Resource Guide

Generated November 25, 2026 · 14 open facilities · closed facilities are not listed · call before you go: details change quickly

TX

Alamo Middle School

Shelter · Standby

City Run, Evacuation Shelter, School

Corner of Bus. 83 & Cesar Chavez, Alamo, TX

Web www.co.hidalgo.tx.us/index.asp?NID=572
Serves Hidalgo Co., TX
Eligibility Hurricane Evacuees
Service Temporary

HURRICANE DOLLY

Shelter update 7/25/08:

Sheltering of Displaced Individuals Remains a Priority
Shelters remain open in Hidalgo County, staffed by Texas Military Forces, city, county and school district personnel. These are not Red Cross shelters, as the humanitarian organization refused to open shelters in Hidalgo County due to the levees being decertified by FEMA. Food was provided by the Salvation Army yesterday to four shelters and school lunches and school district kitchen staff and/or ready–made meals provided by the city were utilized at the other shelters. Food will be available at the shelters today. Cots may be made available only to the elderly and individuals with special needs later today.

Services offered: Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 Hurricane Dolly; Government, City/Town Agency
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3444

Alton Junior High School

Shelter · Standby

City Run, Evacuation Shelter, School

305 Los Ebanos, Alton, TX

Web www.co.hidalgo.tx.us/index.asp?NID=572
Serves Hidalgo County, TX
Eligibility Hurricane Evacuees
Service Temporary

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Services offered: School, Jr High, Middle School; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 Hurricane Dolly; Government, City/Town Agency
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3445

Carlos Truan Middle School

Shelter · Standby

City Run, Evacuation Shelter, School

Mile 17, Edcouch, TX 78538

Phone (956) 262–6082
Web www.co.hidalgo.tx.us
Serves Edcouch–Elsa–Monte Alto Area, Hidalgo County, TX
Eligibility Hurricane Evacuees
Service Temporary

(Opened 7/23/08 – Hurricane Dolly)

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Families must provide their own transportation to the shelters. Food, water and other basic necessities like toiletries will not be provided. Residents are advised to bring medications, supplies for babies and the elderly and bedding materials.

As of 2 p.m Wednesday,7/23/08, Hidalgo County has nine shelters open and a total and 2,179 people sheltered at these locations.

FOR IMMEDIATE RELEASE
July 22, 2008, 4:00 p.m.

WHAT YOU NEED TO KNOW ABOUT SHELTERS:

• A shelter will not provide the comforts of a hotel or motel.
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• The shelter does not accept responsibility for storing valuable personal property.
• Parents are required to be in control of their children at all times.
• Persons needing medical assistance of personal attendants cannot be left unattended.
• Shelters may be equipped with generators, but they may or may not be air–conditioned. If electrical power is interrupted, portable generators will not be able to keep air conditioners running.

WHAT TO BRING TO A SHELTER (plan for up to three days):
• Non–perishable food and snacks (it may not be provided at the shelter)
• personal hygiene items
• beddings such as cots, air mattresses, blankets and pillows for their own use (none will be provided)
• water (rule of thumb: 1 gallon per day per person)
• extra change of clothing
• personal items (medications, eyeglasses, hearing aid, flashlights, toothbrushes, battery–operated radio, special diet foods, if appropriate)
• baby supplies: ample amounts of baby food, formula, juice, diapers and wipes, and a stroller, portable crib or play pen
• driver's license, other identification
• cash, traveler's checks
• important documents

WHAT NOT TO BRING TO THE SHELTER:
• Pets
• Firearms or explosive devices
• Intoxicating or alcoholic beverages
• Illegal drugs

BEFORE YOU LEAVE YOUR HOME:
• Board your windows.
• Have a good meal.
• Turn off electricity at the fuse box (to prevent possible fire).
• Turn off water at the outside line.
• Turn off gas for gas water heaters (to prevent possible fire

Services offered: School, Jr High, Middle School; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 Hurricane Dolly; Government, City/Town Agency
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3440

Garcia Elementary

Shelter · Standby

City Run, Evacuation Shelter
100 E Santa Rosa Ave.; (FM 1015 & Santa Rosa Ave.), Edcouch, TX 78538

Phone (956) 262–4741
Web www.mcallen.net/news
Serves Hidalgo/Cameron Counties, TX
Eligibility Hurricane Evacuees
Service Temporary

(Opened 7/22/08 – FULL 7/23/08 – Hurricane Dolly)

7/25/08 Shelter Update:

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This shelter site is "FULL" per the Hidalgo Co. website shelter update

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Services offered: School, Elementary; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 Hurricane Dolly; Government, City/Town Agency
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3426

Edinburg South Middle School

Shelter · Standby

City Run, Evacuation Shelter, School
601 W. Freddy Gonzalez Dr., Edinburg, TX 78539

Serves Hidalgo County, TX
Eligibility Hurricane Evacuees
Service Temporary

(Opened 7/22/08 – Hurricane Dolly)

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Services offered: School, Jr High, Middle School; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 Hurricane Dolly; Government, City/Town Agency
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3424

Upper Valley Humane Society

Animal Shelter · Open

Animal Shelter/Services
2501 W. Trenton Road, Edinburg, TX 78539
Phone 956–686–1141
Web www.animalshelter.org/shelters/Upper_Valley_Humane_Society_rId5229_rS_pC.html
Service Temporary

The Upper Valley Humane Society was established in 1973 by a group of concerned citizens. After approaching the city of McAllen, the Society took over the operation of the McAllen–based shelter. In 1981, UVHS received a donation of 2 1/2 acres of land located on Trenton in Edinburg. An additional 2 1/2 acres was purchased for a total of 5 acres. Contributions from the surrounding cities as well as donations from local citizens, including $50,000 from Bob Sobel and a $100,000 bequest from L.L. Rowan, secured the construction of the current facility. On October 31, 1983, the new shelter opened, containing 56 dog runs and 60 cat cages.

In recent years, additions have been made to the shelter to accommodate the increasing influx of animals each year. In 2000, the Weslaco Humane Society closed and UVHS became the only animal care facility for the entire Hidalgo County area. On average, UVHS receives 80 to100 animals every day and we house 250 dogs and 130 cats on a daily basis. For the last two years, the shelter received more than 40,000 animals each year.

These astronomical figures, along with a vision of controlling pet overpopulation, inspired our spay/neuter clinic. The clinic opened in June 2001 with Dr. Nance presiding as veterinarian, and provided low–cost spay and neuter services to the public.

Unfortunately, Dr. Nance relocated in November 2003, and the clinic is temporarily closed. We are currently searching for a new veterinarian and maintain a positive perspective that we will have a new veterinarian soon.

As the population of McAllen and surrounding cities increases, so does the number of unwanted pets. The needs of UVHS also increase on a daily basis. We appreciate all your support and generous contributions to help our facility keep its doors open.

Services offered: Animals, Adoption, Animals for Adoption; Animals, Animal Care Services * (ANY/ALL Types); Animals, Animal Control Professionals; Shelter, Animals, Animal Shelter; Shelter * (ANY/ALL Types)
Campaigns: 2008 Hurricane Dolly
Updated Jul 24, 2008 · https://reliefdb.org/shelters/3430

La Joya High School

Shelter · Standby

City Run, Evacuation Shelter, School
604 North Coyote Blvd., La Joya, TX 78560

Phone 956-580-5100
Web www.mcallen.net/news
Serves Hidalgo County, TX
Eligibility Hurricane Evacuees
Service Temporary

(Opened 7/22/08 5:00 pm – Hurricane Dolly)

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July 22, 2008, 4:00 p.m.

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• important documents

WHAT NOT TO BRING TO THE SHELTER:

• Pets
• Firearms or explosive devices

• Intoxicating or alcoholic beverages
• Illegal drugs

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Services offered: School, High School; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter
Campaigns: 2008 Hurricane Dolly; Government, City/Town Agency
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3429

Food Bank of the Rio Grande Valley, Inc.

Warehouse · Open

Food Bank
2601 W. Zinnia Ave., McAllen, TX 78502

Phone	956–682–8101
Web	www.foodbankrgv.com
Hours	8 am – 5 pm M–Fri.
Checks payable to	Food Bank of the Rio Grande

The emergency food assistance program is the main program of the Food Bank RGV. Through our member agencies, we are able to help families in need of food throughout the Valley. The service area of the Food Bank RGV consists of four counties. There are over 194 member agencies throughout these four counties. The Food Bank RGV delivery trucks are constantly on the road delivering agency orders, picking up donated product, and food drives.

These agencies consist of food pantries, on site feeding centers, soup kitchens and shelters.

Emergency Food Assistance

In 2004, the Food Bank RGV distributed over 20 million pounds of non–perishable, fresh produce, and frozen product through over 194 member agencies.

Through these member agencies families and individuals were fed 38,258 times in Acute Emergencies, 256,927 times in Chronic Emergencies, 31,495 times in Supplemental Nutrition programs and 1,511,083 meals were served to hungry persons.

The Emergency Food Assistance Program utilizes USDA commodities through the TEXCAP program. In addition, the Food Bank RGV receives product from national food retailers such as KRAFT, Nabisco, and Del Monte through America's Second Harvest. Also off–the–shelf product from food retailers like H–E–B are shipped to FBRGV monthly. In addition, FBRGV distributes fresh produce, bread, and frozen products.

Services offered: Food Distribution, Food Bank ONLY (No Walk–In Service); Food Distribution, Food Bank (This Site Supplies Food Pantries/Agencies); Food, Virtual Food Drive ; Hotline, Food Bank/Pantry Hotline (Find Emergency Food Help); Services, Family, Children, Recreation, Kid's Cafe Program (Youth); Training Classes, Cooking/Nutrition Education Classes; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
Campaigns: 2008 Hurricane Dolly; Aidmatrix; America's Second Harvest; AmeriCorps; Americorp VISTA (Volunteers In Service To America); TEFAP – Emergency Food Assistance Program
Updated Aug 29, 2007 · https://reliefdb.org/shelters/1691

McAllen High School

Shelter · Standby

City Run, Evacuation Shelter, School
2021 La Vista, McAllen, TX 78505

Web	www.mcallen.net/news
Serves	Hidalgo & Cameron Counties, TX
Eligibility	Hurricane Evacuees

Service Temporary

(Opened 7/22/08 – Hurricane Dolly)

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WHAT NOT TO BRING TO THE SHELTER:
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Services offered: School, High School; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 Hurricane Gustav
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3425

Salvation Army

Walk–in Resource · Open

1600 N 23rd St; (23rd and Pecan), McAllen, TX 78501
Phone (956) 682–1468
Web local.themonitor.com/Rio–Grande–Salvation–Army
Serves Hidalgo Co., TX
Eligibility Evacuees/Survivors – Hurricane Dolly

Service Temporary

8/31/08 From the website:

Services:

McAllen non–profit organization The McAllen Salvation Army offers aid in the following ways:

Missing Persons
Disaster Relief
Prisoner Rehabilitation
Drug and Alcohol Rehabilitation
Fight Human Trafficking
Youth Camps
Kroc Centers
Music
Christmas Charity
Elderly Services
Loneliness (League of Mercy)

From the website 7/25/08:

Salvation Army Seeking Warehouse Space For Use During Dolly Recovery

The Salvation Army in McAllen, currently running as the Incident Command Post for Dolly disaster recovery, has power once again. Electricity was restored to the facility at approximately 5:30 p.m. on Thursday night.

Along with the restoration of power, comes an increased need for a warehouse facility to use as a storage and distribution center as The Salvation Army continues assisting victims, and first responders of Hurricane Dolly.

If you can be of assistance in helping The Salvation Army acquire warehouse space until recovery efforts conclude, please contact Major Dan Ford, Incident Commander for Dolly Recovery Efforts in McAllen, TX. He can be reached by calling 956–821–0382.

RECOVERY EFFORTS CONTINUE

The Salvation Army of Texas is continuing their dedicated recovery efforts to victims and first responders of Hurricane Dolly, despite a lack of electricity.

The Salvation Army has kept the doors open to its shelter in McAllen, TX, despite losing power around 11:30 p.m. The shelter hosted 188 people on Wednesday night . In Addition to serving those staying in the McAllen Salvation Army shelter, mobile feeding units responded to the public's cry for help, serving over 2,000 meals to people in shelters across Hidalgo County.

Major Dan Ford, Incident Commander for The Salvation Army recovery efforts said, "We've been impressed with the cooperation of those we are helping, their patience and understanding of our limitations and the appreciation they have expressed for our services to the community."

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Services offered: First Responder, Gulf Region; Meals * (ANY/ALL Types) ; Meals, Mobile Meals, Disaster Survivors (Available To); Services, Disaster Relief; Services, Senior/Elderly Services; Services, Substance Abuse Treatment (Drug/Alcohology) ; Youth Program
Campaigns: 2008 Hurricane Dolly; Salvation Army
Updated Aug 31, 2008 · https://reliefdb.org/shelters/3434

Taylor Elementary School

Shelter · Standby

City Run, Evacuation Shelter, School
900 N. Missouri, Mercedes, TX 78570

Phone (956) 514–2388
Web www.mcallen.net/news
Serves Hidalgo Co., TX
Eligibility Hurricane Evacuees
Service Temporary

(Opened 7/23/08 – Hurricane Dolly)

Services offered: School, Elementary; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 Hurricane Dolly
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3433

Monte Alto Elementary Campus

Shelter · Standby

City Run, Evacuation Shelter, School
25149 1st St, Monte Alto, TX 78538

Phone (956) 262–1374
Web www.co.hidalgo.tx.us
Serves Edcouch–Elsa–Monte Alto Area, Hidalgo County, TX
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(Opened 7/23/08 – On Standby 7/25/08 – Hurricane Dolly)

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Sheltering of Displaced Individuals Remains a Priority
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Families must provide their own transportation to the shelters. Food, water and other basic necessities like toiletries will not be provided. Residents are advised to bring medications, supplies for babies and the elderly and bedding materials.

As of 2 p.m Wednesday, Hidalgo County has nine shelters open and a total and 2,179 people sheltered at these locations.

FOR IMMEDIATE RELEASE
July 22, 2008, 4:00 p.m.

WHAT YOU NEED TO KNOW ABOUT SHELTERS:

• A shelter will not provide the comforts of a hotel or motel.
• The shelter is not a medical shelter; only basic first aid will be available.
• The shelter does not accept responsibility for storing valuable personal property.
• Parents are required to be in control of their children at all times.
• Persons needing medical assistance of personal attendants cannot be left unattended.
• Shelters may be equipped with generators, but they may or may not be air–conditioned. If electrical power is interrupted, portable generators will not be able to keep air conditioners running.

WHAT TO BRING TO A SHELTER (plan for up to three days):
• Non–perishable food and snacks (it may not be provided at the shelter)
• personal hygiene items
• beddings such as cots, air mattresses, blankets and pillows for their own use (none will be provided)
• water (rule of thumb: 1 gallon per day per person)
• extra change of clothing
• personal items (medications, eyeglasses, hearing aid, flashlights, toothbrushes, battery–operated radio, special diet foods, if appropriate)
• baby supplies: ample amounts of baby food, formula, juice, diapers and wipes, and a stroller, portable crib or play pen
• driver's license, other identification
• cash, traveler's checks
• important documents

WHAT NOT TO BRING TO THE SHELTER:
• Pets
• Firearms or explosive devices
• Intoxicating or alcoholic beverages
• Illegal drugs

BEFORE YOU LEAVE YOUR HOME:
• Board your windows.
• Have a good meal.
• Turn off electricity at the fuse box (to prevent possible fire).
• Turn off water at the outside line.
• Turn off gas for gas water heaters (to prevent possible fire

Services offered: School, Elementary; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 Hurricane Dolly; Government, City/Town Agency
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3439

PSJA North High School

Shelter · Standby

City Run, Evacuation Shelter, School
600 E. Earling Rd., Pharr, TX 78577

Web	www.mcallen.net/news
Serves	Hidalgo Co., TX – Cities of: Pharr, San Juan, Alamo
Eligibility	Hurricane Evacuees
Service	Temporary

(Opened 7/22/08 – Hurricane Dolly)

7/25/08 Shelter Update:

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The American Red Cross will not open shelters in Hidalgo County, claiming risk from the FEMA decertified levees. For this reason, Hidalgo County officials, in coordination with area cities, school districts, law enforcement, fire departments and the Texas Military Forces, have begun to open shelters.

Families must provide their own transportation to the shelters. Food, water and other basic necessities like toiletries will not be provided. Residents are advised to bring medications, supplies for babies and the elderly and bedding materials. Please see the attached handout for more information on what to bring and what not to bring to a shelter.

FOR IMMEDIATE RELEASE
July 22, 2008, 4:00 p.m.

WHAT YOU NEED TO KNOW ABOUT SHELTERS:

• A shelter will not provide the comforts of a hotel or motel.
• The shelter is not a medical shelter; only basic first aid will be available.
• The shelter does not accept responsibility for storing valuable personal property.
• Parents are required to be in control of their children at all times.
• Persons needing medical assistance of personal attendants cannot be left unattended.
• Shelters may be equipped with generators, but they may or may not be air–conditioned. If electrical power is interrupted, portable generators will not be able to keep air conditioners running.
WHAT TO BRING TO A SHELTER (plan for up to three days):
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• personal hygiene items
• beddings such as cots, air mattresses, blankets and pillows for their own use (none will be provided)
• water (rule of thumb: 1 gallon per day per person)
• extra change of clothing
• personal items (medications, eyeglasses, hearing aid, flashlights, toothbrushes, battery–operated radio, special diet foods, if appropriate)
• baby supplies: ample amounts of baby food, formula, juice, diapers and wipes, and a stroller, portable crib or play pen
• driver's license, other identification
• cash, traveler's checks
• important documents

WHAT NOT TO BRING TO THE SHELTER:
• Pets
• Firearms or explosive devices
• Intoxicating or alcoholic beverages
• Illegal drugs

BEFORE YOU LEAVE YOUR HOME:
• Board your windows.
• Have a good meal.
• Turn off electricity at the fuse box (to prevent possible fire).
• Turn off water at the outside line.
• Turn off gas for gas water heaters (to prevent possible fire

Services offered: School, High School; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters
Campaigns: 2008 Hurricane Dolly; Government, City/Town Agency
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3428

Valley View Junior High

Shelter · Standby

City Run, Evacuation Shelter, School
9601 S Jackson Rd.; (At Anaya and Jackson), Pharr, TX 78577

Phone (956) 843–2452
Web www.mcallen.net/news
Serves Hidalgo Co., TX
Eligibility Hurricane Evacuees
Service Temporary

(Reopened 7/23/08 – Hurricane Dolly)

Closed per Hidalgo Co. official website (opened/closed same day 7/23/08 1:15 pm)

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Families must provide their own transportation to the shelters. Food, water and other basic necessities like toiletries will not be provided. Residents are advised to bring medications, supplies for babies and the elderly and bedding materials. Please see the attached handout for more information on what to bring and what not to bring to a shelter.

Services offered: School, Jr High, Middle School; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter; Support for "All" Disasters

Campaigns: 2008 Hurricane Dolly; Government, City/Town Agency
Updated Dec 29, 2008 · https://reliefdb.org/shelters/3431