreak. On Saturday All Hands volunteers labeled and packaged 8,316 240ml bottles used to distribute chlorine. These bottles are part of water treatment systems being deployed in St. Marc as well as in Leogane.

"Your volunteers were amazing," said Brittney Eddy of Gadyen Dlo, "Please tell everyone how much we appreciated their help today!"

10/08/10
Project Leogane has achieved remarkable progress in our first seven months of operation. Due to the incredible scale of the needs and what we feel we are still capable to help with, Project Leogane will now run until 31 December 2011! While we expect our programs to gradually transition from early recovery and cleanup to rehabilitation and sustainable development, we will remain committed to our dual goals of benefiting the local community while providing worthwhile, enriching volunteer experiences.

If you're interested in volunteering, please click over to our Project Leogane Volunteer Information page. We're scheduling volunteers to be on–project from 23 January through 16 June, 2011.

HAITI: Project Director's Update -

Appeal for Skilled Volunteers
Posted on 09/17/10
http://hands.org/2010/09/17/appeal–for–skilled–volunteers/
Masons
Carpenters
Equipment Operators

===
12 May 2010

Today marks the 4–month anniversary of the earthquake that permanently changed the lives of so many in Haiti on 12 January, 2010. Life quietly, proudly, adamantly goes on. Here at Project Leogane we are surrounded by the pulse of progress amidst the ruins - there is heavy equipment on the roads, construction at schools, and bustle in the markets. There may seem to be rubble mountains beyond rubble mountains, but together the tenacious people of Leogane and our volunteers embody incredible heart, resilience, generosity, and solidarity. For that, may we all be profoundly touched and changed.

Extension!
Project Leogane has achieved remarkable progress in our first 12 weeks of operation. Due to the incredible scale of the needs and what we feel we are still capable to help with, Project Leogane will now run until 15 January 2011! While we expect our programs to gradually transition from early recovery and cleanup to rehabilitation and sustainable development, we will remain committed to our dual goals of benefiting the local community while providing worthwhile, enriching volunteer experiences.

If you're interested in volunteering , please click over to our Project Leogane Volunteer Information page. The project is full through August but we anticipate some openings in May and June due to rescheduling; we expect to be able to accommodate 60 volunteers at a time on our base through January.

Rubble
Our crews have earned a reputation around town as being an incredibly hard–working, productive force! We've cleared 75 homes and 3 schools so far, and have begun doing technical demolition of structures that are dangerously damaged and on the verge of collapse. Often these homes are built in areas too tight for machines to maneuver, so manual work is the only way to get this

done. We've especially been targeting "vulnerable" families – households with single–parents, female–headed households, expectant mothers, elderly, very young children, etc.

Also, thanks to a very generous donation, we now have 2 Bobcats sitting in our yard! Now we'll be able to take our demolition and rubble clean–up work to the next level!

School Build
Getting children back in school is one of the most effective ways to re–establish routine and normalcy to the lives of youth affected by the earthquake. Two weeks ago, HODR started work on our first transitional school build. The design features a wood frame clad in metal mesh that is plastered to create a finished, masonry look without the collapse risk of block masonry construction. The structures feature earthquake–resistant bracing and hurricane strapping. They're designed and prefabricated in a way that allows for easy installation, thus ensuring the quality of production and maximizing the opportunity for community participation in the building process. If this all sounds familiar, that's because this is the same earthquake–resistant design that we used to build homes in West Sumatra, Indonesia earlier this year!

Local Volunteer Program
Our Local Volunteer Program in Leogane has officially launched! Community participation is a hallmark of HODR programs around the world. Initially community members started informally helping on our jobsites, and they've naturally transitioned into our more structured program. Three weeks in, an average of about 15 young men and women per day actively participate in the cleanup and rebuilding of their own homes, schools, and community spaces alongside our brigade of volunteers from around the world. This program is a unique opportunity for cultural exchange and professional development on all sides!

ShelterBox
ShelterBox is a Rotary project, providing families with a kit that includes all of the non–food material items that they need to survive the immediate months after a natural disaster. Due to the incredible scale and impact of this event, they've returned to Leogane to continue distribution and determine how they can continue to support the community in the months to come. Following a quick training on ShelterBox tent assembly, HODR volunteers registered beneficiary families, ran a tent assembly training, and distributed tents to 190 tents in the rural community of Merger.

Joint Logistics Base
Ground preparation has finally begun on our Joint Logistics Base, the multi–agency warehouse and workshop space hosted in our rear field. Working directly with a number of partner NGOs included CHF International and Canadian Red Cross, we'll build up the space into a hub of transitional shelter prefabrication and assembly in Leogane.

Plaza Playtime
Dancing, laughing, singing, playing with children – there's no better way to spend a day! Volunteers continue to run weekly activities for local children, adding Tuesdays and Thursdays at a local orphanage to our Saturday community program. We've also expanded our games and activities selected by the children to include art therapy in the program. Whether it's using crayons, construction paper, markers, leaves, or twigs, the children have demonstrated beautiful creativity, hopes, fears, and dreams through their artwork.

Structural Evaluations
Specialized volunteers play a special role on this project, bringing their structural engineering and architecture expertise to the community through HODR. We continue to complete ATC–20 evaluations for public buildings and private residences (800 in the last week alone!), as well as talk with homeowners about repairs, identifying safe evacuation routes, and how to build back better. These evaluations clarify the true state of damaged structures and offer psychological closure to families grappling with whether to continue living in fear of a home or demolish it. All of our evaluations will be included in the national database of structural evaluations being developed by the United Nations.

ShelterQuest
ShelterQuest! We've finally settled on a name for the trio of New York entrepreneurs who brought their simple, cost–effective temporary shelter idea to Leogane and who have now sheltered thousands. Using lightweight PVC piping and heat–shrink boat plastic wrap, ShelterQuest creates family–sized tents for those still living in camps. Every day, volunteers help to unload materials, prefabricate tent parts, and troubleshoot aspects of the design. To date, we've prefabricated 1000 tents, installed 200 in camps, and have produced 80 larger units for use as classrooms.

Water System Mapping
Natural disasters often underscore the underdeveloped and poorly maintained infrastructure of vulnerable communities. Leogane is currently receiving potable water from trucks which fill large "bladders" around town – the municipal system has not been operating for years. With the goal of re–establishing long–term, sustainable water service to the town, HODR has partnered with the WASH (Water, Sanitation, and Hygiene) Cluster and the municipal water authority to map the water system. Teams traced the reservoirs, pipes, and valves in the field, marking them with GPS to create a map that will help to plan current repairs and also document the system for posterity.

Field Hospital
We continue to supply volunteer "runners" who help with the logistics of day–to–day operations at our local field hospital. From finding supplies, transporting patients, and building shelves to fixing cots, repairing electrical equipment, and inventorying medications, HODR volunteers are filling the gaps and supporting the hospital in providing the highest quality of care to the residents of Leogane.

And the work goes on…
Every day, HODR volunteers find new ways to plug in and support the recovery work in Leogane, as well as to develop our base and volunteer community. Earthquake safety training continues, with over teachers trained to date in how to prepare and respond to earthquakes in the classroom and at home. Following our landlord's announcement that he was closing the camp in our front yard, we organized and managed a distribution of shelter materials to those 70 families. We've prototyped furniture for school classrooms, started a composting system to handle our organic waste, helped UN OCHA to map NGO activities and divide Leogane into zones of activity, and have started working in the mayor's office to support their operations and information management.

The Volunteers
To date 365 volunteers have joined Project Leogane from 17 different countries. Hundreds more are in the pipeline, and we're eager to put their skills, talents, creativity, and energy to use here at Project Leogane.

Visitors and Guests
The HODR base is a lively meeting point for the NGO community in Leogane! In addition to Tuesday Night (Salsa Night) at Joe's Bar, we've also hosted NGO staff from ShelterBox, stART International, CHF, and GOAL. HODR board members Pete Kirkwood and Mike McQueeney have volunteered with their families, and we were even joined by the Haiti Lonely Planet author for a week of service. Check out his experience here!

FROM THE SITE:

HAITI: Project Leogane 30 Day Report 3/16/10:

It's been 30 days of Project Leogane, and we're off to a running start!
Here's a quick look at what we've been working on and how we've ramped up.

Rubble
In one month, we've cleared over 30 slabs! Land is extremely limited in the urban/semi–urban areas most affected by the earthquake, so each home that we clear is a chance at a fresh beginning, a jumpstart to the rebuilding process. Our volunteers have thrown themselves into the work, sledge hammering concrete roofs and columns, hack sawing twisted rebar, and pushing loaded wheelbarrows. Also emerging from the rubble are the stories of each family who lived there; they've worked alongside us to clean up, salvage what they can, and begin rebuilding.

Special thanks to the kids of Leogane who work cheerfully and energetically with our teams each day! Their attention to safety is rewarded with a wheelbarrow ride through the neighborhood. The Canadian army has also been a tremendous asset to the city of Leogane with their heavy equipment and can–do attitude. Once HODR teams fill the streets with rubble, they arrive to truck the debris away.

Wilner's House
At one potential rubble site we noticed that the homeowner, Mr. Wilner, had a sizeable quantity of salvageable materials that could be converted into a self–built temporary shelter. Some kind of built shelter is preferable to a tent because it can be designed to have a larger floor area, higher clearance (you can stand up inside it), it can be partitioned for privacy, and it can be expanded and modified as needed. Mr. Wilner asked if we could work with him to demolish, salvage, and then rebuild. Four days later, he and his family moved in to their new shelter. The wood frame/corrugated iron roof and wall structure will keep them dry and means that they no longer need to live in a camp.

Infrastructure
One of our biggest programs has been building our own infrastructure so we can house the hundreds of volunteers scheduled to come lend a hand. We started with an enclosed basketball court/defunct nightclub and have spent the last four weeks wiring electricity, installing plumbing, outfitting a kitchen, building shelves, bunk beds, showers, and connecting the internet. Our setup is still a rustic work in progress, but it allows us to get our work done each day and enjoy a (cold bucket) shower each night! The intensive (and ongoing) infrastructure process has also allowed us to hone our skills and support other organizations with their infrastructure needs.

Hopital St. Croix Field Hospital
Next door to our base is a field hospital which will transition into the permanent medical facility for Leogane, the Hopital St. Croix. Teams of Haitian and international doctors are working together to provide a full range of clinical and hospital services at no charge to the community. HODR is supporting the hospital with both infrastructure build–out and operations/administration.

We started with a fencing project around the perimeter of the hospital; now we've expanded and are framing and building triage and clinic buildings. On the admin/operations front, we have a crew organizing the extensive supply/pharmacy inventory at the hospital and developing an inventory system that can be transferred to the local staff. Volunteers are also slotting in as "runners," helping the doctors to move patients, run tests, take vitals, get supplies, and whatever else is needed to keep the hospital moving.

Ayuda Haiti Field Hospital
Another clinic/hospital in town is the Ayuda Haiti facility, which hosts a variety of medical groups. We're working with their logistics people to build showers, hand washing stations, shelves, and more. Helping these other organizations with their infrastructure is a way for us to share our skills and support the work that these groups are doing in the community.

JLB
The HODR base may be different than you've ever seen it. In addition to our building, we also have a 5 acre field as a backyard. We plan to develop the field into a joint logistics base (JLB), where we'll provide storage, prefabrication, and staging facilities to a number of partner NGOs working in the area. These NGOs are launching significant transitional shelter programs, and our combination of volunteers and space will allow us to help them in their efforts to help our neighbors here in Leogane.

To begin with, a team of Canadian Army engineers and heavy equipment operators spent 5 days building a gravel road and platform for us. Then the World Food Program (WFP) donated 2 Wiikhalls (30'x100' tents) and a team of their engineers erected both tents in about 1 ½ days! Next is a perimeter security fence and then we hope to have multiple NGOs sharing space with us.

Team Tarp
HODR volunteers are great at exceeding expectations to the point of ridiculousness. Oxfam America contacted us because they're cutting rolls of UV–resistant tarp into large pieces for distribution to families in camps. However, after a couple weeks of work, they weren't processing the tarp fast enough. In 3 days, our team cranked through 120 rolls, cutting and packaging 1200 tarps and ropes for distribution. This morning, a truck picked them up, and they're on their way into communities that need them.

Plaza Playtime
Another HODR tradition is to facilitate "safe space" play for children in the local community. Each weekend, volunteers put down their shovels and pick up soccer balls, jump ropes, and markers, for an exuberant afternoon of laughter and play. We've taken this program to various camps in our area, and children of all ages (adults too!) join in the games.

Hosting
With the lack of accommodation options in Leogane, we've been able to host multiple groups of architects and structural engineers who came as volunteers to inspect the buildings in our community. We had special guests from the Mentor Initiative pass through our base as they strive to control mosquito born diseases in our area. Last weekend we had a team from Acupuncturists without Borders provide a group therapy session. The stress reduction treatment was needed and appreciated by the volunteers and some of the community members alike.

Thanks to our volunteers, donors, and followers for your tremendous support through this event. The momentum from those initial 3000 volunteer inquiries continues and powers us as we work, live, and learn with our neighbors in Leogane.

I'd also like to thank a few key volunteers who helped International Operations Director Marc Young, Project Director Jeremey Horan, and myself to set up and launch this program. Sinead Clear, Chris Turner, Lenka Blanarova, Gilbert Fortil, and Richardson Pierre all arrived during our setup period and have worked tirelessly to get HODR Project Leogane operational. Because of their help and that of the first wave of volunteers we are up and running!

Stefanie Chang, Project Director
Project Leogane, Hands On Disaster Response

Today we are announcing Project Leogane, Haiti 2010. This extraordinary disaster has had a devastating impact on the entire fabric of Haiti, and we are anxious to help.

The country has suffered over 110,000 lives lost; in Leogane, where we will focus our efforts, an estimated 90% of the buildings were destroyed. This will be a serious project, cooperating with other local and international NGOs, to help the community of Leogane recover from this massive event.

We are committed to a minimum period of 6 months, beginning February 15, 2010, when the project will be open to volunteers. As always, we tailor our projects and work on the ground to the unique needs of each community and disaster. Since this event and challenge is so large, serious, and we've received unprecedented volunteer interest, we have established specific rules and structure for this HODR deployment:

■We will have a capacity for 100 volunteers at a time and therefore may not be able to accommodate everyone who is interested in volunteering.
■We will build up to this capacity over the month of February, and we will consider satellite projects later in the deployment, but not initially.
■We will not be able to accept drop–in volunteers.
■We will give some priority to:
■HODR alumni, particularly our Project Gonaives alumni

■Specific skills we enumerate; at the time licensed structural engineers
■The volunteer base will have no alcohol, strict curfew and lights out policies, with zero tolerance.
Our efforts will be under open scrutiny from the community, media, donors, and humanitarian world. It is an opportunity to demonstrate the special and direct impact that your volunteer efforts can make on a community in dire need.

Whether you are able to join us on–project or support our efforts with a donation, thank you for your continued engagement and commitment to the unique and effective HODR model and to supporting the people of Haiti following this overwhelming disaster.

David Campbell
Executive Director

Donation Inquiries: 919.830.3573

http://hodr.org/volunteerhaiti/

Beginning February 15, 2010 HODR's Project Leogane will open its doors to volunteers in response to the devastating Haiti earthquake. Over the next 6 months we will help the community of Leogane recover and rebuild.

If you are interested in volunteering with us on Project Leogane, please read "The Basics" below, then continue to our Project Leogane Volunteer Info for more information.

http://hodr.org/2010/02/03/haiti-project-leogane-announcement/

Services offered: Art Therapy Program For Disaster Survivors; Cleanup, Debris Removal, Volunteer Services; Cleanup, Mud-Out, Muck-Out, Flood Cleanup, Volunteer Services; Construction, Rebuilding, Volunteer Services; Demographic Served: Survivors, Natural Disaster Impacted Communities; Demographic Served: Sustainable Communities; Heavy Equipment, * (ANY/ALL Types); Housing, Volunteer Housing * (ANY/ALL Types); Medical, Facility, Hospital, Field Hospital; Services, Logistics Support; Shelter, Activities, Children's Activities in a Shelter Setting, Volunteer Services; Shelter, Transitional Temporary Shelter (For Disaster Survivors); Training Classes, Disaster Preparedness; Volunteer Opportunities, International; Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer, Volunteer Registry, Online; Warehouse, Warehouse Space
Campaigns: 2010 /2011 Haiti Cholera Epidemic; 2010 Haiti Earthquake; 2010 Haiti Earthquake, Orphanages/Childrens Homes; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Childrens Hunger Fund; Hands On Disaster Response; OXFAM; ShelterBox; United Nations – WFP (World Food Program)
Updated Dec 13, 2010 · https://reliefdb.org/shelters/5259

AYUDA DIRECTS (ESPANA) and the Ayuda Haiti Field Hospital

Medical Facility · Open

Medical Care – Field Hospital
HAITI, Leogane
Serves Leogane
Service Temporary

1/24/11 Email from Jenny from Hands On
Thank you for your message Laura. We have had a few medically trained volunteers go to assist at the Ayuda clinic, but have never had a part in it's operations. As far as I know, it is now being run by doctors and nurses from Israaid, but I do not have any contact info for them. Good luck in your search for information.
Jenny
Base Manager
All Hands Volunteers, Project Leogane
+509.3482.8572

FROM THE HANDS ON DISASTER RESPONSE WEBSITE – 3/16/10 UPDATE:

Ayuda Haiti Field Hospital
Another clinic/hospital in town is the Ayuda Haiti facility, which hosts a variety of medical groups. We're working with their logistics people to build showers, hand washing stations, shelves, and more. Helping these other organizations with their infrastructure is a way for us to share our skills and support the work that these groups are doing in the community.

Services offered: Medical, Facility, Hospital, Field Hospital
Campaigns: 2010 Haiti Earthquake; Hands On Disaster Response
Updated Jan 24, 2011 · https://reliefdb.org/shelters/5731

Hopital St. Croix (FIELD HOSPITAL)

Medical Facility · Open

Medical Care – Field Hospital
GPS COORDINATES: 18.5074432, -72.630877; HAITI; Confirmed Commune Lpar 2/18/11, Leogane
Service Temporary

TWITTER UPDATE FROM ALL HANDS VOLUNTEERS – TOMAS:

Tomorrow we continue residential mudding, will also help Hopital St. Croix w/ mud/cleanup – it's completely shut down, no services

UPDATE FROM MEDICINES SANS FRONTIERES SITE 3/26/10:

Leogane, Dufort and region: OPD is operational in the city of Leogane on the site of Hopital Sainte Croix. At the Dufort fixed clinic site, approximately 250 consultations are carried out each day, with referrals to Leogane when required. In addition, MSF teams are operating mobile clinic activities in 20 locations, between Gressier and Petit Goave. In total, 2,130 consultations were carried out last week.

FROM THE HANDS ON DISASTER RESPONSE SITE – UPDATE 3/16/10

Hopital St. Croix Field Hospital
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Teams of Haitian and international doctors are working together to provide a full range of clinical and hospital services at no charge to the community. HODR is supporting the hospital with both infrastructure build–out and operations/administration.

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PRE QUAKE IMAGE OF HOPITAL ST. CROIX: http://www.traveljournals.net/pictures/l/1/19901–hopital–st–croix–leogane–haiti–leogane–haiti.jpg

Services offered: Medical, Facility, Hospital, Field Hospital
Campaigns: 2010 Haiti Earthquake; 2010 Haiti, Hurricane Tomas; Disciples Disaster Response; Hands On Disaster Response
Updated Feb 18, 2011 · https://reliefdb.org/shelters/5725

MA

FEMA Region 1 VAL (Voluntary Agency Liaison) – Massachusetts

Info/Hotline · Open

FEMA
99 High Street; 6th Floor, Boston, MA 02110
Phone (617) 956–7506
Web www.fema.gov/about/regions/regioni/regioni.shtm
Service Temporary
Campaigns: 2010 Massachusetts Flooding; 2010 New England Flooding; 211 (groups that are ASSOCIATED with 211); Aidmatrix; American Red Cross / Int'l Federation of RC / ICRC / IFRC; AmeriCorps; Catholic Charities; Citizen Corps; COAD (Community Organizations Active in Disaster); Connecticut Association For Community Action – CAFCA; EMA (Emergency Management Agency) Regional/County; Government, EMA (Emergency Management Agency), County; Government, Federal; Government, FEMA / Department of Homeland Security; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); Government, FEMA (this item ONLY for actual FEMA/HQ contacts/entries); Government, FEMA VAL contacts/orgs/entries; Government, US Government Agency (This Site IS a Gov Agency); Government, US Government Site; Habitat For Humanity; Hands On Disaster Response; LDS ~ Lutheran Disaster Services; LTRC, Long Term Recovery Committee; LTRG, Long Term Recovery Group; Lutheran Disaster Response; Medical Reserve Corps; Mennonite Disaster Service; Presbyterian Disaster Assistance; Salvation Army; Tri–State LTRG (New England); UMCOR Relief Network; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 14, 2011 · https://reliefdb.org/shelters/5915

ND

VOAD, North Dakota – 2011 ND Floods

Info/Hotline · Open

VOAD (State Level)
Various, ND
Service Temporary
Campaigns: 2011 North Dakota Flood; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); American Red Cross; AmeriCorps; Catholic Charities; Convoy of Hope; CWS ~ Church World Service; Government, EMA (Emergency Management Agency), County; Government, EMA (Emergency Management Agency) State; Government, FEMA / Department of Homeland Security; Hands On Disaster Response; LDS ~ Church of Jesus Christ of Latter–day Saints; LDS ~ Lutheran Disaster Services; NECHAMA (Jewish Response To Disaster); Salvation Army; Southern Baptist Disaster Relief; UCC ~ United Church of Christ; UMCOR Relief Network; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Jun 29, 2011 · https://reliefdb.org/shelters/8704

NY

BonaResponds (NYVOAD Member)

Info/Hotline · Open

Box BY, St. Bonaventure, NY 14778
Phone Not listed
Web www.bonaresponds.org
Service Temporary

From the NYVOAD Member Directory:

Organizational Structure

BonaResponds is volunteer organization that aims to help people. We got our start in the aftermath of Hurricane Katrina as a disaster response organization. Since then we have grown into a local volunteer organization that has about 60–70 workdays a year both locally and nationally.

BonaResponds operates largely as independent but under the University's supervision. We pride ourselves on being open to all. There is no requirement for any University connection to participate as either a member or leader. BonaResponds' board of advisors is made up of approximately 1/3 experienced long term volunteers from around the country whom we have worked with, 1/3 alumni and former BonaResponds students, and 1/3 current SBU faculty members. Additionally 2 positions are held by current students.

Disaster Program

BonaResponds was started purely as a disaster response program and while we have grown into a year round organization that works frequently in non–disaster projects, the core of what we do remains disaster response.

We have responded to disasters in Mississippi, Louisiana, Alabama, Arkansas, Missouri, Iowa, Texas, Georgia, Ohio, Pennsylvania, and New York. The disasters have ranged from hurricanes, to floods, to tornadoes, to fires, to snow storms. We have been both the lead–group coordinating other volunteers as well working under other groups. Work has included tree work (cutting downed trees and hauling away), mudding out houses, gutting houses, and even tearing houses down completely. We have also helped with roofing, construction of new homes, and dry–walling houses that were damaged in disasters.

BonaResponds Twitter Page: http://twitter.com/bonaresponds

BonaResponds Blog: http://bonaresponds.blogspot.com/

School Supplies for Haiti

We will be sending a shipment of school supplies to Haiti. Thanks so much to all who have donated! We are collecting a variety of extra school supplies, including notebooks, pens, pencils, markers, crayons, calculators, backpacks, and other items. School supplies will be sent to schools and orphanages in Haiti.

School supplies may be dropped off at the following locations:

* 231 Murphy Building (west side of SBU campus),
* Allegany Park and Shop,
* Abbott Welding in Olean,
* WESB 1490 Radio Station in Bradford,
* or call 716–375–2111 to arrange a pickup

VOLUNTEERING: http://www.bonaresponds.org/lsd.html

We work locally most weekends. Stayed tuned to our blog and Twitter pages to find out about upcoming projects such as Justin's house, trail work, and joint projects with CYC.

Services offered: Cleanup, Debris Removal, Volunteer Services; Construction, Rebuilding, Volunteer Services; Donations, Drop–Off, Collection Site Location; Donations, Pickup, Pick Up Service; Events, Donation Drive; Information Resource, Online Networking, Blog; Information Resource, Online Networking, Twitter Page/Twitter Feeds; Services, Disabled, Handicapped Ramp Build/Repair; Support for "All" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteers, Short Term Volunteer Opportunities
Campaigns: 2005 Hurricane Katrina; 2008 MidWest Floods; 2010 Haiti Earthquake; 2011 Hurricane Irene/Tropical Storm Irene; BonaResponds; Hands On Disaster Response; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 6, 2010 · https://reliefdb.org/shelters/6295

All Hands Volunteers (NY UNIT – NYVOAD State Level Member)

Info/Hotline · Open

Disaster Recovery
SEE HQ Record in MA, NY
Web www.hodr.org
Service Temporary

From the NYVOAD Member Directory:

Disaster Program

As a result of the devastating effects of the tsunami in December, 2004, businessman David Campbell headed to Thailand to see how he could help. His intended one week volunteer visit turned into a one month stay, during which he became one of the founders of HandsOnThailand, which, over three months duration, brought more than 200 volunteers and several hundred thousand dollars to assist the rebuilding of five Phuket fishing villages.

After hurricane Katrina hit the Gulf Coast of the US in 2005, David joined with several other HandsOn volunteers to establish HandsOnUSA. One week after Katrina, the team had an operations center in Biloxi, MS, 50 volunteers committed and en route,

and dozens of community re–development projects launched. In total, more than 1,500 volunteers helped HandsOnUSA serve the survivors of Katrina during the five month deployment.

In 2006, this volunteer response model became known as Hands On Disaster Response (HODR), and has since then engaged with large national and international natural disaster events for a total of eleven deployments.

FROM THE SITE:

Volunteer – The Basics

* We are a 'response' organization, not an search and rescue organization. This means that we try to come in quickly, but after the search and rescue phase, and fill in gaps left by governmental and non–governmental agencies in clean–up, community recovery and reconstruction projects. Our projects typically focus on the initial 1–6 months following a disaster.
* We do not charge a participation fee to volunteer. You get yourself to the project, and in return we provide shelter, food, and a rewarding and unique volunteer experience. You are welcome to volunteer with us even if you choose to stay elsewhere. If you're looking for an easy way to support HODR or engage your friends and family, you can create your own personal All Hands sponsorship page on Firstgiving.com or through Facebook Causes!

* Typically, we work six days a week.
* Our minimum age is 18 years old, unless accompanied by a parent/guardian. Parents, please contact us at info@hands.org for more information.
* All Hands does not have medical capacity and strongly suggests that volunteers acquire travel insurance – it is very affordable and can go a long way in time of need.
* For project–specific info, please click on one of the project buttons above.

6 Easy Ways to Get Involved!

There are lots of easy ways for you to support All Hands and make a direct impact – from our projects, your home, and even right now from your computer! Check out all the ways you can make a huge difference on the website! Thanks for all you do!!

Services offered: Cleanup, Debris Removal, Volunteer Services; Construction, Rebuilding, Volunteer Services; Information Resource, Online Networking, Facebook Page/Group; Information Resource, Online Networking, Twitter Page/Twitter Feeds; Support for "All Local" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types)
Campaigns: 2011 Hurricane Irene/Tropical Storm Irene; 2012 Hurricane Sandy; Hands On Disaster Response; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Nov 2, 2012 · https://reliefdb.org/shelters/6304

OK

VOAD (VOLUNTARY ORGANIZATIONS ACTIVE IN DISASTER), State of OKLAHOMA

Info/Hotline · Open

c/o Oklahoma Department of Emergency Management; PO Box 53365, Oklahoma City, OK 73152

Phone 405–521–2481
Web www.okvoad.org
Serves Oklahoma, State of
Service Temporary

No site updates for the Aug. 2012 Oklahoma Wildfires

Services offered: Support for "All Local" Disasters
Campaigns: 2012 Oklahoma – Wildfires; 211 (Affiliation: 211 (choose this ONLY for actual 211 operations); ACTS World Relief; Adventist Community Services Disaster Relief; American Baptist Men Disaster Relief; American Radio Relay League, Inc.; American Red Cross; Billy Graham Rapid Response Team; Christian Churches Disciples of Christ; Church of the Brethren Disaster Response; Citizen Corps; CityTeam; Convoy of Hope; CWS ~ Church World Service; Feeding America; Feed The Children; Government, EMA (Emergency Management Agency) State; Government, FEMA / Department of Homeland Security; Habitat For Humanity; Hands On Disaster Response; Hands On Network; Hope Coalition America (A Division of Operation Hope); Humane Society of the United States, The; International Relief & Development (IRD); LDS ~ Church of Jesus Christ of Latter–day Saints; Lutheran Disaster Response; Lutheran Social Services Disaster Response; Medical Reserve Corps; Mennonite Disaster Service; Mercy Medical Airlift; Nazarene Disaster Response; Noah's Wish; Operation Blessing; REACT International; Salvation Army; Samaritan's Purse; Save The Children; Society of St. Vincent de Paul; Southern Baptist Convention Disaster Relief; Tzu Chi Foundation; UCC ~ United Church of Christ; United Methodist Church; United Way; VOAD, NVOAD (National Voluntary Organizations Active in Disaster), Associate Member/Informal Affiliation; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member); World Hope International; World Renew (also known as CRWRC–DRS ~ Christian Reformed World Relief Committee–Disaster Response Services; World Vision
Updated Aug 9, 2012 · https://reliefdb.org/shelters/9251

TN

All Hands Disaster Response

Info/Hotline · Open

Non– Profit – Disaster Recovery
Antioch, TN
Web www.hands.org
Service Temporary

FROM THE SITE:

As Hurricane Irene has officially petered out, we are finally get a clearer picture of the aftermath and looking for ways we can lend our help to those in need. All Hands has been in contact with the VOADs (Voluntary Organizations Active in Disaster) and FEMA representatives from the states that have been affected.
Our assessment team is en route to New York and Vermont to begin to learn more about the impact Irene left in her wake. We are in regular contact with representatives in New Jersey and are actively monitoring the situation on the ground there.

We are in the process of planning the specifics of how we might deploy a response team and launch a full scale project, we will continue to provide updates on a regular basis.

Please check back for more information and thank you for your continued interest and support of All Hands Volunteers.

Services offered: Information Resource, Online Networking, Facebook Page/Group; Information Resource, Online Networking, Twitter Page/Twitter Feeds; Management, Volunteer Coordination Services; Services, Disaster, Post Disaster Needs Assessment
Campaigns: 2010 Haiti Earthquake; 2010 US Severe Storms and Flooding; 2011 Hurricane Irene/Tropical Storm Irene; 2011 Japan Earthquake/Tsunami/Nuclear Disasters; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); EMA (Emergency Management Agency) Regional/County; Government, FEMA / Department of Homeland Security; Hands On Disaster Response; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 1, 2011 · https://reliefdb.org/shelters/5938

Hands On Nashville – 2010 TN FLOOD

Info/Hotline · Open

209 10th Avenue South, Suite 318, Nashville, TN 37203
Phone (615) 298–1108
Web www.hon.org/HomePage/index.php/home.html
Service Temporary

Volunteer Response to Flooding in Nashville

To register as a flood volunteer. Hands On Nashville is contacting flood volunteers as safe volunteer opportunities are made available by the Mayor's Office of Emergency Management. Volunteers are contacted on an as needed basis.

To make a donation to Hands On Nashville and support flood–related volunteerism.

Go to website!

SEARCH online database for listed projects at:

http://www.hon.org/projects/viewProject.php?_mode=search&_clearFlag=course,specialevent

If you are having trouble finding projects that interest you, contact Hands On Nashville at (615) 298–1108 for assistance.

Hands On Clarksville
http://hon.org/AboutUs/index.php/clarksville/handsonclarksville.html

Rutherford County and Cannon County
http://www.hon.org/AboutUs/index.php/rutherfordcounty.html

ONLINE POD TRAINING –
http://www.handsonnashville.com/PODTraining/player.html

FACEBOOK –
http://www.facebook.com/pages/Hands–On–Nashville/37185207728

post on facebook –
Organize Projects in Your Community

As Nashville continues the recovery and clean–up process, you can help Hands On Nashville identify and organize volunteer groups of 10 or more in your Davidson County community.

If you know of a volunteer need requiring 10 or more people and are willing to serve as the Project Coordinator, please send the following information to register @hon.org

o Name of the Project Coordinator
o Project Coordinator Cell Phone

o Project Coordinator Email
o Three Sentence or Less Project Description
o Number of Volunteers Needed – Minimum and Maximum
o Project Date
o Project Start Time
o Project End Time

Please note that for approved projects, Hands On Nashville can recruit only volunteers. Any required supplies should be obtained by the Project Coordinator or their collaborators.

Thanks, in advance, for helping Hands On Nashville expand its flood relief efforts by connecting volunteers with community needs!

Services offered: Directories, Online Database Resource; Management, Volunteer Coordination Services; Training Classes, Online/Virtual Training; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer, Volunteer Registry, Online; Volunteer Work Orders/Projects (provided by this facility)
Campaigns: 2010 US Severe Storms and Flooding; Hands On Disaster Response; United Way
Updated May 25, 2010 · https://reliefdb.org/shelters/5820

Worldwide

Useful Document/Guidance: Roles for Volunteers (from HandsOn)

Info/Hotline · Open

Disaster Information
Web handsonblog.org/2010/08/25/volunteer–disaster–relief–3
Service Temporary

1. Disaster Response Coordinator:

Regularly attends local emergency management meetings and affiliates the coordinating agency with the local Voluntary Organizations Active in Disaster (VOAD), Interfaith or other local disaster coalition. Educates the member organizations of the VOAD or Interfaith regarding the coordinating agency's (CA) role of referring unaffiliated volunteers to them during disaster recovery. Gathers information from VOAD members about anticipated disaster volunteer needs and then builds a network of civic, fraternal and other groups to encourage their members to affiliate with a local disaster response organization. Develops a disaster volunteer referral plan and gathers supplies needed to open a volunteer reception center— identifies location for reception center; arranges transportation of needed equipment; recruits, trains and orients volunteer staff to help operate the reception center. Develops a plan to transport volunteers from the reception center to the worksites.

2. Coordinating Agency Member:

Works with the disaster response coordinator to register, refer and document unaffiliated disaster volunteers. Develops a public information plan for letting potential spontaneous volunteers know how they can get involved before a disaster occurs. Engages local businesses in planning to donate goods and services to future response and recovery efforts.

3. Disaster Information Developer/Distributor:

Helps to create information material in various disaster preparedness areas for family, youth, seniors, etc. This can include individual, family and community preparedness. Distributes materials to appropriate audiences.

4. Needs Assessment Conductor:

Assesses the hazards and mitigation needs of the community and then communicates them to the Disaster Resistant Community Planning Committee so it can address those needs.

5. Capacity Builder for Reconstruction:

Makes the appropriate partnerships with corporations and organizations involved in construction to ensure effective clean up and rebuilding for recovery efforts.

6. Financial Advisor/Representative:

Takes necessary actions to evaluate potential mitigation and disaster recovery costs and then seeks out methods of fundraising and partnership development to help pay for mitigation and disaster efforts.
Preparedness Roles

7. Community Emergency Response Team (C.E.R.T) Volunteer:

Assists others in their neighborhoods or workplaces following an event and can take a more active role in preparing their communities. Understands basic disaster response skills, such as fire safety, light search and rescue, and disaster medical operations. Gives critical support to first responders, provides immediate assistance to victims and organizes spontaneous volunteers at a disaster site. Helps improve the safety of the community before disasters happen.

8. Community Emergency Response Team (C.E.R.T) Trainer:

Completes Train–the–Trainer course conducted by the state training office for emergency management or the Federal Emergency Management Agency's (FEMA) Emergency Management Institute (EMI) in Emmitsburg, MD. Studies disaster preparedness, disaster fire suppression, basic disaster medical operations, and light search and rescue operations and educates C.E.R.T. volunteers.

9. Medical Reserve Corps (MRC) Volunteer:

Coordinates with existing local emergency response programs and supplements existing community public health initiatives, such as outreach and prevention, immunization programs, blood drives, case management, care planning and other efforts. May deliver necessary public health services during a crisis, assist emergency response teams with patients, or provide care directly to those with less–serious injuries and other health–related issues.

10. Neighborhood Watch Program Volunteer:

Completes training about terrorism awareness and the existing crime prevention mission and aims to bring residents together to focus on emergency preparedness and emergency response training.

11. Volunteer in Police Service (VIPS):

Helps supplement and support officers and civilian personnel by allowing them to concentrate on their primary duties. May perform clerical tasks, serve as an extra set of "eyes and ears," assist with search and rescue activities, and write citations for accessible parking violations. Helps the police department fulfill its duties in the event of a disaster.

12. Community Disaster Educator:

Helps keep families and individuals safe. Presents and distributes important disaster preparedness material at local health fairs and information booths and gives lectures and presentations to interested groups.
Response Roles

13. Volunteer Reception Center (VRC) Director:
Oversees the VRC operation. Clearly designates one entrance and one exit. Sets up the room for efficient flow of volunteers and information. Briefs and assigns tasks to staff and volunteers of the center. Monitors the operation and makes changes when necessary. Meets and thanks volunteers who help in the VRC and instructs them to sign in and out.

14. Volunteer Reception Center (VRC) Greeter:
Provides instruction sheets to volunteers, asks them to complete registration forms and gives them a brief orientation to the registration process.

15. Volunteer Reception Center (VRC) Interviewer:
Interviews volunteers and gives them referral forms. Explains where and to whom volunteers should report for duty.

16. Volunteer Reception Center (VRC) Data Coordinator and Entry Staff:
Records volunteer referrals and communicates, as needed, with requesting agencies so that when needs have been met, requests can be closed out. Enters Requests for Volunteers and Volunteer Registration Forms into the computer. Prints out updated lists of unfilled requests as needed.

17. Volunteer Reception Center (VRC) Volunteer Identification Staff:
Attaches wristbands volunteers that contain the volunteer's name, the agency or site to which the volunteer was referred, and the date(s) on which the volunteer expects to work.

18. Volunteer Reception Center (VRC) Safety Trainer:
Documents the attendance of each volunteer and presents a prepared safety briefing appropriate to the specific disaster event.

19. Volunteer Reception Center (VRC) Specific Job Trainer:
Provides specific job training to each worksite or function before volunteers depart for their work areas.

20. Volunteer Reception Center (VRC) Phone Bank Operator:
Takes calls from individuals and groups wishing to volunteer and from organizations needing volunteers. Records each call and posts information on the request board or forwards details to the data coordinator.

21. Public Information Officer:
Makes statements to the media about the center's operation. Serves as the only contact with media and should be a trained professional who only delivers information approved by the VRC director.

22. VRC Runner:
Attends to VRC stations that have raised a small flag summoning assistance. Posts new requests for volunteers on the request board, carries information from one station to another, escorts guests and delivers supplies to the stations.

23. Worksite Supervisor:
Maintains a supply of volunteer sign–in–sheets at each volunteer worksite. Conducts a safety briefing as each group of volunteers arrives, regarding the specific hazards at the site. Has all volunteers read the statement at the top of the sign–in sheet and sign in, recording their time of arrival and departure each day. Turns in all sign–in sheets to a designated supervisor who will turn them into the budget department.

24. Shelter Volunteer:
Helps with the operation of shelter needs.

25. Language Translator:
Translates disaster response and recovery information to individuals who do not understand English.

26. Transportation Driver/Dispatcher:
Helps people who have no reliable means of transportation get to and from medical appointments. Uses Red Cross vehicles to transport clients to and from area hospitals, physicians' offices and medical facilities. Coordinates appointments and schedules.

27. Volunteer Transportation Director:
Helps to put up road signs and clearly marked directions to worksites, donation warehouses and the reception center. Monitors control checkpoints where trucks and other transport vehicles may be inspected, scheduled, turned back or directed to a designated reception center, warehouse or distribution center.

28. Amateur Radio Operator:
Provides backup communications in the event of a failure of the government system. Supplements communications at large disasters and emergencies.

29. Animal Rescuer:
Helps evacuate and rescue deserted animals. Completes training in small and large animal handling and care.

30. Security Personnel:
Protects worksites from unauthorized visitors and protects victims and other citizens from violent behavior and outbreaks in times of disaster. Aids in police efforts.
Recovery Roles

31. Volunteer Disaster Damage Assessor:
Provides disaster damage assessment support to a large state or national disaster relief operation. Identifies and notes exterior damage to homes within 72 hours of the disaster. Completes appropriate forms, reports and records in a timely manner. Completes necessary training to stay up to date on changes in function. Participates in disaster preparedness exercises. Must be efficient, organized, observant, flexible, adaptable to change, accept direction and have attention to detail.

32. Heavy Equipment Operator:
Runs and operates heavy equipment as part of debris removal and reconstruction.

33. Debris Clean–up Crew:
Helps move debris off the streets to allow for traffic to pass through.

34. Construction Volunteer:
Helps in reconstruction efforts.

35. Food and Donations Distributor:
Helps distribute meals, clothing, etc., to victims of a disaster.

36. Disaster Health/Mental Health Volunteer:
Helps disaster victims and workers involved with the disaster relief effort with health–related emergencies and provides counseling in shelters, service centers and during home visits. Must be licensed professionals.

37. Warehouse Volunteer:
Sorts donated non–perishable food products and repacks it for distribution to emergency food providers in communities.

38. Donation Coordination Team Volunteer:
Manages donations phone bank. Processes offers from the public. Conducts donations intelligence. Works to include emerging relief organizations. Ensures effective logistics procedures are in place. Maintains a database on donated goods and services. Determines the needs of donations and services. Identify staging areas, distribution centers and ports of entry.

39. Donations Coordinator:
Works with the public information officer to plan and implement public awareness information. Coordinates with donations management and other state agencies as necessary. Ensures effective communications are in place. Determines best way to dispose of excess donations—recycle, redistributed or donated to other locations.

Originally published by the Points of Light Foundation. Revised by HandsOn Network in 2010.

Services offered: Disaster Relief System Development Guidance; Documentation, Disaster Planning; Documentation, Disaster Preparedness Guidance, Community Groups; Documentation, Disaster Recovery Process; Documentation, Disaster Relief Process, Community Groups; Documentation, Disaster Relief Process, Roles; Documentation, Disaster Relief Process, Supply Management; Documentation, Volunteer Instructions; Documentation, Volunteer Management Guidance; Information Resource * (ANY/ALL Types); Information Resource, Booklets, Resource Materials for Volunteers; Information Resource, Disaster Prep, Governments/Community Groups; Information Resource, Disaster Prep, Relief Workers
Campaigns: Hands On Disaster Response; Hands On Gulf Coast; Hands On Network; Points of Light Foundation; VOAD, NVOAD (National Voluntary Organizations Active in Disaster), Associate Member/Informal Affiliation; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD, NVOAD (National Voluntary Organizations Active in

Disaster – this org is not a member, but is "affiliated"); VOAD (this org is not a member, but is "affiliated"); VOAD – Voluntary Organizations Active In Disaster (this Org is a Chapter Level Member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Feb 18, 2011 · https://reliefdb.org/shelters/7628