# Resource Guide

Generated November 24, 2026 · 1 open facilities · closed facilities are not listed · call before you go: details change quickly

## GA

### FEMA DISASTER RECOVERY (DRC) Sites – INDEX

Walk–in Resource · Open

FEMA

Various, see notes, GA

**Phone** 800–621–FEMA (3362), TTY at 800–462–7585
**Web** www.fema.gov/news/event.fema?id=11388
**Serves** Carroll, Catoosa, Chattooga, Cherokee, Cobb, DeKalb, Douglas, Fulton, Gwinnett, Newton, Paulding, Rockdale, Stephens and Walker counties.
**Eligibility** Survivors of Declared Disasters
**Service** Temporary

10/16/09 from FEMA:

OPEN til End of Day on FRIDAY 10/23/09
Hours: M–Sat: 8 am to 7 pm, Sun: 1 pm to 7 pm

COUNTY, ADDRESS
Cobb, Threadmill Bldg, 5000 Austell Powder Springs Rd, Austell, GA 30106
Douglas (Mobile), Heritage Baptist Church, 800 Rose Ave, Douglasville, GA 30134
Gwinnett, Mount Park Depot, 5050 Five Forks Trickum Rd, Lilburn, GA 30047

CLOSED DRCs:
Cherokee, Cherokee County Parks & Rec (gymDouglas
Lithia Springs, 1st United Methodist
Paulding, Paulding County Community Center
Stephens(Mobile), Stephens County Rec and Senior Ctr
Carroll(Mobile), Greenway Medical Building
Chattooga (Mobile), Trion City School District
Walker, Walker County Agricultural Ctr
Rockdale, Government Annex 1400
Catoosa, Learning Center, Ringgold, GA
DeKalb, Browns Mill Recreation Center
Fulton, Fulton County Government Center, 141 Pryor Street SW, Atlanta, GA 30303
Fulton (Mobile) Sandy Springs City Hall
Fulton(Mobile), Welcome All Park, 4255 Will Lee Road, Atlanta, GA 30349

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10/10/09 from FEMA:

All OPEN til further notice
Hours: M–Sat: 8 am to 7 pm, Sun: 1 pm to 7 pm

COUNTY, ADDRESS
* Cobb, Threadmill Bldg, 5000 Austell Powder Springs Rd, Austell, GA 30106
* Cherokee Cherokee County Parks & Rec (gym), 7545 Main Street, Building 20m Woodstock, GA 30188
* Douglas, Lithia Springs 1st United Methodist, 3711 Temple Street, Lithia Springs, GA 30122
* Douglas (Mobile), Heritage Baptist Church, 800 Rose Ave, Douglasville, GA 30134
* Paulding, Paulding County Community Center, Industrial Way. Dallas, GA 30132
* Stephens(Mobile), Stephens County Rec and Senior Ctr, 199 Haley Dr, Toccoa, GA 30577
* Carroll(Mobile), Greenway Medical Building, 590 Hayes Mill Road, Carrollton, GA 30117
* Chattooga(Mobile), Trion City School District, 919 Allgood Street, Trion, GA 30753
* Walker, Walker County Agricultural Ctr, 10054 North Highway 27, Rock Spring, GA 30739
* Rockdale, Government Annex 1400, Parker Road, Conyers, GA 30012
* Catoosa, Learning Center, 36 Muskogee Trail, Ringgold, GA 30736
* Gwinnett, Mount Park Depot, 5050 Five Forks Trickum Rd, Lilburn, GA 30047
* DeKalb, Browns Mill Recreation Center, 5101 Browns Mill Road, Lithonia, GA 30058
* Fulton, Fulton County Government Center, 141 Pryor Street SW, Atlanta, GA 30303
* Fulton, Sandy Springs City Hall, 7840 Roswell Road, Bldg 500, Sandy Springs, GA 30350
* Fulton (Mobile), Welcome All Park, 4255 Will Lee Road, Atlanta, GA 30349

Apply For Disaster Assistance
It's Your First Step to Recovery

Release Date: September 29, 2009
Release Number: 1858–014

ATLANTA, Ga. –– Recent floods were very disruptive, creating challenges for flood survivors that will continue long after the initial cleanup. The first step to recovery is only a phone call or click away.

Register For Assistance

If you have insurance, you should contact your insurance agent first. Knowing the amount of coverage your policy provides will help FEMA assist with unmet and underinsured needs. Next, call the FEMA toll–free registration number 24 hours a day, seven days a week at 800–621–FEMA (3362), TTY at 800–462–7585 for the speech and hearing impaired or register online at www.disasterassistance.gov. Registration normally takes less than half an hour.

FEMA disaster assistance will not restore individuals and households to their pre–disaster condition. It helps get safe and sanitary housing and meet other critical needs so flood survivors begin their long–term recovery. If a loss is covered by another source, such as insurance, or is taken care of by a volunteer group, donation or gift, FEMA cannot pay for that cost again. Duplicate payments are prohibited by law.

FEMA DISASTER PROGRAMS

Temporary Housing – Rental assistance for two months for those whose homes are unlivable.

Repair – Homeowners may receive a grant for minimal home repairs and replacement of essential household items that are not covered by insurance to make damaged dwellings safe, sanitary and functional.

Other Needs Assistance (ONA) – applicants receive grants for necessary expenses and serious needs caused by the disaster. This includes medical, dental, funeral, personal property, transportation, vehicle repair or replacement, moving and storage, and other expenses that FEMA approves. The homeowner may need to apply for an SBA loan before receiving this grant.

U.S. Small Business Administration (SBA) Loan – After registering, many applicants, including homeowners, renters and businesses, will receive an SBA loan application in the mail. If you receive one, you are strongly urged to complete and return the application to keep the door open for other types of assistance. If a home loan is not appropriate, you may be referred to the state/FEMA Other Needs Assistance (ONA) grant program–but SBA must decline your loan application first. You are not obligated to take an SBA loan if approved, but if the loan is offered and refused, there is no referral to ONA.

FEMA assistance, also referred to as a grant, does not have to be repaid. SBA federal disaster loans used to repair or replace damaged or destroyed property are offered at low–interest rates to those who qualify.

Other Forms of Assistance

Disaster Unemployment Assistance –Workers in 17 counties may be eligible for Federal Disaster Unemployment Assistance (DUA) to compensate for loss of income directly related to the September storms and flooding. Unlike state unemployment insurance, DUA provides benefits to self–employed business people, farmers, commission–paid employees, and others not typically covered by the state unemployment insurance program. People who think they may be eligible for benefits should call the Georgia Department of Labor toll–free customer service line at 877–709–8185 or visit www.dol.state.ga.us to be directed to the nearest career center.

Disaster Legal Services – People in those same counties may also qualify for free legal help for disaster–related issues such as landlord–tenant disputes, insurance claims, unemployment benefits, consumer law and housing law. The service is provided by the State Bar of Georgia Young Lawyers Division, the American Bar Association Young Lawyers Division, the Georgia Legal Services Program and FEMA.

Apply for legal services by calling, toll–free, 866–584–8027.

Crisis Counseling – Free crisis counseling is available to anyone suffering from anxiety, depression or stress from the flooding and storms. Individuals can call the Georgia Crisis Access Line at 800–715–4225 or the Georgia Suicide and Crisis Hotline at 800–784–2433. Both lines are open 24 hours a day, seven days a week.

The counties under the disaster declaration for Individual Assistance are Bartow, Carroll, Catoosa, Chattooga, Cherokee, Cobb, Coweta, DeKalb, Douglas, Fulton, Gwinnett, Heard, Newton, Paulding, Rockdale, Stephens and Walker.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

9/26/09 From GEMA Site:

The total number of counties designated under this disaster declaration now stands at 14. The list now includes: Carroll, Catoosa, Chattooga, Cherokee, Cobb, DeKalb, Douglas, Fulton, Gwinnett, Newton, Paulding, Rockdale, Stephens and Walker counties.

9/23:

Have public register at:

www.disasterassistance.gov
1–800–FEMA

source: FEMA
9/24: DRC Locations opened today by FEMA (courtesy of Ken Skalitzky):

* Cobb County
DRC #1
The Threadmill
5000 Austell/Powder Sprpings Rd, Suite 151
Austell, GA 30106

Opened: Friday, September 25, 2009, 8:00am - 7:00pm
Hours: 8:00am– 7:00pm, 7 days a week, until further notice

* Cherokee County
DRC #2
Cherokee City Parks &Rec Gym
7545 Main Street, Bldg 200
Woodstock, GA 30188

Opened: Friday, September 25, 2009, 12:00pm - 7:00pm
Hours: 8:00am– 7:00pm, 7 days a week, until further notice

per email from GAVOAD:

Giovanni Taylor–Peace
Habitat for Humanity Internationa
Secretary, GAVOAD
1–800–Habitat, ext. 3450

**Services offered:** Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to, File Disaster Disability Benefits; Assistance, How To, File Disaster Unemployment Claims; Assistance, How to, File Food Stamp Application; Assistance, How to, Navigate Disaster Relief Resources; Assistance, How To, Replace Destroyed Documents; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals * General Information & Referral; Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Post Disaster Counseling; Demographic Served: Survivors, Natural Disaster Impacted Communities; Financial Assistance, Emergency Financial Assistance; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Housing, Rental Assistance; Financial Assistance, Unemployment Benefits for Disaster Survivors; Grants * (ANY/ALL Types of Financial Grants); Grants, Post Disaster (For Rent/ Belongings/Home Repairs/Rebuilding, etc.); Services, Document Replacement for Disaster Survivors; Services, Food Stamps Applicant Outreach; Services: Legal Assistance for Disaster Survivors
**Campaigns:** 2008 Georgia Tornados; 2009 Georgia Storms; 2009 SouthEast Floods, September; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, FEMA, DRC (Disaster Recovery Center); Government, Small Business Administration (SBA)
Updated Oct 16, 2009 · https://reliefdb.org/shelters/3053