FedEx: Resource Guide

Ongoing

Generated November 15, 2026 · 2 open facilities · closed facilities are not listed · call before you go: details change quickly

TX

AidMatrix

Info/Hotline · Open

Foundation

11701 Luna Road, Dallas, TX 75234

Phone 469–357–3185
Web www.aidmatrix.org
Fee Yes
Service Temporary

Donations accepted: Any product or service, such as medical aid, food, construction materials, or technology services.

Services offered: Assistance, Disaster Relief Assistance, Online Registration; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Online Database Resource, Needs/Avail Matching; Disaster Relief System Development Guidance; Disaster Response Teams, International, Volunteer; Disaster Tech Planning Groups; Distribution * (ANY/ALL Types); Distribution, Bulk Distribution; Distribution, Supplies, International Distribution of Supplies; Distribution, Supplies, Local Distribution of Supplies; Distribution, Supplies, National Distribution of Supplies; Documentation, Disaster Preparedness Guidance, Community Groups; Documentation, Disaster Relief Process, Supply Management; Donations * (ANY/ALL Types); Donations, Coordination, Large Donation Coordination; Donations, In–Kind Donation, Services; Information Resource * (ANY/ALL Types); Information Resource, Disaster Prep, Governments/Community Groups; Information Resource, Economics, Sustainable; Information Resource, Management Advice; Information Resource, Tech; Management, Disaster Consultant; Management, Supply Chain Management Advice; Management, Supply Chain Support/Coordination; Management, Support, Disaster Response Coordination & Guidance; New "Business" Models; New "business" models, Food Production/ Distribution; New "business" models, Government; Online Donations Offer Registry; Resource Bank; Resource Databases for Supplies/Services ($ FEE–BASED, NOT FREE); Resource Databases for Supplies/Services (NO FEE); Services, Disaster Recovery ; Services, Disaster Response; Services, Tech, Computer Consulting Service; Software Tools, for Disaster Orgs/EMAs; Software Tools, for Disaster Orgs/EMAs, Donations Coord Focused; Tech, Data Solution Architects, Humanitarian; Warehouse, Local Disaster Relief Guidance; Warehouse, Warehouse Space
Campaigns: 2007 California Wildfires; 2008 California Wildfires; 2008 Hurricane Gustav; 2008 Hurricane Ike; 2008 MidWest Floods; Aidmatrix; Business Roundtable's "Response to Disaster"; EMA (Emergency Management Agency) Regional/County; FedEx; Government, FEMA, DRC (Disaster Recovery Center); LTRC, Long Term Recovery Committee; VOAD (this org is not a member, but is "affiliated")

Updated Sep 24, 2008 · https://reliefdb.org/shelters/2146

Worldwide

Direct Relief International HQ [medical]

Medical Facility · Open

Medical Care

27 S. La Patera Lane, Santa Barbara, 93117

Phone 805–964–4767
Web directrelief.org
Serves Nationally / Served Tea Fire Santa Barbara Residents / Jesusita Wildfire 5/09
Service Permanent

Hurricane Helene response:

Direct Relief: Direct Relief brings long–term medical aid specifically needed by local officials and agencies. The organization has just made more than $74 million in medicines and medical supplies available for healthcare providers in the path of Hurricane Helene, according to an email. You can donate to their general fund or choose Hurricane Helene Response in the dropdown at their donation page.

source: https://eu.statesman.com/story/weather/hurricane/2024/09/27/hurricane–helene–how–help–victims–relief–organizations–charities/75412916007/

5/23/2013: From DRI Blog
Relief's Emergency Management Team landed in Oklahoma last night to assess the needs of healthcare partners responding to the deadly tornadoes. The team is reporting that severe thunderstorms soaking the town of Moore are inhibiting the response to the needs of people affected by the tornadoes.

Direct Relief has sent seven emergency medical deliveries valued at over $211,000 (wholesale) to three health center sites serving people affected. Direct Relief is in contact with more than 300 clinic and health centers in storm–affected areas and more priority shipments are planned over the next several days.

Lighthouse Medical Ministries, located just five miles outside of Moore, Oklahoma, have opened their clinic to assist with the response. In the absence of typical transportation options, vans are being sent out to collect people with medical needs and bringing them to the clinic. To reduce the risk of tetanus in the aftermath of the disaster, Lighthouse Medical Ministries requested Tdap (Tetanus, Diphtheria, Pertussis) Vaccine. Donated by GlaxoSmithKline, 210 doses of Tdap vaccine were shipped immediately and delivered yesterday.

SEMO Health Network also requested and received Tdap vaccine. Direct Relief is sending today an additional shipment of personal care items, anti–inflammatory drugs, diabetes supplies, wound care, gloves, and eye care products. These items will support the deployment of a mobile medical unit to Oklahoma on Friday. The mobile medical unit was donated by Direct Relief after the tornadoes that devastated Joplin, Missouri in 2011.

Community Health Center, Inc in Spencer, Oklahoma was not damaged in the tornadoes and is providing care to people who are displaced or injured. Direct Relief has delivered Similac, Family Dental Kits, pelican cases, blankets and infant hats, and prescription medications and supplies to Community Health Center to help with their response.

Additional medical aid to five clinics are planned this week, including medications, medical supplies, personal care items, and 170 vials of Lantus insulin shipped directly from Sanofi US.

11/8/2012: From Website
International, announced today that they have joined together and established a special fund to support the patients and nonprofit health centers and clinics in areas affected by Hurricane Sandy.

All contributions to the Sandy Safety–Net Fund will be used exclusively to support nonprofit healthcare safety–net facilities and related activities in affected communities.

DRI is currently working with partners in Brooklyn, Queens, Manhattan, Staten Island, Red Hook, Rockaway and throughout New Jersey.

Spring 2011 Tornadoes – See blog about response with medical supplies and medications to the many regions in the U.S. devastated by the tornadoes:

http://www.directrelief.org/EmergencyResponse/2011/SevereWeatherSoutheastUS.aspx

1/12/10
Haiti Earthquake
http://www.directrelief.org/EmergencyResponse/2010/EarthquakeHaiti.aspx

Donate Now
to support our earthquake response in Haiti.
100% of your donation goes to programs.

Jesusita Fire: Direct Relief Delivers Protective Masks to First Responders
May 6, 2009

5:50 p.m. In response to the rapidly expanding Jesusita fire, Direct Relief has furnished N95 particulate respirators at the request of local emergency response for use by responders to the Jesusita Fire in Santa Barbara County. Watch a video about our response.

The request for protective masks was made to Direct Relief Emergency Response Coordinator Brett Williams, who was meeting at the Santa Barbara County Emergency Operations Center as sundowner winds fanned the flames, forcing more evacuations. See a map of the evacuation area.

Direct Relief has a formal agreement with the County of Santa Barbara to assist in public emergencies, and Williams participates in meetings and drills routinely to ensure smooth coordination in the event of an emergency. The current situation is being described as an “extreme fire emergency.”

Direct Relief Provides $12,000 in Grants to Tea Fire Victims
100% of all Tea Fire contributions going directly to residents
January 29, 2009

Direct Relief International has approved cash grants totaling $12,000 to residents affected by the devastating November 2008 Tea Fire, which destroyed 210 homes in the foothills of Santa Barbara and Montecito. The grants are being paid with designated contributions Direct Relief received to support Tea Fire victims.

Aid recipients were identified through the Tea Fire Long Term Recovery Committee, an interagency working group coordinating assistance among local nonprofit organizations including the American Red Cross and the United Way. A caseworker hired by the committee has assisted the residents with their aid requests and confirmed the extent of their loss.

Among the grant recipients are Lance and Carla Hoffman. The couple escaped through the flames but suffered serious burn injuries that have required specialized care in Orange County since the fire. The cash grant will help them cover medical expenses, which surpass $95,000. Other grants have been approved for uninsured residents identified as being in extreme financial hardship directly caused by losses in the fire.

These cash grants were made possible by generous donors who contributed to Direct Relief's response and recovery efforts, including the leading software company QAD, based in Santa Barbara.

During the incident, Direct Relief tapped internal funds from its general emergency account to purchase and distribute thousands of protective N95 particulate masks to residents and emergency personnel. Tea Fire contributions were not used for those expenses or internal personnel costs related to the response because the organization determined the actions were the type of activities for which it raises general funds.

As a result, Direct Relief is using 100% of all contributions specifically designated for the Tea Fire for direct financial assistance to fire victims. "In all emergencies that generate restricted contributions, we believe it important to articulate very clearly how such contributions are used, including explaining our internal accounting practices," said President and CEO Thomas Tighe. "We are very fortunate to have supporters who understand that emergencies are difficult to predict and allow us the discretion to use funds as needed.

"Because of that general support to Direct Relief," he continued, "we were able to respond fast and, in this case, use every designated dollar we received to support local residents only and precisely for that purpose."

Remaining Tea Fire funds will be allocated to affected residents identified and approved through the interagency process. People affected by the Tea Fire may contact Pamela Voge, Long Term Recovery Coordinator, at the Santa Barbara Chapter of the American Red Cross to apply for assistance: (805) 687–1331 ext. 107.

QAD Makes Computer Workstations Available for Tea Fire Residents
In–kind donation supports those who lost home offices

January 5, 2009
For Santa Barbara and Montecito residents who lost their home offices in the Tea Fire, QAD has made a generous in–kind donation through Direct Relief International of temporary computer workstations at QAD's headquarters in Summerland.

Between 20 and 30 temporary workstations outfitted with Internet–accessible laptop computers will be available to applicants on a first come, first served basis. The work stations are available starting January 5, 2009, from 8 a.m. to 5 p.m. Monday through Friday. Users are asked to respect a 30–day limit per person, with laptops available for in–office use only.

To apply for a QAD temporary workstation, contact Damon Taugher at Direct Relief: (805) 964–4767, or dtaugher @directrelief.org.

Please Note: Direct Relief sends medical aid to areas affected by emergencies. We cannot send volunteers to assist with emergencies

Services offered: Computer, Desktop; Demographic Served: Low Income Folks; Demographic Served: Survivors, Natural Disaster Impacted Communities; Disaster Relief System Development Guidance; Distribution, Supplies, International Distribution of Supplies; Distribution, Supplies, National Distribution of Supplies; Donations, Disaster Fund; First Responder, West Coast Region; Masks, Face Masks, N95 (w/Respirator/Cartidges); Medical, Supplies * (ANY/ALL Types) ; Medication, Rx, * Prescription Medicine * (ANY/ALL Types); Services, Disaster Recovery
Campaigns: 2005 Hurricane Katrina; 2005 Hurricane Rita; 2007 California Wildfires; 2007 Tropical Cyclone Sidr; 2008 California Wildfires; 2009 Central Pacific Coast Jesusita Wildfire; 2010 Haiti Earthquake; 2011 Alabama Tornado; 2011 Mississippi Tornado; 2011 Missouri Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 2012 Hurricane Sandy; 2013 Oklahoma Tornadoes; 2020/2021 Pandemic, Coronavirus/COVID–19; 2020 California Fires; 2020 Hurricane Laura; 2020 Oregon Fires; 2020 Washington Fires; 2024 Hurricanes Milton/Helene; Direct Relief International; FedEx; Partnership for Quality Medical Donations (PQMD)
Updated Sep 29, 2024 · https://reliefdb.org/shelters/1514