2025 Kentucky Flooding: Resource Guide

Active

Generated November 28, 2026 · 3 open facilities · closed facilities are not listed · call before you go: details change quickly

KY

Appalachian Regional Healthcare (ARH) [Flood recovery needs list]

Volunteer Camp · Open

KY

Web www.arh.org/floods
Service Temporary

NO USED ITEMS WILL BE ACCEPTED
Make a Monetary Donation

Financial contributions to the ARH Foundation Relief Fund help provide immediate relief, including shelter, food, medical care, and long–term recovery efforts.

Donate Now to support families in need directly. Every dollar helps restore lives and communities. All monetary donations go directly to support those impacted by the flooding.

Drop–Off Location & Hours

Supplies can be dropped off at the following location. All donations will be transported back to ARH's distribution sites in Eastern Kentucky and Southern West Virginia.

Drop–off location:

In Kentucky:

ARH System Center – Lexington
2260 Executive Drive, Lexington, KY
Monday – Friday, 8:00 AM – 5:00 PM

ARH Disaster Relief Center (Former JC Penney Building)

278 Black Gold Blvd, Hazard, KY
Monday – Friday, 8:00 AM – 5:00 PM

Former Highlands ARH Cancer Center building (on the Highlands ARH Regional Medical Center campus)
5000 KY Route 321, Prestonsburg, KY
Monday – Friday, 8:00 AM – 5:00 PM

Flood Relief Distribution Centers –

Flood relief distribution centers have been set up for affected community members to receive supplies at:

ARH Disaster Relief Center (former JC Penney Building)
278 Black Gold Blvd, Hazard, KY

Former ARH Cancer Center on the campus of Highlands ARH Regional Medical Center,
5000 KY Route 321, Prestonsburg, KY

In West Virginia:
TBD

Thank you for joining ARH in standing with all those affected by flooding during this time of crisis. Your generosity and support bring hope and relief to those in need.

Services offered: Donations, Drop–Off, Collection Site Location
Campaigns: 2025 Kentucky Flooding
Updated Feb 18, 2025 · https://reliefdb.org/shelters/10722

Kentucky February Floods 2025 – Index of Various Resources and Media coverage

Info/Hotline · Open

KY

Service Temporary

Kentucky Floods February 2025 – Index (in progress)

Kentucky Shelter & Warming Center Map
https://kyem.maps.arcgis.com/apps/dashboards/9e254709334940f0af27fb1f304f2480

Can't find a shelter or warming center in your county? Call800.255.2587

MEDIA COVERAGE –

https://www.whas11.com/article/weather/severe-weather/governor-beshear-11-people-died-kentucky-floods/417-27234429-3e76-42af-b26a-6dcdb87f6d95

https://www.courier-journal.com/story/news/2025/02/17/kentucky-flooding-where-is-the-flooding-how-many-deaths-whats-the-forecast/78953795007/

https://www.usatoday.com/story/news/2025/02/17/kentucky-flooding-2025-pikeville-pike-county-impact/78891305007/

https://www.lpm.org/news/2025-02-16/a-thousand-water-rescues-in-24-hours-widespread-flooding-douses-kentucky

https://www.cincinnati.com/story/weather/2025/02/17/kentucky-flooding-emergency-map-pike-hart-louisville/78945256007/

https://www.kentucky.com/news/state/kentucky/article300429479.html

RESOURCES -

People with immediate, non-life threatening needs should call (502) 607-6665 or complete the Rapid Needs Assessment Form online.

https://survey123.arcgis.com/share/aebe49078b9d484bb4db7a11254b60dd

If you are having difficulty or need assistance completing this form please call

502-607-6665

Appalachian Regional Healthcare (ARH)

https://www.arh.org/floods

United Way

https://www.uwky.org/211

Crisis Cleanup (Read the FAQ)

https://crisiscleanup.org/survivor

Can I ask for help through Crisis Cleanup?

Yes, most of the time. We do not have a web form you can complete. And we only open for large disasters. The yellow box at the top of the page will tell you which disasters we are currently coordinating, and the phone number to call. You may also contact relief agencies and local volunteer and faith communities directly.

KY & WV Flooding Feb2025

February 2025

(304) 606-3452

Hotline closes Friday, February 28, 2025 (in 11 days)

(270) 887-4657

Hotline closes Friday, February 28, 2025 (in 11 days)

(606) 268-0896

Hotline closes Friday, February 28, 2025 (in 10 days)

ORGANIZATIONS -

United Way of Kentucky

https://www.uwky.org/kyunitedways

https://www.unitedway.org/find-your-united-way?field_country=211&field_state=311

$Donations-

https://www.uwky.org/disaster

Government sites:

Kentucky Emergency Management

https://kyem.ky.gov/Pages/default.aspx

Traffic & Travel

https://goky.ky.gov/

Governor of Kentucky

https://governor.ky.gov/priorities/flood-resources

Fema Disaster Declaration (all counties)

https://www.fema.gov/disaster/3624

https://www.fema.gov/assistance/individual/disaster-survivors/state-local-referral-lists/kentucky

https://www.ag.ky.gov/Resources/Consumer-Resources/Pages/Natural-Disaster-Scams.aspx

Reporting Natural Disaster Fraud

Report scams, fraud, or price gouging related to natural disasters to the Natural Disaster Hotline by calling 502-696-5485.

Scams may also be reported to the Attorney General's Office online by visiting ag.ky.gov/scams. Price Gouging can also be reported online at ag.ky.gov/pricegouging.

ADDITIONAL information to winter storm -

https://en.wikipedia.org/wiki/February_2025_North_American_storm_complex

Crisis Cleanup For relief organizations and government registry (closes Feb. 28)

Crisis Cleanup

Crisis Cleanup is a collaborative disaster work order management platform that improves coordination, reduces du...

Disaster Distress Helpline

The Disaster Distress Helpline (DDH) is the first national hotline dedicated to providing year-round disaster crisis counseling. This toll-free, multilingual, crisis support service is available 24/7 to all residents in the U.S. and its territories who are experiencing emotional distress related to natural or human-caused disasters.

Call or text 1-800-985-5990.

Español: Llama o envía un mensaje de texto 1-800-985-5990 presiona“2.”

For Deaf and Hard of Hearing ASL Callers: Please text or call the Disaster Distress Helpline at 1-800-985-5990 usingyour preferred Relay provider.

Services offered: Information Resource * (ANY/ALL Types)
Campaigns: 2025 Kentucky Flooding
Updated Feb 18, 2025 · https://reliefdb.org/shelters/10723

Kentucky Shelter & Warming Center Map [Find Shelter]

Info/Hotline · Open

KY

Web kyem.maps.arcgis.com/apps/dashboards/9e254709334940f0af27fb1f304f2480
Service Temporary

KentuckyShelter & Warming Center Map

https://kyem.maps.arcgis.com/apps/dashboards/9e254709334940f0af27fb1f304f2480

Can't find a shelter or warming center in your county? Call800.255.2587

Services offered: Hotline, Shelter, Evacuation/Shelter Information & Updates; Hotline, Shelter Hotline (Find Help); Housing * (ANY/ALL Types); Shelter * (ANY/ALL Types); Shelter, Emergency Shelter; Shelter, Emergency Shelter, Winter Shelter
Campaigns: 2025 Kentucky Flooding
Updated Feb 18, 2025 · https://reliefdb.org/shelters/10724