Resource Guide

Generated November 27, 2026 · 6 open facilities · closed facilities are not listed · call before you go: details change quickly

IA

Black Hawk Mental Health Services (Pinecrest Bldg.)

Walk–in Resource · Open

Mental Health/Disability Services
1407 Independence Avenue, Waterloo, IA 50703

Phone 319–292–2272
Serves Black Hawk Co., IA
Eligibility Flood/Tornado Survivors 6/08
Service Temporary

Need disability services or medication replacement?

Call Black Hawk Mental Health Services at 319–292–2272 for assistance

NOTE: This facility is in the Pinecrest Bldg. On the 2nd floor, FEMA Mobile DRC and SBA is located in the Community Services Dept.. See the CAT facility record for the DRC at: https://reliefdb.org/shelters/3090

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Demographic Served: Disabled, Persons With Disabilities; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Medical, Prescription Assistance; Mental Health Services; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disabled, Services for the Disabled (See also Senior Services)
Campaigns: 2008 MidWest Floods; 2008 MidWest Tornado
Updated Jun 19, 2008 · https://reliefdb.org/shelters/3176

Cedar Bend Humane Society

Animal Shelter · Open

HSUS, Non–Profit, Animal Services
1166 West Airline Highway, Waterloo, IA 50703

Phone 319–232–6887
Web www.cedarbendhumane.org
Hours 10 am – 5 pm daily
Serves Black Hawk County, IA
Service Temporary

The Cedar Bend Humane Society is the only full–service animal shelter in Black Hawk County. We are open to the public from 10am–5pm, seven days a week. Our adoption department is operational from the hours of 10am–4:30pm. Our Animal Control Department is available 8am–5pm every day. We have one officer on–call after hours to respond to emergency situations.

The CBHS is a non–profit organization that could not exist without the support of people who donate money, time, and other gifts. To all those wonderful people, THANK YOU!

As always, the CBHS is currently housing many cats and dogs looking for forever homes of their own. If you are a loving committed home looking for an indoor pet, please stop in to visit with the shelter's animals!

Services offered: Animals, Adoption, Animals for Adoption; Animals, Animal Care, Foster Homes, Dogs & Cats, Volunteer; Animals, Animal Control Professionals; Animals, Database, Registry, Online Lost/Found/Adoption Pet Database; Animals, Rescue, Animal Rescue Services; First Responder, Animal Rescue ; Shelter, Animals, Animal Shelter; Shelter * (ANY/ALL Types); Support for "All Local" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
Campaigns: 2008 MidWest Floods; Humane Society of the United States, The
Updated Dec 22, 2008 · https://reliefdb.org/shelters/3056

Emergency Management Agency (Black Hawk County, IA)

Info/Hotline · Standby

County
1925 Newell Street, Waterloo, IA 50707

Phone 319–219–4373
Web www.co.black–hawk.ia.us/ema
Serves Black Hawk Co., IA
Service Temporary

Email contact: Barbara Berquam, Coordinator: bhcema @co.black–hawk.ia.us

Services offered: Documentation, Disaster Preparedness Guidance, Community Groups; Documentation, Disaster Preparedness Guidance, Individual/Family; First Responder, MidWest Region; Services, Disaster Mitigation; Services, Disaster Recovery ; Services, Disaster Response; Support for "All" Disasters
Campaigns: 2008 MidWest Floods; 2008 MidWest Tornado; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Citizen

Corps; EMA (Emergency Management Agency) Regional/County; Government, FEMA / Department of Homeland Security; Government, State/County
Updated May 23, 2010 · https://reliefdb.org/shelters/3055

Hawkeye Valley Area on Aging

Walk–in Resource · Open

Disaster Resources for Elders/Seniors – Housing Referrals
2101 Kimball Ave., Ste. 320, Waterloo, IA 50702

Phone 1–877–538–0508 or 319–272–2244
Web www.hvaaa.org
Serves Butler County
Eligibility Senior/Elders Seeking Housing/Disaster Resources & Referrals
Service Temporary

Elderly Housing: County residents over the age of 60 who have been impacted by the storm can call the Hawkeye Valley Area Agency on Aging, at 1–877–538–0508. The Area Agency on Aging may be able to help elderly residents with temporary housing, groceries, clothing vouchers, and other items.

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Special Needs Folks, Seniors/Elders; Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Vouchers * (ANY/ALL Types); Vouchers, Clothing Vouchers; Vouchers, Food Vouchers
Campaigns: 2008 MidWest Tornado
Updated Jun 11, 2008 · https://reliefdb.org/shelters/3092

Northeast Iowa Food Bank

Warehouse · Open

Food Bank
106 E. 11th Street, Waterloo, IA 50703

Phone (319) 235–0507 Toll–Free 1–(888)–NEIFB4U (634–3248)
Web www.northeastiowafoodbank.org
Serves Allamakee, Black Hawk, Bremer, Buchanon, Butler, Chickasaw, Clayton, Delaware, Fayette, Floyd, Grundy, Howard, Mitchell, Poweshiek, Tama, & Winneshiek Counties
Checks payable to Go To: http://www.northeastiowafoodbank.org/managed/donate.asp
Service Temporary

5/25/08 Tornado – Donations are needed of:

work gloves
personal hygiene products
sunscreen
razors
can openers
canned meats, fruits, vegetables
dish soap
sugar

Services offered: Demographic Served: Low Income Folks; Distribution * (ANY/ALL Types); Donations, Drop–Off, Collection Site Location; Food Distribution, Emergency/Disaster Food Distribution; Food Distribution, Food Bank ONLY (No Walk–In Service); Food Distribution, Food Bank (This Site Supplies Food Pantries/Agencies); Food Distribution, Food Boxes (For Seniors/Elderly); Kids Cafe Program, Volunteer; Meals * (ANY/ALL Types) ; Meals, Congregate Feeding, Meals (Elders/Seniors); Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Warehouse, Warehouse Space
Campaigns: 2008 MidWest Floods; 2008 MidWest Tornado; America's Second Harvest; United Way
Updated Jun 4, 2008 · https://reliefdb.org/shelters/3051

Red Cross, Hawkeye Chapter

Info/Hotline · Open

Red Cross Chapter
2530 University Avenue, Waterloo, IA 50704

Phone 319–234–6831
Web www.hawkeyechapter.org/index.asp
Serves IA, Statewide
Eligibility Impacted by the 5/08 Tornado & 6/08 Flooding
Service Temporary

Red Cross responds to flooding across state
UPDATED RED CROSS SERVICES

CEDAR FALLS, Wednesday, June 11, 2008 — The American Red Cross continues on the scene in numerous areas of the state providing shelter, meals and snacks to families forced from their homes by flooding.

This is a rapidly evolving disaster situation. This information was updated as of 10:30 a.m., Wednesday, 6/11/08.

Red Cross shelters are open at:

Jasper County Shelter, 24 S. Walnut, Colfax
University of Northern Iowa, West Gymnasium, 2501 Minnesota Street, Cedar Falls
Clear Lake Middle School, 1601 3rd Ave. N, Clear Lake
Wartburg–Waverly Sports and Wellness Center, 100 Wartburg Blvd., Waverly
Iowa Braille and Sight Saving School, 1002 G Avenue, Vinton
Roosevelt Middle School, 300 13th Street NW, Cedar Rapids
Johnson County Fairgrounds, 4261 Oakcrest Hill Road SE, Building A, Iowa City
Calvary Foresquare Church, 1100 N Hwy 38, Tipton

Additional shelters Not Open, but have gone on standby to be reactivated as needed:

First Presbyterian Church, 1111 5th Avenue N, Fort Dodge
Church of Christ – The Bridge, 905 Des Moines Street, Webster City
Hoover Middle School, 630 Hillcrest Road, Waterloo
Mental Health Institute, 2277 Iowa Ave, Independence

Meals are available at:
Parkersburg Veterans Memorial Building

Mobile Casework Continues:
Call 1–866–GET–INFO

Service delivery statistics to date as of Tuesday evening, June 10:
Meals and snacks served: More than 74,772
Bulk items Distributed: More than 38,070
Counseling Assistance: 1480
Clients Served through Mobile Outreach: 297
Total Red Cross Staff: 564

Services offered: Support for "All Local" Disasters; Training * (ANY/ALL Types of Instruction) ; Training Classes, Disaster Preparedness; Training Classes, Disaster Response; Training Classes, Disaster Volunteer Management; Training Classes, First Response, Misc. * (ANY/ALL Types); Training Classes, Safety Training; Training, Medical, Education, Certification, CPR, First–Aid Certification; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteers, Teen Volunteers (This facility accomodates Teen Volunteers)
Campaigns: 2008 MidWest Floods; 2008 MidWest Tornado; American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated Jun 28, 2010 · https://reliefdb.org/shelters/3110