# Resource Guide

Generated November 21, 2026 · 6 open facilities · closed facilities are not listed · call before you go: details change quickly

## GA

### FEMA DRC: Walker County Agricultural Ctr (DRC operation is CLOSING at end of day on FRIDAY 10/16/09)

Walk–in Resource · Standby

FEMA – Disaster Recovery Center (DRC)

10054 North Highway 27, Rock Spring, GA 30739

**Phone** 800–621–FEMA (3362), TTY at 800–462–7585
**Hours** 8:00 am to 7:00 pm
**Serves** Walker County, GA
**Eligibility** Impacted by the 9/09 GA
**Service** Temporary

Source: FEMA 10/16/09 (DRC operation is CLOSING FRIDAY Oct 16/09)

Apply For Disaster Assistance
It's Your First Step to Recovery

Release Date: September 29, 2009
Release Number: 1858–014

2009 Region IV News Releases

ATLANTA, Ga. –– Recent floods were very disruptive, creating challenges for flood survivors that will continue long after the initial cleanup. The first step to recovery is only a phone call or click away.

Register For Assistance

If you have insurance, you should contact your insurance agent first. Knowing the amount of coverage your policy provides will help FEMA assist with unmet and underinsured needs. Next, call the FEMA toll–free registration number 24 hours a day, seven days a week at 800–621–FEMA (3362), TTY at 800–462–7585 for the speech and hearing impaired or register online at www.disasterassistance.gov. Registration normally takes less than half an hour.

FEMA disaster assistance will not restore individuals and households to their pre–disaster condition. It helps get safe and sanitary housing and meet other critical needs so flood survivors begin their long–term recovery. If a loss is covered by another source, such as insurance, or is taken care of by a volunteer group, donation or gift, FEMA cannot pay for that cost again. Duplicate payments are prohibited by law.

FEMA DISASTER PROGRAMS

Temporary Housing – Rental assistance for two months for those whose homes are unlivable.

Repair – Homeowners may receive a grant for minimal home repairs and replacement of essential household items that are not covered by insurance to make damaged dwellings safe, sanitary and functional.

Other Needs Assistance (ONA) – applicants receive grants for necessary expenses and serious needs caused by the disaster. This includes medical, dental, funeral, personal property, transportation, vehicle repair or replacement, moving and storage, and other expenses that FEMA approves. The homeowner may need to apply for an SBA loan before receiving this grant.

U.S. Small Business Administration (SBA) Loan – After registering, many applicants, including homeowners, renters and businesses, will receive an SBA loan application in the mail. If you receive one, you are strongly urged to complete and return the application to keep the door open for other types of assistance. If a home loan is not appropriate, you may be referred to the state/FEMA Other Needs Assistance (ONA) grant program–but SBA must decline your loan application first. You are not obligated to take an SBA loan if approved, but if the loan is offered and refused, there is no referral to ONA.

FEMA assistance, also referred to as a grant, does not have to be repaid. SBA federal disaster loans used to repair or replace damaged or destroyed property are offered at low–interest rates to those who qualify.

Other Forms of Assistance

Disaster Unemployment Assistance –Workers in 17 counties may be eligible for Federal Disaster Unemployment Assistance (DUA) to compensate for loss of income directly related to the September storms and flooding. Unlike state unemployment insurance, DUA provides benefits to self–employed business people, farmers, commission–paid employees, and others not typically covered by the state unemployment insurance program. People who think they may be eligible for benefits should call the Georgia Department of Labor toll–free customer service line at 877–709–8185 or visit www.dol.state.ga.us to be directed to the nearest career center.

Disaster Legal Services – People in those same counties may also qualify for free legal help for disaster–related issues such as landlord–tenant disputes, insurance claims, unemployment benefits, consumer law and housing law. The service is provided by

the State Bar of Georgia Young Lawyers Division, the American Bar Association Young Lawyers Division, the Georgia Legal Services Program and FEMA.

Apply for legal services by calling, toll–free, 866–584–8027.

Crisis Counseling – Free crisis counseling is available to anyone suffering from anxiety, depression or stress from the flooding and storms. Individuals can call the Georgia Crisis Access Line at 800–715–4225 or the Georgia Suicide and Crisis Hotline at 800–784–2433. Both lines are open 24 hours a day, seven days a week.

The counties under the disaster declaration for Individual Assistance are Bartow, Carroll, Catoosa, Chattooga, Cherokee, Cobb, Coweta, DeKalb, Douglas, Fulton, Gwinnett, Heard, Newton, Paulding, Rockdale, Stephens and Walker.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

**Services offered:** Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How To, File Disaster Unemployment Claims; Assistance, How to, File Food Stamp Application; Assistance, How To, Loan & Grant Application Assistance (Disaster Survivors); Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Mental Health Resources; Demographic Served: Survivors, Natural Disaster Impacted Communities; Financial Assistance, Emergency Financial Assistance; Financial Assistance, Housing, Rental Assistance; Grants * (ANY/ALL Types of Financial Grants); Grants, Post Disaster (For Rent/Belongings/Home Repairs/Rebuilding, etc.); Services, Document Replacement for Disaster Survivors; Services, Food Stamps Applicant Outreach
**Campaigns:** 2009 SouthEast Floods, September; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, FEMA, DRC (Disaster Recovery Center); Government, Small Business Administration (SBA)
Updated Oct 27, 2009 · https://reliefdb.org/shelters/4576

## Walker County DRC (CHILDCARE, FEMA REGISTRATION)

Walk–in Resource · Open

Georgia Tornado Relief Resource Directory
Walker Co. Ag Center; 10058 North Highway 27, Rock Springs, GA 30739
**Service** Temporary

GEMA press release 5/16: This site open Monday through Saturday from 8 a.m. to 6 p.m. and on Sunday from 1 p.m. to 6 p.m. until further notice.

FEMA Registration at this site, and various other disaster recovery services.

**Services offered:** Services, Family, Children, Daycare Services
**Campaigns:** 2011 Georgia Tornados
Updated May 18, 2011 · https://reliefdb.org/shelters/8269

## Rossville Church of Christ / Churches of Christ Disaster Relief Inc.

Supply POD · Standby

Faith–Based, Community – Food/Supplies Distribution
1100 Mcfarland Ave., Rossville, GA
**Phone** 706 866–1119
**Web** www.rossvillechurchofchrist.com
**Serves** Walker County, GA
**Eligibility** Impacted by the 9/09 GA Floods
**Service** Temporary

Per church receptionist 9/28/09:

Still has plenty of: water/food boxes/all–purpose cleaner/bleach

A few of: Diapers/Rakes/Shovels left

No more fans or mops left.

Once they complete distribution of the supplies donated to them from Churches of Christ Disaster Relief, Inc., they will resume normal operations and will not be taking a new load of supplies.

FROM THE WEBSITE:

Sunday, 27 September 2009 08:02
Flood Relief Available

During this past week, we have provided over 200 cleaning buckets, gallons of bleach and provided food boxes to over 300 families. We also have been able to enable flood victims with mops, fans, simple clothing items, blankets, pillows, brooms, shovels and bug repellant.

We will continue to have limited cleaning supplies, food and water this week. We have also received a shipment of mattress/ foundation sets and bed rails. If you lost your bedding in the flooding please feel free to contact us.

If you are in need of help because of the flooding of last week, please contact us at 706 866 1119.

The church building will be open from 8:30 to 3:00pm.

SOURCE: http://www.chattanoogan.com/articles/article_159580.asp

Rossville Church of Christ in conjunction with the Churches of Christ Disaster Relief Inc. (out of Nashville, TN) will be receiving an additional shipment of relief supplies for those affected by the recent flooding in the Chattanooga Area. That is due to arrive on Friday.

These supplies will be centered at the Rossville Church of Christ building at 1100 McFarland Ave., Rossville.

The supplies will include water, juice, rakes, cleaning supplies, mops, buckets, baby diapers, food boxes, work gloves, and fans among other items needed for recovery.

Persons impacted by this event may contact the church via e–mail at info@rossvillechurchofchrist.org or phone 706 866–1119.

SOURCE: http://www.wrcbtv.com/Global/story.asp?S=11186054
Rossville Church of Christ Provides Relief to Flood Victims
Posted: Sep 23, 2009 2:08 PM PDT
Updated: Sep 23, 2009 3:03 PM PDT

ROSSVILLE, Ga. (WRCB) –– The cleanup process is just beginning, but the Rossville Church of Christ is trying to help weather the storm by providing homes with cleaning supplies.

The day started by unloading a truck filled with food, beverages, cleaning supplies and clothes from the Nashville Church of Christ disaster relief in Nashville.

"I think we would have everything that you would need if your house was flooded to get you back started again," said Jason Butcher, Rossville Church of Christ.

And once the truck was unloaded, volunteers and members of the church like Jack James were ready to start delivering the supplies.

It was some much needed relief for Stacy Jones and her husband Bryant. Their East Ridge home had more than a foot of water because of the flooding.

"When I left yesterday morning at 10, it was at my ankles," said Stacy.

It was enough to ruin their floors and destroy their walls.

"So all my sheetrock will have to come out redone again, flooring will have to be done, we came in and took out the carpet, padding, and everything so our floor underneath wouldn't buckle," said Stacy.

But some friendly faces and some helping hands were there to turn things around. Thanks to the Church of Christ, they had everything from bottled water to mops and bleach.

"It takes a load off of us. you know. We don't have to worry about the mold with the bleach; we can spray wipe things down, that kind of thing. We don't have to worry about the contaminants that you have to deal with when something like this happens," said Bryant.

"The joy is on our end, not on our receiving end. The joy is in the giving," said James.

The Rossville Church of Christ had more than $100,000 worth of supplies on their truck, and they'll continue to deliver them as long as they last. They anticipate getting another truck by Friday.

SOURCE: http://www.newschannel9.com/news/church–984917–evacuees–georgia.html
Church Helps Evacuees
September 23, 2009 12:51 PM

A north Georgia church is helping provide much needed necessities for flood evacuees. The Rossville Church of Christ, along with Churches of Christ Disaster Relief has set up at the Rossville Church of Christ, 1100 McFarland Avenue, Wedesday.

The supplies include water, juice, rakes, cleaning supplies, mops, buckets, baby diapers, food boxes, work gloves, and fans among other items needed for recovery.

**Services offered:** Cleaning, Supplies * (ANY/ALL Types); Demographic Served: Survivors, Natural Disaster Impacted Communities; Diapers * (ANY/ALL Types/Sizes); Distribution * (ANY/ALL Types); Distribution, Cleaning/Clean Up Supplies (Post Disaster); Distribution, Supplies, Local Distribution of Supplies; Food Distribution, Emergency/Disaster Food Distribution; Food Distribution, Food Boxes, Emergency Food Boxes * (ANY/ALL Types) ; Water, * Bottles (ANY/ALL Types of Bottled Water)
**Campaigns:** 2009 SouthEast Floods, September; Churches of Christ Disaster Relief Inc.
Updated Jun 19, 2011 · https://reliefdb.org/shelters/4558

## SHELTER, Lakeview Middle School (2009 STORM SHELTER) (RED CROSS)

Shelter · Standby

Red Cross Shelter/School
416 Cross Street, Rossville, GA
**Serves** Walker County, GA

**Eligibility** Evacuee's impacted by the 9/09 GA Floods
**Service** Temporary

9/29/09 per FEMA/GEMA open shelter list

Population 10

TF: they are winding down their operation

**Services offered:** Demographic Served: Survivors, Natural Disaster Impacted Communities; Meals * (ANY/ALL Types) ; Meals, Shelter Served Meals (Evacuation/Emergency); School, Jr High, Middle School; Shelter * (ANY/ALL Types); Shelter, Emergency Shelter
**Campaigns:** 2009 SouthEast Floods, September; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated May 2, 2011 · https://reliefdb.org/shelters/4606

## SHELTER, Walker County Civic Center (2009 STORM SHELTER CLOSED)

Shelter · Standby

County, Disaster Response
GA
**Serves** Chattooga, Chattanooga, Walker and Catoosa counties
**Service** Temporary

Closed as of 9/23/2009.

Lamar Canada, Chattooga County Emergency Management Agency Director
Bruce Garner, Chattanooga Fire Department spokesman

Donations of food, cleaning supplies, washing powders, clothing and other supplies may be given at the RE/MAX office one mile north of Walmart in LaFayette.

source:

http://rn-t.com/bookmark/3673659

Trion flooded: State of emergency called in Chattooga, Walker and Catoosa counties

Crews were working furiously Monday to shore up a levee along the Chattooga River in Trion that was in danger of failing.

Chattooga County officials say the rising waters forced them to evacuate hundreds of residents in Trion, which sits near the levee.

Chattooga County Emergency Management Agency Director Lamar Canada said the water was about a foot from the top of the levee but appeared to be subsiding around 7:30 p.m. Monday.

According to the Chattooga County Sheriff's Office, two inmate crews from Hays State Prison, along with a county inmate work detail, were called out to sandbag the levee in Trion.

"It's a grave situation for us. It's the first time it's happened in more than a decade," said Canada.

Railroad tracks became the most viable form of transportation late Monday as many evacuated their apartments near Mt. Vernon Mills in Trion.

Families carrying their belongings watched as waters overtook cars and homes. Summerville Police Officer Labron Jackson was called on duty early that morning and helped to evacuate and secure the location.

"I know a dad who lives in those apartments," Jackson said pointing at the flooded complex. "He's raising his two daughters. Now they've probably lost everything."

The brick and whitewash apartment complex was home to many workers at the textile mill who commuted via a walking bridge over the Chattooga River every morning.

Now that river has overtaken their homes and the walking bridge, and threatened to overtake the Central Avenue bridge slightly upriver as well.

Jackson had to tell a group of men they couldn't take a jon boat to their homes in order to at least gather some clothes.

"It's just not safe," he said.

He said he can remember the last time the river crested high enough to cause flooding and evacuations on this scale.

"It was around the 1980s, but it was bad like this," Jackson said.

Red Cross officials set up a nearby emergency shelter for as many as 300 people.

The city of Trion has issued a boil water order because of flooding at the water treatment plant.

According to Eddie Henderson, who will take over as EMA director next month, there was a possible drowning in Chattooga County caused by the high waters. They were searching late Monday for a missing boy, believed to be 15 or 16.

Around 5:30 p.m. Monday afternoon, Georgia State Patrol officials notified Rome-Floyd 911 dispatchers that northbound lanes of U.S. 27 headed into Chattooga County were closed because of flooding.

Motorists needing to get into the Summerville area should check with the GSP office at 706–295–6002 to see whether the road is reopened. Alternate routes to Chattooga include using Ga. 53 or Ga. 100.

Other counties included in the emergency declaration by Gov. Sonny Perdue are Carroll, Cherokee, Clayton, Cobb, Crawford, DeKalb, Douglas, Forsyth, Fulton, Gwinnett, Newton, Paulding, Rockdale and Stephens.

Chattooga County and Trion City schools will be closed today.

Walker, Catoosa counties

The Greater Chattanooga Area Red Cross and the Salvation Army of Chattanooga provided temporary services for flood victims at the Walker County Civic center.

The Red Cross provided cots, and both organizations were providing food. The Salvation Army is also delivering meals to families in need.

Officials were expecting around 27 families to seek refuge at the shelter late Monday.

Chris Davis, of Brown Estates Townhouses in LaFayette, said 30 units have been destroyed in the past two days of flooding, with three to four feet of water inside the units. The townhouses were evacuated Sunday night.

LaFayette received 11.45 inches of rain from Saturday through Monday evening, according to rainfall figures collected by the Georgia Automated Environmental Monitoring Network operated by the University of Georgia.

Donations of food, cleaning supplies, washing powders, clothing and other supplies may be given at the RE/MAX office one mile north of Walmart in LaFayette.

Walker County and Catoosa County schools will be closed today.

Heavy rain Sunday and Monday left many areas in Catoosa County under water — in particular, Fort Oglethorpe.

All schools in Catoosa County were closed Monday because of flooding, and the Chattanooga Red Cross set up a temporary shelter for evacuees at Constitution Hall.

Rome News–Tribune Staff Writer John Bailey, the Walker County Messenger and The Catoosa County News contributed to this report.

**Services offered:** Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter
**Campaigns:** 2009 SouthEast Floods, September
Updated May 2, 2011 · https://reliefdb.org/shelters/4516

## Walker County DOT Storm Response

Supply POD · Standby

County
GA

**Serves** Walker County, GA
**Eligibility** Impacted by the 9/09 GA Floods
**Service** Temporary

per GAVOAD notes, Mike Yoder delivered floodbuckets to the DOT. (CLEANUP KITS AVAIL)
**Campaigns:** 2009 SouthEast Floods, September
Updated Jun 19, 2011 · https://reliefdb.org/shelters/4611