Resource Guide

Generated November 22, 2026 · 1 open facilities · closed facilities are not listed · call before you go: details change quickly

OR

Jackson County External Outreach Site (FEMA Disaster Relief Center (DRC))

Walk–in Resource · Open

815 South Oakdale Ave, MEDFORD, OR 97501

Hours 8 a.m. to 6 p.m., Sunday – Saturday
Service Temporary

Available Services
FEMA
General Information
Hazard Mitigation

IF DENIED:
https://www.kgw.com/article/news/local/wildfire/how–you–can–appeal–if–fema–denied–your–wildfire–disaster–relief/283–f8a0a72c–aa01–4a59–9c29–56cc3c304b60

FEMA Disaster Recovery Centers (DRCs) are accessible facilities and mobile offices you can visit to learn more about FEMA and other disaster assistance programs. You may also visit to ask questions about your case. DRCs are set up in convenient areas after a disaster to make them easier to find. The DRC Locator helps you find the hours, services, and locations of DRCs near you.

A DRC may be able to help you:

Apply for assistance. You may also Apply for FEMA Assistance online https://www.disasterassistance.gov/ or Apply/Check your status by phone 1–800–621–3362.
Learn more about disaster assistance programs.
Learn the status of your FEMA application.
Understand any letters you get from FEMA.
Find housing and rental assistance information.
Get answers to questions or resolve problems.
Get referrals to agencies that may offer other assistance.
Learn about Small Business Administration (SBA) programs
Campaigns: 2020 Oregon Fires; Government, FEMA, DRC (Disaster Recovery Center)

Updated Oct 2, 2020 · https://reliefdb.org/shelters/10381