Resource Guide

Generated November 24, 2026 · 13 open facilities · closed facilities are not listed · call before you go: details change quickly

IA

Amos Hiatt Middle School (SHELTER OPEN)

Shelter · Open

City Run, Evacuation Shelter
1214 E. 15th St., Des Moines, IA

Web www.kcci.com/r/24595977/detail.html
Service Temporary

from the website:

* The City of Des Moines has opened an evacuation center at Amos Hiatt Middle School, 1214 E. 15th St., and the Red Cross is working in coordination with the City and emergency management to make sure this site it supported.

Services offered: Food * (ANY/ALL Types); Meals * (ANY/ALL Types) ; Shelter * (ANY/ALL Types); Shelter, Emergency Shelter; Shelter, Evacuation Shelter; Water, * Bottles (ANY/ALL Types of Bottled Water)
Campaigns: 2010 Midwest Flooding, August; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, City/ Town Agency; Government, EMA (Emergency Management Agency), County
Updated Aug 12, 2010 · https://reliefdb.org/shelters/6140

Animal Rescue League

Animal Shelter · Open

Animal Services
5452 N.E. 22nd St., Des Moines, IA 50313

Phone 515/262-9503 ext.0
Web www.arl-iowa.org
Hours 9:00am-7p.m
Serves Des Moines area
Service Temporary

From the website:

FLOODING AND YOUR PETS

At this same time many pets are also finding themselves without homes. If you or a loved one has been displaced are unable to take your pets with you or find alternate care for them, the Animal Rescue League of Iowa has a number of resources available to help people and their pets.

For resources to help your pets, please contact the Animal Rescue League of Iowa at 515/262-9503 from 9:30 a.m. - 7 p.m. Outside of these hours contact Josh Colvin at 515-979-4229.

LTel 7/21/08:

The SE 14th St. address is back in business (it had been evacuated due to the floods 6/08). Angela is emailing me their current wish list.

CShe 6/13/08:

Outside of posted hours please contact Josh Colvin at 515-979-4229.

This shelter has had to evacuate but they are doing an amazing job of providing a network of other resources to the community to provide for all pets and livestock.

ARL West
1500 22nd St.
West Des Moines, IA 50265
Phone: 515/440-0979

Hours:
Monday through Friday from 10 a.m. to 8 p.m.
Saturday from 10 a.m. to 6 p.m.
Sunday from 11 a.m. to 5 p.m.

ARL South
1111 E. Army Post Road
Des Moines IA 50315
Phone: 515/285-9870
Hours: Monday through Friday from 10 a.m. to 8 p.m.
Saturday from 10 a.m. to 6 p.m.
Sunday from 11 a.m. to 5 p.m.

Services offered: Advocacy, Animals, Community Outreach Programs; Advocacy, * (ANY/ALL Types); Animals, Adoption, Animal Adoption Events; Animals, Animal Care Services * (ANY/ALL Types); Animals, Animal Control Professionals; Animals, Medical, Spay / Neuter Program; Animals, Program, Pet Therapy Program; Animals, Rescue, Animal Rescue Services; First Responder, Animal Rescue ; First Responder, MidWest Region; Jobs, Paying; Shelter, Animals, Animal Shelter; Shelter, Animals, Livestock/Large Animal Evacuation Shelter; Shelter * (ANY/ALL Types); Support for "All Local" Disasters; Training * (ANY/ALL Types of Instruction) ; Training Classes, Animals, Dog Obedience Training; Training Classes, Animals, Pet First Aid & CPR Training; Training Classes, Volunteer Orientation & Training; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
Campaigns: 2008 MidWest Floods
Updated Jun 27, 2010 · https://reliefdb.org/shelters/3134

Callanan Middle School

Shelter · Standby

Flood Evacuation Shelter, School
3010 Center St, Des Moines, IA 50312

Phone 515–242–8101
Hours 24 / 7
Serves Polk County
Eligibility Evacuee's – 6/08 Floods, MidWest Storms
Service Temporary

6/14/08 CShe:
Unable to reach any one at phone number. Memory is full for leaving a message.

Services offered: School, Jr High, Middle School; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All Local" Disasters
Campaigns: 2008 MidWest Floods
Updated Dec 26, 2008 · https://reliefdb.org/shelters/3153

Catholic Charities, The Diocese of Des Moine (Counseling For Flood Survivors)

Info/Hotline · Open

Faith–Based, Non–Profit
601 Grand Avenue, Des Moines, IA 50309

Phone 515–244–3761
Web www.dmdiocese.org/files/documents/2134_flood%202008.pdf
Serves Polk County
Eligibility Impacted by the 6/08 Flooding/MidWest Storms
Service Temporary

Catholic Charities Counseling Program can provide professional support to you and your family during crisis. Contact 515–244–3761 for more information or to schedule an appointment.

The Diocese of Des Moines includes 83 parishes in 23 counties in central and southwest Iowa.

Services offered: Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Post Disaster Counseling; Mental Health Services
Campaigns: 2008 MidWest Floods
Updated Jun 17, 2008 · https://reliefdb.org/shelters/3158

Four Mile Community Center

Shelter · Standby

Red Cross Flood Evacuation Shelter
3711 Easton Blvd., Des Moines, IA 50317

Phone (515) 248–6310
Hours 24/7
Serves Polk County
Eligibility Evacuee's 6/08 MidWest Storms/Flooding
Service Temporary

Services offered: Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 MidWest Floods; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated Dec 26, 2008 · https://reliefdb.org/shelters/3148

Harding Middle School

Shelter · Standby

Red Cross Evacuation Shelter, School
203 E Euclid Ave, Des Moines, IA 50313

Phone 515–242–8445
Hours 24/7
Service Temporary

Services offered: School, Jr High, Middle School; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 MidWest Floods; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated Dec 27, 2008 · https://reliefdb.org/shelters/3131

Hoyt Middle School

Shelter · Standby

Red Cross Flood Evacuation Shelter, School
2700 E 42nd St, Des Moines, IA 50317
Phone 515–242–8446
Hours Anytime, Any day
Service Temporary

Closed as of 6/14/08 info. found in Des Moines Register. Only two shelters remain open now as water is receding.

CShe 6/13/08: This information was a referral from Iowa State University office for Disaster Recovery. I contacted the school and was informed that the Red Cross is not there yet but they are on there way. The school was informed only one hour before I called 12:30 PST (2:30 CST) on 6/13/08.

LTel 6/13/08: Evacuee's need to call ahead to confirm that this site is open and operational (on standby status technically).

Services offered: School, Jr High, Middle School; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 MidWest Floods; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated Jun 28, 2010 · https://reliefdb.org/shelters/3129

Link Associates

Shelter · Standby

Mental Health Services
4301 Northeast 14th St, Des Moines, IA 50313
Phone 515–205–1894
Hours 24 / 7
Eligibility People with mental health disabilities that have been affected by the flood
Service Temporary

This facility can provide shelter to people with mental health issues but cannot provide meals, medications, or counseling at this time.

Services offered: Shelter * (ANY/ALL Types); Shelter, Evacuation, Special Needs Evacuation Shelter; Support for "All Local" Disasters
Campaigns: 2008 MidWest Floods
Updated Dec 26, 2008 · https://reliefdb.org/shelters/3154

Red Cross, Central Iowa Chapter

Info/Hotline · Open

Red Cross
2116 Grand Avenue, Des Moines, IA 50312
Phone 515–243–7681
Web www.desmoines–redcross.org
Hours Mon–Fri, 8am–5pm
Service Temporary

Services offered: Case Management, Flood Survivors; Case Management, Mobile Case Management; Case Management, * (Providers of ANY Type of Case Management); Case Management, Tornado Survivors; Distribution * (ANY/ALL Types); First Responder, MidWest Region; Food Distribution, Emergency/Disaster Food Distribution; Services, Disaster Relief; Shelter, Red Cross Shelter Updates; Training * (ANY/ALL Types of Instruction) ; Training Classes, Disaster Preparedness; Training Classes, Disaster Response; Training Classes, First Response, Misc. * (ANY/ALL Types); Training Classes, Safety Training; Training, Medical, Education, Certification, CPR, First–Aid Certification; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteers, Teen Volunteers (This facility accomodates Teen Volunteers); Volunteer Work Orders/Projects (provided by this facility)
Campaigns: 2008 MidWest Floods; 2008 MidWest Tornado; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated Jun 17, 2008 · https://reliefdb.org/shelters/3145

United Way Human Services Campus (Volunteer Coordination/Staging/Reception Area)

Info/Hotline · Standby

Non–Profit
1111 9th Street, Suite 100, Des Moines, IA 50314
Phone 515.246.6500

Web www.unitedwaydm.org
Serves Polk County
Eligibility Flooding 6/08 MidWest Storms
Service Temporary

FROM THE WEBSITE:

Volunteer Update 6/13/2008 7:00 PM

At this time, we are asking that those interested in volunteering for the flood emergencies do NOT report to the Volunteer Reception Center at United Way's Human Services Campus, 1111 9th Street. The EOC has informed us that no additional volunteers will be deployed tonight. Over the next 72 hours, we expect our volunteer needs will largely shift into the recovery stage, at which time we will first be calling on those volunteers who are registered in our database. Please watch your email.

To register with the United Way and be notified of volunteer needs by email, go to their online registration page at:

http://volunteer.united-e-way.org/uwoci/survey/?survey_id=10283208423

(DISREGARD INSTRUCTION AND READ UPDATE ABOUT THE VOLUNTEER RECEPTION AREA ABOVE PLEASE)

Services offered: Services, Disaster Recovery ; Services, Disaster Response
Campaigns: 2008 MidWest Floods; 211 (groups that are ASSOCIATED with 211); United Way
Updated Jun 28, 2010 · https://reliefdb.org/shelters/3141

Volunteer Fire Department, Saylor Township

Shelter · Standby

Evacuation Shelter
211 NW 54th Avenue, Des Moines, IA 50313
Phone 515-289-1404
Web www.saylorfd.com
Service Temporary

Services offered: First Responder, MidWest Region; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 MidWest Floods
Updated Dec 27, 2008 · https://reliefdb.org/shelters/3127

Doanes Youth Park Shelter (SHELTER OPEN)

Shelter · Open

American Red Cross
5050 Doanes Park Rd., Pleasant Hill, IA
Web www.kcci.com/r/24595977/detail.html
Service Temporary

from the website:

* The City of Pleasant Hill has an evacuation center open at the Doanes Youth Park Shelter, 5050 Doanes Park Rd., in response to severe flooding in a nearby mobile home community

Services offered: Food * (ANY/ALL Types); Meals * (ANY/ALL Types) ; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Shelter * (ANY/ALL Types); Shelter, Emergency Shelter; Shelter, Emergency Shelter, Youth Focused; Shelter, Evacuation Shelter; Water, * Bottles (ANY/ALL Types of Bottled Water)
Campaigns: 2010 Midwest Flooding, August; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, City/Town Agency; Government, EMA (Emergency Management Agency), County
Updated Aug 12, 2010 · https://reliefdb.org/shelters/6139

Shelters 2010 Iowa Floods/Severe Weather – INDEX

Shelter · Open

Red Cross
IA
Web www.kcci.com/r/24595977/detail.html
Service Temporary

from the website:

Polk County Shelters

* The City of Pleasant Hill has an evacuation center open at the Doanes Youth Park Shelter, 5050 Doanes Park Rd., in response to severe flooding in a nearby mobile home community.
* The City of Des Moines has opened an evacuation center at Amos Hiatt Middle School, 1214 E. 15th St., and the Red Cross is working in coordination with the City and emergency management to make sure this site it supported.

Jasper County

* A Red Cross shelter has been opened at the Colfax-Mingo High School, 204 North League Rd., Colfax.

Story County

* On the North West side of Ames, a Red Cross shelter has been opened at the St. Cecilia Parish, 2900 Hoover Ave.
* First Christian Church, 611 Clark Ave.

Wapello County

* A Red Cross Shelter has been opened at the Ottumwa High School, 501 E. Second Street.

Services offered: Food * (ANY/ALL Types); Meals * (ANY/ALL Types) ; Shelter * (ANY/ALL Types); Shelter, Child Friendly/Safe Spaces / Centers in a Shelter / Camp Setting; Shelter, Day Shelter; Shelter, Emergency Shelter; Shelter, Evacuation Shelter; Shelter, Evacuation Shelter, Updates/Status; Water, * Bottles (ANY/ALL Types of Bottled Water)
Campaigns: 2010 Midwest Flooding, August; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, City/ Town Agency; Government, EMA (Emergency Management Agency), County
Updated Aug 12, 2010 · https://reliefdb.org/shelters/6134