# One Response: Resource Guide

Ongoing

Generated November 16, 2026 · 3 open facilities · closed facilities are not listed · call before you go: details change quickly

## Haiti

### One Response Haiti (Humanitarian Response – Haiti)

Info/Hotline · Open

U.N.

**Web** haiti.humanitarianresponse.info
**Service** Temporary

**Services offered:** Events, Disaster Relief/Recovery, Cluster Meetings; Information Resource, Disaster Prep, Residents; Information Resource, Situation Reports & Status Reports
**Campaigns:** 2010 /2011 Haiti Cholera Epidemic; 2010 Haiti Earthquake; 2010 Haiti, Hurricane Tomas; One Response

Updated Nov 8, 2010 · https://reliefdb.org/shelters/6711

## Worldwide

### HumanitarianReform.org (an effort of One Response)

Info/Hotline · Open

Human Rights

**Web** www.humanitarianreform.org
**Service** Temporary

The document:

http://www.humanitarianreform.org/humanitarianreform/Portals/1/cluster%20approach%20page/clusters%20pages/WASH/Manual%20HRTWS%20in%20emergency_july2009.pdf

One Response:

http://oneresponse.info/Coordination/ClusterApproach/Pages/Cluster%20Approach.aspx

OneResponse is a collaborative inter–agency website designed to enhance humanitarian coordination within the cluster approach, and support the predictable exchange of information in emergencies at the country level. The website will support Clusters and OCHA fulfill their information management responsibilities as per existing IASC guidance. Key characteristics of the site include:

* A global entry page, where all global cluster guidance materials located on www.humanitarianreform.org is currently being migrated.
* Country or emergency specific content will be hosted on the field level site.
* A specific disaster site will be created within 24 hours, during the onset of a new emergency.
* A low–bandwidth version of the site is available, to enable access and exchange of information in poor connectivity environments.
* Information can be categorized as either public or private. This allows sensitive information to be made accessible only to cluster specific working groups.
* Clusters will directly manage their own content on the site.
* OCHA owns the website and is responsible for its management.

2. Who is the target audience for the website?

The primary audience for the website are humanitarian workers at the country level, including Cluster Leads, cluster members, OCHA, UN Common services etc. The secondary audience is global, including the global cluster staff at HQ, cluster members, donors, and OCHA.

3. What is the background to OneResponse?

In order to avoid the multitude of one–off ad hoc websites developed in each new emergency, there was inter–agency consensus in early 2008 that a single website was needed to support the predictable exchange of information in emergencies at the country level.

The inter–agency web platform was first field tested in May 2008 in response to Cyclone Nargis in Myanmar. Since then, OCHA has continued to develop the website based on the requirements and functionalities identified in partnership with the Cluster/Sector Information Management focal points and Microsoft, as well as lessons learned from both the Myanmar website and www.humanitarianreform.org. OneResponse is the successor to three different OCHA sites: www.humanitarianreform.org, www.humanitarianinfo.org, and ochaonline.un.org/fieldoffice, plus numerous ad–hoc non–OCHA sites.

In December 2008, the IASC Working Group requested the IASC Task Force on Information Management develop “an improved inter–agency web–platform to support and manage the exchange of operational information in emergencies, taking into account relevant existing web platforms and avoid duplication of existing agency web based resources”.

4. What is the role of Microsoft?

Microsoft's collaboration with OCHA on OneResponse is based on a public private partnership initiated in early 2006, to work together on information management and information technology issues in humanitarian response. Building on this partnership, Microsoft committed to developing, hosting and supporting the Inter Agency Website, based on the functional requirements defined by the Clusters and OCHA

5. What is the role of the Clusters/Sectors in the website?

The role of the clusters/sectors is to manage their own content at the global and field level, as well as provide feedback to OCHA on changes they would like made to the website.

6. What is OCHA's role?

OCHA's role is to manage the website and ensure that sufficient guidance material and support is provided to the clusters so they can manage their content effectively. The IASC endorsed 'Operational Guidance on Responsibilities of Cluster/Sector Leads & OCHA in Information Management' requires OCHA, in collaboration with the clusters, to provide a country–specific or disaster specific humanitarian web–site.

7. How can I learn more about OneResponse?

**Services offered:** Advocacy, Anti–Poverty; Advocacy, * (ANY/ALL Types); Advocacy, Child Advocacy; Advocacy, Disaster Survivors; Advocacy, Economic Justice for Impoverished Populations; Advocacy, Health & Human Rights; Advocacy, International Policy; Advocacy, Legislation Support; Advocacy, Medical, Patient Rights; Advocacy, Migrants/Immigrant, Legal Services; Advocacy, Migrants/Immigrant Workers ; Advocacy, Social Justice; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Documentation, Disaster Planning; Documentation, Disaster Preparedness Guidance, Community Groups; Documentation, Disaster Recovery Process; Documentation, Disaster Relief Issues/Problems; Documentation, Disaster Relief Process, Community Groups; Documentation, Disaster Relief Process, Roles; Documentation, Disaster Relief Process, Supply Management; Documentation, Standards, Health & Human Rights; Information Resource * (ANY/ALL Types); Information Resource, Disaster Prep, Governments/Community Groups; Information Resource, Disaster Prep, Relief Workers; Information Resource, Legal, Human Rights; Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Medical, Services, Assessment, Medical Needs Assessment; New "Business" Models; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disaster Mitigation; Services, Disaster, Post Disaster Needs Assessment; Services, Disaster Preparedness; Services, Disaster Recovery ; Services, Disaster Relief; Services, Educational Services (See also Category for School); Services, Family, Children * (ANY/ALL Types of Childrens Services); Services, Humanitarian Aid ; Shelter * (ANY/ALL Types); Support for "All" Disasters; Support for "All Local" Disasters; Tech, Data Solution Architects, Humanitarian
**Campaigns:** 2007 Tropical Cyclone Sidr; 2009 American Samoa Tsunami; 2009 Georgia Storms; 2009 Indonesia–Asian Pacific Earthquakes/Storms; 2010 Baja, Mexico Earthquake; 2010 Chile Earthquake; 2010 Haiti Earthquake; 2010 Haiti Earthquake, Orphanages/Childrens Homes; 2010 Pakistan Floods; 2010 Pakistan – Humanitarian Support for Armed Conflict; Ending Extreme Poverty; One Response; United Nations – OCHA (Office for the Coordination of Humanitarian Affairs)
Updated Aug 18, 2010 · https://reliefdb.org/shelters/6179

## Sphere (Humanitarian Standards for Disaster Relief)

Info/Hotline · Open

Human Rights
**Web** www.sphereproject.org/handbook/html/1_what.htm
**Service** Temporary

**Services offered:** Advocacy, Anti–Poverty; Advocacy, * (ANY/ALL Types); Advocacy, Child Advocacy; Advocacy, Disaster Survivors; Advocacy, Economic Justice for Impoverished Populations; Advocacy, Health & Human Rights; Advocacy, International Policy; Advocacy, Medical, HIV/AIDS; Advocacy, Medical, Patient Rights; Advocacy, Migrants/Immigrant Workers ; Advocacy, Social Justice; Demographic Served: Armed Conflict Populations; Demographic Served: Diaspora Populations; Demographic Served: Low Income Folks; Demographic Served: Migrants; Demographic Served: Survivors, Natural Disaster Impacted Communities; Demographic Served: Survivors, Violence; Demographic Served: Vulnerable & Marginalized Populations; Directories of Services & Programs * (ANY/ALL Types); Disaster Tech Planning Groups; Documentation, Disaster Planning; Documentation, Disaster Preparedness Guidance, Community Groups; Documentation, Disaster Recovery Process; Documentation, Disaster Relief Issues/Problems; Documentation, Disaster Relief Process, Community Groups; Documentation, Disaster Relief Process, Roles; Documentation, Disaster Relief Process, Supply Management; Documentation, Standards, Health & Human Rights; Documentation, Volunteer Management Guidance; First Responder, Carribean Region; First Responder, International; First Responder, Middle East; First Responder, South America; Information Resource * (ANY/ALL Types); Information Resource, Disaster Prep, Governments/Community Groups; Information Resource, Resources Available to Disaster Survivors; Information Resource, Watchdog Site, Government; Information Resource, Watchdog Site, Social Justice; Medical, Education, Mother and Child Health Awareness; New "Business" Models; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disaster Mitigation; Services, Disaster, Post Disaster Needs Assessment; Services, Disaster Preparedness; Services, Disaster Recovery ; Services, Disaster Relief; Services, Disaster Response; Services, Disaster Response, Recovery, Preparedness & Mitigation; Services, Educational Services (See also Category for School); Services, Emergency Services; Services, Humanitarian Aid ; Services, Immigration, Refugee Resettlement (See also "Assistance"); Services, Logistics Support; Support for "All" Disasters; Support for "All Local" Disasters

**Campaigns:** 2007 South Mexico Floods; 2007 Tropical Cyclone Sidr; 2009 Indonesia–Asian Pacific Earthquakes/Storms; 2010 Baja, Mexico Earthquake; 2010 Chile Earthquake; 2010 Haiti Earthquake; 2010 Haiti Earthquake, Orphanages/Childrens Homes; 2010 Pakistan Floods; 2010 Pakistan – Humanitarian Support for Armed Conflict; Ending Extreme Poverty; One Response; United Nations – OCHA (Office for the Coordination of Humanitarian Affairs); United Nations – U.N.
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