Teaching people to use and improving this Relief Database: Resource Guide

Ongoing

Generated November 28, 2026 · 2 open facilities · closed facilities are not listed · call before you go: details change quickly

Other locations

Boat People SOS (Katrina Aid Today Partner)

Walk–in Resource · Open

Non–Profit

Phone SEE NOTES, Bottom of Facility Record
Web www.bpsos.org
Checks payable to Boat People SOS

Boat People SOS is a partner of the Katrina Aid Today Consortium and provides case management/financial assistance to Hurricane Katrina survivors. See the locations listed below for contacts in all the participating regions.

Boat People SOS is a national Vietnamese community organization formed in the late 1970s to give the Vietnamese community in America important help navigating bureaucracy and myriad social services available to them.

Boat People will always focus its efforts on the Vietnamese community, but it will not and cannot close its doors to anyone.

BPSOS offers the following services at our disaster relief centers:

* Benefits Assistance: Assist evacuees with claims with FEMA, unemployment, social security, food stamps and SBA loans
* Housing Assistance and referrals: Assist evacuees with housing vouchers, translations of forms and interpretation, and assist evacuees with navigating FEMA policies
* Legal Assistance: Connect evacuees to local resources and attorneys, and on a case–by–case basis provide direct immigration legal services through a qualified staff attorney
* Emergency Assistance: Provide some limited direct assistance in the form of transportation tokens, clothing, supplies, and other goods as needed

Lists branch Offices & Contact info:
http://www.bpsos.org/offices

If you'd like to help

Boat People SOS needs help in the form of volunteers, translators and donations.

To volunteer your time or make a donation, call: (228)436–9999, or write to:

Boat People SOS
833 Vieux Marche Mall
Biloxi, MS 39530
Phone: (228) 436–9999
Fax: (228) 436–9909
biloxi@bpsos.org

GRETNA, LA

925 Behrman Hwy
Unit 14
Gretna, LA 70056
Phone: (504) 433–8668
Fax: (504) 433–8669
neworleans@bpsos.org

Wishlists:

Computers, Software, Office Equipment/Supplies, Educational Materials, Books for our New Library & Volunteers

BAYOU LA BATRE, AL

13869 S. Wintzell Avenue
Bayou La Batre, AL 36509
Phone: (251) 824-7004
Fax: (251) 824-7016
bayou@bpsos.org

HOUSTON, TX

11205 Bellaire Boulevard
Suite B22
Houston, TX 77072
Contact: SETH SIEGEL
Phone: (281) 530-6888
Fax: (281) 530-6838
houston@bpsos.org
SETH.SIEGEL@BPSOS.ORG

BILOXI, MS

833 Vieux Marche Mall
Biloxi, MS 39530
Te: 228-436-9999
Fx: 228-436-9909
biloxi@bpsos.org
Manager Daniel Lee (see cell in private notes)

ORANGE COUNTY, CALIFORNIA

9550 Bolsa Ave, Suite #201
Westminster, CA 92683
Contact: Hong Chau Tang
Te: 714-775-2214
Te: 714-775-2464
hongchau.tang@bpsos.org

ATLANTA, GA:

3335 Chamblee Dunwoody Road
Chamblee, GA 30341
Contact: DONNIE MOYD
Te: 770-458-6700
Te: 770-458-6709
DONNIE.MOYD@BPSOS.ORG

NEW ORLEANS, LA

925 Behrman Hwy. Unit 14
Gretna, LA 70056-4550
Te: 504-433-8668 Ext. 20
Fx: 504-433-8669
neworleansstaff@bpsos.org
New Manager (took Seth's place): Tony Tran

Louisiana Parishes Served:

Jefferson, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, St. John the Baptist, St. Tammany, Tangipahoa, Washington

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Migrants/Immigrant Workers ; Advocacy, Volunteer, Resource Referrals; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Housing Resource Referrals; Case Management, Hurricane Survivors; Case Management, * (Providers of ANY Type of Case Management); Clothing, All Sizes, New or Gently Used * (ANY/ALL Types) ; Financial Assistance, Case Management for Financial Matters; Services, Emergency Services; Services, Legal Assistance; Training * (ANY/ALL Types of Instruction) ; Training Classes, Immigrant Worker Rights Instruction; Translators, Vietnamese/English, Volunteer; Translators, Volunteer * (ANY/ALL); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Vouchers * (ANY/ALL Types); Vouchers, Bus Tokens; Vouchers, Housing/Shelter (Motel) Vouchers

Campaigns: 2005 Hurricane Katrina; CAN (Coordinated Assistance Network.); Teaching people to use and improving this Relief Database
Updated Jul 1, 2008 · https://reliefdb.org/shelters/992

ZZ – Database Change Policies

Info/Hotline · Open

Database Administrative Notes

General Policies:

Facility Updates:

1. Do not change the data in facilities/organization records
that you have not created unless you have checked with the
creator of the dbase record and/or the person that last updated
the dbase record, and/or the actual site itself. As a general
rule, it is impolite to write over someone else's work unless
you strongly believe that it is incorrect. If you write over
someone else's work, make sure that you list your sources
in the sources block.
2. It is highly frowned upon to change the work of someone who
is actually at the site without checking with them first. Even
if you "know" that the data is wrong, check with them first, out
of politeness.

Website Considerations:
(when to believe that the website is more up to date):

a. Website info that is posted by the organization may not be more
up to date than the person who last updated the database record.
Even those tricky date/time indicators on websites that make it look
like it's been updated recently, be careful. Do not believe them.
b. If there's a press release posted on the website that's date more
recently than the last change in the record, you can usually believe
that.
c. If there's an embedded document that has a date stamp internal to the document, you can usually believe that.

Admin Level Notes:

The following notes are for those that have admin read/write access
only:

You won't ever mess anything up to any large degree, because we
have regular backups. But to avoid our having to do extra work
because you've messed something up, please follow these rules:

NEVER CHANGE CATEGORY NAMES

1. never change the category names without checking with us first
1.b. ALWAYS check before deleting or changing item names!!!
(if you do not understand the above then check about Training!!)

ONLY MESS WITH YOUR OWN DATA

2. if you're piloting a new system, only mess around with "your" data...there
are others working on other stuff, so unless you ask, you might not know
what they are doing and you might mess them up.
Tim's data, right now, is in Category Y, and the facilities listed there.
Tim can make any number of new facilities. Tim can mess with any of the data for those listed in your Category, under Mississippi.

DON'T DUPLICATE EXISTING ITEMS

3. When you make new "items" for your category, please try and use
the same "naming conventions" for the items. It helps us keep the data
in order. If you want to change the naming convention, let me know so
that then we can change all the items in your category so that they match.
Currently, the naming convention is this: "Rebuilding Component #: Item".

4. Be careful to check and make sure that an item doesn't already exist before
you create a new one. It's a pain to deleted duplicates. Not right now, but once we get started and there are thousands, then if we don't notice it right away and 20 places sign up for one item and 20 more sign up for the almost exact item, then we've got to

reenter the data for the first 20 before deleting the dupe. We have a way that we might avoid some of this automatically, but right now, for those that have the right to enter new items (which you do), we've got to use our brains and be careful.

READ THE GENERAL POLICIES ABOVE...we KNOW that you work fast and probably skipped them...

Services offered: Training, Database Training Notes
Campaigns: Teaching people to use and improving this Relief Database
Updated Oct 6, 2007 · https://reliefdb.org/shelters/1710