Resource Guide

Generated November 22, 2026 · 9 open facilities · closed facilities are not listed · call before you go: details change quickly

MA

2011 MA Tornado – INDEX

Info/Hotline · Open

Various, MA

Service Temporary

(MAVOAD) –
One year after the June 1st Tornado tore through parts of western Massachusetts there are still unmet needs as families seek to rebuild their lives. Three Long–Term Recovery Groups (LTRG) formed in the hardest hit areas and have been coordinating essential assistance for those impacted. These largely volunteer–led collaborations have been providing for the needs of individuals and families while they continue to recover from the storm.

In coordination with FEMA, Massachusetts Volunteer Organizations Active in Disaster (MAVOAD) is seeking additional help for these individuals and families. Continuing needs include skilled laborers, committed volunteers, office space and financial donations which can immediately be applied to critical needs. For those interested in providing support please contact Boston Cares at disasterrelief@bostoncares.org or 617.420.2298.

For individual interviews and more detailed statistics in each area please contact:
http://www.mass.gov/eopss/agencies/mema/local–volunteer–groups–request–support.html

Tornado recovery center to open on March 15
March 14, 2012
http://www.thereminder.com/localnews/westspringfield/tornadorecoverycen/

July 1, 2011
http://www.preservationnation.org/magazine/2011/story–of–the–day/massachusetts–recovers–after.html

6/2/11
MEMA's Judge said people should stay away from affected areas, if possible, so state and federal crews can continue their search and rescue and cleanup efforts.

HOW TO HELP –

Dial 211: This call service is open 24 hours a day, seven days a week, and provides residents with information on community services such as disaster relief, finding shelter and food assistance.

http://hubbub.wbur.org/2011/06/02/massachusetts–tornado–help

MEDIA FULL COVERAGE –
http://www.masslive.com/
http://www.wbur.org/

MEDIA Articles–
http://www.kktv.com/news/headlines/Tornado_in_Springfield_MA_122981013.html
http://www.wickedlocal.com/hamilton/news/x530603346/HW–dodges–storm–Gov–Patrick–declares–emergency–calls–on–National–Guard–as–tornadoes–rage
http://www.masslive.com/news/index.ssf/2011/06/tornado_tears_through_pioneer.html

DONATION/Drop–off & RESOURCES –
Capstone General Contracting, Inc
http://gccapstone.com/2011/06/02/donations–for–massachusetts–tornado–victims/
MORE at:
https://reliefdb.org/shelters/8526

MEALS & DISTRIBUTION –
meals and personal care items –
http://www.springfieldpartnersinc.com/
Salvation Army (mobile food cantee)
https://reliefdb.org/shelters/8538

VOLUNTEERS –
(SEE HOW TO HELP)
Volunteer Reception
Red Cross
https://reliefdb.org/shelters/8523
WBUR
https://reliefdb.org/shelters/8536

SHELTERS –
https://reliefdb.org/shelters/8521

ANIMALS –

Craigslist (listing for lost or adopt)
http://westernmass.craigslist.org/pet/
http://westernmass.craigslist.org/pet/2417951464.html
http://westernmass.craigslist.org/laf/

FACEBOOK –
https://www.facebook.com/gccapstone
https://www.facebook.com/home.php#!/pages/I–Survived–The–Massachusetts–Tornadoes/124094861004930

TWITTER –

FOR a list of supporting organizations go to:
https://reliefdb.org/items/4855

Services offered: Food Distribution, Emergency/Disaster Food Distribution; Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors; Media, Online News Reports; Volunteer Opportunities, In General * (ANY/ALL Types)
Campaigns: 2011 Massachusetts Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms
Updated Sep 4, 2012 · https://reliefdb.org/shelters/8527

ANIMAL SHELTERS – MA – DIRECTORY/INDEX

Animal Shelter · Open

Various, MA
Web www.animalshelter.org/shelters/Massachusetts.asp
Service Temporary

This website is a link to a statewide directly of Massachusetts Animal Shelters.

Services offered: Shelter, Animals, Animal Shelter; Support for "All Local" Disasters
Campaigns: 2011 Massachusetts Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms
Updated Jun 4, 2011 · https://reliefdb.org/shelters/8547

DONATION DROP SITES – 2011 MA Tornadoes (INDEX)

Donor · Open

Various, MA
Service Temporary

Links to Donation Collection Sites – 6/11 MA Tornadoes:

SEE LINK FOR FULL details –
http://gccapstone.com/2011/06/02/donations–for–massachusetts–tornado–victims/
please contact our office at (508) 799–4463 for drop off and pick up information, or to see what items you can doante. If you need use to pick up your donations, we can arrange for pick up. For drop off, please drop it to our location at:

51 Union Street, Suite 118
Worcester, MA 01608
(Next door to Maxwell Silverman)

Tornado relief donations accepted by volunteer at Old Navy's stores
http://www.metrowestdailynews.com/news/x606699735/Tornado–relief–donations–accepted–by–volunteer–at–Old–Navys–stores

First Church of Monson – See link for more details!
https://reliefdb.org/shelters/8542

Springfield Partners for Community Action (Donation/Distribution)
https://reliefdb.org/shelters/8544

Services offered: Donations, Drop–Off, Collection Site Location
Campaigns: 2011 Massachusetts Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms
Updated Jun 4, 2011 · https://reliefdb.org/shelters/8526

FACEBOOK – 6/2011 MA Tornadoes – INDEX

Info/Hotline · Open

Various, MA
Service Temporary

This dbase record is an index of related 6/11 MA Tornado Facebook pages:

Monson Tornado Watch 2011:
http://www.facebook.com/home.php?sk=group_156032417796074

I Survived The Massachusetts Tornadoes:
http://www.facebook.com/home.php?sk=group_156032417796074#!/pages/I-Survived-The-Massachusetts-Tornadoes/124094861004930

Springfield, Massachusetts Tornado Info
http://www.facebook.com/home.php?sk=group_156032417796074#!/home.php?sk=group_215037375195889

Tornado de ayuda en espanol:
http://www.facebook.com/media/set/?set=a.10150146322192150.337772.665997149#!/pages/Tornado-de-ayuda-en-espanol/212466325450946

Services offered: Information Resource, Online Networking, Facebook Page/Group
Campaigns: 2011 Massachusetts Tornado; 2011 Spring – Tornadoes-Floods-Wind Storms
Updated Jun 6, 2011 · https://reliefdb.org/shelters/8539

Massachusetts Storm Assistance Centers – 6/2011 MA Tornado – INDEX

Walk-in Resource · Open

SEE NOTES, Various, MA

Service Temporary

June 03, 2011 – For immediate release:
PATRICK-MURRAY ADMINISTRATION ANNOUNCES MASSACHUSETTS STORM ASSISTANCE CENTERS FOR COMMUNITIES IMPACTED BY TORNADOES
State agencies to offer support services in Springfield, Monson/Palmer, Southbridge
BOSTON – Friday, June 3, 2011 – The Patrick-Murray Administration today announced the opening of three Massachusetts Storm Assistance Centers in Springfield, Monson/Palmer and Southbridge that will provide vital supports for individuals and families impacted by severe weather in the region earlier this week. Governor Deval Patrick has called on agencies across state government to work collaboratively to meet the immediate health, human service, housing and employment needs of those affected by the storms.

"The people I have met over the past couple of days are shaken, but resilient, and ready to re-build their lives. By consolidating all available services in one place, these Storm Assistance Centers will make it easier for them to do just that," said Governor Patrick. "We stand alongside those affected by these devastating storms to help wherever we can."

“While visiting these communities following the devastating storm, the Governor and I witnessed first-hand the incredible work of public safety officials and first responders,” said Lieutenant Governor Timothy Murray. “As these communities recover and rebuild, these storm assistance centers will provide individuals, families, neighborhoods and the business community with the critical resources that they all need right now.”

"In the wake of this horrific disaster, these recovery centers will offer vital services and bring much-needed relief to folks who have endured so much over these past few days,” said Senator John Kerry. “There’s a lot of work to be done, but we’re prepared to do everything in our power to help the people of Springfield rebuild their community and move forward with their lives.”

“As we work together to move forward from this disaster, I encourage Massachusetts residents impacted by the severe weather to take advantage of these resources," said Senator Scott Brown. "While the damage inflicted was truly devastating, I am hopeful these Centers will be a valuable tool as we begin the re-building process.”

"Having visited every community impacted by the tornados, I know firsthand that many people need help. These Centers will provide critical assistance and is another indication that the recovery process has begun. But I will continue to do everything I can to help the people of western and central Massachusetts who are in need," said Congressman Richard E. Neal.

“I commend Governor Patrick for taking quick action to help the children and families in need. No one could have imagined the devastation in western and central Massachusetts on Wednesday left by violent storms and tornadoes," said Senate President Therese Murray. "Our hearts go out to those who have lost so much and the families and loved ones of those who were killed and injured. We must all work together and support our fellow citizens during this difficult time.”

"I applaud the Administration for opening these support centers," said House Speaker Robert A. DeLeo. "I plan to work closely with Governor Patrick, Senate President Murray, and the Representatives of the cities and towns struck by this disaster to alleviate the pain, suffering and damage caused by Wednesday's tornadoes. This is something we’re going to work on together for as long as it takes to make these communities whole again."

Agencies of the Executive Offices of Health and Human Services, Housing and Economic Development, and Labor and Workforce Development will be on site in all three communities and will offer meetings with area residents to help them resolve their urgent needs for health, nutrition, housing and employment services.

Secretary of Health and Human Services Dr. JudyAnn Bigby has sent representatives from the Departments of Transitional Assistance, Mental Health, Public Health and Veterans' Services; and the Massachusetts Commission for the Blind to each of the centers to provide personalized assistance to impacted residents.

“We are ready to provide a range of health and human service supports to the individuals and families who were affected by these powerful storms,” said Secretary Bigby. “Our dedicated staff are committed to supporting those who have suffered difficult losses and enrolling them in services and programs for which they may be eligible." Staff will be on site to help individuals and families

obtain cash assistance and Supplemental Nutrition Assistance Program benefits, seek crisis counseling support services, and enroll in a range of other available benefits.

Secretary of Housing and Economic Development Greg Bialecki will ensure that the storm assistance centers will are staffed by public and private sector economic development leaders and non–profit partners who can offer impacted businesses and homeowners advice on available state and federal resources that can assist with repairs, rebuilding and relocation. Additionally, the Division of Insurance will also be represented by experts who can help guide consumers through the insurance claims process. The Administration is also working with landlords to secure temporary office space for impacted businesses in downtown Springfield.

"Our homeowners and business owners are the backbone of our communities and we are committed to connecting them with the resources that are available so they can rebuild," said Secretary of Housing and Economic Development Greg Bialecki. "These centers will offer guidance on a wide array of assistance, from Small Business Administration funding to business relocation and reopening tools to tips on how to file insurance claims. We stand behind all of the people whose lives and livelihoods have been uprooted and we will not rest until everyone is back on their feet."

Secretary of Labor and Workforce Development Joanne F. Goldstein has dispatched the state's Rapid Response team to help staff each of the three centers. The Rapid Response teams will assist impacted employees with filing for unemployment benefits and include a Spanish speaker at each center. Additionally, a business representative will be available to discuss programs and grant opportunities available to employers and businesses impacted by the storm.

"During this time of need, it is important to provide fast and easy access to unemployment benefits and job training opportunities to those employees impacted by the storms," said Secretary Goldstein.

Individuals and families impacted by the storms are encouraged to visit one of three new Massachusetts Storm Assistance Centers listed below. The Centers will be open today from 3:00 - 6:00 p.m. and 8:00 a.m. – 6:00 p.m. thereafter, including Saturday and Sunday, until further notice:

Springfield: Department of Transitional Assistance Office
95 Liberty Street, Springfield
(413) 858–1000

Palmer: Department of Developmental Service Central/West Regional Office
171 State Avenue, Monson/Palmer Line, 01069
(413) 283–3411 or (800) 323–3123

Southbridge: Department of Transitional Assistance Office
1 North Street, Southbridge
(508) 765–2400

The Governor declared a state of emergency in Massachusetts on Wednesday following tornado activity that produced high winds, significant property damage, power outages and loss of life. This declaration was amended Thursday to include only those four counties hit hardest by the storms: Worcester County, Hampshire County, Hampden County and Franklin County.

Since the storms passed through Massachusetts on Wednesday evening, the Massachusetts Emergency Management Agency (MEMA) has coordinated federal, state, local, voluntary and private resources following the disaster.

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Housing, Relocation Assistance for Disaster Survivors; Assistance, How to, File Disaster Disability Benefits; Assistance, How To, File Disaster Unemployment Claims; Assistance, How to, Navigate Disaster Relief Resources; Counseling, Crisis Counseling; Financial Assistance, Emergency Financial Assistance
Campaigns: 2011 Massachusetts Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms
Updated Jun 6, 2011 · https://reliefdb.org/shelters/8545

Red Cross Newsroom – 6/2011 MA Tornadoes

Info/Hotline · Open

Red Cross
Various, MA
Web newsroom.redcross.org
Service Temporary

Services offered: Information Resource, Resources Available to Disaster Survivors; Information Resource, Situation Reports & Status Reports
Campaigns: 2011 Massachusetts Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; American Red Cross
Updated Jun 6, 2011 · https://reliefdb.org/shelters/8524

Salvation Army – 6/2011 MA Tornadoes

Info/Hotline · Open

Various, MA
Web www.use.salvationarmy.org/use/www_use_mas.nsf/vw–dynamic–index/9BCC90CB7C82033880256E99001320A4?Opendocument
Service Temporary

Find help at the link above.

http://www.use.salvationarmy.org/use/www_use_mas.nsf/

from the website:

THREE SALVATION ARMY EMERGENCY DISASTER SERVICES (EDS) MOBILE CANTEENS RESPOND IMMEDIATELY TO MASSACHUSETTS TORNADOES!

We are asking for monetary donations toward tornado relief in Massachusetts. A $10 minimum donation can be made by texting the word TSAMA10 to 85944.

Services offered: Donations, Disaster Fund; Food Distribution, Canteen, Mobile Food Canteen; Food Distribution, Emergency/ Disaster Food Distribution
Campaigns: 2011 Massachusetts Tornado; Salvation Army; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Jun 6, 2011 · https://reliefdb.org/shelters/8538

SHELTERS – 6/2011 MA Tornadoes – INDEX

Shelter · Open

Red Cross & Unaffiliated Shelters
Various, MA
Web app.redcross.org/nss–app
Service Temporary

6/11 MA Tornado Shelter Map:

http://www.masslive.com/news/index.ssf/2011/06/map_western_massachusetts_shel.html

Shelters for tornado victims have been set up in West Springfield, Springfield, Wilbraham, Palmer and Monson.

Greenleaf Community Center | 1188 Parker St., Springfield, MA

Springfield Rescue Mission | 148 Taylor St., Springfield, MA

Central High School | 1840 Roosevelt Ave, Springfield, MA

Minnechaug Regional High School | 621 Main St., Wilbraham, MA

Converse Middle School | 24 Converse St., Palmer, MA

Red Cross shelters that have opened to serve survivors of the 5/11 MA Tornadoes.

6/23/11 – NSS

Mass Mutual Center
1277 Main Street
Springfield ,MA 01103

Shelter Capacity : 1000
Current Residents : 42

Quarry Hill Community School
43 Margaret Street
Monson ,MA 01057

Shelter Capacity : 100
Current Residents : 0

West Springfield Middle School
31 Middle School Dr
West Springfield ,MA 01089

Shelter Capacity : 0
Current Residents : 0

Coburn Elementary School
115 Southworth St
West Springfield ,MA 01089

Shelter Capacity : 100
Current Residents : 0

Central High School
1840 Roosevelt Ave
Springfield ,MA 01109

Shelter Capacity : 2322
Current Residents : 0 (was 240 on 6/5)

Minnechaug Regional High School
621 Main St.
Wilbraham, MA 01095

Shelter Capacity: ?
Population: 0

SOURCE: http://www.wwlp.com/dpp/news/local/hampden/List-of-shelters-for-tornado-victims

List of shelters for tornado victims
Places to go in the event of an emergency

Updated: Thursday, 02 Jun 2011, 1:18 PM EDT
Published : Wednesday, 01 Jun 2011, 8:33 PM EDT

SPRINGFIELD, Mass. (WWLP) – 22News is working for you with a list of local shelters for victims of Wednesday's severe weather.

Greenleaf Community Center
1188 Parker St.
Springfield

Springfield Rescue Mission
148 Taylor St.
Springfield

St. Francis Xavier Church
475 Main St.
West Springfield

Birchland Park Middle School
50 Hanward Hill
East Longmeadow

Hampden Senior Center
104 Allen St.
Hampden

Converse Middle School
24 Converse St.
Palmer
(this is for people in both Palmer and Monson)

St. Francis Xavier Church 475 Main St. West Springfield, MA

Westfield hasn't yet set up a shelter, but if people need help, they can go to the Command Center Station #2.

http://www.wwlp.com/dpp/news/local/hampden/List-of-shelters-for-tornado-victims
http://www.ktvq.com/news/tornadoes-touch-down-in-massachusetts/

Services offered: Meals, Shelter Served Meals (Evacuation/Emergency); Shelter, Emergency Shelter; Shelter, Red Cross Shelter Updates
Campaigns: 2011 Massachusetts Tornado; 2011 Spring – Tornadoes-Floods-Wind Storms; American Red Cross; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Jun 23, 2011 · https://reliefdb.org/shelters/8521

VOAD, Massachusetts

Info/Hotline · Open

VOAD (State Level)
Various, MA

Phone 617 274-5282
Contact Keith Stefanelli
Email stefanellik@usa.redcross.org
Web massvoad.org/news/?page_id=55
Service Temporary

http://massvoad.org

FROM THE SITE:

Massachusetts Tornado Help - Call 211
Posted on June 2, 2011 by admin

Thank you to all who have contacted Massachusetts VOAD to help victims of yesterday's tornadoes with donations and services. Coordination of all help and donations is now running the United Way's 211 service so please call 211
You may also donate to Mass. VOAD member organizations if you wish. They are linked under "organizations" on this web site.
Sincerely,
Chris Farrand (Chair), Luis Matnog (Vice–Chair), Kevin Hall (Secretary)

Below is an update (June 2, 2011) on the Massachusetts Tornado situation from FEMA (Federal Emergency Management Agency)

Massachusetts Tornadoes, Wednesday, June 1, 2011

At around 4:30 EDT on Wednesday, June 1, 2011 a line of severe weather crossed from western part Massachusetts heading east. Damaging tornadoes passed through the Springfield area. A second tornado is reported to have later struck the same region. It was reported that hundreds of homes were damaged and thousands of trees were down.

Massachusetts Governor Deval Patrick declared a state of emergency effective at 7:10PM on June 1. Nineteen (19) communities are reported affected including the towns of: Westfield, Springfield, West Springfield, Monson, Agawam, Charlton, Oxford, Palmer, Sturbridge, and Wilbraham, among others. The Governor has directed that all non–emergency Executive Branch employees living or working in Hampden, Hampshire, Franklin and Worcester Counties should not report to their workplaces Thursday, June 2. In addition, 23 schools were closed and 21 businesses in the affected communities on Thursday.

The National Guard has called up approximately 1,000 troops to assist in rescue and response efforts. Troops are being dispersed from three locations, one in Springfield, one in Ware, and one in Worcester.

At least four people have died as a result of the tornado. One person was killed in West Springfield when his car overturned, two in Westfield, and one in Brimfield. Details of those 3 fatalities have not yet been released.

Jane Albert of Baystate Medical Center told 22News that the hospital is caring for 25 people who are injured, 10 of whom are in the trauma unit. There are at least 20 other reports of injuries.

In Springfield, Mayor Domenic Sarno said that the South End, East Forest Park, and Sixteen Acres were the sections of the city that were hit the hardest. The Indian Orchard neighborhood also saw damage.

There was a total of more than 60,000 power outages in communities serviced by Western Massachusetts Electric Company. As of 8:49am Thursday, June 2, about 14,000 are still without power. Sandra Ahern from Western Massachusetts Electric Company reports that there are more than 80 utility poles down in the Sixteen Acres and East Forest Park neighborhoods, where she said that they do not anticipate power will be restored for a couple of days.

Voluntary Agency Efforts

Local volunteers are currently supporting relief efforts in Springfield and communities throughout the jurisdiction with sheltering, canteen and mental health counseling.

The American Red Cross reports 5 open shelters as of Thursday morning, with populations in each. Of the 5 shelters reported open, the Red Cross is managing 2 in Springfield, and 1 in Monson. In addition there are 2 Red Cross–supported shelters in collaboration with local emergency officials, and 1 community shelter that the Red Cross is looking to assist with. The Mass Mutual Center in Springfield reported approximately 400 people being sheltered at its height late Wednesday night, with approximately 200 people remaining this morning. There are approximately 45 people at the West Springfield location and 35 in Monson. Pet sheltering has not been set up at any of the shelters as of Thursday morning.

The Red Cross is supporting feeding efforts at the open shelters, in addition to feeding approximately 300 first responders at the Basketball Hall of Fame in Springfield, in collaboration with the Salvation Army, and approximately 150 first responders in Monson. The Red Cross is not engaged in mobile feeding at this time.

The Salvation Army has set up a canteen service at the Command Post in Westfield to support first responders, and a canteen is also stationed in Brimfield. Canteen drop offs are occurring in Monson. The Salvation Army is also supporting canteen efforts at the Basketball Hall of Fame in collaboration with the Red Cross. The Salvation Army is beginning mobile canteen services, driving around affected communities, and providing psychological first aid as of 10am Thursday morning. 11 volunteers are currently engaged in Salvation Army activities, with approximately 5 additional volunteers working in the kitchens to prepare meals. 2 facilities in Springfield are on standby as possible temporary shelters if needed.

SPRINGFIELD, Mass. (WWLP) – In the aftermath of Wednesday's tornado damage , several major Western Massachusetts roads are closed for the Thursday morning commute. Here is a list of some major roadways that are closed.

SPRINGFIELD:

· Avoid downtown in general, South End; the less cars on the street the better for emergency crews working to assess threats (power lines, gas leaks) and remove obstructions (tree, debris)

Major closures:

· Plumtree Road from Allen Street onwards– impassible

· Main Street from State Street and southward

· Tinkham Road

· Parker Street from Wilbraham Road to Cooley Street

· Island Pond Road from Allen Street to Roosevelt Ave

WEST SPRINGFIELD:

· Union and Main run parallel– this is where the main impact occurred; basically the path of the tornado itself– this area is called the Merrick section of W. Spfld

· From Park and Union to Park and Main

· Union St. from Memorial Ave. to Park St.

· Main and Memorial

· All closed to all except emergency vehicles

· Police are essentially sealing off that entire area

· All obstructions are contained within that grid

WESTFIELD:

· Shaker Road– closed from Little River Road to Cardinal Lane

· Shaker Road closed at Canal Drive when coming in from Tannery Road/Ponders Hollow

· Entire section of Pontoosic Road from Feeding Hills Road to Crescent Circle (nearly the entire run of this road in the city)

WILBRAHAM:

· Tinkham Road is closed from Stony Hill Road to Bolles Road

· Monson Road is blocked–off from Main Street to Ridge Road

· Main Street and Stony Hill Road are open, but you are asked to use extreme caution

MONSON:

· Just avoid the entire downtown area of Monson

· There was significant damage to police building

BRIMFIELD

· Route 20 closed through the entire length of town

· Route 19 closed for the entire length of town

Services offered: Support for "All Local" Disasters
Campaigns: 2011 Massachusetts Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); All Hands Volunteers; American Red Cross; Feeding America; Government, FEMA / Department of Homeland Security; Lutheran Social Services Disaster Response; Mennonite Disaster Service; Salvation Army; United Way; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Aug 3, 2011 · https://reliefdb.org/shelters/6301