Resource Guide

Generated November 24, 2026 · 4 open facilities · closed facilities are not listed · call before you go: details change quickly

MO

211 – Missouri Referrals

Info/Hotline · Open

United Way

web/phone only, MO

Phone dial 211, locally in Missouri or 1800–427–4626 if calling by cell
Web www.211missouri.org
Hours 24x7x365 (24 hours/day)
Serves Missouri, Statewide
Service Temporary

211 is a "central clearing house" for referrals for social services. A "one stop shop", if you will. Call them if you are in any kind of need, whether you are a survivor of a natural disaster survivor, or have suffered a personal disaster. The organization is a "referral–only" group. They will refer you to the actual group that will help you.

From their website:

What Kind Of Help Can 2–1–1 Provide?

Why call 2–1–1? Counseling. Education. Temporary resources. Employment. Volunteering.

There are a hundred reasons to call.

Here's just a short list of ways 2–1–1 can help.

Basic Human Needs

Food pantries
Shelters
Rent
Utility assistance
Physical and Mental Health Resources

Medicaid
Medicare
Pre–natal care
Crisis intervention
Support groups
Counseling
Alcohol and drug rehabilitation
Work Initiatives

Educational and vocational training programs
English as a second language classes
Job training
General Educational Development (GED) preparation
Financial and transportation assistance
Support for Seniors and those with Disabilities

Agencies on aging
Centers for independent living
Adult day care
Meals at home
Respite care
Home health care
Transportation and recreation
Support for Children Youth and Families

After–school programs
Tutoring
Mentorship programs
Family resource centers
Protective services
Counseling
Early childhood learning programs
Child care referral centers

Recreation
Volunteering

Volunteer centers
Mentorship opportunities
Locations to donate food
Clothing, furniture, computers and other items
One–time, long–term, permanent, part–time or group volunteering opportunities

Services offered: Advocacy, * (ANY/ALL Types); Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals, Employment & Job Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Legal Information & Resource Referrals (For Elders/Seniors); Assistance, Referrals, Medical Resources Referral; Case Management, * (Providers of ANY Type of Case Management); Demographic Served: Disabled, Persons With Disabilities; Demographic Served: Homeless; Demographic Served: Low Income Folks; Demographic Served: Survivors, Natural Disaster Impacted Communities; Demographic Served: Survivors, Violence; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories, Job Fair / Employment Listings & News; Directories of Services & Programs * (ANY/ALL Types); Directories, Training Listings, News & Referrals; Directories, Transportation Services; Hotline * (ANY/ALL Types); Hotline, Crisis Hotline; Hotline, Disaster Recovery Services Hotline for Survivors; Hotline, Donation Management Hotline; Hotline, Shelter, Evacuation/Shelter Information & Updates; Hotline, Shelter Hotline (Find Help); Information Resource * (ANY/ALL Types); Information Resource, Evacuation, Disaster Evacuation Guidance for Residents in Disaster Zones; Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Resource Databases for Supplies/Services (NO FEE); Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Family, General Family Assistance; Services, Social Services, General Social Services; Support for "All" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online
Campaigns: 2009 May Severe Storm & Tornado Support (KY/WV/MO); 2011 Missouri Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Jun 13, 2011 · https://reliefdb.org/shelters/3449

Missouri State Emergency Operations Center (SEOC)

Info/Hotline · Open

State Agency
MO

Phone 573–526–9100 (24 hours)
Web sema.dps.mo.gov/semapage.htm
Service Temporary

State Situation Reports available at: http://sema.dps.mo.gov/SitReps/Situation%20Reports.htm

*Missouri Road Conditions
www.modot.mo.gov or 1–800–222–6400

Services offered: Information Resource * (ANY/ALL Types); Information Resource, Situation Reports & Status Reports
Campaigns: 2009 May Severe Storm & Tornado Support (KY/WV/MO); Government, FEMA / Department of Homeland Security; Government, State Government Department/Agency
Updated Jan 7, 2010 · https://reliefdb.org/shelters/2705

Red Cross, National Shelter System (Open Shelters/Updates), MO, INDEX

Shelter · Open

Red Cross Shelter Updates
MO

Phone 1–800–GET–INFO
Web missouri–nss.communityos.org/cms
Serves Missouri, Statewide
Eligibility 2009 Ice Storm Evacuees
Service Temporary

The State of Missouri and the American Red Cross have collaborated to provide a public view of current shelters listed in the Red Cross National Shelter System. This information is updated as regularly as possible and may be immediately out of date. Due to the complexity of a disaster response, anyone who uses this information should be prepared to make adjustments to their immediate plans.

To see current open shelters by county, go to:
https://missouri-nss.communityos.org/zf/nss/shelterpublicreport/state/mo

DISCLAIMER: Portions of the information contained on this website may be inaccurate or outdated at any given time. Neither the American Red Cross nor the State of Missouri make any claims, promises or guarantees about the accuracy, completeness, reliability or adequacy of the contents of this website. The American Red Cross and the State of Missouri specifically disclaim any and all liability that may arise from use of this information, or that may arise with respect to any websites maintained by third parties and linked to or from this website. Neither the American Red Cross nor the State of Missouri endorse any content, viewpoints, products or services on websites linked to or from this website. This website is provided on an as is basis without warranty of any kind, express or implied.

Services offered: Shelter * (ANY/ALL Types); Shelter, Red Cross Shelter Updates; Support for "All" Disasters
Campaigns: 2009 Ice Storms; 2009 May Severe Storm & Tornado Support (KY/WV/MO); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, FEMA / Department of Homeland Security, National Shelter System (NSS)
Updated May 15, 2009 · https://reliefdb.org/shelters/4099

University of Missouri Extension

Info/Hotline · Open

MO

Phone Statewide disaster response and recovery contacts
Web extension.missouri.edu/cemp/statewide_resources.html
Service Permanent

Statewide disaster response and recovery contacts

MO State Emergency Management Agency (SEMA)
American Red Cross
Salvation Army Midland Division
Salvation Army Kansas and Western Missouri Division
Missouri Governor's Council on Disabilities
University of Missouri Extension
Missouri Department of Health and Senior Services
ParentLink WarmLine
Missouri Department of Mental Health
Humane Society of Missouri
Missouri Department of Agriculture ~ Division of Animal Health
Missouri Department of Natural Resources
Missouri Department of Conservation
U.S. Small Business Administration
Disaster Unemployment Assistance
Missouri Department of Insurance
Internal Revenue Service

Disaster recovery:
General safety, Financial management, Home, yard & farm

http://extension.missouri.edu/cemp/recovery.html

Response and recovery

http://extension.missouri.edu/cemp/flood.html#response

Statewide disaster response and recovery contacts
Missouri State Emergency Management Agency (SEMA)
http://sema.dps.mo.gov/
State emergency operations center
573-526-9100 (24 hours)

American Red Cross
http://www.redcross.org
866-GET-INFO (866-438-4636)

Salvation Army Midland Division
http://www.usc.salvationarmy.org/usc/www_usc_midland.nsf/
Serving all of Missouri except counties surrounding Kansas City
Disaster services: 314-646-3000
Columbia office 573-442-3229

Salvation Army Kansas and Western Missouri Division
http://www.salarmy-mokan.org/usc/www_usc_kan.nsf
816-756-1455

Missouri Governor's Council on Disabilities
http://www.gcd.oa.mo.gov/
Referral assistance center for emergency ADA services for people with
Voice/TTY: 800-877-8249

University of Missouri Extension
http://extension.missouri.edu/directory/Places.aspx
Find your local county office
573-882-7477

Missouri Department of Health and Senior Services
http://www.dhss.mo.gov
Division of Senior and Disability Services
Statewide information and referral
1-800-235-5503

ParentLink WarmLine
http://extension.missouri.edu/parentlink/
For parents and others helping children cope with disaster and tragedy
English language: 800-552-8522
Spanish language: 1-888-460-0008

Missouri Department of Mental Health
http://www.dmh.mo.gov/cps/ACImap.htm
Crisis counseling

Humane Society of Missouri
Loose and Domesticated Animal Rescue
Rescue and investigations: 314-647-4400

Missouri Department of Agriculture
http://www.mda.mo.gov/Animals/geninfo.htm
Division of Animal Health
Dead animal disposal
573-751-5608 or
E-mail Sheri.Berendzen@mda.mo.gov.

Missouri Department of Natural Resources
https://www.dnr.mo.gov/disaster.htm
Environmental Emergency Response 24 hour hotline for hazardous material spills or releases
573-634-2436
Outreach and Assistance Center
Advice on environmental concerns, water issues
800-361-4827

Missouri Department of Conservation
http://www.mdc.mo.gov/

U.S. Small Business Administration
http://www.sba.gov
Physical disaster loans for homeowners and renters; economic injury disaster loans for small businesses
Disaster Hotline 800-366-6303
E-mail disastercustomerservice@sba.gov

Disaster Unemployment Assistance
http://www.dolir.mo.gov/es/ui%2Dbenefits/dua.htm
For individuals not benefit-eligible under state unemployment insurance; available for 30 days after county disaster declaration
Missouri Division of Employment Security
800-788-4002 or 573-751-3215
E-mail esuiclaims@dolir.mo.gov

Missouri Department of Insurance
http://insurance.mo.gov/
Consumer Protection Division
800-726-7390 or 573-751-4126

Internal Revenue Service
www.irs.gov
Tax relief inquiries 800-829-1040

Services offered: Assistance, Referrals * General Information & Referral; Directories, Directory of Services, Statewide; Directories of Services & Programs * (ANY/ALL Types)
Campaigns: 2008 MidWest Floods; 2009 May Severe Storm & Tornado Support (KY/WV/MO)
Updated May 15, 2009 · https://reliefdb.org/shelters/3257