211 (groups that are ASSOCIATED with 211): Resource Guide

Ongoing

Generated November 21, 2026 · 134 open facilities · closed facilities are not listed · call before you go: details change quickly

AL

Community Action Partnership of North Alabama

Walk–in Resource · Open

CENTRAL OFFICE:; 1909 Central Parkway SW, Decatur, AL 35061

Phone (256) 350–3662
Web www.northalabamacommunities.org
Serves Morgan, Lawrence, Cullman, Franklin, Colbert, Cherokee, DeKalb, Jackson, Marshall, Blount, Marion, Winston, and Walker Counties in North Alabama
Service Permanent

FROM THE SITE:

Housing Development

Affordable housing is provided for low income persons in Alabama and the Southeast. U. S. Housing and Urban Development programs, low–income housing tax credits, Federal Home Loan Bank and conventional financial resources are used. For more information, contact Richard Lyons at 256–260–3121.
Housing Counseling

Comprehensive housing counseling services to home buyers, homeowners and renters – both current and perspective. This assistance enables them to improve their housing conditions and meet the responsibilities of tenancy or home ownership under HUD and other funding in Morgan, Lawrence and Cullman counties. For more information, contact Sue Stancil at 256–260–3112.

Volunteer Development

Volunteers help people and change lives– in 2005, volunteers contributed more than 21,000 hours of service to individuals assisted through the services of the Partnership. Volunteer opportunities include reading to children, classroom assistance, mentoring, assisting seniors, information and referral, meal preparation and delivery, income tax assistance, clerical activities, writing, research, and other program activities that assist the Partnership with accomplishing its mission and purpose. Individuals looking for opportunity to volunteer in their community should contact Laurie Lincoln at 256–260–3106.

Senior Companions

Seniors, 60 and older, are recruited to provide help in the homes of individuals at risk of having to accept alternative care rather than continue to live in the comfort and familiarity of their homes. They offer light housekeeping, prepare meals, monitor medications, encourage exercise and provide respite care. They enable their clients to maintain their independence. Services are provided in Morgan, Lawrence, and Cullman counties. For more information, contact Tamisha Sales at 256–260–3142.
Meals on Wheels

This program provides a nutritious meal and a brief wellness check each weekday for eligible homebound elderly and/or handicapped adults in Morgan County. One–hundred percent locally funded through support from city and county governments, United Way, churches, individuals, civic and social clubs, various organizations, The Decatur Daily and other area businesses. For more information, contact Cindy Anderson at 256–260–3108.

Family Development Credential Program

The Family Development Credential (FDC) program is an interagency strengths–based professional development course and credentialing program for frontline workers. The program is intended to transform the way health, education and human services are delivered to families with an emphasis on moving systems away from fragmented crisis oriented services to strengths based empowerment service delivery practices. This systematic, comprehensive program of study provides both skill development and a way to identify the “credentialed worker” as one with consistency and professionalism in their work with families. FDC courses are offered through interagency partnerships by community based instructors an portfolio advisors who are trained by the partner agency in that state. For more information, contact Stephanie Johnson at 256–260–3144.

Economic Development

Our CDFI (Community Development Financial Institution) lends funding for asset development and the establishment of micro–enterprise businesses.

Real Estate Loan Program
This loan program provides low–interest loans to low–income individuals needing critical health, safety or code compliance improvements or repairs to their home.
(now taking applications)

Capacity Building/Emergency Loan Program
This loan program provides low–interest loans to low–income individuals needing financial assistance to obtain a job, housing,

education, or transportation and can be used for health related issues that cause barriers to employment, housing, or education. (enrollment is not open at this time)

Small Business Micro–Enterprise Loan Program
This loan program provides funding to small business for asset acquisition, asset development and business start–up capital. (enrollment is not open at this time)

For more information, contact Richard Lyons at 256–260–3121.
Results Oriented Management and Accountability

Today, Non–Profits are expected to deliver services that are high impact and produce results. The Community Action Partnership offers a two–day learning session that equips participants with the tools and the skill necessary to indentify programmatic outcomes and report their impact. Training areas include identifying outcomes, logic model development, measuring results using an outcome scale, and impact illustration using an outcome matrix. For more information contact Jack Green at 256–260–3128.
Accountable Case Management

The Community Action Partnership offers a one–day learning session that introduces participants to fundamental case management principles and techniques. A unique element of this training session is its close connection to outcome management. This session can be presented in conjunction with the Results Oriented Management and Accountability training session. For more information contact Jack Green at 256–260–3128.

211 Information and Referral

211 is an easy–to–remember, free–to the–user phone number linking people with the services they need. Dialing 211 connects the caller to a specialist who can assess the caller's needs and link the caller to the right solution using a comprehensive database of services – federal, state, and local; government and nonprofit. 211 is for everyone. For more information, contact Laurie Lincoln at 256–355–7843.
Low Income Home Energy Assistance

Assistance on a one–time basis to low income families to meet heating and cooling energy costs and to prevent energy from being terminated in health crisis situations. Funds are paid directly to utility companies and vendors. For more information in Morgan County, contact Cindy Anderson at 256–355–7843; in Lawrence County, contact Jennifer Kelley at 256–974–9026, and in Cullman County, contact Robin Johnson at 256–734–5170.
Operation Warm

A limited area energy program that provides assistance on a one time basis to persons who are elderly, handicapped, or in health crisis situations. Funding is provided by residents of Morgan and Lawrence counties through donation of $1.00 or more above their monthly bills. For more information in Morgan County, contact Cindy Anderson at 256–355–7843; and in Lawrence County, contact Jennifer Kelley at 256–974–9026.

Location: Morgan and Lawrence Counties
Operation SHARE

Operation SHARE is a limited area energy program created by the Cullman Power Board and the Cullman Electric Cooperative, in conjunction with the American Red Cross, that provides energy assistance to persons in the Cullman Power Board and the Cullman Electric Cooperative service area who are elderly, disabled, or needy. Funding is provided by Cullman Power Board and the Cullman Electric Cooperative service area residents that designate and contribute $1, $2 or $5 each month on their electric bill. For more information contact Robin Johnson at 256–734–5170.

Location: Cullman County
FEMA – Emergency Food & Shelter

Morgan County Food and/or mortgage/rent assistance to individuals in Morgan County who at risk of becoming homeless because of a mortgage foreclosure or eviction notice. For at–risk individuals in Cullman County, food and/or utility assistance is available. For more information about the FEMA program in Morgan County, contact Sue Stancil at 256–355–7843 and in Cullman County, contact Robin Johnson at 256–734–5170.

Locations: Morgan and Cullman Counties
Alabama Charitable Trust Fund – Utility Assistance

The nonprofit Alabama Business Charitable Trust Fund Trust was created by Alabama Power in 1992 to supplement other energy assistance efforts. The Trust works with community action agencies to help cover heating and cooling costs of low–income families and those struggling with temporary financial problems. For more information, contact Jennifer Kelley at 256–974–9026.

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals * General Information & Referral; Demographic Served: Homeless; Demographic Served: Low Income Folks; Financial Assistance, Emergency Financial Assistance; Financial Assistance, Loans, Low Interest Loans; Financial Assistance, Utility Bill Assistance; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Homeless, Services for the Homeless; Services, Senior/ Elderly Services
Campaigns: 2011 Alabama Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); Ending Extreme Poverty; Homelessness Relief Services; Meals on Wheels
Updated Apr 30, 2011 · https://reliefdb.org/shelters/8058

VOAD, Etowah and Cherokee County VOAD

Info/Hotline · Open

VOAD (State Level)
90 Broad Street; EMA Building, Gadsden, AL 35901
Phone (256) 549–4575
Web gecema.com/voad.php
Service Permanent

Virtual Alabama official to address VOAD/Citizen Corps Council
Published: Monday, May 16, 2011 at 6:39 p.m.

http://www.gadsdentimes.com/article/20110516/NEWS/110519793/1016/NEWS?Title=Virtual–Alabama–official–to–address–VOAD–Citizen–Corps–Council

Source: http://www.211connectsalabama.org/MatchList.aspx?c;;0;;;0;7973;Disaster%20Services;Donations%20Information;211;Disaster%20Related%20Goods%20Donations%20Management

(256) 547–7952 FAX

http://www.nvoad.org/

Description:Communication and information
Cooperation among agencies and individuals
Education– provide training , increase awareness and preparedness in each organization
M
itigation–support the efforts of federal, state, and local agencies and governments and support appropriate legislation
Convening Mechanisms–provide seminars, meetings, board meetings
Outreach–encourage the formation of and giving guidance to state and regional voluntary organizations active in disaster relief

Area served:Etowah and Cherokee counties
Services:Disaster Preparedness Information, Disaster Related Goods Donations Management, Disaster Relief/Recovery Organizations

Site hours:24 hours,
Campaigns: 2011 Alabama Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); American Red Cross; Citizen Corps; Government, City/Town Agency; Government, EMA (Emergency Management Agency), County; Salvation Army; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated May 21, 2011 · https://reliefdb.org/shelters/7973

211 Alabama

Info/Hotline · Open

211, United Way
Various, AL
Web www.211connectsalabama.org/MatchList.aspx?c;;0;;;0;7973;Disaster%20Services;Donations%20Information;211;Disaster%20Related%20Goods%20Donations%20Management
Service Permanent

Call 211 for

- Animals
- ATM locations
- Batteries
- Blood Donation
- Chainsaw Crews
- Curfew Information
- Food
- Ice
- Medical Clinic / Medical Supplies
- Propane
- Rental/Utiity Assistance
- Roofing Tarps
- Spoiled Food Disposal
- Transportation
- Volunteer Questions

Services offered: Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, County/Parish; Directories, Directory of Services, Statewide; Hotline, Disaster Recovery Services Hotline for Survivors; Information Resource, Disaster Resources for Disaster Responders; Information Resource, Resources Available to Disaster Survivors
Campaigns: 2011 Alabama Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with

211)
Updated May 18, 2011 · https://reliefdb.org/shelters/7974

VRC, Volunteer Reception Center– INDEX

Volunteer Camp · Open

Volunteer Coordination/Staging Site
Various, AL
Web www.servealabama.gov/2010/2011%20Tornadoes/VRC.aspx
Serves Declared & Impacted Counties, 4/11/ AL Tornadoes
Service Temporary

5/28/11 From report sent out on 5/27/11

On May 13, 2011, we informed you that we had recorded more than 130,000 volunteer hours from our VRCs. Since then, we have more than doubled those hours with an impressive 265,000+ volunteer hours! Great job VRCs.
Below are our latest VRC updates. For more information on the below needs, contact alabama.volunteers@servealabama.gov

Marion County VRC – Hackleburg: Reported large number of unmet needs in the Hackleburg community.
Marshall County VRC – Guntersville: Reported a need for heavy equipment to help with debri removal.
Tuscaloosa County VRC – Tuscaloosa: Reported a need for heavy equipment and people to operate heavy equipment to help with debri removal.
Walker County VRC – Jasper: Reported a need for heavy equipment to help with debri removal.

5/5/2011 – News Release not yet entered on ServeAlabama.gov
Tuscaloosa County Spontaneous Volunteer Management Team will host the Volunteer Reception Center at St. Mathias Episcopal Church at 2310 Skyland Boulevard East in Tuscaloosa from Monday, May 2 - Friday, May 6 from 9:00 a.m. until 5:00 p.m. ALL individuals wishing to volunteer should report here to sign up and find out about volunteer needs available, and some volunteers will be placed immediately. Depending on your skill set, your information may be taken, and you could be contacted once a volunteer need becomes available.

5/4/11 – Centralized VRC opening 7 or 8 a.m. at:

4801 Loop Road
Tuscaloosa, AL 35405

Services offered: Management, Volunteer Coordination Services; Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer, Volunteer Registry, Online; Volunteer Work Orders/Projects (provided by this facility)
Campaigns: 2011 Alabama Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is not a member, but is "affiliated")
Updated Jun 8, 2011 · https://reliefdb.org/shelters/8112

211/First Call for Help Marshall Co.

Info/Hotline · Open

AL
Service Permanent

FACEBOOK:

211/First Call for Help, Marshall and DeKalb Counties

http://www.facebook.com/pages/211First–Call–for–Help–Marshall–and–DeKalb–Counties/146004698765449?v=info

Services offered: Hotline, Disaster Recovery Services Hotline for Survivors; Information Resource, Disaster Resources for Disaster Responders; Information Resource, Online Networking, Facebook Page/Group
Campaigns: 2011 Alabama Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211)
Updated Apr 29, 2011 · https://reliefdb.org/shelters/8051

AR

VOAD – Arkansas

Info/Hotline · Open

VOAD
SEE NOTES, AR
Phone SEE NOTES
Web www.arvoad.com
Service Temporary

Posted by NVOAD 1/6/10

http://arkedu.state.ar.us/commemos/attachments/E1–County_Level_Volunteers_&_Services.doc

AR Officer Contacts:

Chair: Ginger Bankston Bailey
AR–CRT/NOVA
arcrt @sbcglobal.net
gbailey @methodistfamily.org

Vice Chair: William 'Bud' Harper
Lutheran Disaster Relief
WHarper01 @aol.com

Secretary: Rev. Maxine Allen
UMCOR mallen @arumc.org

Assistant Secretary: Griffin Coop Arkansas Foodbank Network
gcoop @arkansasfoodbank.org

Treasurer Rev. Steve Copley
Lions Club Alert
scopley438 @aol.com

Assistant Treasurer: Sister Mary Lou Stubbs
Catholic Charities
mstubbs @dolr.org

Advisory Partner: Ron Crane
UAMS
rcrane @uams.edu

Advisory Partner: Richard Griffin
AR Dept of Emerg. Mgmt.
Richard.Griffin @adem.arkansas.gov

Advisory Partner: Marilyn Hampton
ADHS –Division of Behavioral Health
marilyn.hampton @arkansas.gov

Agent of Service: John Nazzaro
Heart of Arkansas / United Way
jnazzaro @heartaruw.org

ARVOAD Member Agencies:

Adventist DR Response
Arkansas 211
Arkansas Crisis Response
Arkansas Foodbank Network
Arkansas Health Department
Arkansas Search Dog Association
Arkansas Department of Emergency Management
Arkansas Division of Behavioral Health
Arkansas United Methodist Church
Arkansas Service Commission, DHS
American Red Cross
Catholic Charities of Arkansas
Cooperative Baptist Fellowship
Department of Human Services, Division of Behavioral Health Services
Heart of Arkansas United Way
Helping Hand
Lions Club Alert
Lutheran Disaster Relief
March of Dimes
Salvation Army of Arkansas
State Division of Volunteerism
UAMS

Services offered: Support for "All" Disasters
Campaigns: 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Catholic Charities; Government, EMA (Emergency Management Agency), County; Government, FEMA / Department of Homeland Security; Lutheran Disaster Response; March of Dimes; Salvation Army; UMCOR Relief Network; United Way; VOAD – Voluntary

Organizations Active In Disaster (this Org is a State Level Member)
Updated Jun 13, 2010 · https://reliefdb.org/shelters/2877

CA

Altadena Fire Recovery Information & Resources

Info/Hotline · Open

Altadena, CA

Web recovery.lacounty.gov/altadena
Service Temporary

SEE the website for most details:

∗Check your evacuation status

∗Check status of your property

∗What Needs to Happen Before You Can Return to Your Property?

∗Visit a Disaster Recovery Center –
Disaster Recovery Centers are open to the public from 9:00 AM to 8:00 PM every day. Residents can speak with representatives from County, State, and federal agencies to access a range of resources and services to help with the recovery process.
The Disaster Recovery Center serving residents affected by the Altadena Fire is located at:

Pasadena City College
Community Education Center

3035 E. Foothill Blvd.
Pasadena, CA 91107

∗Find missing people

∗Where to collect your mail

∗Recovering vital records

∗Get help for animals

∗Help for workers and small businesses

∗Reporting a downed tree or other hazards

∗Consumer protections
(MUST READ all the information – ALOT)

∗Rebuilding resources
https://planning.lacounty.gov/disaster–recovery/
http://www.publichealth.lacounty.gov/eh/safety/returning–home–after–fire.htm

∗Emotional support
If you're looking for someone to talk to for emotional support, please call the Department of Mental Health's 24/7 Helpline at: (800) 854–7771.

∗Mortgage relief

∗Get referrals over the phone or online from a live operator
If you want to talk to live operator who can answer your call 24/7, please dial 2–1–1. These operators can refer you to most services available to you whether it involves housing resources, food assistance and food banks, health needs, disability services, transportation, employment, or other challenges you are facing. You can also search their website at: 211la.org/resources.

∗Help with prescriptions
Medication Access Assistance Service
Additional Guidance and Resources for Medication Assistance

∗Help with property taxes

∗Emergency housing
211LA has partnered with both Airbnb and Hilton to help provide free, emergency housing and vouchers to people who've been displaced. Please fill out this housing assistance form to apply for both programs: intake form. Residents who have already applied through 211 LA do not to need to fill out another application.

∗Tenant rights
Under California Law, if a rental unit is completely destroyed, the lease/rental agreement no longer applies. You are no longer required to pay rent, and the landlord is no longer required to provide housing or relocation assistance. The landlord must return any prepaid rent and refund the security deposit in accordance with California law.

If a rental unit is partially destroyed, and can't be lived in, the tenant may choose to end or continue the lease/rental agreement, depending on the circumstances and condition of the rental property. If your rental unit has some damage but is still livable, you must continue to pay rent.

To learn more, visit LA County Department of Consumer and Business Affairs: Information for Landlords and Tenants.

For any additional questions, please call 2–1–1 for assistance.

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How To, Replace Destroyed Documents; Assistance, Referrals * General Information & Referral; Information Resource * (ANY/ALL Types); Medical Services, Prescriptions; Services, Disaster Recovery
Campaigns: 2025 California Wildfires; 211 (groups that are ASSOCIATED with 211); Government, FEMA, DRC (Disaster Recovery Center)
Updated Jan 25, 2025 · https://reliefdb.org/shelters/10709

211 Fresno California (Central Valley)

Info/Hotline · Open

Community Services
Fresno, CA

Phone Local: 211 or Out of Area: 1–866–559–4211
Web unitedwayfresno.org/index.php?pr=2–1–1
Hours 24/7
Serves Fresno County, CA (Central Valley)
Service Temporary

You can dial 2–1–1 or 1–866–559–4211 24 Hours a day, 7 days a week, 365 days a year from anywhere in Fresno County and we will quickly connect you to helpful resources in your community. 2–1–1 Central Valley is free and confidential. Our trained specialists can help you in English, Spanish, Lao, Thai, Khmer, and over 140 other languages.

Call for help in finding the services you need:

Where to go to get a hot meal
Where to get free or low–cost health care
Information on child care
Help with care for aging parents
Employment resources
How to find a bed when you have no place to sleep
How to get help for a drinking problem
And many more...

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals, Employment & Job Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Health Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Medical Resources Referral; Assistance, Referrals, Mental Health Resources; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Substance Abuse Treatment Referrals & Resources; Assistance, Referrals, Youth Services; Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors; Support for "All" Disasters; Translators, Volunteer * (ANY/ALL)
Campaigns: 211 (groups that are ASSOCIATED with 211); United Way
Updated Nov 24, 2008 · https://reliefdb.org/shelters/3878

ENLA (Emergency Network Los Angeles – Los Angeles County VOAD)

Info/Hotline · Open

Non Profit – Disaster Prepardness/Response/Recovery (VOAD)
900 West James Wood Blvd. (9th St.), Los Angeles, CA 90015

Phone (424) 421–4349, (213) 629–1974
Web www.enla.org

2025 fire response:
https://www.laworks.com/2025fires
NOT accepting supply donations, need money and volunteers

info@enla.org

3/1/10
2010 CHILE EARTHQUAKE
http://www.enla.org/breaking_news.htm

LTel 11/25/08:

ENLA had their first meeting which included the VOAD member representatives and registered FEMA families on 11/24/08.

The next meeting is closed and will be the first LTRC Planning meeting on 12/04/08 at 6:30 pm. The location is TBA.

Emergency Network Los Angeles, Inc. (ENLA) is a network of Los Angeles County, non profit, community based organizations (CBOs) that provide assistance to individuals, families, and organizations following emergencies and disasters. ENLA works in coordination with government agencies and the private sector.

ENLA is recognized by the Los Angeles County Operational Area and the City of Los Angeles as the networking agency for community based oganizations.

ENLA is the Los Angeles County VOAD (Voluntary Organizations Active in Disasters), and is recognized by Southern California VOAD and National VOAD.

ENLA is incorporated as a 501(c)(3) organization under the laws of the State of California.

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities; Government, County, Department of Health; Services, Disaster Recovery ; Services, Disaster Relief; Services, Disaster Response; Training Classes, Disaster Preparedness; Training Classes, First Response, Misc. * (ANY/ALL Types); Training Classes, First Response, Search & Rescue
Campaigns: 2008 California Wildfires; 2008 Marek/Sesnon/Sayre – California Wildfires; 2009 Station Wildfire; 2010 Chile Earthquake; 2025 California Wildfires; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Catholic Charities; Childrens Hunger Fund; EMA (Emergency Management Agency) Regional/County; Humane Society of the United States, The; LTRC, Long Term Recovery Committee; LTRG, Long Term Recovery Group; Lutheran Social Services Disaster Response; Salvation Army; Society of St. Vincent de Paul; Tzu Chi Foundation; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Jan 9, 2025 · https://reliefdb.org/shelters/2257

United Way of Greater Los Angeles

Walk–in Resource · Open

Faith–Based Community Outreach/Disaster Recovery/Relief
523 West Sixth Street, Los Angeles, CA 90014

Phone (213) 808–6220
Web www.unitedwayla.org/Pages/default.aspx
Hours 8:30–5 M–F
Serves Los Angeles County, CA
Eligibility Impacted by Poverty/Substance Abuse, In Need of Community Services / Impacted by the 11/07 Sayre Wildfire
Service Permanent

United Way's of Southern California have set up a fund to help the victims of the recent devastating wildfires. The fund will focus primarily on the aftermath to ensure community–wide healing. Questions can be directed to 1–866–571–7193 or by email to socalfund@unitedwayla.org or donate online at:

https://donor.united–e–way.org/?campaign=uwscff

Donor services
For information on your gift, please call (866) 366–7335, or e–mail donorservices@unitedwayla.org

Tocqueville Society
For inquiries about major gifts, please contact Jeffrey Janis, Director of Major Gifts, 213.808.6246 or e–mail jjanis@unitedwayla.org

Media contact
For media inquiries, please contact Taulene Ayoub, Director of Communications, 213.808.6436 or e–mail tayoub@unitedwayla.org

Center for Community Research Solutions
For research and social reports enquires, please e–mail research@unitedwayla.org

Regional Offices
Antelope and Santa Clarita Valleys
42442 10th Street West, Suite A
Lancaster, CA 93534
Phone: (661)874–4285

San Fernando & San Gabriel Valleys
5121 Van Nuys Boulevard, Suite #206
Sherman Oaks, CA 91403
Phone: (818) 574–3910

Harbor Area
3515 Linden Avenue
Long Beach, California 90807
(562) 472–2140

Services offered: Demographic Served: Low Income Folks; Demographic Served: Survivors, Natural Disaster Impacted Communities; Donations, Disaster Fund; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Utility Bill Assistance; Food * (ANY/ALL Types); Food, Distribution, Emergency Food Program; Information Resource * (ANY/

ALL Types); Information Resource, Disaster Prep, Residents; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Family, General Family Assistance; Services, Homeless, Services for the Homeless; Shelter * (ANY/ALL Types); Shelter, Emergency Shelter; Support for "All" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
Campaigns: 2007 California Wildfires; 2008 Marek/Sesnon/Sayre – California Wildfires; 2009 Station Wildfire; 211 (groups that are ASSOCIATED with 211); Government, FEMA / Department of Homeland Security; Homelessness Relief Services; LTRC, Long Term Recovery Committee; LTRG, Long Term Recovery Group; United Way
Updated Feb 8, 2009 · https://reliefdb.org/shelters/3888

Feeding America San Diego

Warehouse · Open

Feeding America, Food Bank
PO Box 17086, San Diego, CA 92177

Phone 858–653–3663
Web www.secondharvestsd.org
Serves San Diego
Service Temporary

Feeding America San Diego is the newest Feeding America member food bank and the only non–profit in San Diego County that has access to Feeding America nationally donated food by national manufacturers such as Kraft, Del Monte, and Kellogg's.

The donated food is free to Feeding America San Diego. We only have to pay for the transportation costs. Consequently, we can access food for only 10 cents per pound.

This makes us one of the most effective and efficient hunger–relief non–profits in San Diego County

Feeding America San Diego is one of Feeding America's newest member food banks with our very first distribution occurring on October 9th, 2007.

Shortly after our first distribution, fire storms struck San Diego County and we responded by bringing in 27 truckloads of food and other emergency supplies to assist with the relief efforts all within the first seven days. Since then we have continued to help those most in need – young children, working families, the elderly, and the homeless.

We are proud to say that within our first year of operations we will have provided nearly three million pounds of emergency food to hungry families in San Diego County with most of our food being distributed without a warehouse, forklift, or pallet jack. We project that next fiscal year we will distribute over 10 million pounds of food to those most in need.

We are currently rolling out several initiatives: The Healthy Food Initiative, the Children's Nutrition Initiative, and the Senior Nutrition Initiative. Other programs include the BackPack Program, Fresh Rescue, Food Stamp Outreach, Mobile Food Pantry, and our Reclamation Project.

But we can't do it alone. We need your help. More than 35.5 million Americans –12% of the population and 17% of our children don't have enough food. Locally, we have over 309,000 people experiencing poverty in San Diego County with over 600,000 people living in San Diego County living in Food Insecure households – please help us help them.

Thank you for your assistance.

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Donations * (ANY/ALL Types); Food Distribution, Children, BackPack Program ; Food Distribution, Food Bank ONLY (No Walk–In Service); Food Distribution, Food Bank (This Site Supplies Food Pantries/Agencies); Food Distribution, Food Boxes, Emergency Food Boxes * (ANY/ALL Types) ; Support for "All" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
Campaigns: 2007 California Wildfires; 211 (groups that are ASSOCIATED with 211); Feeding America; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Nov 24, 2008 · https://reliefdb.org/shelters/2486

Orange County Operation Rescue's "OperationOC"

Walk–in Resource · Open

Coalition/Disaster Relief
One Hope Drive, Tustin, CA 92782

Phone (714) 247–4300
Web www.operationoc.org
Serves Orange County, CA
Eligibility Residents Impacted by the Triangle Complex Wildfire 11/08
Checks payable to http://www.operationoc.org/donate/donate.htm
Service Temporary

Donate

To make a donation to Southern California wildfires, choose from the following options:

To Donate Online to Southern California wildfires go to:
https://www.rescuemission.org/1donate/online/donate.htm

To Donate by Mail:

Send a check to: One Hope Drive, Tustin, CA 92782

To Donate by Phone:

Local: (714) 247–4360

Always Needed Basics

Ready–to–eat food (cereal, powdered milk, canned meals, canned fruits, canned vegetables)
Infant care (diapers, baby wipes, baby Tylenol/Motrin, formula, diaper rash cream, thermometers)
Toiletries (bath towels, wash cloths, hand towels, toothbrushes, toothpaste, shampoo, conditioner, soap, combs/brushes, deodorant, laundry baskets, laundry detergent, bandAids, Neosporin

Special Needs

We are in need of gift certificates to Target Stores, local restaurants, gas gift cards, and phone cards or the money to purchase them in bulk. If you can help with any of these items, please send us an e–mail.

To Donate Goods:*

Donations of gifts in kind may be dropped off at the Orange County Rescue Mission warehouse Monday through Friday, between the hours of 8:00 a.m. and 6:00 p.m.

OCRM Warehouse: One Hope Drive, Tustin, CA 92782

*Note: We cannot accept used clothing.

Services offered: Case Management, * (Providers of ANY Type of Case Management); Case Management, Wildfire Survivors; Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Distribution, Clothing Distribution (To the Public); Donations, Drop–Off, Collection Site Location; Gift Cards – Gas Cards (ie. Mobil, Texaco, Union 76, etc.); Shelter, Emergency Shelter; Volunteer Opportunities, In General * (ANY/ALL Types); Vouchers, Food Vouchers; Warehouse, Warehouse Space
Campaigns: 2007 California Wildfires; 2008 California Wildfires; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; America's Second Harvest; Catholic Charities; CERT (Community Emergency Response Team); Feed The Children; Government, FEMA / Department of Homeland Security; United Way
Updated Nov 23, 2008 · https://reliefdb.org/shelters/2302

211 Los Angeles County

Info/Hotline · Open

Community Services
CA

Phone 211 (local) or 1(800) 339–6993
Web www.infoline–la.org
Serves Los Angeles County
Service Temporary

211 is an easy to remember three–digit dialing code that enables a caller to access over 28,000 health and human service programs throughout Los Angeles County 24 hours per day, 7 days per week and is TTY accessible. 211 LA County, formerly known as INFO LINE of Los Angeles, has been providing these services since 1981.

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Health Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Medical Resources Referral; Assistance, Referrals, Mental Health Resources; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Youth Services; Demographic Served: Disabled, Persons With Disabilities; Demographic Served: Homeless; Demographic Served: Hungry; Demographic Served: Low Income Folks; Demographic Served: Seniors / Elderly; Demographic Served: Special Needs; Demographic Served: Survivors, Natural Disaster Impacted Communities; Demographic Served: Survivors, Violence; Demographic Served: Teens; Directories, Directory of Services, City/Town; Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors; Media, Online News Reports; News Source, Online, Disaster Coverage; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Social Services, General Social Services; Support for "All" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer, Volunteer Referral Services
Campaigns: 2007 California Wildfires; 2008 California Wildfires; 2008 Marek/Sesnon/Sayre – California Wildfires; 2009 Station Wildfire; 211 (groups that are ASSOCIATED with 211); United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 3, 2009 · https://reliefdb.org/shelters/2266

211 Orange County

Info/Hotline · Open

Non-Profit
CA

Phone dial 2-1-1 or 1-888-600-4357 or www.211oc.org
Web www.211oc.org
Checks payable to www.211oc.org/
Service Temporary

See website for EXCELLENT updates and useful Orange County numbers/links.

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Health Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Medical Resources Referral; Assistance, Referrals, Mental Health Resources; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Youth Services; Directories, Directory of Services, City/Town; Information Resource * (ANY/ALL Types); Information Resource, Disaster Prep, Residents; Information Resource, Resources Available to Disaster Survivors; Media, Online News Reports; News Source, Online, Disaster Coverage; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer, Volunteer Referral Services
Campaigns: 2007 California Wildfires; 2008 California Wildfires; 211 (groups that are ASSOCIATED with 211); United Way
Updated Nov 2, 2007 · https://reliefdb.org/shelters/2377

211 San Bernardino County

Info/Hotline · Open

Community Services
CA

Phone 211 OR 888-435-7565
Web www.211sb.com
Service Temporary

Get Help

Finding help used to mean calling dozens of phone numbers and navigating a sea of agencies and programs. Now there's an easier way to access information about community, social, health and government services in San Bernardino County.

Speak to a live, bilingual call specialist 24 hours a day – dial 2-1-1 or 888-435-7565.

* Search for by
* Browse by Category
* For more options use our advanced search

For technical assistance or feedback about this search, please e-mail our technical service help desk or call (909) 980-2857, ext. 220.

In 2007, 2-1-1 will be publishing a comprehensive resource directory of health and human services in San Bernardino County. For more information, contact (909) 980-2857, ext. 211.

If your phone is not connecting with 2-1-1, dial (888) 435-7565.

COUNTY ASSISTANCE

Residents are encouraged to dial 2-1-1 or (888) 435-7565 for information on current fire emergencies, such as road closings, evacuation shelters, mail/postal information, school closings and free storage.

2-1-1 operators can also give callers information on shelter and housing, clothing, food and water, animal assistance, health care, government resources among other information.

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211 San Diego County

Info/Hotline · Open

Community Services
CA

Phone 858–300–1211 OR 1–800–227–0997 OR Local: 211
Web www.211sandiego.org
Serves San Diego, County
Service Temporary

Welcome to 2–1–1 San Diego. Your free, confidential one–stop service for community, health, and disaster related resources. Please feel free to dial 2–1–1 to speak to a live phone specialist, around the clock, if you don't find what you are looking for. If this is an emergency, please dial 9–1–1 immediately.

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Health Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Medical Resources Referral; Assistance, Referrals, Mental Health Resources; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Youth Services; Community Service Program; Directories, Directory of Services, City/Town; Information Resource * (ANY/ALL Types); Information Resource, Disaster Prep, Residents; Information Resource, Resources Available to Disaster Survivors; Media, Online News Reports; News Source, Online, Disaster Coverage; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer, Volunteer Referral Services
Campaigns: 2007 California Wildfires; 2008 Hurricane Gustav; 2008 Hurricane Ike; 211 (groups that are ASSOCIATED with 211); United Way
Updated Nov 24, 2008 · https://reliefdb.org/shelters/2369

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211 San Francisco

Info/Hotline · Open

Community Services
CA

Phone Local: 211
Serves Bay Area, Northern California (Residents of: San Fransisco, Marin, Napa, and Solano)
Service Permanent

Search 2–1–1 Online, a comprehensive community services search tool that connects residents of San Fransisco, Marin, Napa, and Solano to important services such as counseling, youth, and family services, immigration programs, health care, temporary financial aid, volunteer opportunities, and more.

To Contact 2–1–1 Staff
In Marin, Napa, San Francisco, San Mateo
and Solano Counties, contact:
United Way of the Bay Area
415–808–4300

Alameda
Eden I&R
510–537–2710

Contra Costa
Contra Costa Crisis Center
925–939–1916

Sonoma
Volunteer Center of Sonoma
707–573–3399

Santa Clara
United Way Silicon Valley
408–247–1200

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Health Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Medical Resources Referral; Assistance, Referrals, Mental Health Resources; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Youth Services; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Referrals, Temporary Financial Assistance Referrals; Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors; Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online
Campaigns: 211 (groups that are ASSOCIATED with 211); United Way
Updated Nov 24, 2008 · https://reliefdb.org/shelters/2723

Malibu Fire Recovery Information & Resources

Info/Hotline · Open

CA

Phone https://recovery.lacounty.gov/malibu-fire-recovery-information-resources/
Service Temporary

∗Check your evacuation status

∗Check status of your property

∗What Needs to Happen Before You Can Return to Your Property?

∗Visit a Disaster Recovery Center –
Disaster Recovery Centers are open to the public from 9:00 AM to 8:00 PM every day. Residents can speak with representatives from County, State, and federal agencies to access a range of resources and services to help with the recovery process.
The Disaster Recovery Center serving residents affected by the Palisades Fire is located at:

Westside Location:
UCLA Research Park West
10850 Pico Blvd,
Los Angeles, CA 90064

∗Find missing people

∗Where to collect your mail

∗Recovering vital records

∗Get help for animals

∗Help for workers and small businesses

∗Reporting a downed tree or other hazards

∗Consumer protections

∗Rebuilding resources

∗Emotional support

∗Mortgage relief

∗Get referrals over the phone or online from a live operator

∗Help with prescriptions

∗Help with property taxes

∗Emergency housing

∗Tenant rights

For any additional questions, please call 2-1-1 for assistance.

Services offered: Assistance ∗ (ANY Type of: Referrals or "How to" Assistance); Information Resource ∗ (ANY/ALL Types)
Campaigns: 2025 California Wildfires; 211 (groups that are ASSOCIATED with 211)
Updated Jan 24, 2025 · https://reliefdb.org/shelters/10711

VOAD (Southern California)

Info/Hotline · Open

VOAD (State Level)
CA

Web www.calvoad.org
Serves Southern California
Service Temporary

California has two state level VOADs affiliated with National Voluntary Organizations Active in Disaster (NVOAD). The purpose of VOAD is to foster more effective service to people affected by disaster through cooperation, coordination, communication and collaboration.

Southern CA VOAD (SCVOAD)
Geographical area: Counties of Imperial, Kern, Los Angeles, Orange, Riverside, San Bernardino, San Diego, Santa Barbara, San Luis Obispo, and Ventura.

CaliforniaVolunteers and VOAD
CaliforniaVolunteers works in partnership with California's two state VOAD organizations and county/regional VOADs to develop and implement statewide initiatives, programs, projects and activities to increase the capacity and enhance the capabilities of California's VOADs to prepare for and respond to disasters, emergencies, and acts of terrorism. CaliforniaVolunteers is also hosting this VOAD website.

http://www.calvoad.org./cc_voad_current.html

Following Hurricane Katrina, thousands of California volunteers from VOAD member organizations were deployed to the Gulf region to assist with relief operations.

Evacuees in California

As of December 16, 2005, more than 17,000 Katrina evacuees were estimated to be in California.

The following California counties have Katrina–related activities and long term recovery efforts underway:

Southern California:

Theresa McDonald
Catholic Charities
619–231–2828 Ext 315
Riverside County
San Diego County

Bridget Sullivan
The Salvation Army
951–784–4490
San Bernardino County

Captain Gerald Pigeon
The Salvation Army
760–644–3314
Imperial County

Captain Jerry Esqueda
The Salvation Army
760–352–4528

Calfornia Statewide Contacts
Al Cohen
California Council of Churches
626–578–6371

Skip Batchelor
American Red Cross Service Area
916–854–7313
batchelors@usa.redcross.org

Eddie Neufeld
Mennonite Disaster Service
559–734–4030
cell – 916–854–7313
mdscalunit@comcast.net

Traci Gruenberger
Regional Lutheran Social Services (represent Lutheran Disaster Response)
480–325–4901
tgruenberger@lsmsaz.org

On the Web: www.calvoad.org

California VOAD – South
Southern California VOAD

Contact Information:

Don Read, President
Emergency Disaster Services Coordinator and
Service Extension Director
The Salvation Army
2320 Fifth Avenue
San Diego, CA 92101
Work phone – 619–446–0262
TSA Emer Pager – 1–619–898–5351
Cell – 619–279–1903
TSA Satellite – 254–378–2363
Fax – 619–231–6001
VOAD PAGER – 619–217–1948

Contact information

Chuck Erikson – Vice President
California Southern Baptist Convention
714–636–9425
chuckmjo@sbcgloval.com

Connie Hall – Treasurer (see contact info under Ventura County)
June Loo, Treasurer (Salvation Army)
Gail Geisel
United Church of Christ
818–351–0166
glgeisel@earthlink.net

June Loo, Treasurer
Salvation Army
The Salvation Army Southern California
213–607–7331

Toni Ethridge
United Methodist Committee on Relief
818–842–4378
tonibear01@aol.com

Local VOADs in Southern CA:

Imperial County:
Contact information coming soon
Kern VOAD Chair:
Mike Lynch, Civil Air Patrol
Phone: (661) 201–0614

Kern VOAD Co Chair:

Kerry Bulls, IFOC & Bakersfield CERT
Phone: (661) 397–9951 or (661) 444–7814

Los Angeles County (ENLA):

TBD (Red Godfrey, Former Chairperson)
American Red Cross
1–310–445–2670
Website: ENLA

Orange County (COAD):
Bill Stout, Interim Chairman
American Red Cross
1–714–481–5337

Riverside County:

Julie Pardini, Chairperson
American Red Cross
1–888–831–0031

Santa Barbara County:

Kathy Hayes, Chairperson
Santa Barbara County Food Bank
805-937-3422 Ext.101

San Bernardino County:

Gary Madden
2-1-1 Director
Inland Empire United Way
Phone: 909-980-2857 ex.211
Cell: (909) 921-7855

San Diego County:
Don Read
Salvation Army San Diego
619-446-0262

San Luis Obispo VOAD:

Chair:
Beth Quaintance
The Salvation Army
805-238-9591

Secretary:
Natalie Schaefer
American Red Cross San Luis Obispo County Chapter
805-543-0696 ext.14

Treasurer:
Patrick Sparrow
Shouts of Grace Church
805-474-5729

VENTURA County VOAD:

Elaine Martinez-Curry, Chairman Ventura VOAD
c 1-217-5994

Dave Horning, Vice Chairman
h 805 981 2818
c 805 315 8394

David Kaiser, Treasurer
h 805 482 4861
c 805 890 5734

Ed Lamb, Secretary
h 1-805-640-8689
c 1-805-794-5798

Understanding VOAD
http://www.calvoad.org/files/UnderstandingVOADv4.ppt

About VOAD

National VOAD (NVOAD) coordinates planning efforts by many voluntary organizations responding to disaster. NVOAD member organizations provide more effective service and less duplication during times of disaster by getting together before disasters strike. When a disaster occurs, NVOAD or an affiliated state VOAD encourages members and other voluntary agencies to convene on site. This cooperative effort has proven to be the most effective way for a wide variety of volunteers and organizations to work together during a crisis.

According to the National VOAD website, NVOAD serves its member organizations through:

Communication – disseminating information through electronic mechanisms, its newsletter, the directory, research and demonstration, case studies, and critique.
Cooperation – creating a climate for cooperation at all levels (including grass roots) and providing information.
Coordination – coordinating policy among member organizations and serving as a liaison, advocate, and national voice.
Education – providing training and increasing awareness and preparedness in each organization.
Leadership Development – giving volunteer leaders training and support so as to build effective state VOAD organizations.
Mitigation – supporting the efforts of federal, state, and local agencies and governments and supporting appropriate legislation.
Convening Mechanisms – putting on seminars, meetings, board meetings, regional conferences, training programs, and local conferences.

Outreach – encouraging the formation of and giving guidance to state and regional voluntary organizations active in disaster relief.

State VOADs carry out the national work on a local level by convening regular meetings of their members and working together on pre– and post–disaster coordination. In California NorCal VOAD and SCVOAD are affiliated with NVOAD.

Services offered: Support for "All" Disasters; Training * (ANY/ALL Types of Instruction) ; Training Classes, Disaster Mitigation; Training Classes, Disaster Ops, Communications; Training Classes, Disaster Ops, Emergency Response; Training Classes, Disaster Ops, Volunteer Training; Training Classes, Disaster Preparedness; Training Classes, Disaster Recovery; Training Classes, Disaster Response; Training Classes, Disaster Volunteer Management
Campaigns: 2007 California Wildfires; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Catholic Charities; Childrens Hunger Fund; Government, City/Town Agency; Government, EMA (Emergency Management Agency), County; Government, FEMA / Department of Homeland Security; Government, State/County; Humane Society of the United States, The; LDS ~ Church of Jesus Christ of Latter–day Saints; Lutheran Social Services of the Southwest; Operation Hope, Hope Coalition America; Operation USA; Salvation Army; Society of St. Vincent de Paul; Southern Baptist Convention Disaster Relief; Tzu Chi Foundation; UMCOR Relief Network; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member); World Renew (also known as CRWRC–DRS ~ Christian Reformed World Relief Committee–Disaster Response Services
Updated Dec 23, 2009 · https://reliefdb.org/shelters/1767

CO

Mile High United Way (COVOAD Member)

Info/Hotline · Open

United Way
2505 18th Street, Denver, CO 80211
Phone 303–433–8383
Web www.unitedwaydenver.org/site/c.rwL8KjNULrH/b.3758605/k.B9CD/Denver_Colorado_Nonprofit_Organization__Mile_High_United_Way.htm
Service Temporary

Services offered: Donations, Disaster Fund; Grants * (ANY/ALL Types of Financial Grants); Scholarships
Campaigns: 2010 Colorado, Fourmile Canyon Wildfire; 211 (groups that are ASSOCIATED with 211); United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 13, 2010 · https://reliefdb.org/shelters/6379

UNITED WAY/211 – FootHills United Way (Dial 211 for Help!)

Info/Hotline · Open

211, United Way
1285 Cimarron Drive, Suite 101, Lafayette, CO 80026
Phone 303–444–4013
Web foothillsunitedway.typepad.com/doing_what_matters_the_fo
Service Temporary

UPDATE 09/07/10 at 1:55pm: Foothills United Way has created the Fourmile Canyon Fire Relief Fund. The fund will be administered by Foothills United Way working in collaboration with service providers in the community to aid in long term recovery. The full extent of the purpose of the fund will be determined as the scope of the damage from the fire is known. It is expected to be used for such things as temporary/transitional housing and medical/health needs among others.

To donate:

· Go to www.unitedwayfoothills.org and click on “Give Now”. On the donation form note the Focus Area as “Fourmile Canyon Fire.”

· Or call the Foothills United Way office, 303–444–4013 with a credit card number

· Or mail a donation to Foothills United Way, 1285 Cimarron Drive, Suite 101, Lafayette, CO 80026.

September 07, 2010
Fourmile Canyon Fire Response – Getting and Giving Help

GETTING HELP:
If you, your family or friends live in the area affected by the Fourmile Canyon Fire (Boulder County, CO), here is a list of emergency and non–emergency resources. This list will be updated as additional information becomes available.

Colorado 2–1–1: Dial 2–1–1 from any phone for 24–hour access to information about temporary and emergency shelter, pet needs and non–emergency services related to the fire.

Emergency Shelter
People: American Red Cross, Mile High Chapter / 303–722–7474 / www.denver–redcross.org

Small Animals: Longmont Humane Society / 303-722-1323 / www.longmonthumane.org
Large Animals/Livestock: Boulder County Fairgrounds / 303-678-6200

Incident Call Center (Non-Emergency): 303-413-7737

Emergency Calls: 911

Childcare in Nederland (for children of displaced families):
Wild Bear Discovery Center / 303-258-0495

GIVING HELP:

American Red Cross: Seeking donations to help support evacuees. www.denver-redcross.org or 303-772-7474

Longmont Humane Society: Asking for donations to help support pets of evacuess. Cash and canned dog and cat food are appreciated. www.longmonthumane.org or 303-772-1232.

Boulder County Fairgrounds/Parks and Open Space: Accepting donations of hay, horse feed and other services to support evacuated livestock. 303-678-6200

UPDATE 09/07/10 at 1:55pm: Foothills United Way has created the Fourmile Canyon Fire Relief Fund. The fund will be administered by Foothills United Way working in collaboration with service providers in the community to aid in long term recovery. The full extent of the purpose of the fund will be determined as the scope of the damage from the fire is known. It is expected to be used for such things as temporary/transitional housing and medical/health needs among others.

To donate:

· Go to www.unitedwayfoothills.org and click on "Give Now". On the donation form note the Focus Area as "Fourmile Canyon Fire."

· Or call the Foothills United Way office, 303-444-4013 with a credit card number

· Or mail a donation to Foothills United Way, 1285 Cimarron Drive, Suite 101, Lafayette, CO 80026.

Posted at 10:45 AM | Permalink | TrackBack (0)

Services offered: Donations, Disaster Fund; Hotline, Disaster Recovery Services Hotline for Survivors
Campaigns: 2010 Colorado, Fourmile Canyon Wildfire; 211 (groups that are ASSOCIATED with 211)
Updated Jun 18, 2012 · https://reliefdb.org/shelters/6317

DE

United Way of Delaware, Inc.

Info/Hotline · Open

Linden Building, 3rd Floor 625 N Orange St, Wilmington, DE 19801

Phone DIAL 211 during storms | (302) 573-3700
Web www.uwde.org
Serves Kent, New Castle, Sussex
Service Temporary

2012 HURRICANE SANDY
http://www.uwde.org/newsdetail.php?did=323

from website –
FOR RESOURCES DURING THE STORM (DOWNLOAD PDF VERSION)
Contact: Patrick McDevitt
302-573-3700
pmcdevitt@uwde.org
FOR IMMEDIATE RELEASE
2012-10-26

Hurricane Sandy and a collision of storms are expected to hit Delaware hard. To prepare, see the Red Cross Hurricane Preparedness Checklist, attached above, in PDF form. During the storm, in the event of an emergency, call 9-1-1. For non-emergency calls (for example, to find a local shelter or to find help with food or utilities) please call 2-1-1 to reach Delaware 2-1-1.The information and referral specialists there will be able to direct to you a local agency that may be able to help. Be safe!

Services offered: Assistance, Referrals * General Information & Referral
Campaigns: 2012 Hurricane Sandy; 211 (groups that are ASSOCIATED with 211); United Way
Updated Oct 30, 2012 · https://reliefdb.org/shelters/9422

GA

Red Cross, Field Office, Georgia

Info/Hotline · Open

Red Cross
1955 Monroe Drive, NE, Atlanta, GA 30324
Phone Georgia Field Office: (404) 575–3744
Service Temporary

Judie McCaffery
Georgia Field Office
Office: (404) 575–3744
FAX: (404) 575–3083
Email: jmccaffe@arcatl.org

Stephanie Wright
Metropolitan Atlanta Chapter
Manager, Disaster Response
Office: (404) 575–3151
FAX: (404) 575–3083
Email: swrightf@arcatl.org

Services offered: Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Case Management, Flood Survivors; Case Management, Hurricane Survivors; Case Management, LTRC, Long Term Recovery Committee; Case Management, * (Providers of ANY Type of Case Management); Directories, Directory of Services, County/Parish; Disaster Damage Assessments for Disaster Managers; Distribution * (ANY/ALL Types); Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Housing, Mortgage Assistance; Financial Assistance, Housing, Motel Accomodations for Disaster Survivors; First Responder, SouthEast Region; Food Distribution, Emergency/Disaster Food Distribution; Food, Distribution, Emergency Food Program; Hotline * (ANY/ALL Types); Hotline, Registry, Missing Persons ("I'm Safe" People–Finder) Registry; Hotline, Shelter, Evacuation/Shelter Information & Updates; Hotline, Shelter Hotline (Find Help); Housing, Apartments; Information Resource * (ANY/ALL Types); Long Term Recovery Committee (LTRC), Case Management Roundtable Meetings; Medical, Education, Mother and Child Health Awareness; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disaster Relief; Services, Disaster Response; Services, Emergency Services; Services, Emergency Services, Senior/Elder; Shelter * (ANY/ALL Types); Shelter, Red Cross Shelter Updates; Vouchers, Housing/Shelter (Motel) Vouchers
Campaigns: 2009 Georgia Storms; 2009 SouthEast Floods, September; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, FEMA / Department of Homeland Security; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); LTRC, Long Term Recovery Committee; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 25, 2009 · https://reliefdb.org/shelters/4241

SWEEAC (Southwest Ecumenical Emergency Assistance Center)

Walk–in Resource · Open

Faith–Based Community/Disaster Relief/Recovery
1040 Ralph David Abernathy Blvd., Atlanta, GA 30310
Web www.sweeac.org
Serves Atlanta Metro Area
Eligibility School children impacted by the 9/09 GA Floods
Service Temporary

School Supplies and Book Bags for Children and Flood Victims Donations Request
SWEEAC (Southwest Ecumenical Emergency Assistance Center)

1040 Ralph David Abernathy Blvd.
Atlanta, GA 30310

Supplies needed for children grades K–12 throughout the year. Also victims of the 2009 floods needs replacement school supplies

For more information:
Name: Ernesta B. Ingram
Email: sweeac@bellsouth.net

FROM THE WEBSITE/PROGRAMS:

Food Pantry – Our Food Pantry is one of our greatest demands at the Center. Food donated from food drives and The Atlanta Community Food Bank help to serve over 1000 families in a given year. That represents over 7,000 people who are referred and served.

Career Center– Clients are offered job information, staffing agency assistance, career counseling, resume preparation and referrals for continued education.

Clothing Closet – Clothes are donated to our closets from local vendors and the community at large. Clothing is provided free of charge and available for infants, toddlers, children, men and women.

The clothing closets are manned by volunteers from our partner churches and from the community. Volunteers sort, size and display clothes and accessories that are donated and assist clients in selecting the clothes they need.

Glasses and Hearing Program – Free glasses and hearing aids are now available through The Lion's Club Outreach Program. A screening process is required.

Disaster Relief – Efforts to provide immediate assistance to those affected by nature related disasters are in place at SWEEAC. Referral information is on hand to Red Cross, FEMA, DFACS, and The Department of Labor.

Back to School Supplies – Supplies such as books, book bags, notebooks, crayons, paper, pens and pencils are furnished to school age children during our annual Back To School Event.

Food Stamps Applicant Outreach – Partnership with Georgia Healthy Families and The Atlanta Community Food Bank allows clients to begin food stamps counseling and apply for stamps online at the SWEEAC office. Counselors are on site to begin the initial food stamps process.

Thanksgiving and Christmas Assistance – Special food boxes with hams or turkeys are provided during our holiday distribution events and toys, bikes and gift cards for children and teens are provided through Toys For Tots, our partner churches and community organizations.

Referrals – United Way provides referral information through 211 and volunteer opportunities through their Volunteer Solutions program.

"Betcha Can't Read Just Three" Reading Program – Children grades K–12 can particpate in our reading program. In partnership with The Books For Miles Foundation, a mobile unit commited to help spread literacy throughout the Atlanta area, new books are provided and certificates awarded at the end of the program.

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to, File Food Stamp Application; Assistance, Referrals * General Information & Referral; Counseling, Career Counseling; Demographic Served: Low Income Folks; Demographic Served: Survivors, Natural Disaster Impacted Communities; Distribution * (ANY/ALL Types); Distribution, Clothing Closet; Distribution, Supplies, Local Distribution of Supplies; Financial Assistance, Food Stamps, Emergency Food Stamps; Food Distribution, Food Pantry (Distributes to the Public); Food Distribution, Holiday, Food Boxes/ Basket, Misc.; Literacy Program; School, Supplies, School Bags (W/Supplies in Them); Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Food Stamps Applicant Outreach; Services, Social Services, General Social Services
Campaigns: 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Government, FEMA / Department of Homeland Security
Updated Sep 27, 2009 · https://reliefdb.org/shelters/4571

United Way of Metropolitan Atlanta

Info/Hotline · Open

United Way
100 Edgewood Avenue, N.E., Atlanta, GA 30303

Phone	211 or 404.614.1000
Web	www.unitedwayatlanta.org
Serves	Metro Atlanta, Fulton County, GA
Eligibility	GA Flood Survivors – 9/09
Checks payable to	United Way of Metropolitan Atlanta
Service	Temporary

To find or give help, enter the information about the person needing services, wanting to donate, or volunteer.
Go to:
http://211online.unitedwayatlanta.org/

The recent floods in the metro Atlanta area have affected hundreds of individuals and families across the region. With your help, we can begin to address the urgent and basic needs of these flood victims.

United Way of Metropolitan Atlanta is working with a disaster network of more than 560 partners to support the community's first–responders. These partners include relief organizations that your donations help support, such as the American Red Cross and The Salvation Army. We are in constant communication with these organizations, and are providing assistance and coordination as needed.

Based on our involvement with disaster relief efforts following Hurricane Katrina and last year's Atlanta tornadoes, we know that it often takes people up to a year or longer to fully recover from a disaster. Many families will be financially devastated and will need immediate and continuing support. That's why it is so critical that, together, we plan for both the short– and long–term recovery of those affected.

Here's how you can help.

Donate to the Disaster Relief Fund by:

• Calling United Way 2–1–1 by dialing 2–1–1 or 404.614.1000
• Giving online
• Designating to the Disaster Relief Fund through your workplace campaign, either as a pledge or a direct payment
• Mailing a check, made payable to United Way Disaster Relief Fund, to United Way of Metropolitan Atlanta, 100 Edgewood Avenue, N.E., Atlanta, GA 30303.

Volunteer to help those affected.
United Way is evaluating the volunteer needs of more than 1,900 nonprofits in our community. Contact United Way 2–1–1 for volunteer opportunities.

This page will be updated as new information becomes available. Our thoughts and prayers continue to be with the families of those affected by the recent floods in metro Atlanta. If you or your family are one of them, please call 2–1–1.

Email –
Sent: Thu, Dec 3, 2009 5:25 pm
Subject: Case Management and Financial Assistance

United Way will be offering case management and financial assistance to flood victims as follows - please ask those needing assistance to contact the case managers listed below in the following counties:

Metro Atlanta Area Flood Recovery
Case Management and Financial Assistance

United Way of Metropolitan Atlanta will offer case management and financial assistance to those with special needs, including the elderly and disabled, and those with other special circumstances. For all other people and situations, call United Way 2–1–1 (404–614–1000) for referral to services.

County
Case Management Agency
Email Address

Cherokee

MUST Ministries Cherokee
Kim Loesing, Director
678 218–4805
kloesing@mustministries.org

Cobb

Center for Family Resources
Carolyn Bridges
770–428–2601
carolynbridges@thecfr.org

DeKalb

Partnership for Community Action
Janette Miles
404–929–2500, ext 2
janette.miles@pcaction.org

Douglas/Paulding

Tallatoona Community Action Partnership
Victoria Thomas
770–949–6339
victoriat@tallatoonacap.org

Gwinnett

The Salvation Army
Deborah Wengrow
Deborah_Wengrow@uss.salvationarmy.org

Rockdale

Rockdale Emergency Relief
Ashley Roseler
770–922–1366
rerashley@bellsouth.net

Regional and case management supervision

United Way 2–1–1
Jan McDaniel
404–527–7170

jmcdaniel@unitedwayatlanta.org

Margianna Langston
Director, Disaster Preparedness and Recovery
Community Engagement Department
United Way of Metropolitan Atlanta
tel 404.527.3513
fax 404.527.7353

100 Edgewood Avenue, N.E.
Atlanta, Georgia 30303
http://www.unitedwayatlanta.org/

Services offered: Case Management, Flood Survivors; Case Management, * (Providers of ANY Type of Case Management); Demographic Served: Survivors, Natural Disaster Impacted Communities; Directories, Online Database Resource; Donations, Disaster Fund; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Management, Volunteer Coordination Services; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disabled, Services for the Disabled (See also Senior Services); Services, Senior/Elderly Services; Services, Special Needs, Services for People with Special Needs; Support for "All" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteers, Teen Volunteers (This facility accomodates Teen Volunteers); Volunteer, Volunteer Registry, Online; Volunteer Work Orders/Projects (provided by this facility)
Campaigns: 2009 SouthEast Floods, September; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Salvation Army; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Dec 6, 2009 · https://reliefdb.org/shelters/4574

211 – Atlanta (operated by the United Way) (Survivors: GET HELP! Dial 2–1–1)

Info/Hotline · Open

Georgia Tornado Relief Resource Directory
Atlanta Area, GA

Phone Dial 2–1–1, 404–614–1000 (or online dbase of services)
Web 211online.unitedwayatlanta.org
Serves statewide
Service Temporary

This is an EXCELLENT online database of service and supply resources in the Atlanta and surrounding areas. Very comprehensive lists of providers.

It offers online support or support via email: 211online_feedback@unitedwayatlanta.org

If you are an organization listed in the database and would like to update your record: 211online_support@unitedwayatlanta.org

If you are an organization that would like to be added to the United Way 211 database: http://www.unitedwayatlanta.org/nonprofit.asp

For more info on the organization:
unitedwayatlanta.org

main page for 211 Atlanta:
http://www.unitedwayatlanta.org/e0–211.asp

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Mental Health Resources; Case Management, * (Providers of ANY Type of Case Management); Demographic Served: Disabled, Persons With Disabilities; Demographic Served: Homeless; Demographic Served: Hungry; Demographic Served: Low Income Folks; Demographic Served: Seniors / Elderly; Demographic Served: Survivors, Natural Disaster Impacted Communities; Directories, Directory of Services, Regional; Directories, Online Database Resource; Donations, Financial/Monetary Donations; Information Resource * (ANY/ALL Types); Information Resource, County Resources, Contacts & Services (County Level); Information Resource, Resources Available to Disaster Survivors; Information Resource, Situation Reports & Status Reports; Services, Disabled, Services for the Disabled (See also Senior Services); Services, Senior/Elderly Services; Services, Special Needs, Services for People with Special Needs; Support for "All" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types)
Campaigns: 2009 Georgia Storms; 2009 SouthEastern Wildfires; 2009 SouthEast Floods, September; 2011 Georgia Tornados; 211 (groups that are ASSOCIATED with 211); United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a

State Level Member)
Updated May 11, 2011 · https://reliefdb.org/shelters/3617

SHELTER, Cobb County Civic Center (SHELTER CLOSED 10/8/09 – RED CROSS)

Shelter · Standby

Red Cross Flood Evacuation Shelter
548 S. Marietta Pkwy. S.E., Marietta, GA 30060

Phone Red Cross: 404-876-3302
Serves Cobb County, GA
Eligibility Evacuee's – 9/09 GA Floods
Service Temporary

10/7/09 GAVOAD NOTES:

Warren Miller, ARC, advised that the ARC shelter located in the Cobb Civic Center is closing Thursday at 9am new location is Zion Baptist in Marietta. Warren asked for transportation help at 7am Thursday, report to the Civic Center.

See Zion Baptist Church CAT Facility entry at: https://reliefdb.org/shelters/4683)

9/29/09TF: per FEMA/GEMA: Population is dwindling, and operations are winding down.

Evac Capacity (per RCNSS: 300)
Population as of 9/23: 210 (per FEMA)

Source:

http://www.marietta.com/marietta-emergency-flood-shelter

Marietta Emergency Flood Shelter

The Red Cross has opened a shelter in Marietta for those displaced by flooding. Red Cross is providing a safe place to stay, food to eat, and a shoulder to lean on for those affected by the flooding which has prompted evacuations, washed out bridges, caused landslides, and closed highways across the area.

“These flood waters can come up very rapidly. People should be prepared to evacuate at a moment’s notice,” said Joe Becker, Senior Vice President Red Cross Disaster Services, “We have shelters open which offer a safe haven for those who have been forced out of their homes.”

As of 6pm on Today, the Red Cross reported that 348 people registered at shelters in Metro Atlanta, and 291 of those were at the Cobb County Civic Center in Marietta.

The shelter is located at the Cobb County Civic Center at 548 S. Marietta Pkwy SE, Marietta, GA. For more information on the shelter, please contact the Red Cross at 404-876-3302.

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities; Distribution * (ANY/ALL Types); Distribution, Clothing Distribution (To the Public); Distribution, Supplies, Local Distribution of Supplies; Emergency Management Director, Local; Emergency Operations Center, Local; Emergency Operations Office, State Level; Evacuee Collection Site; Evacuee Reception Center; Food * (ANY/ALL Types); Food Distribution, Emergency/Disaster Food Distribution; Meals * (ANY/ALL Types) ; Meals, Shelter Served Meals (Evacuation/Emergency); Shelter * (ANY/ALL Types); Shelter, Emergency Shelter; Toiletries, Personal Hygiene Products * (ANY/ALL Types) ; Water, * Bottles (ANY/ALL Types of Bottled Water)
Campaigns: 2009 SouthEast Floods, September; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; American Red Cross Service Center (this site is a RCSC); EMA (Emergency Management Agency) Regional/County; Government, City/Town Agency; Government, EMA (Emergency Management Agency), County; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); Government, FEMA, DRC (Disaster Recovery Center); Government, State/County
Updated May 2, 2011 · https://reliefdb.org/shelters/4508

Coffee County Volunteers Needed

Info/Hotline · Standby

Government
GA

Service Temporary

Red Cross (Carolyn Belton) reporting biggest need for volunteers for this storm is in Coffee County longer term. Only one team operating now. 4/8/09

TF

GEMA 4/8: 1 request has come in for mudout teams from Coffee County.

No direct vol line known. GEMA sending vol requests to GAVOAD

800-TRY-GEMA

or go to GAVOAD website:

http://www.geocities.com/gavoad/
gavoad@yahoo.com

Reverend Jim Ewings
Office: (229) 439–7101
Home: (229) 888–2850
Pager: (229) 439–3057
Email: jewings@worldvision.org

Adventist Community Services
Disaster Response
PO Box 245
Collegedale, TN 37315
Terry Haight, Coordinator
Office: (423) 236–4273
Home: (423) 236–5409
Cell: (423) 505–3185
FAX: (423) 236–4274
Email: dbhaight@netzero.com

Presbyterian Disaster Response Officer
South Atlantic Synod
1941 Shorter Avenue
Rome, GA 30165
Contact Information:
Ken McKenzie
Office: (706) 235–8561
Email: kmckenziewpc@comcast.net

St. Vincent DePaul Society
2050 Chamblee Tucker Road, Ste. C
Atlanta, GA 30341
www.svdpatl.org
Susan Butler Allison
Director of Operations
Office: (770) 576–4077
Clients seeking assistance should call (770) 458–9607
Others should call the administrative line at (770) 458–5415
FAX: (770) 457–3021
Email: sallison@svdpatl.org

Bob Tribble, Disaster Response Coordinator
Work: (404) 725–6328
Nextel: 155*29229*15
Fax: (770) 447–1581
Email: trib713@juno.com

American Red Cross
1955 Monroe Drive, NE
Atlanta, GA 30324

Judie McCaffery
Georgia Field Office
Office: (404) 575–3744
FAX: (404) 575–3083
Email: jmccaffe@arcatl.org

Stephanie Wright
Metropolitan Atlanta Chapter
Manager, Disaster Response
Office: (404) 575–3151
FAX: (404) 575–3083
Email: swrightf@arcatl.org

Services offered: Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
Campaigns: 2009 Georgia Storms; 211 (groups that are ASSOCIATED with 211); Government, FEMA / Department of Homeland Security; Government, State Government Department/Agency; VOAD – Voluntary Organizations Active In Disaster (this Org is a

State Level Member)
Updated Sep 29, 2009 · https://reliefdb.org/shelters/4240

EMA, Cherokee County FLOOD EMERGENCY LINE

Info/Hotline · Open

GA

Phone EMERGENCY LINE: (678) 493–4050 or (678) 493–4051
Hours 8 AM to 6 PM
Service Temporary

Robby Westbrook, director of the Cherokee Sheriff's Office of Homeland Security and Emergency Management

From:

http://www.cherokeetribune.com/pages/full_story/push?article-–Extensive-+flood+damage+seen+in+county%20&id=3683731-–Extensive-+flood+damage+seen+in+county&instance=home_news_left

"Any Cherokee County resident whose home or business received damage is asked to call the county's Emergency Operations Center at (678) 493–4050 or (678) 493–4051 to make a storm report. The phone lines will be open from 8 a.m. to 6 p.m. today through Friday."

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities; Emergency Management Director, Local; Emergency Operations Center, Local; Hotline * (ANY/ALL Types); Hotline, Disaster Recovery Services Hotline for Survivors
Campaigns: 2009 SouthEast Floods, September; 211 (groups that are ASSOCIATED with 211); EMA (Emergency Management Agency) Regional/County; Government, FEMA / Department of Homeland Security; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 24, 2009 · https://reliefdb.org/shelters/4506

GEMA Disaster Status Reports

Info/Hotline · Open

State Government Agency
GA

Phone 800–TRY–GEMA
Service Temporary

Situation Reports, April 2009

Declared Counties, 4/8/09

http://www.gema.ga.gov/ohsgemaweb.nsf/1b4bb75d6ce841c88525711100558b9d/bf62679f3ccc48898525758c006a93cf/$FILE/GOVSOE4.6.09.pdf

Situation Reports:

http://www.gema.ga.gov/ohsgemaweb.nsf/1b4bb75d6ce841c88525711100558b9d/101202298c1d52248525758b0079840a?OpenDocument

4/8/09

http://www.gema.ga.gov/ohsgemaweb.nsf/1b4bb75d6ce841c88525711100558b9d/101202298c1d52248525758b0079840a/$FILE/SPRINGFLOODS040809SITREP8.pdf

ARC has an active relief operation headquartered in Albany that is serving most of the affected counties. There are 10 Georgia counties that are included in the Florida relief operation. Damage assessment is ongoing in 18 counties, 90– 100% complete in 11 counties. With so many roads closed, many areas are still inaccessible, but as of last evening we are reporting 28 homes destroyed, 27 with major damage, 88 with minor damage, 82 affected and 72 inaccessible. There have been 8 shelters opened at one time or another but all are closed now. Less than 100 people registered overall and only 89 overnight stays. Most people stayed only 1–2 nights and the peak population at any one shelter was 36. Casework is just starting today. So far there are 78 cases reported open but the only assistance provided to date is to pay for hotel stays for families with a medical need or where there was only 1 family needing lodging in a county and the distance to the next shelter was too great. As we get a better feel for the needs, we will be letting you know. We do know several families have indicated a need for help with clean up and repair once the water goes down, and this is very likely to become a significant need.

Services offered: Disaster Damage Assessments for Disaster Managers; Information Resource, Situation Reports & Status Reports; Medical, Education, Mother and Child Health Awareness
Campaigns: 2009 SouthEast Floods, September; 211 (groups that are ASSOCIATED with 211); Government, FEMA / Department of Homeland Security; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); Government, State Government Department/Agency; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Apr 10, 2009 · https://reliefdb.org/shelters/4238

Monroe County (HOUSING NEEDED)

Info/Hotline · Open

GA

Web monroecounty.georgia.gov
Service Temporary

Please call the United Way (Dial 2–1–1 from inside Georgia) if you can donate housing in this region to folks that have lost their homes in the storms. Or if you know of inexpensive housing.
Campaigns: 2011 Georgia Tornados; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); United Way
Updated May 19, 2011 · https://reliefdb.org/shelters/8363

United Way VOLUNTEER REGISTRATION LINE

Volunteer Camp · Open

GA

Service Temporary

Chattanooga handles these two counties. To reach the Volunteer Center, call Windy Brooks at 423–752–0316 or call Sheila Moore at 423–752–0351.

May 02, 2011 5:46 PM

The United Way Volunteer Center has set up a call center to coordinate volunteer requests among the various churches and disaster relief agencies operating locally, and then match those requests to volunteers who want to help their neighbors as quickly as possible. Not only is the Volunteer Center referring individual volunteers, but also companies and organizations that want to volunteer as a group.

Personnel with United Way's Volunteer Center and 2–1–1 Call Resource Center have been out in the field and on the phone lines coordinating both service needs and availability and working to link volunteer requests to available volunteers.

The Volunteer Center will also coordinate in–kind donation requests among relief organizations and volunteer groups and put them in touch with individuals, organizations or companies which have the ability to donate material goods that are needed as part of the disaster recovery process.

If you want to volunteer or donate, or if your organization needs volunteers or in–kind donations, call United Way's Volunteer Center. To reach the Volunteer Center, call Windy Brooks at 423–752–0316 or call Sheila Moore at 423–752–0351.

United Way's 2–1–1 continues to take regular calls for assistance, as well as calls related to family and individual needs resulting from the recent disaster. You can also reach 2–1–1 by calling 423–265–8000 or 1–866–921–3035.

Services offered: Volunteer Opportunities, In General * (ANY/ALL Types)
Campaigns: 2011 Georgia Tornados; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); United Way
Updated May 18, 2011 · https://reliefdb.org/shelters/8262

VOAD, GA HQ

Info/Hotline · Open

Coalition of Voluntary Orgs
GA

Web www.geocities.com/gavoad/index.html

Bob Tribble, President
Contact information:
Lutheran Social Services of Georgia
4439 Parkspring Terrace
Norcross, GA 30092
Cell: 404–313–7878
E–mail: btribble@lsga.org

EXECUTIVE COMMITTEE:
President: Bob Tribble
Vice President:

Treasurer:
Past President Carolyn Danese

Georgia Voluntary Organizations Active in Disaster (GAVOAD)
2004 Membership List:

ADVENTIST COMMUNITY SERVICES
Larry Buckner
National Director
1575 Hillside Oak Drive
Grayson, GA 30017
Office: 770-277-2525
Fax: 770-277-2524
Pager:
Email: Lbuckneradr1@cs.com

AMERICAN FAMILY FOUNDATION
Buddy Cannon
7055-C HWY 85
Riverdale, GA 30274
Office: 770-996-5900
Home: 770-716-0244
M: 404-535-5793
FAX: 770-996-0068
Pager: 404-571-1066
Email: bcann1@bellsouth.net

AMERICAN RED CROSS
Judie MaCaffery
Georgia Field Office
1955 Monroe Drive, NE
Atlanta, GA 30324
Office: 404-575-3744
Fax: 404-575-3083
Email: jmccaffe@arcatl.org

Stephanie Wright
Metropolitan Atlanta Chapter
Manager, Disaster Response
1955 Monroe Drive, NE
Atlanta, GA 30324
Office: 404-575-3151
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Email: swrightf@arcatl.org

Bill Tomlinson (retired)
4871 Woodlands Parkway
Douglasville GA 30135
Home: 770-949-0702
Cell: 770-851-7176
Email: w.tomlinson@comcast.net

ATLANTA ASSOCIATION OF SOUTHERN BAPTIST
Tina Choi
2997 Lawrenceville Highway
Tucker GA 30084
Office: 678-837-2865
Cell: 770-314-3314
Fax: 770-270-9050
Email: botinachoi@hotmail.com

ATLANTA-FULTON COUNTY EMERGENCY MANAGEMENT AGENCY-(AFFILIATE MEMBER)
RUSSELL BAKER
SARA TITLE III MANAGER
130 Peachtree Street, SW
Atlanta, GA 30303
Office: 404-730-5600

Fax: 404-730-5625
Email: Russell.baker@co.fulton.ga.us

CHURCH WORLD SERVICE
Jonathon Holston
1000 Main St, Suite C
Stone Mountain, GA 30083
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Home: 770-914-1292
Fax: 770-914-9017
E-mail: adox@bellsouth.net

Lesli Remaly
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Miami FL 33187
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Cell: 305-972-5568
Email: lremaly@churchworldservice.org

CORPORATE RESPONSE
Mike Wilson
97 Willowcrest Way
LaGrange, GA 30240
Office: 706-333-7973
Fax: 706-883-6552
Email: M1Lwilson@aol.com

EPISCOPAL DISASTER RELIEF AND DEVELOPMENT
John Titus
Diocesan Coordinator
Diocese of Atlanta
6740 James River
Stone Mountain, GA 30083
Office:(770) 469-8551
Email: mojotitus@mindspring.com

FEDERAL EMERGENCY MANAGEMENT AGENCY-(AFFILIATE MEMBER)
Ken Skalitzky
Volunteer Agency Liaison-FEMA Region IV
3003 Chamblee Tucker Road
Atlanta, GA 30341
Office: 770-220-5220
FAX: 770-220-5344
Home: 770-734-9673
Email:ken.skalitzky@dhs.gov

GEORGIA BAPTIST CONVENTION
Jim Richardson
2930 Flowers Road, South
Atlanta, GA 30341-5562
Office: 770-936-5259
Home: 770-277-9132
Fax: 770-452-6575
Pager: 1-800-408-9137
Email: jrichardson@gabaptist.org

GEORGIA EMERGENCY MANAGEMENT AGENCY-(AFFILIATE MEMBER)
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R. Keith Wages
Statewide Planning Director
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Atlanta, GA 30316

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Fax: 404–635–7005
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Jami Leverett
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GEORGIA DEPARTMENT OF AGRICULTURE–(AFFILIATE MEMBER)
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Georgia Department of Agriculture
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Pager: 706–723–1283
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GEORGIA DEPARTMENT OF HUMAN RESOURCES–(AFFILIATE MEMBER)
Tom Heaton
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2 Peachtree Street, NW, Suite 29.493
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FAX: 404–656–0709
Pager: 404–382–5266
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Jim Hilliard
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Office: 404–657–6210
Fax: 404–656–0709
Pager: 404–655–8660
Email: jchilliard@dhr.state.ga.us

Myra Watts
(Individual and Family Grant Manager)
Office of Facilities and Support Services
2 Peachtree Street, NW
Atlanta GA 30303–3412
Office: 404–463–3466
Fax: 404–656–0709
Email: mkwatts@dhr.state.ga.us

GEORGIA PHARMACY ASSOCIATION INC.
Verouschka Betancourt–Whigham
Director
Program Coordinator AIP/Data Collection & Control
50 Lenox Pointe, N. E.
Atlanta, GA 30324
Office: 404–231–5074 X102
Fax: 404–364–5020
Email: vbwhigham@gpha.org

GEORGIA ASSOCIATION OF FOOD BANKS
Erskin Harvey
970 Jefferson St.
Atlanta, GA 30318
Office: 404-892-9822 x202
Email: Eharvey@acfb.org

GEORGIA HOSPITAL ASSOCIATION
Karen Waters
1675 Terrell Mill Road
Marietta GA 30067
Office: 770-249-4540 or 770-955-0324
Fax: 770-955-5801
Email: kwaters@gha.org

HABITAT FOR HUMANITY INTERNATIONAL
Donna Golden
121 Habitat Street
Americus, Georgia 31709
Office: 229-924-6935 x. 2408
Fax: 229-928-3999
Email: dgolden@hfhi.org

HUMANE ASSOCIATION OF GEORGIA, INC.
Carolyn Danese
1317 Hearst Drive
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Office: 404-827-0603
Fax: 404-878-1151
Email(s): Carolyn.danese@turner.com
danesel@aol.com

Laurie Wragg
850 Dogwood Road
Suite A-400-529
Lawrenceville, GA 30044
Office: 770-972-7128
FAX: 770-978-9396
Email: Laurie@quiltingessentials.com

Diane Vacca
Humane Society of South Coastal Georgia
Coordinators Disaster Services HAGA
4627 US 17 North
Brunswick, GA 31525
Office: 912-264-1191
Home: 912-554-2266
Fax: 912-261-1194
Email: delrayspringers@bellsouth.net

LUTHERAN SOCIAL SERVICES OF GEORGIA
Bob Tribble
4439 Parkspring Terrace
Norcross, GA 30092
Office: 770-831-1966
Fax: 770-447-1581
Cell: 404-313-7878
E-mail: trib713@juno.com

MENNONITE DISASTER SERVICE
Lloyd Swartzembruber
Rt. 1 Box 59
Montezuma, GA 31603
Home: 912-472-7983

MORMON DISASTER SERVICE
Currently Vacant

PATRIOTIC PETS, Inc
Myla Mitchell
PPI President
P.O. Box 95706
Atlanta, GA 30347
Beeper: 404-879-1053
Day: 770-938-2373
Night: 770-934-4621
Email: mylamitchell@bellsouth.net

Gayle Dalton-Smith
4 on the Floor, President/Owner
P.O. Box 95706
Atlanta, GA 30347
Phone: 770-798-9552
Fax: 770-798-9120
Cell: 404-786-4271
Email: gayledaltonsmith@mindspring.com

PRESBYTERIAN DISASTER RESPONSE OFFICER
Ken McKenzie
South Atlantic Synod
1941 Shorter Ave
Rome, GA 30165
Office: (706) 235-8561
Email: kmckenzie@roman.net

THE SALVATION ARMY
Robert Walter
Norcross GA
Office: 678-418-4686
Fax: 404-872-6980
Email: rob_walter@uss.salvationarmy.org

SOUTH GEORGIA CONFERENCE, United Mehodist Church
Brad Brady
Disaster Coordinator
United Methodist Church
P O Box 20408
St. Simons Island, GA 31522
Office:(912) 638-8626
Email: brad@fgaumc.com

ST. VINCENT DEPAUL SOCIETY
Sheila Bissonnette
2050-C Chamblee Tucker Road
Atlanta GA 30341
Office: 770-457-2920
Home: 404-315-9736
Cell: 404-405-5314
Fax: 770-457-3021
Email: sbissonnette@svdpatl.org

UNITED METHODIST – NORTH GEORGIA CONFERENCE – DISASTER RESPONSE MINISTRY
Joseph L. Crawford, Sr.
P.O. Box 922997 (4511 Jones Bridge Circle, Norcross, GA)
Norcross, GA 30010
Office: 678-533-1443
Fax: 678-533-1447
Cell: 404-375-8381
Email: jcrawford@ngumc.org

Doug Lacky
1351 Old Chestnut Way
Marietta, GA 30062
Office: 770-509-7425

UNITED METHODIST VOLUNTEERS IN MISSION (UMVIM)
Joe Hamilton, Assoc Dir
315 W. Ponce DeLeon
Atlanta, GA 30308
Office: 404–377–7424
F: 404–377–8182
Emai: info@umvim.org

UNITED WAY 211
Chris Allers
P.O. Box 2692
Atlanta, GA 30301
Office: 404–614–2905
Fax: 404–614–1008
Email: callers@unitedwayatl.org

Donna Burnham
Director, United Way 211
United Way of Metropolitan Atlanta
100 Edgewood Ave.
Atlanta, GA. 30303
Office:(404) 614–2906
Fax: (404) 614–1049
Email: dburnham@unitedwayatl.org

WORLD VISION–ALBANY
Rev. Jimmy Ewings
P.O. Box 3766
Albany, Georgia 31706–3766
Office: 229–439–7101
Fax: 229–439–7880
Pager: 229–439–3057
Email: jewings@worldvision.org

Bob Tribble has scheduled a meeting in Americus with the Faith Based Community to start the process of forming a Long Term Recovery Committee. See First Methodist Church, Americus, for details.

GAVOAD: Partnership Before, During, and After Disaster

Terra reports on the VOAD status meeting of 3/3/07: The meeting went REALLY well. All bases covered.

Services offered: Support for "All" Disasters
Campaigns: 2007 Georgia/Alabama Tornado; 2009 SouthEast Floods, September; 211 (groups that are ASSOCIATED with 211); Adventist Community Services Disaster Relief; American Red Cross / Int'l Federation of RC / ICRC / IFRC; EMA (Emergency Management Agency) Regional/County; Government, FEMA / Department of Homeland Security; Habitat For Humanity; Humane Society of the United States, The; Lutheran Social Services Disaster Response; Mennonite Disaster Service; Society of St. Vincent de Paul; UMCOR Relief Network; United Way; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member); World Vision
Updated Feb 7, 2008 · https://reliefdb.org/shelters/1124

IA

United Way Human Services Campus (Volunteer Coordination/Staging/Reception Area)

Info/Hotline · Standby

Non–Profit
1111 9th Street, Suite 100, Des Moines, IA 50314

Phone 515.246.6500
Web www.unitedwaydm.org
Serves Polk County
Eligibility Flooding 6/08 MidWest Storms
Service Temporary

FROM THE WEBSITE:

Volunteer Update 6/13/2008 7:00 PM

At this time, we are asking that those interested in volunteering for the flood emergencies do NOT report to the Volunteer Reception Center at United Way's Human Services Campus, 1111 9th Street. The EOC has informed us that no additional volunteers will be deployed tonight. Over the next 72 hours, we expect our volunteer needs will largely shift into the recovery stage, at which time we will first be calling on those volunteers who are registered in our database. Please watch your email.

To register with the United Way and be notified of volunteer needs by email, go to their online registration page at:

http://volunteer.united-e-way.org/uwoci/survey/?survey_id=10283208423

(DISREGARD INSTRUCTION AND READ UPDATE ABOUT THE VOLUNTEER RECEPTION AREA ABOVE PLEASE)

Services offered: Services, Disaster Recovery ; Services, Disaster Response
Campaigns: 2008 MidWest Floods; 211 (groups that are ASSOCIATED with 211); United Way
Updated Jun 28, 2010 · https://reliefdb.org/shelters/3141

211 – Iowa

Info/Hotline · Open

United Way
IA

Phone 211
Web www.volunteersolutions.org/omaha/org/dir-A-1.html
Serves Nebraska, and in these Iowa counties: Pottawattamie, Harrison, Mills, Shelby, Cass, Montgomery, Fremont and Page.
Service Temporary

You can search for orgs that provide social services using this site. You can call and speak to an operator for referrals to facilities that can provide post flood support or recovery information.

source:
http://www.uwmidlands.org/

2-1-1 Call Center – Response to Flooding

The 2-1-1 call center at United Way of the Midlands is a clearinghouse for important community service information for people in NE and southwest IA. More than 2,000 people have called us for flood-related needs since June 1.
**If you cannot reach 2-1-1 by cell phone, especially in Council Bluffs, please try calling 402-444-6666.
Click here to get the most up-to-date information on flooding. (LAST UPDATE: July 13th at 8:30 am)

Links to view volunteer opportunities and product donation needs are on source website:
(NOTE: Need for Sandbag Volunteers in Council Bluffs!)

Volunteering Opportunities

Product/Service Donation Needs

Services offered: Advocacy, * (ANY/ALL Types); Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals, Employment & Job Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Legal Information & Resource Referrals (For Elders/Seniors); Assistance, Referrals, Legal Referrals; Assistance, Referrals, Medical Resources Referral; Directories, Directory of Services, City/Town; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Grants Info, Listings, News & Referrals; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Training Listings, News & Referrals; Hotline * (ANY/ALL Types); Hotline, Crisis Hotline; Hotline, Donation Management Hotline; Hotline, Health Information/Resource Hotline; Hotline, Legal Advice & Counsel (Disaster Survivors); Hotline, Non-Emergency Flood Information Hotline; Hotline, Shelter Hotline (Find Help); Hotline, Volunteer Hotline (Coordination/Placement/Work Orders); Information Resource * (ANY/ALL Types); Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Resource Bank; Resource Databases for Supplies/Services (NO FEE); Supplies, Online Supplies; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online
Campaigns: 2011 Spring – Tornadoes-Floods-Wind Storms; 211 (groups that are ASSOCIATED with 211); United Way
Updated Jul 14, 2011 · https://reliefdb.org/shelters/3118

IN

Volunteer Action Center of Bartholomew County (United Way)

Info/Hotline · Open

Volunteer Coordination, Staging Site, Reception Area
1531 13th Street, Suite 1100, Columbus, IN 47201

Phone 812–375–2210 or 812–314–2710
Web www.volunteerbartholomew.org
Service Temporary

Volunteer Action Center is opening a Volunteer Reception Center at 8 am Tuesday morning to begin registering volunteers to help with relief and recovery for flooding victims. Many individuals and groups are reaching out to the Volunteer Action Center looking for ways to serve the community.

If you could use the help of volunteers please complete the attached Volunteer Request Form for each volunteer need you have and return to Volunteer Action Center as soon as possible.

All volunteers will be processed through the Volunteer Reception Center, including interviewing and screening and will be assigned to your agency per your request, including specific shifts, number of volunteers and number of hours needed, defined skills needed, etc. All volunteers processed through the Volunteer Reception Center will be interviewed and screened for appropriateness for your volunteer need and they will be given training on any designated safety concerns. The only screening that I will not be able to complete is a criminal background check or sex offender registry check. Should these screenings be a requirement for your agency, you will need to do these checks yourself.

The Volunteer Reception Center will notify your agency if volunteers are assigned to you so that you will know who is coming and when to expect them. All volunteers assigned to a volunteer opportunity through the Volunteer Reception Center should arrive at your designated location with proof that they received their assignment through the VRC. At this time, proof will be in the form of a bright pink slip signed by a Volunteer Reception Center representative.

All personal information on each volunteer will be maintained by Volunteer Action Center and will be available for your records upon request. Volunteer hours will be tracked by VAC.

Please feel free to contact me at 375–2210 or 314–2710 if you have any questions or need more information. The Volunteer Reception Center and volunteer needs will be marketed by VAC through QMIX, White River Broadcasting, and the Republic as well as on First Call for Help 2–1–1 and Volunteer Bartholomew websites.

Thank you for your participation and collaboration with VAC during this very difficult time for our community.

Vickie

Vickie Bateman, Director
Volunteer Action Center of Bartholomew County
1531 13th Street, Suite 1100
Columbus, IN 47201
812–375–2210
vbateman@uwbarthco.org

Services offered: Hotline * (ANY/ALL Types); Hotline, Volunteer Hotline (Coordination/Placement/Work Orders); Reception / Registration Site/Location, Volunteer; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer Work Orders/ Projects (provided by this facility)
Campaigns: 2008 MidWest Floods; 211 (groups that are ASSOCIATED with 211); United Way
Updated Jul 5, 2008 · https://reliefdb.org/shelters/3341

Hope Crisis Response Network

Info/Hotline · Open

Faith–Based Non–Profit Disaster Recovery
1127 Miles Avenue, Elkhart, IN

Phone 1 (866) 909–4673 or 574–522–2547
Web www.hcrn.info
Serves South Central Indiana
Eligibility Impacted by the 6/08 MidWest Floods
Checks payable to HCRN
Service Temporary

FROM THE WEBSITE:

6/11/08:
Thousands of Indiana families are facing devastating loss today as flood waters and tornadoes have swept across the state over the last week. Your help in volunteering is needed now. Volunteer crews are beginning work today to help salvage possessions, clean out homes and help flood victims. You can volunteer in counties across south central Indiana. Volunteers and heavy equipment are needed for Friday and Saturday especially. Teams will be working for the next several weeks.

You can also help fill food and supply pantries. Donations of pantry supplies and cleaning products are needed.

You can also donate to HCRN to help us as our staff works with state officials and other volunteer organizations to bring help, hope and healing during this very difficult time.

Donations can be made on–line via credit card or mailed directly to our offices.

HCRN
P.O. Box 2123
Elkhart, IN 46515

See also, this organization's facility in Greensburg Kansas.

HCRN – HQ:
P.O. Box 2123
Elkhart, IN 46515

Hope Crisis Response Network – HCRN is a not–for–profit 501c3 organization located in Northern Indiana. The mission of HCRN during times of disaster is to: 1) coordinate and deploy volunteers, resources, and financial assistance to the affected areas; 2) serve as advocates to help victims obtain assistance from appropriate agencies and organizations; and 3) assist in devising and implementing post–disaster long term recovery plans for local communities.

Volunteers are the most valuable and vital resource for any recovery. It is not only our responsibility to provide well–trained volunteers but to equip them with the tools they need to do the job. The secret to having motivated volunteers is to be well prepared and take good care of them. We work within the community to make sure that each of our projects is well planned and managed in a safe and friendly working environment.

When a disaster is declared, HCRN is called upon to provide assistance in all four stages of a disaster:

Stage One– The Emergency
or the 1st Responder

Medical
Security
Food for distribution
Coordinating effective donations
Coordinating volunteer response
Establishing local partnerships

Stage Two– The Relief

Food distribution
Debris clean up
Roof tarping
Home repairs
Medical clinics
Advocacy

Stage Three– The Recovery

Advocacy
Long Term Recovery Committee
Rebuilds

Stage Four– Hazard Mitigation
Community Education

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Disaster Survivors; Cleanup, Disaster Debris Removal, Volunteer Services; Cleanup, Mud–Out, Muck–Out, Flood Cleanup, Volunteer Services; Management, Volunteer Coordination Services; Management, Volunteer Placement; Services, Disaster Recovery ; Services, Disaster Response; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer Work Orders/Projects (provided by this facility)
Campaigns: 2008 MidWest Floods; 2008 MidWest Tornado; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Feed The Children; Mennonite Disaster Service; Salvation Army; UMCOR Relief Network; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member); World Renew (also known as

CRWRC–DRS ~ Christian Reformed World Relief Committee–Disaster Response Services
Updated Jul 5, 2008 · https://reliefdb.org/shelters/1488

Lakeshore Area Regional Recovery of Indiana (LARRI)

Info/Hotline · Open

9200 Calumet Avenue, Suite N–510, Munster, IN 46321

Phone 219–836–1325 ext. 113 OR (877) LARRI4U
Web www.larri.info
Serves Lake, LaPorter, or Porter, Jasper and Newton counties
Service Temporary

There are still hundreds of homes in dire need of restoration. New cases come to our attention almost every day.

Volunteers of all skill levels are needed to help restore homes to a livable condition. We are in need of construction materials, tools, and housing for volunteer teams.
For more information on how you can help call (877) LARRI4U.

If you suffered loss from this disaster and still have unmet needs please call 2–1–1 information and referral.

"The mission of LARRI is to assist in recovery from disaster through the coordination of community resources, sharing of information and reconnecting lives to hope."

Services offered: LTRC, Long Term Recovery Committee Advice; Volunteer Opportunities, In General * (ANY/ALL Types)
Campaigns: 2008 MidWest Floods; 211 (groups that are ASSOCIATED with 211); LTRC, Long Term Recovery Committee
Updated Jun 28, 2010 · https://reliefdb.org/shelters/4861

VOAD – INVOAD – Indiana Voluntary Organizations Active in Disaster

Info/Hotline · Open

VOAD (State Level)
615 West State Street Rm 211, West Lafayette, IN 47907

Phone 765–494–8410
Web www.invoad.com
Service Temporary

For Member Information:

http://www.invoad.com/members.php

http://www.invoad.com/coad.php

Community Organizations Active in Disaster (COADs) bring volunteers together from across the community to increase communication and coordination to reduce the impact of disasters. Anyone interested in setting up a COAD in Indiana is encouraged to contact:

Steve Cain
EDEN Homeland Security Project Director
INVOAD President
Purdue University
Department of Ag Communications
615 West State Street Rm 211
West Lafayette, IN 47907
ph: 765–494–8410 / fax: 765–496–1117
Cell: 765–427–8881
email: cain@purdue.edu

Bringing Construction to the Table
http://www.nvoad.org/Portals/0/Bringing%20Construction%20to%20the%20Table.ppt

Counties with Active Long–Term Recovery Committees
http://www.invoad.com/ltrccounties.php
(SOME have websites)

Services offered: Long Term Recovery Committee (LTRC), Unmet Needs Committee Meetings; LTRC, Long Term Recovery Committee Advice; Support for "All" Disasters
Campaigns: 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Catholic Charities; Church of the Brethren Disaster Response; CWS ~ Church World Service; Government, FEMA / Department of Homeland Security; Humane Society of the United States, The; Lion's Club; Lutheran Disaster Response; Medical Reserve Corps; Mennonite Disaster Service; Salvation Army; Society of St. Vincent de Paul; Southern Baptist Convention Disaster Relief; UCC ~ United Church of Christ; United Methodist Disaster Response; United Way; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member); World Renew (also known as CRWRC–DRS ~ Christian Reformed World Relief Committee–Disaster Response Services
Updated Jun 28, 2010 · https://reliefdb.org/shelters/4731

211 – Indiana

Info/Hotline · Open

211
IN

Web www.in211.org
Service Temporary

Campaigns: 211 (groups that are ASSOCIATED with 211); LTRG, Long Term Recovery Group

Updated Nov 7, 2009 · https://reliefdb.org/shelters/4732

United Way – Indiana, Regional Volunteer Center of Northwest Indiana

Info/Hotline · Open

United Way
IN

Phone Munster, IN: 219–836–5390 / Portage, IN: 219–763–3292.
Serves to help flood victims in Lake, LaPorte, and Porter Counties.
Service Temporary

SOURCE: http://www.fema.gov/news/newsrelease.fema?id=46228

Volunteers Desperately Needed
Call NW Indiana United Way

Release Date: October 11, 2008
Release Number: 1795–021

Federal and state disaster recovery officials said today that the United Way Regional Volunteer Center of Northwest Indiana is in dire need of volunteers to help flood victims in Lake, LaPorte, and Porter Counties.

United Way officials encourage people to volunteer on their own or to organize a team – of friends, neighbors, coworkers, church members, or others. The area of greatest need is in Gary and Munster, Indiana.

People are needed to help flood victims in a variety of ways: to pull up carpeting; to remove and clear out drywall or paneling; and, to clean and sanitize flood damaged homes. Those who are able can help to lift heavy furniture, refrigerators, and stoves.

Anyone who can give some time and energy to assist their northwest Indiana neighbors with restoring their homes to clean, livable, sanitary and safe conditions is welcome. Just call the United Way Regional Volunteer Center of Northwest Indiana, in Munster at 1–219–836–5390 and in Portage at 1–219–763–3292.

Services offered: Cleanup, Debris Removal, Volunteer Services; Cleanup, House Gutting, Volunteer Services; Cleanup, Yard Cleanup, Volunteer Services; Reception / Registration Site/Location, Volunteer; Services, Disaster Recovery ; Services, Disaster Relief; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer, Volunteer Referral Services

Campaigns: 2008 MidWest Floods; 211 (groups that are ASSOCIATED with 211); Government, FEMA / Department of Homeland Security; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)

Updated Nov 5, 2008 · https://reliefdb.org/shelters/3814

KY

United Way, Metro United Way

Info/Hotline · Open

334 E. Broadway; P.O. Box 4488, Louisville, KY 40204

Phone 502.583.2821
Web www.metrounitedway.org
Service Temporary

What To Do If You Need Help

If you need immediate assistance finding health or human services (for example–assistance with housing or utility payments, child care, medical exams or employment services), call 2–1–1.

Metro United Way's 2–1–1 is a free phone number that anyone can use to get confidential health and human service information, 24/7 and in over 100 languages.

Mailing Addresses:

Main
Metro United Way, Inc.
334 E. Broadway
P.O. Box 4488
Louisville, KY 40204–0488

Satellite Offices
Metro United Way Southern Indiana Offices
405 East Court Ave, #3
Jeffersonville, IN 47130
812.206.7515

Metro United Way Shelby County Offices
179 Alpine Dr.
Shelbyville, KY 40065
502.633.4484

Metro United Way Southwest
Located in the Southwest Resource Center in Faith Presbyterian Church
9800 Stonestreet Road
Louisville, KY 40272
Kelly Thompson, Manager
502.649.497

Services offered: Support for "All" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
Campaigns: 2008 Hurricane Ike; 2012 Spring – Tornadoes; 211 (groups that are ASSOCIATED with 211); United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Mar 10, 2012 · https://reliefdb.org/shelters/4371

LA

United Way, Greater New Orleans – 2010 Oil Spill

Info/Hotline · Open

2515 Canal Street, New Orleans, LA 70119
Phone (504) 822–5540
Web www.unitedwaynola.org
Serves Greater New Orleans
Service Temporary

FROM VOAD:

The United Ways in the Gulf Coast are actively monitoring and assessing the needs of the region through community agencies. As a whole, the United Way has been registering volunteers with 211. Individual United Ways have responded in the following ways.

The United Way of South Mississippi sent out a survey to gather information regarding the effects of the oil spill on local non–profit organizations. The United Way of Greater New Orleans established a fund, which they may broaden to serve as a regional fund.

FROM THE SITE:

Need Assistance?

2–1–1 is available to disseminate information regarding the relief efforts surrounding the recent Gulf Coast Oil Spill. Call 2–1–1 from any cellular or land line 24–hours a day, 7 days a week for more information about:

* Volunteer Opportunities
* Job Training and Employment Opportunities
* Reporting Damaged Property or Injured Wildlife

"Neighbors Helping Neighbors"

Meanwhile, on Friday, May 7, United Way joined forces with Winn–Dixie Stores, Inc. and Second Harvest Food Bank of Greater New Orleans and Acadiana. Winn–Dixie launched its "Neighbors Helping Neighbors" program, where shoppers at any of its 36 New Orleans area stores can contribute to United Way's fund to help those impacted by the Gulf Coast Oil Spill. Winn–Dixie donated over 28,000 gallons of bottled water and 42,000 pounds of food items –– enough to fill three semi–trailers.

United Way and Catholic Charities Archdiocese of New Orleans Partner for Help

United Way is also working in partnership with Catholic Charities Archdiocese of New Orleans [CCANO] to assist Plaquemines and St. Bernard Parish residents who are already feeling the effects of the Gulf Coast Oil Spill. If you need assistance, please call 2–1–1 for more information or to find a location for help near you. You can also reach the Catholic Charities CARE LINE at (866) 891–2210 to learn about available assistance, as locations for on–site help are subject to change.

CCANO is currently providing services at the following locations:

* St. Bernard Parish
o St. Bernard Catholic Church
2805 Bayou Road
* Plaquemines Parish
o St. Patrick Catholic Church
28698 Highway 23 in Port Sulphur
o St. Thomas Catholic Church
17605 Highway 15 in Pointe A la Hache
* Orleans Parish
o Mary Queen of Vietnam Community Development Corporation
4626 Alcee Fortier Blvd.
o There is also a liaison at the BP Claims Center in New Orleans East
* Jefferson Parish
o St. Anthony Catholic Church
2653 Jean Lafitte Boulevard

United Way Impact Partners At Work

St. Bernard Project, a United Way partner agency, is responding to the spill by expanding their mental health clinic to Lower St. Bernard and Plaquemines and creating jobs for fisherman through their Good Work Good Pay (GWGP) program. The Center for Wellness and Mental Health will have increased hours of operation and will attempt to hire local shrimpers and/or their spouses as community outreach workers and peer counselors. The GWGP program will hire, train and pay livable, union–level wages with full benefits to local fishermen affected by the oil spill (as well as other local under– and unemployed individuals and war veterans.)

Since 2006, the Community Center of St Bernard (CCSTB), a United Way partner agency, has been open to help all St. Bernard families get assistance they need, whether it's food, clothes, medical care, legal aid, counseling, or other services. CCSTB is also helping those affected by the Oil Spill. With the commercial and recreational fishing ban currently in effect, many St. Bernard commercial fishermen have signed up for CCSTB's food pantry so that they will be able to feed their families until they can find other work.

Since May 1, more than 6200 individuals who have been affected by the oil spill in the Gulf of Mexico have received emergency assistance through Catholic Charities Archdiocese of New Orleans, a United Way partner agency. By the numbers, through June 1, 2010:

* 6227 people (1883 families) have received emergency assistance from Catholic Charities;
* $102,900 in gift cards and/or food vouchers have been distributed to affected families;
* 845 emergency food boxes from Second Harvest Food Bank have been distributed;
* 173 cans of baby formula have been distributed along with 77 boxes of diapers and 186 ½ packs of diapers;
* 748 people have undergone mental health assessments; and
* 503 people have received individual counseling and 28 have taken part in group counseling with Catholic Charities crisis counselors.

Volunteering

United Way is working to ensure those affected by the Gulf Coast oil spill have access to information and resources. That's why United Way is now providing communications and community coordination expertise to British Petroleum during the Deepwater Horizon cleanup. BP says it will pay for all necessary clean–up costs.

BP is contracting with the Louisiana Association of United Ways (LAUW) and Louisiana 2–1–1; the recognized 'go to' information and referral system. The easy to remember three–digit telephone number connects people to health and human services as well as volunteer opportunities.

There have been a significant number of calls and emails to BP, government agencies, elected officials and nonprofits from people all over the country wanting to help or get involved in the cleanup. Training is required to volunteer. Unannounced, untrained volunteers can create an additional burden on those coordinating response efforts. LA 2–1–1 will serve as an important part of the Louisiana Volunteer Pipeline registering those who want to help with the oil spill efforts at www.volunteerlouisiana.gov to assist the LA Serve commission of the Lieutenants Governor's office with volunteer coordination.

United Way for the Greater New Orleans Area has also created and is distributing 2–1–1 pocket cards. One side is in English and the reverse side is in Vietnamese or Spanish. This is part of an ongoing effort to reach those who may not be aware of the 24/7 helpline.

How You Can Help

BP's spill response "includes efforts to protect the Gulf coast, to contain the spill offshore at the surface and to stem the flow of oil into the water from the sub–sea well," but there exists an immediate need for assistance in the lower Louisiana parishes. At the request of Plaquemines Parish President Billy Nungesser and St. Bernard Parish President Craig Taffaro, United Way has set up a fund to meet the health and human service needs of Louisiana residents impacted by the oil spill.

Services offered: Case Management, * (Providers of ANY Type of Case Management); Donations, Disaster Fund; Hotline * (ANY/ALL Types); Hotline, Disaster Recovery Services Hotline for Survivors; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online
Campaigns: 2005 Hurricane Katrina; 2008 Hurricane Gustav; 2010 Oil Spill Gulf of Mexico; 211 (groups that are ASSOCIATED with 211); Catholic Charities; United Way
Updated Jun 21, 2010 · https://reliefdb.org/shelters/5975

MA

A Friend in Need (one time grants of $300–$1,000 for qualifying applicants)

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
c/o Acton Congregational Church; 12 Concord Rd, Acton, MA 01720

Phone See Notes
Contact See Notes
Serves Acton, Boxborough, and Maynard
Eligibility Residents in Need of Assistance who face crisis. Must be referred by Clergy of Local Agency.
Service Temporary

For Friend in Need, Acton residents should talk with clergy, the Housing Authority (if a client), school counselor, other social worker or counselor who knows them. Or the person in need can call the Acton Council On Aging.

The contact with Friend In Need for a resident needs to be made by one of these professionals.

First contact can NOT be made by the individual in need or a family member of the individual or family in need.

as listed in the local paper: http://maynard.wickedlocal.com/article/20140422/News/140429174

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Domestic Violence; Advocacy, Health & Human Rights; Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Counseling, Personal Finance Counseling; Financial Assistance, Case Management for Financial Matters; Financial Assistance, Emergency Financial Assistance; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Housing, Mortgage Assistance; Financial Assistance, Housing, Mortgage Loan Deferment Assistance; Financial Assistance, Housing, Motel Accomodations for Disaster Survivors; Financial Assistance, Housing, Rental Assistance; Financial Assistance, Housing, Rental Deposit; Financial Assistance, Medical, Prescription Assistance; Financial Assistance, Medical, Prescription Assistance (For Seniors/Elders/Disabled); Financial Assistance, Tax Relief; Financial Assistance, Tuition (School); Financial Assistance, Unemployment Benefits for Disaster Survivors; Financial Assistance, Utility Bill Assistance; Financial Assistance, Utility Bill Assistance (For Seniors/Elders); Food * (ANY/ALL Types); Grants * (ANY/ALL Types of Financial Grants); Grants, Housing, Housing Related; Grants, Post Disaster (For Rent/Belongings/Home Repairs/Rebuilding, etc.); Housing, Housing Assistance, Relocation $ for Survivors; Information Resource * (ANY/ALL Types); Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Emergency Services; Services, Family, General Family Assistance; Services, Financial, Counseling, Mortgage–Foreclosure Problems; Services, Financial, for Folks w/Bad Credit (that want to get better); Services, For Folks Trying To Get Off Welfare; Services, Humanitarian Aid ; Services, Social Services, General Social Services; Vouchers * (ANY/ALL Types); Vouchers, Food Vouchers; Vouchers, Housing/Shelter (Motel) Vouchers
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Economic Solidarity and Cooperativism; Ending Extreme Poverty; United Way
Updated May 25, 2014 · https://reliefdb.org/shelters/3485

Acton Boxborough United Way ("ABUW") & 211

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
179 Great Road, Suite 212; PO Box 2258, Acton, MA 01720

Phone 978.263.1777
Contact contact us for details
Email abuw@abuw.org
Web www.abuw.org
Serves Acton, Boxborough
Service Permanent

Resources Provided by Organization:

– Fund–raising
– Awareness
– Volunteers
– Coordination of Agencies

See Also, the online resource database: www.mass211.org for an online listing of social service orgs LISTED BY TOWN. The online tool allows you to find what orgs provide services "by service type" and "by town".

From their website:

The ABUW, which was founded in 1981 as the Acton–Boxborough Community Chest, has been working for more than twenty years to help bridge the gap between the needs that exist, the services that are provided, and the cost of making those services available to the folks who need them.

In that time, the ABUW has raised and allocated over $3.1 Million dollars — raised from generous community members and invested back into the health and human service programs that help neighbors and friends find answers to the crises they are facing.

Today, we remain committed to our goal of continuing that support and expanding our programs to include raising awareness of the needs and services that exist within our towns, to continued measurement of the priority of needs, to facilitating the formation of partnerships and collaborations to address unmet needs, and to cultivate greater support of local providers through volunteer coordination efforts.

Services offered: Appliances, Small * (ANY/ALL Types); Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals * General Information & Referral; Donations, Drop–Off, Collection Site Location; Furniture * (ANY/ALL Types); Management, Volunteer Coordination Services; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer, Virtual Volunteer Meeting Place (Blog/Forum/Discussion Board); Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; United Way
Updated Apr 17, 2010 · https://reliefdb.org/shelters/3833

Acton Congregational Church

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
12 Concord Rd, Acton, MA 01720

Phone 978 263 2728
Contact Pam Gillispie
Email pgillispie@gmail.com
Web www.actonc.org
Serves Acton Region
Service Permanent

The Church hosts the community supper every Wednesday evening from 5–6:30.
There is no cost for this meal.

The Church also operates a thrift store with quality clothing for infants through adults. Others items like toys, kitchen utensils, and household goods are available and low cost.

Al–Anon: Support group for those whose lives have been affected by another person's drinking. 12 Concord Road, Acton (far rear ground floor entrance)
Wednesday's 10–11:30

Services offered: Advocacy, * (ANY/ALL Types); Al–Anon Meetings; Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals * General Information & Referral; Community Service Program; Counseling, Spiritual; Distribution * (ANY/ALL Types); Facilities: Restrooms; Facility: Community Center; Facility: Food, Emergency Food Center; Meals * (ANY/ALL Types) ; Meals, Congregate Feeding, Meals; Meals, Congregate Feeding, Meals (Elders/Seniors); Meals, Dinner; Meals, Hot Meals; Services, Church/Worship Services; Thrift Store
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Feb 16, 2009 · https://reliefdb.org/shelters/3828

Acton Council on Aging, Senior Center (and the Friends of the Council on Aging)

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
Street Address:; 50 Audubon Dr; Mailing Address:; 472 Main Street; Acton, MA 01720, Acton, MA

Phone 978 264 9643 (Acton) 978 263 1116 x106 (Boxboro) Fax: (978) 264–9650
Contact Jean Fleming, Director or Carol Steiner, our Outreach Coordinator
Email seniorcenter@acton–ma.gov
Web www.acton–ma.gov/index.aspx?NID=93
Serves Acton/Boxboro Region
Eligibility Residents over Age 60, Acton seniors have priority, out of town seniors if space allows
Fee Yes, For Some Services, Call for Details
Service Permanent

This location is the site of the Senior Center and other services for Seniors.

Link to their newsletters, which lists a ton of things to do…
http://www.acton–ma.gov/Archive.aspx?AMID=48

Minutes for the Council's meetings:

https://doc.acton–ma.gov/dsweb/View/Collection–2463

Social Programs, Classes, Support groups, Van Service, Lunches, Social Events, Knitting Circle...many, many activities...

FUEL ASSISTANCE:

The Acton Council on Aging works with the South Middlesex Opportunity Council (SMOC) Low Income Home Energy Assistance Fuel Assistance – Need help paying your heating bill? Applications for2007/08 fuel assistance are being taken through May 15th Ifyour yearly gross household income is at or below $20,420 forone you may qualify for some fuel assistance as well as discounts on utility and telephone bills. (Call for income guidelines for larger families.) Call Carol Steiner at the COA 978–264–9643 formore information. Contact Jean Fleming (see above for email) for information about a local emergency fuel fund.

You can also call this site to ask for help from the Friends of the Council on Aging, a private relief group. The Emergency Fuel Assistance Fund adminstered by the Friends of the Council On Aging. This fund receives contributions from some area churches, civic organizations and individuals. Jean Fleming (Director of the Council on Aging) works with the Friends to use these funds to assist needy residents with bills beyond what SMOC can help them with, or for people not eligible for SMOC that need assistance with fuel bills.

TOWN OF ACTON TAX RELIEF for Seniors and others:

http://doc.acton–ma.gov/dsweb/Get/Document–22074/Tax%20Relief%20for%20Seniors.pdf

(Make sure that you get the entire URL copied into your browser...it probably won't copy over on one try. You may have to copy it over in pieces to get the whole thing) or go to: http://www.town.acton.ma.us/ scroll down on the left to "related links" and look for the tax relief button.

DIRECTIONS TO THE SENIOR CENTER
From 495
Route 495 N&S
To Route 2 East
To Route 27 South (Main Street)

Go through 2 sets of lights and over the bridge. Take an immediate 1st left onto High Street. Proceed up hill to 1st left onto Audubon Drive. Once on Audubon Drive take the 1st left (there is a sign for Senior Center). Parking on left or straight ahead

From Boston:
Route 2 West (through Lexington, Lincoln and Concord)
Go through the Concord Rotary and continue west on Rte. 2
Exit from Rte. 2 onto Rte. 111 (left lane exit)
At full set of lights, take left onto Route 27 S (Main Street)

Proceed through next light, and over bridge. Take an immediate 1st left onto High Street. Proceed up hill to 1st left onto Audubon Drive. Once on Audubon Drive take the 1st left (there is a sign for Senior Center). Parking on left or straight ahead.

Services offered: Advocacy, Anti–Poverty; Advocacy, * (ANY/ALL Types); Advocacy, Health & Human Rights; Advocacy, Housing, Community, Housing Development; Advocacy, Housing, Eviction Defense; Advocacy, Legislation Support; Advocacy, Social Justice; Advocacy, Special Needs Folks, Seniors/Elders; Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to, Navigate Disaster Relief Resources; Assistance, How To, Navigating Disaster Survivor Insurance Process ; Assistance, How To, Navigating Insurance Process; Assistance, How To, Replace Destroyed Documents; Assistance, Referrals, Employment & Job Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Health Referrals; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Short–Term Housing Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Legal Information & Resource Referrals (For Elders/Seniors); Assistance, Referrals, Medical Resources Referral; Books, Large Print; Case Management, Seniors/Elders; Cleanup, * Volunteer Services (ANY/ALL Types); Community Outreach Programs; Community, Recreation, Recreational Programs; Community Service Program; Construction, Home Repair Services (For Seniors/Elders); Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Support Group * (ANY/ALL Types); Counseling, Support Group (Post Disaster); Demographic Served: Seniors / Elderly; Demographic Served: Social Peers; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, Grants Info, Listings, News & Referrals; Elder Support, Volunteer; Entertainment, Social "Challenges"/Games; Events, Community Meetings; Facilities: Recreational Facilities for Seniors/Elders; Facilities: Senior Center; Facility: Community Center; Facility: Residential, Elders/Seniors; Financial Assistance, Case Management for Financial Matters; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Medical, Prescription Assistance (For Seniors/Elders/Disabled); Financial Assistance, Utility Bill Assistance; Financial Assistance, Utility Bill Assistance (For Seniors/Elders); Government, Department of Social Services (DSS); Hotline, Elder/Senior Abuse Hotline; Housing Referrals, Senior, Long Term Care; Information Resource, ADA & Useful Info for Disabled Folks; Information Resource, Medicare Information; Information Resource, Resources Available to Disaster Survivors; Meals * (ANY/ALL Types) ; Meals, Home Delivered Meals (For Seniors/ Elders); Meals, Lunches, Misc.; Meals, Mobile Meals (For Seniors); Medical, Equipment, Assistive Device, Cane, Mobility ; Medical, Equipment, Assistive Device, Canes, Walking Canes; Medical, Equipment, Assistive Device, Crutches; Medical, Equipment, Assistive Device, Crutches, Pediatric; Medical, Equipment, Assistive Devices * (ANY/ALL Types); Medical,

Equipment, Assistive Devices, Chair, Shower Chair; Medical Equipment, LOAN ONLY; Medical, Facility, Clinic ($ Fee–Based Sliding Scale); Medical, Services, Home Health Care Services; Medical, Services, Visiting Nurse Services; Senior Center, Volunteer; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disaster Recovery ; Services, Emergency Services, Senior/Elder; Services, Health, Massage; Services, Insurance Counseling (Seniors/Elders) ; Services, Senior/Disabled, Homemaker Services (For Elders/Seniors/Disabled); Services, Senior/Elderly Services; Services, Senior Programs; Services, Seniors, House Cleaning; Services, Social Services, General Social Services; Services, Tech, Internet Access; Social Event *(any/all types) see also category "Events"; Social Event, Arts & Crafts; Social Event, Arts & Crafts, Holiday Cards; Social Event, Arts & Crafts, Painting Group; Social Event, Book/Study/Discussion Group; Social Event, Films/Cinema/Movies/Lectures; Social Event, Networking Group *any/all types; Social Event, Post–Holiday Cookie–swap; Social Event, Post–Holiday, Re–gifting Party; Social Event, Recreation, Board Games; Social Event, Recreation, Bridge/Cards; Social Event, Recreation, Geneology Group; Social Event, Recreation, Ping Pong; Social Event, Recreation, Pool/Billiards; Social Event, Sewing/Quilting/Kniting/Crochet, Knitting Circle; Social Event, Sewing/Quilting/Knitting/Crochet Circle; Social Event, Writing Group; Social Worker, Volunteer; Training * (ANY/ALL Types of Instruction) ; Training, Art, Painting, Watercolors; Training Classes, Computer, Facebook; Training Classes, Computers Skills; Training Classes, Computer, Word Processing; Training Classes, Exercise, Health Classes; Transportation * (ANY/ALL Types); Transportation Assistance (To Receive Medical Care); Transportation, Disaster Survivors (To Assistance Center, Etc.); Transportation, Emergency Evacuation, Transportation Services; Transportation, For Seniors/Elders; Transportation, FREE Shuttle Service to Emergency Winter Shelter; Transportation, Ride Service (FREE or Sliding Scale); Transportation, Transportation Services (NOT FREE$); Vehicle, Van; Vehicle, Van, Passenger Van; Visitation, Emotional Care, For Seniors, Volunteer

Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Commission on Aging; Government, City/Town Agency; Government, State/County; Government, US Deptartment of Housing & Urban Development (HUD); Meals on Wheels; United Way; Visiting Nurses Association

Updated Apr 17, 2010 · https://reliefdb.org/shelters/1053

Acton Housing Authority

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit

PO Box 681; 68 Windsor Avenue, Acton, MA 01720

Phone 978–263–5339
Contact Kelley, Fran Spayne
Email office@actonhousing.net, kelley@actonhousing.net, fran@actonhousing.net
Web www.town.acton.ma.us/content.aspx?id=100
Serves Acton
Eligibility low income, disabled, and elderly residents
Service Permanent

Services:

Rental Subsidies
Social Services

Services offered: Assistance, Referrals, Case Management Referrals; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Community Outreach Programs; Community Service Program; Demographic Served: Low Income Folks; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Housing, Rental Assistance; Grants, for Developers of Low–Income Housing; Grants, Housing, Housing Related; Hotline * (ANY/ALL Types); Hotline, Shelter Hotline (Find Help); Housing, Affordable Housing Builder, Gov't Sponsored; Housing, Affordable Housing, Renters Programs; Housing * (ANY/ALL Types); Housing, Apartments; Housing, Fairly Priced Rental Housing for Disaster Survivors; Housing, Free Houses for Local Residents in Need; Housing, Group Home, Special Needs/Mental Illness; Housing, Listings for Disaster Survivors; Housing, Rental Listings; Housing, Subsidized/Low–Income Housing; Housing, Transitional Housing; Housing, Transitional Housing (For Battered Women/Children); Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Emergency Services; Services, Homeless, Services for the Homeless; Services, Social Services, General Social Services; Shelter * (ANY/ALL Types); Vouchers, Housing/Shelter (Motel) Vouchers

Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Government, State Government Department/Agency; Government, US Government Program; Homelessness Relief Services

Updated Nov 20, 2008 · https://reliefdb.org/shelters/2917

Acton Memorial Library (Collection of Language Training Materials, meeting space, books, etc)

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit

486 Main St, Acton, MA 01720

Serves Regionnal
Eligibility Anyone
Service Permanent

Per the United Way's 211 database:

The Acton Memorial Library has a collection of language self–instruction in book/cassette packages and audio CDs for learning English and other languages

Services offered: Books * (ANY/ALL Types); Books, Audiobooks (CD's); Books, Biographies; Books, Children's * (ANY/ALL Types); Books, Children's Books, Big Books, Pre–K; Books, Children's Books, School Library; Books, Children's, Reading, Non–Fiction – PK–8; Books, Fiction (see also: "Reading Books, Fiction"); Books, Literature; Books, Non–Fiction (see also: "Reading Books, Non–Fiction"); Books, Reading Books (Elementary); Books, Reading Books, Fiction (see also, "Books, Fiction"); Books, Reading Books (High School); Books, Reading Books (Junior High); Books, Reading Books, Non–Fiction (see also: "Books, Non–Fiction"); Books, Reading Books (Pre–K to K); Books, Science Fiction; Facility: Library; Facility: Meeting space; Library Services * (ANY/ALL Types) ; Library Services, Book Lending; Library Services, Language Skills Books/CDs; Library Services, Pre–School Storytime; Library Services, Reading Program; Social Event *(any/all types) see also category "Events"
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Dec 21, 2013 · https://reliefdb.org/shelters/3846

Acton–Boxborough Community Education (DIAL) Classes for non–English speaking students & adults

School · Open

Acton "Safety Net" Leadership Summit
16 Charter Rd; Jr High School, Acton, MA 01720
Phone 978–263–6538, 978–266–2525
Web www.dialesl.com
Serves Regional
Service Permanent

Classes for non–English speaking students & adults

Services offered: Community, Recreation, Recreational Programs; School, Adult Education/Adult School; Training * (ANY/ALL Types of Instruction) ; Training Classes, Business Skills; Training Classes, Computers Skills; Training Classes, GED Preparation; Training Classes, Language Skills; Training Classes, Life Skills, Misc.
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3845

Acton/Boxborough Food Pantry

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
435 Central St, Acton, MA 01720
Phone 978 263 2822 or 978–635–9295
Contact call for info
Hours 10 AM to 7 PM on Wednesdays, unless school is cancelled. If school is cancelled, food pantry is closed.
Serves Acton area
Service Permanent

Acton Food Pantry

Bags of groceries for families

Building #1, Lower Level in the Boxborough Office Park at 235 Summer Road in Boxborough, MA, 01719

Wednesdays, 10:00AM—7:00PM

http://www.actoncommunitysupper.org/acton–food–pantry.htm

To help: foodpantryvolunteer@actoncommunitysupper.org

Services offered: Distribution * (ANY/ALL Types); Distribution, Bulk Distribution; Distribution, Supplies, Local Distribution of Supplies; Facility: Food, Emergency Food Center; Food, Baby Food * (ANY/ALL Types); Food, Baked Goods * (ANY/ALL Types) ; Food, Canned ** (ANY/ALL Types) ; Food Distribution, Emergency/Disaster Food Distribution; Food, Distribution, Emergency Food Program; Food Distribution, Food Bank (Public Distribution Available); Food Distribution, Food Baskets; Food Distribution, Food Boxes, Emergency Food Boxes * (ANY/ALL Types) ; Food Distribution, Food Boxes, Food Pack, 3–4 days, 2–3 people; Food Distribution, Food Boxes, Food Pack, 3–4 Days, 4 People; Food Distribution, Food Boxes (For Seniors/ Elderly); Food Distribution, Food Boxes (General Public Distribution); Food Distribution, Food Pantry (Distributes to the Public); Food, Dry, Grains, ** Cereal, Ready to Eat (ANY/ALL Types); Food, Non–Perishable Food * (ANY/ALL Types of Canned, Dry, Drinks, Snacks); Hotline, Food Bank/Pantry Hotline (Find Emergency Food Help)
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Oct 14, 2026 · https://reliefdb.org/shelters/2918

Alcoholics Anonymous (at St Elizabeth's)

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
St Elizabeth's Church Rectory; 89 Arlington St, Acton, MA 01720
Phone 978 263 4305
Service Temporary

Services offered: Alcoholics Anonymous, AA, Meetings Information & Referral; Services, Substance Abuse, Outpatient Program (Drug/Alcohol); Services, Substance Abuse Treatment (Drug/Alcohology)
Campaigns: 211 (groups that are ASSOCIATED with 211); Alcoholics Anonymous (AA) Meetings; United Way
Updated Apr 17, 2010 · https://reliefdb.org/shelters/5789

Community Alliance for Youth

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
PO Box 2323, Acton, MA 01720

Contact Tina Grosowsky
Email info@cafy.net.
Web www.cafy.net
Serves Acton/Boxboro, MA Area
Eligibility Parents of adolescents
Service Permanent

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Services, Youth Services; Assistance, Referrals, Youth Services; Counseling, Support Group * (ANY/ALL Types); Counseling, Support Groups, Parents; Demographic Served: Children; Directories, Youth Services & After–School Programs; Education, Communication with at–risk teens; Education, for Parents, about teens' risky behaviors; Education, Parenting at–risk teens; Information Resource, Youth Services; Services, Educational Services (See also Category for School); Services, Family, Children * (ANY/ALL Types of Childrens Services); Youth Outreach; Youth Program
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3481

Danny's Place Youth Social Center

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
Acton, MA

Phone 978 264 9754
Web www.dannys–place.org
Service Temporary

Services offered: Event Listings; Services, Family, Children, Recreation, Kid's Cafe Program (Youth); Social Event *(any/all types) see also category "Events"; Youth, After–School, Afterschool Program; Youth, Leadership Development; Youth Outreach; Youth Program
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Economic Solidarity and Cooperativism
Updated Nov 20, 2008 · https://reliefdb.org/shelters/3483

Household Goods Recycling Ministry

Donor · Open

Acton "Safety Net" Leadership Summit
530 Main Street, Acton, MA 11270

Phone 978 635 1710
Web www.hgrm.org
Hours see notes
Eligibility Appointments are needed, and referral from an agency, church, temple or other similar institution is required.
Service Temporary

HGRM provides free used furniture, beds, dishes and other household goods to those in need.

Thursday and Saturday (except holidays): 9:00am – 12:00pm for donation drop–off only.

HGRM picks up furniture (via scheduled appointments) on Thursdays and Saturdays from 9am – noon.

Open for clients by appointment only. Please call 978–635–1739.

For a list of agencies HGRM works with (to obtain a referral) please go to:

http://www.hgrm.org/Agencies/agencies.html

Volunteer with HGRM and become a part of our success in the community.

We welcome volunteers at all times. Our volunteer opportunities are varied and the hours are flexible. Whether you can spare as little as an hour a month, or a day or more a week, we invite you to join us in our mission to assist the needy in our community. Many small efforts joined together yield great
results!

Donate Goods:

Household Goods Recycling Ministry needs donations of clean, usable furniture and household items for individuals and families in need. More than 200 households receive the essential items they need for their apartments each week.

When considering what to donate, please remember that our clients are often coming out of hard times. Items should be currently serviceable and in a gently used condition that you yourself would use if they were not excess.

Our most needed items are the essentials for daily living:

Furniture: Bedframes, Mattresses & Box springs; Dressers & Bureaus; Night Stands; Kitchen & Dining Room Tables & Chairs; Sofas, Loveseats, & Recliners; Coffee & End Tables; Bookcases; and Lamps.

Kitchenware: Dishes, Glassware, Pots and Pans, Silverware, Cooking Utensils, Baking Pans & Casserole Dishes, Toasters & Toaster Ovens, Coffee Makers, Mixers, Blenders, and Microwave Ovens.

Linens: Sheet sets, Blankets, and Towels; Bed pillows

Fall 2008, Action Unlimted Newspaper:

Cold weather has arrived, and HGRM needs blankets for clients. HGRM , Household Goods Recycling of Massachusetts, is a not–for–profit agency in Acton that recycles donated household goods and distributes them to people in need at no charge. This week, our store of blankets is very low, and we need to replenish our supply.

If you have blankets to donate, or other bedding for either adults or babies, now would be an excellent time to bring them in. We need blankets of all sizes: crib, twin, double, queen, and even king–sized. HGRM accepts donations at 530 Main Street, Acton, on Tues., Thurs., and Sat., mornings between 9 and noon.

Last year, HGRM helped almost 3000 families, including many right here in town. We provided these families with basic necessities, such as beds, bedding, dressers, pots and pans, and tableware. To learn what items HGRM needs most and what we cannot accept, please visit our website at www.hgrm.org, or call 978–635–1763.

Services offered: Appliances, Large, * Household (ANY/ALL Types); Appliances, Large, Kitchen, Oven; Appliances, Large, Kitchen, Refrigerator; Appliances, Large, Kitchen, Stove; Appliances, Small * (ANY/ALL Types); Baby, Baby Bouncy Chairs; Baby, Baby Car Seat; Baby, Baby Furniture * (ANY/ALL Types); Baby, Baby * Items (ANY/ALL Types); Baby, Baby Strollers; Baby, Baby Walkers; Bags, Suitcases; Demographic Served: Families; Demographic Served: Families, w/Young Children; Demographic Served: Low Income Folks; Demographic Served: Low Income Folks, Women Only; Demographic Served: Seniors / Elderly; Demographic Served: Sustainable Communities; Distribution, Supplies, Local Distribution of Supplies; Donations, Car, Vehicle Donations; Donations, Drop–Off, Collection Site Location; Donations, In–Kind Donation, Services; Donations, Pickup, Pick Up Service; Furniture, Baby Furniture, Mattress, Crib; Furniture, Furniture Bank; Household Goods (big) * (ANY/ALL Types) ; Household Items (small) * (ANY/ALL Types) ; * KITS, BEDDING KITS, NEW or Gently Used Items; Linens, Bedding * (ANY/ALL Types of Bedding) New or Gently Used/CLEAN; Linens, Bedding, Blankets * (ANY/ALL Types); Linens, Bedding, Blankets, New or Clean/Gently Used; Linens, Bedding, Comforters, New or Gently Used/CLEAN; Linens, Bedding, Pillow Cases / Pillowcases; Linens, Bedding, Sheets, Full, New or Clean/Gently Used; Linens, Bedding, Sheets, Queen, New or Clean/Gently Used; Linens, Bedding, Sheets, Sheet Sets * (ANY/ALL Types, New or Clean/Gently Used); Linens, Bedding, Sheets, Twin, New or Clean/Gently Used; LOAN ONLY, Truck; Management, Supply Chain Management Advice; Recycling, Appliances; Recycling, Computers & Electronics; Recycling, Furniture; Recycling, Household Items; Recycling Network, Database for Trading/Re–use (NO FEE); Recycling, Packaging Materials; Recycling, Recycling Network & Gift Recycling; Vehicle, Car; Vehicle, Truck, Box Truck; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteers, Teen Volunteers (This facility accomodates Teen Volunteers); Volunteers, Youth Volunteers (This facility accomodates Youth Volunteers) ; Warehouse, Warehouse Space
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Economic Solidarity and Cooperativism; Ending Gross Inequity; United Way
Updated Dec 1, 2008 · https://reliefdb.org/shelters/466

St Elizabeth's of Hungary, Catholic Acton (Liaison with St Vincent dePaul)

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
89 Arlington St, Acton, MA 01720

Phone 978 263 4305
Contact John Morris
Email office@seoh.org
Web www.seoh.org
Hours Monday through Friday from 9:00 a.m. to 4:00 p.m.
Service Temporary

Resources Provided by Organization:

Emergency Relief Liaison with St Vincent dePaul.

See website for more details on services, and for complete contact info.

Services offered: Advocacy, * (ANY/ALL Types); Alcoholics Anonymous, AA, Meetings Information & Referral; Appliances, Large, * Household (ANY/ALL Types); Appliances, Small * (ANY/ALL Types); Community Outreach Programs; Donations, Drop–Off, Collection Site Location; Food Distribution, Food Boxes (General Public Distribution); Furniture * (ANY/ALL Types); Household Goods (big) * (ANY/ALL Types) ; Services, Church/Worship Services; Volunteer Opportunities, In General * (ANY/

ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Alcoholics Anonymous (AA) Meetings; Catholic Church; Society of St. Vincent de Paul; United Way
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3832

St Matthew's United Methodist Church

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
435 Central St, Acton, MA 01720

Phone 978 263 2822, fax: 215 754 9878
Contact Rev. Robert Moore, Pastor
Email smumc@verizon.net
Hours Call for appointment
Serves Acton, MA Area
Service Permanent

See also:

Acton – Boxborough – Stow Clergy Association

https://reliefdb.org/shelters/3835

Robert A. Moore, Pastor
St. Matthew's United Methodist Church
435 Central Street
Acton, MA 01720
(978) 263–2822

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Health & Human Rights; Books * (ANY/ALL Types); Clothing, All Sizes, New or Gently Used * (ANY/ALL Types) ; Community Outreach Programs; Community Service Program; Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Spiritual; Events, Community Meetings; Financial Assistance, Emergency Financial Assistance; Food * (ANY/ALL Types); Household Goods (big) * (ANY/ALL Types) ; Household Items (small) * (ANY/ALL Types) ; Services, Church/Worship Services
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; UMCOR Relief Network; United Methodist Disaster Response
Updated Nov 19, 2008 · https://reliefdb.org/shelters/2916

Acton–Boxborough (A B) Coalition for Healthy Youth

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
Acton / Boxboro, MA

Phone 978–844–6124
Contact call for info
Email abc4healthyyouth@yahoo.com, abcforhealthyyouth@yahoo.com
Serves Acton, Boxborough
Eligibility At risk youth
Service Permanent

Coalition of 9 agencies that serve adolescents at risk.

Jan Stewart, Outreach Coordinator
Acton–Boxborough Coalition for Healthy Youth (ABCHY)
PO Box 2222 Acton, MA 01720–6222
abcforhealthyyouth@yahoo.com
978–844–6124

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Services, Youth Services; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Shelter Referrals, Youth Focused; Assistance, Referrals, Youth Services; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, Grants Info, Listings, News & Referrals; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories of Services & Programs * (ANY/ALL Types); Information Resource, Neighborhood Network; Services, Youth Services, Crime Prevention Programs; Youth Outreach; Youth Program
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Al–a–Teen (Youth Substance Abuse Recovery); Neighborhood Network
Updated Nov 26, 2008 · https://reliefdb.org/shelters/3479

Restoration Project, The

School · Open

Acton "Safety Net" Leadership Summit
Pleasant Street, Belmont, MA

Phone 978 263 0416
Contact Eloise Newell, Director
Email info@restorationproject.org
Eligibility Adults with developmental disabilities or mental illness
Service Permanent

The group moved to Belmont, on Pleasant Street

THIS GROUP NEEDS RAGS and OLD CLOTHES that can be used for rags. They are CONSTANTLY using cloth to refinish furniture.

From their website:

Rehabilitation through craftsmanship

Restoration Project is a nonprofit vocational rehabilitation program teaching traditional methods of furniture restoration to adults with mental illness, head injuries, and at–risk adolescents.

We teach participants to refinish and upholster furniture to build the confidence and work habits needed for success. Furniture restoration is especially suited to this goal because it is difficult and at the same time, so rewarding. Each job is broken into manageable, cumulative tasks, and mistakes are easily fixed.

In the end, the participant has created something beautiful.

We expect our participants to accomplish a great deal – to enjoy meaningful, fulfilling and self–sustaining lives. Since 1992, over 200 individuals have worked at Restoration Project, and seventy percent (70%) are currently employed, which represents years of employment for some. (In contrast, the national employment rate for adults with mental illness is 10%.)

The ingredients of our rehabilitative success are:

– A peaceful, congenial and supportive environment
– Apprenticed with mentor craftsmen, continual learning and problem solving fosters individual growth
– A skilled handicraft that promotes concentration and hand/eye coordination
– A difficult task that improves work habits and tolerance
– Artistic expression that involves and inspires
– A marketable product that makes time and quality meaningful
– A paycheck

Restoration Project is the 2001 winner of the Lilly Reintegration Award for Occupational Therapy. We are also almost famous from our search for Babe Ruth's piano!

We are a grass–roots nonprofit organization that relies on the generosity of its supporters.

Services offered: Advocacy, Special Needs Folks; Advocacy, Special Needs Folks, Seniors/Elders; Assistance, Referrals, Services for Special Needs Folks; Demographic Served: Disabled, Persons With Disabilities; Demographic Served: Special Needs; School, Adult Education/Adult School; Services, Educational Services (See also Category for School); Services, Employment, Internship Program; Training * (ANY/ALL Types of Instruction) ; Training Classes, Business Skills; Training Classes, Communication Skills; Training Classes, Life Skills (Special Needs)
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Economic Solidarity and Cooperativism
Updated Oct 15, 2026 · https://reliefdb.org/shelters/3859

FEMA Region 1 VAL (Voluntary Agency Liaison) – Massachusetts

Info/Hotline · Open

FEMA
99 High Street; 6th Floor, Boston, MA 02110

Phone (617) 956–7506
Web www.fema.gov/about/regions/regioni/regioni.shtm
Service Temporary
Campaigns: 2010 Massachusetts Flooding; 2010 New England Flooding; 211 (groups that are ASSOCIATED with 211); Aidmatrix; American Red Cross / Int'l Federation of RC / ICRC / IFRC; AmeriCorps; Catholic Charities; Citizen Corps; COAD (Community Organizations Active in Disaster); Connecticut Association For Community Action – CAFCA; EMA (Emergency Management Agency) Regional/County; Government, EMA (Emergency Management Agency), County; Government, Federal; Government, FEMA / Department of Homeland Security; Government, FEMA / Department of Homeland Security, National Shelter System (NSS); Government, FEMA (this item ONLY for actual FEMA/HQ contacts/entries); Government, FEMA VAL contacts/orgs/entries; Government, US Government Agency (This Site IS a Gov Agency); Government, US Government Site; Habitat For Humanity; Hands On Disaster Response; LDS ~ Lutheran Disaster Services; LTRC, Long Term Recovery Committee; LTRG, Long Term Recovery Group; Lutheran Disaster Response; Medical Reserve Corps; Mennonite Disaster Service; Presbyterian Disaster Assistance; Salvation Army; Tri–State LTRG (New England); UMCOR Relief Network; VOAD, NVOAD

(National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 14, 2011 · https://reliefdb.org/shelters/5915

Boxborough, Council on Aging

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
Boxborough, MA

Phone 978 263 1116 x 106
Eligibility Seniors and those who care for them...
Service Permanent

Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3856

Minuteman Senior Services

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
24 Third Ave, Burlington, MA 01803, Burlington, MA 01803

Phone Toll Free (888) 222–6171
Contact Information and Referral
Email elderinfo@minutemansenior.org
Web www.minutemansenior.org
Hours Monday–Friday 9AM–5PM
Serves Regional, MetroWest, Suburban
Eligibility Senior Residents 60 and over or diagnosis of Alzheimer's Disease
Fee Yes
Service Permanent

Resources Provided by Organization:

– Information and Referrals
– Home Care Services
– Protective Services
– Meals On Wheels
– Volunteer Services
– Money Management
– Care Management
– Caregiver Support
– SHINE Health Benefits Counseling
– Nursing Home Screening for MassHealth clients
– Senior Dining at 12 locations

Also, the folks at 211/United Way (in their May 2008 directory) tells us that this group provides Healthcare support and support for Care Givers.

info@minutemansenior.org

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals, Information & Referral (For Seniors/Elders); Medical, Services, Home Health Care Services; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Daycare, Adult / Senior Daycare Services; Services, Insurance Counseling (Seniors/Elders) ; Services, Respite Program/Services; Services, Senior/Disabled, Homemaker Services (For Elders/Seniors/Disabled); Services, Senior/Elderly Services; Services, Seniors, Shopping Assistance (For Elders/Seniors/Disabled); Training * (ANY/ALL Types of Instruction) ; Training Classes, Caregiver Training; Training Classes, Financial, Money Management; Transportation, For Seniors/Elders; Visitation, Emotional Care, For Seniors, Volunteer ; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Meals on Wheels
Updated Nov 20, 2008 · https://reliefdb.org/shelters/3831

Concord Family & Youth Services (div. of JRI inc)

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
Concord, MA

Phone 978 263 3006
Web www.jri.org
Service Temporary

Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3858

Domestic Violence Services Network

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
PO Box 1556, Concord, MA 01773

Phone 978.318.3421, "warm"line: 888 399 6111 (this is a "support" line, not a hotline)
Contact write or call for details
Email DVVAP@ConcordNet.Org
Web www.dvvap.org
Serves Metrowest
Service Permanent

From their website:

Thank you for your interest in learning more about domestic violence, the Domestic Violence Victim Assistance Program (DVVAP), and what you can do to help your friends and neighbors create safer communities.

Massachusetts Law

Many people think that domestic violence is when a husband hits his wife. While this is often true, domestic violence means much more than physical harm.

In the Commonwealth of Massachusetts, the law states that domestic violence occurs if any:

household member, dating partner, married or formerly married partner, parent of a child in common, or relative by blood or marriage:

– attempts to cause physical harm
– causes physical harm
– places another in fear of physical harm, or
– causes another to engage involuntarily in sexual relations by force, threat, or duress

DVVAP's Definition

DVVAP's definition of domestic violence includes the legal definition stated above and also includes other forms of abuse. At DVVAP, domestic violence is defined as a pattern of coercive control that one individual intermittently exerts over another by means of spiritual, emotional, sexual, physical, or economic abuse.

See their website: www.dvvap.org and choose "FAQs" to see details about legal definitions, how to get help immediately, including information about restraing orders.

Domestic Violence in Affluent Communities

Unusual Help Needed for Victims of Domestic Violence in Privileged Communities

By Kiersten Warning, Director and creator of the Domestic Violence Victim Assistance Program (DVVAP)

In communities of privilege or affluence, victims of domestic violence face special challenges –– ones which those in less privileged communities may not. Some of the very characteristics we value in our community may act as obstacles when it comes to seeking or being offered help when there is violence in the home. These represent substantial challenges that impact victims' ability to leave their abusers.

Reflection upon the dynamics of a privileged community (in income, social/professional status, or education) shows the impact this privilege has upon silencing victims. It reveals a list of characteristics that are helpful in explaining the unique challenges of addressing domestic violence in a privileged community.

In one Massachusetts privileged community in MetroWest Boston, population of 19,000, one in three crimes against persons reported to the police involve domestic violence. The police responded to 4 calls involving elder abuse, 8 calls involving child abuse, and 134 calls involving domestic violence. Domestic violence comprised 7.5% of all department calls. An additional 60 calls were received from residents by the Domestic Violence Victim Assistance Program (DVVAP). Comments by community members indicate that possibly this represents only 50% of this community's victims.

Characteristics of Privileged Communities that May Silence Victims

Isolation. Because some parts of a Massachusetts privileged community resemble rural communities with large tracts of land and few neighbors, there is no one nearby who can hear the abuse. This physical isolation can be a critical factor in more safety planning, as there may be no one in sight or hearing to respond to a call for help.

Despite close proximity to one another in the more traditional subdivisions, neighbors are often strangers and each family is absorbed in its own activities. This social isolation prevents neighbors from developing relationships promoting intervention with a family experiencing domestic violence, even if just to contact the police during an abusive incident.

Several initiatives may be underway to address this situation. Formal community networks are working in general to promote our greater sense of community. Community–centered health, service, and faith programs are training themselves to address domestic violence with their neighbors and friends. And lastly, many communities have begun domestic violence roundtables which can be open to any interested community member; some have monthly educational meetings and some develop outreach and awareness projects.

High level of education. Victims who call upon the services of the police and other providers in privileged communities are often professors, lawyers, doctors. Victims ask for information about divorce, custody, property, real estate, and even banking laws that would allow them to create comprehensive escape plans. The need for a complete network of sensitive real estate agents, powerful divorce attorneys, and banking executives becomes integral in safety planning with these victims. Advocates and community activists need to be trained well beyond the traditional domestic violence curriculum, as referral systems in privileged communities often extend far beyond therapeutic support groups.

If the victim has a high level of education, this often increases the shame and self–blame people feel about being in a battering situation. There is also a mistaken belief, even among some helping professionals, that domestic violence does not occur among well–educated people, making it difficult for victims to be readily believed.

Elevated social status is one of the greatest barriers preventing victims from seeking help. Victims and abusers in affluent communities ARE the judges, doctors, lawyers, and town selectpeople that are held in high social esteem by others. A victim must have great courage to identify to herself that she is in an abusive relationship. She must also accept that her neighbors and friends may not be willing to admit that domestic violence affects their community, let alone anyone they know.

Elevated income acts as another great barrier in calling for help. Oftentimes victims are driving Mercedes SUV's without access to ANY money and are expected to put on a happy face while living under violent and hostage–like situations. The myth often found in traditional domestic violence communities is that victims of privilege have the financial means to access private services to address the violence. The fact is that victims often do not have access to cash, credit cards, checkbooks, or even information about the amount and location of family finances.

Little support from family members. Family members tend to minimize the abuse because of the elevated income and social status of many victims in privileged communities. "What are you going to do? Leave your big house and live on the streets with your kids who have only known the best of the best? Are you crazy? You should stay for the kids. How bad can it be?"

System–phobia. Most residents in affluent communities are unfamiliar and uncomfortable asking for help from traditional social service agencies such as a domestic violence hotline and the Department of Social Services. They may feel their pride insulted to make such contacts, and the agencies themselves may suffer from stereotypes about helping victims from privileged communities. To address this, advocates and community activists can work with traditional service providers to advocate for victims from privileged communities. Reassure victims that traditional service agencies are available to assist them, outlining the different ones available and the protocol for each.

Social workers are often correct in assuming that children of troubled families are under the care of therapists and psychiatrists, which may lead them to believe that the issues in the family are adequately addressed. Oftentimes, children's behavior is often managed without confronting or working with the parents to explore the root causes of the behavior. Little or no attention may be paid to the parents in these families.

Systems warfare is one of the most common tools of privileged abusers. Victims recount horror stories of bankruptcy from defending against their partners' abuse of the legal and social service system. Abusers' threats that their victims will never have anything if they leave are very, very real in privileged communities.

Victims' cost–benefit analyses of leaving their abusers are daunting as many face the real possibility of poverty with no tools for nor knowledge of how to live in poverty. This factor alone contributes greatly to the number of silent victims that will never call for help.

Bizarre abuse. According to victims and to batterer intervention programs, bizarre acts of abuse are also characteristic in privileged communities. The higher the education and social status the more commonplace the bizarre forms of abuse. This bizarreness also becomes a barrier to victims asking for help as it can be particularly shameful to admit and the risk of disbelief is high.

Privileged communities have made good progress in identifying and meeting the special needs of their domestic violence victims. With community support and involvement, we can meet our goal to continue adapting to the needs of our residents.

ABOUT DVVAP: THIS COMMUNITY COLLABORATION WAS FORMED IN OCTOBER, 1998 BY THE CONCORD POLICE DEPARTMENT AND THE NETWORK FOR WOMEN'S LIVES. CURRENT COLLABORATORS INCLUDE THE ACTON, BEDFORD, CARLISLE, CONCORD, LINCOLN, MAYNARD, AND STOW POLICE DEPARTMENTS AND DOMESTIC VIOLENCE SERVICES OF CENTRAL MIDDLESEX, INC. DVVAP IS FUNDED IN PART BY THE CONCORD–CARLISLE COMMUNITY CHEST, THE ACTON–BOXBOROUGH UNITED WAY, AND WOMEN'S INDEPENDENCE NETWORK. REACH DVVAP AT P.O. BOX 1556, CONCORD, MA 01742, (978) 318–3421, OR DVVAP@CONCORDNET.ORG. DVVAP'S TOLL–FREE WARMLINE IS (888) 991–4639.

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Battered Women ; Advocacy, Domestic Violence; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Legal Referrals; Directories, Directory of Services, City/Town; Directories, Directory of Services, Regional; Directories of Services & Programs * (ANY/ALL Types); Hotline * (ANY/ALL Types); Hotline, Shelter Hotline (Find Help); Information Resource * (ANY/ALL Types); Information Resource, County Resources, Contacts & Services (County Level); Services, Domestic Violence Intervention Services; Services, Social Services, General Social Services; Services, Women's Services
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; United Way
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3496

Minuteman ARC Human Services

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
1269 Main Street, Concord, MA

Phone PH 978.287.7900, FX 978.287.7979
Contact email for details
Email see extensive list of emails at their website: http://www.minutemanarc.org/contact.html
Web www.minutemanarc.org
Serves See services areas below.
Eligibility People of all ages with developmental disabilities (and their families)
Service Temporary

From their website:

Our programs focus on integrating service delivery into local communities, organizations, and employment sources. We are committed to "valued inclusion in the community" and make this happen by creating and nurturing a diverse array of partnerships with community groups, neighbors, state agencies and other funding sources.

* Damon Family Resource Center for trainings and workshops for families and others interested in issues related to disabilities.
* Recreational Opportunities for children and adults, including Special Olympics.

Children–specific Programs:
* Early Intervention for infants and toddlers who are at risk for or experiencing developmental delays.
* Family Support services, including case management.
* After School Programs for children ages 6 – 22.

Adult–specific Programs:
* After Work Programs for adults.
* Adult Vocational services.
* Adult Residential services.
* Adult Day Habilitation services.

See their website: http://www.minutemanarc.org
for incredible details on these programs and lists of resources for parents of kids with challenges.

SERVICE AREAS:

Services and supports are available for individuals in a nine–town suburban area west of Boston, as well as an expanding number of other towns around Rte. 128, including:

– Acton
– Bedford
– Boxborough
– Concord
– Carlisle
– Lincoln
– Littleton
– Maynard
– Stow

Services offered: Advocacy, Special Needs Folks; Animals, Rescue, Transportation, Transporting Rescues, Volunteer; Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Services for Special Needs Folks; Case Management, for Special Needs Folks; Case Management, * (Providers of ANY Type of Case Management); Counseling, Support Group * (ANY/ALL Types); Counseling, Support Groups, Parents; Directories, Special Needs, Services for Special Needs Folks; Directories, Youth Services & After–School Programs; School, Adult Education/Adult School; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Daycare, Adult / Senior Daycare Services; Services, Social Services, General Social Services; Services, Special Needs, After–Work Program for Special Needs Folks; Services, Special Needs, Early Intervention for Special Needs Children; Services, Special Needs, Recreational Activities, for Special Needs Folks; Services, Special Needs, Services for People with Special Needs; Services, Support, Caregiver Support Services; Training * (ANY/ALL Types of Instruction) ; Training Classes, Business Skills; Training Classes, Caregiver Training; Training Classes, Computers Skills; Training Classes, Life Skills (Special Needs); Training Classes, Literacy Training; Training Classes, Trade Skills, Training; Training Classes, Vocational; Training, Medical, Education, Special Needs, Coping w/Special Needs; Training, Services, Employment /JobTraining ; Youth, After–School, Afterschool Program
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Nov 20, 2008 · https://reliefdb.org/shelters/3493

MetroWest Legal Services (aka "South Middlesex Legal Services" (for Violence Victims)

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
63 Fountain Street, Suite 304, Framingham, MA 01702

Phone 800 696 1501, 508 620 1830
Web www.smlegal.org
Hours Monday through Friday, 9:00 am to 5:00 pm
Serves See service areas below.
Eligibility victims of violence
Service Permanent

From their website:

Our Mission Statement

The mission of South Middlesex Legal Services is to provide legal advocacy to protect and advance the rights of the poor, elderly, disabled and other disenfranchised people in our service area (listed below) in obtaining legal, social and economic justice. SMLS will assist client eligible persons in securing access to basic needs and in challenging institutional barriers in order to achieve equal justice for all.

Per United Way/211, this group also provides probono legal assistance for violence victims.

Information About SMLS

Since 1976, South Middlesex Legal Services (SMLS) has been serving the needs of local low–income, disabled and elderly persons in 36 communities from Dedham to Marlborough and from Bedford to the Rhode Island border. SMLS advocates represent battered victims in contested family law cases, defend tenants to prevent them from becoming homeless, advocate in schools for children with special needs, help elderly and disabled people in obtaining disability, welfare and medical benefits and assist people making the transition from welfare to work. The SMLS staff represents approximately 2,200 low–income and elderly clients each year.

Tratamos con casos de vivienda, desempleo, violéncia domestica, educacción y benefícios del bíenestar público y del gobierno.

Cases Handled (see website for more details):

– Domestic Relations

Through the Domestic Violence Project, SMLS provides services to approximately 225 abuse victims each year. We represent victims in their contested Probate and Family Court cases, with the highest priority being those cases involving children, elderly or disabled adults, and those who are linguistically or culturally isolated. Most cases resolve controversies concerning custody or visitation of minor children and child support. We do not handle cases that involve child support only. For some clients, we provide only advice or limited services. Sometimes this is because the victim needs information before taking the next step of separating from the abuser. In other situations, however, it is because limited resources do not allow us to provide more extensive services to all who need them.

Assisting victims with children is our highest priority. They need stable homes, safe contact with the absent parent, and economic security to provide essential food and shelter. Without an attorney's assistance, victims often do not know how to obtain appropriate custody, visitation, support and restraining orders to provide these basics for their children. Often they are misinformed about their rights by their batterers.

Through our PRIVATE BAR VOLUNTEER PROGRAM, SMLS provides basic Family Law services. Local private attorneys volunteer their services and take uncontested divorces, adoptions, guardianships, and paternity cases for SMLS clients.

For further Legal Information visit Massachusetts Legal Services and for other related sites click here.

– Disability and Benefits

Two attorneys and a paralegal at SMLS focus on transitional assistance benefits (Food Stamps, TAFDC, EAEDC, EA Shelter), Social Security Disability Insurance (SSDI), Supplemental Security Income (SSI), Veterans Benefits, and Unemployment Compensation. These advocates help individuals and families navigate a complex labyrinth of state and federal laws and procedures and overcome bureaucratic roadblocks to ensure access to benefits to which they are entitled.

The Disability and Benefits Unit at SMLS is in constant contact with administrative agencies, pursuing both formal and informal appeals through the gamut of agency reviews and fair hearings, all the way through to the state and federal court systems. Many of the clients served by the Unit have physical and/or mental disabilities, and the Disability and Benefits advocates work tirelessly to ensure that these individuals realize full and fair treatment. Few other law offices provide the time, patience and expertise to be successful in this greatly needed, yet not overly serviced, area of law.

For further Legal Information visit Massachusetts Legal Services and for other related sites click here.

– Health Care Access Project

The HealthCare Access Project Coordinator provides advice and assistance from application through the appeal process for MassHealth, Commonwealth Care, The Children’s Medical Security Plan and the Health Safety Net benefits. The HealthCare

Access Project is funded in part by a grant from the Blue Cross Blue Shield of Massachusetts Foundation and the MetroWest Community Health Care Foundation.

– Housing

SMLS' housing work focuses on protecting low–income families from losing their affordable housing or their homes. Housing attorneys represent approximately 660 housing clients each year. In the SMLS service area, approximately 2,100 families and/or individuals face eviction and of that number 80% – 85% are unrepresented (70% of those people are low–income). Due to limited resources, we focus our eviction defense on tenants with subsidies, since these are so difficult to obtain. Loss of a subsidy generally results in a family becoming homeless.

Housing attorneys also represent applicants in appeal hearings who have been denied admission into subsidized housing programs, and homeowners facing foreclosure. Representation may include negotiations with lenders, bankruptcy actions, and suits against the lenders for predatory lending violations.

– Homeless Advocacy Project

The Homeless Advocacy Project (HAP) focuses its efforts on the homeless of MetroWest to help them obtain permanent, sustainable housing or generate income to sustain permanent housing. Due to the vulnerable nature of this population, an attorney will utilize a holistic legal approach to serve individuals and families facing a myriad of civil legal issues. The HAP attorney helps with the following issues:

Subsidized Housing Eligibility
Credit and CORI issues
SSI/SSDI Eligibility
Bankruptcies
Child Support Modifications
The attorney also provides regular outreach and access to the area's homeless shelters and acts as a reference to the network of homelessness agencies in the region.

Pro se Housing Clinic

SMLS offers weekly pro se housing clinics for tenants living in our service area, who are facing eviction. At each clinic, a housing attorney outlines the eviction process, discusses relevant defenses, and explains what to expect at the court appearance. The housing attorney also distributes court forms and helps tenants to complete them.

For further Legal Information visit Massachusetts Legal Services and for other related sites click here.

– Elder Law

Through its Senior Citizen's Legal Project, SMLS provides services to individuals over 60 living in our service area. The advocates help clients with the following:

Housing – Landlord and Tenant issues, primarily eviction cases involving public, subsidized or private housing and foreclosures.
Durable Powers of Attorney, Health Care Proxies, and Defense of Guardianships and Conservatorships.
Nursing Home Issues – Including transfer and discharge, conditions, and evictions.
Benefits – Social Security, SSI, Unemployment, Medicaid, Medicare, and the Department of Transitional Assistance benefits.
Domestic Relations – Including restraining orders, divorces, modification of divorce agreements, and contempt actions.
Bankruptcies.
Community Legal Education – Attorneys provide presentations to senior groups on legal topics of particular interest to elders.

For further Legal Information visit Massachusetts Legal Services and for other related sites click here.

– Special Education

SMLS assists students and parents in their special education cases, addressing an unmet community health need. Special needs children have medical, physical, or mental health conditions which interfere with their ability to participate fully in school. In order to succeed in an academic setting, they require specifically targeted assistance, such as physical or occupational therapy, counseling, medication, accommodations for a physical handicap or adjustments for neurological deficits. By working with families, school personnel, experts and treatment providers, the Project Attorney works to ensure that children's needs are correctly identified and that appropriate services are developed and delivered. Low–income and minority children are more likely to receive inadequate services. The Project addresses these existing inequities and thus, we hope, creates lasting and positive change for children with special needs.

For further Legal Information visit Massachusetts Legal Services and for other related sites click here.

Funding Sources for SMLS

Acton–Boxborough United Way
BayPath Elder Services, Inc.
Blue Cross Blue Shield of Massachusetts Foundation
Boston Bar Foundation
Concord–Carlisle Community Chest

HESSCO Elder Services, Inc.
Massachusetts Bar Foundation
Massachusetts Legal Assistance Corporation (MLAC)
Maynard Community Chest
MetroWest Community Health Care Foundation
The 200 Foundation, Inc.
U.S. Department of Housing and Urban Development
United Way of Tri–County
Wellesley Hills Junior Woman's Club

Communities Served by SMLS

Our office is located at 354 Waverly Street in Framingham, MA.
We serve clients who reside in the following communities:

Acton Dover Lincoln Norfolk Sudbury
Ashland Foxborough Marlborough Northborough* Walpole
Bedford Framingham Maynard Norwood Wayland
Bellingham Franklin Medfield Plainville Wellesley
Canton* Holliston Medway Sharon Westborough*
Carlisle Hopkinton Millis Sherborn Weston
Concord Hudson Natick Southborough* Westwood
Dedham Lexington Needham Stow Wrentham

*For Elders Only

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Battered Women ; Advocacy, Child Advocacy; Advocacy, Disabled/ Handicapped; Advocacy, Domestic Violence; Advocacy, Employment, "At–Risk" Job Applicants; Advocacy, Health & Human Rights; Advocacy, Housing, Community, Housing Development; Advocacy, Housing, Eviction Defense; Advocacy, Housing, Long Term Care Residents (Seniors/Elders); Advocacy, Legislation Support; Advocacy, Medical, Patient Rights; Advocacy, Migrants/ Immigrant, Legal Services; Advocacy, Migrants/Immigrant Workers ; Advocacy, Services, Youth Services; Advocacy, Special Needs Folks; Advocacy, Special Needs Folks, Seniors/Elders; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Legal Information & Resource Referrals (For Elders/Seniors); Assistance, Referrals, Legal Referrals; Information Resource * (ANY/ALL Types); Legal, Attorney, Pro Bono Attorney, Volunteer; Legal, Services, Volunteer; Services, Domestic Violence Intervention Services; Services, Family, Parent, Non–custodial Parent, Services in Support of; Services, Immigration, Refugee Resettlement (See also "Assistance"); Services, Legal Assistance; Services, Legal Assistance (For Low–Income Families); Services, Legal, Notary Service (FREE)
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Government, US Deptartment of Housing & Urban Development (HUD); Government, US/State Dept. of Health & Human Services (DHHS); United Way
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3497

South Middlesex Opportunity Council (SMOC) Low Income Home Energy Assistance

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
300 Howard Street, Framingham, MA 01702

Phone (508) 620–2300, (508) 620–2310 (FAX), (508) 872–4853 (TTY)
Web www.smoc.org
Eligibility low income
Service Temporary

ACTON RESIDENTS: For SMOC Fuel Assistance and the Friends of the COA Emergency Fuel Fund, Acton residents should call the Acton Council On Aging–978–264–9643.

From the Acton Council on Aging Newsletter, May 2008:

South Middlesex Opportunity Council (SMOC) Low Income Home Energy Assistance
Applications for 2007/08 fuel assistance are being taken through May 15th If yearly gross household income is at or below $20,420 forone you may qualify for some fuel assistance as well as discounts on utility and telephone bills. (Call for income guidelines for larger families.) Call Carol Steiner at the COA 978–264–9643 formore information. Contact Jean Fleming for information about a local emergency fuel fund.

Other Services:

A
Addiction Services –– Behavioral Health Services
Adult Mental Health Services– Behavioral Health Services
After School Program

Alternative Rental Voucher Program
Appliance Management Program
Aurora Project –– PIP

B
Behavioral Health Services
Behavioral Health Services - Addiction Services
Behavioral Health Services - Adult Mental Health
Behavioral Health Services - Child, Adolescent and Family Counseling Services
Behavioral Health Services - Community Rehabilitation Services
Behavioral Health Services – Forensic (Court Involved Treatment)
Behavioral Health Services - Driver Alcohol Education
Behavioral Health Services - Elder Services
Behavioral Health Services - Forensic Services
Behavioral Health Services - PeerLine
Behavioral Health Services - Residential Mental Health Services

C
Case Management Program and Young Adult Residential – Behavioral Health Services
Centro Educativo para el Consumidor de Vivienda
Child, Adolescent and Family Counseling Services –– Behavioral Health Services
Child Care/Head Start
Commercial Weatherization
Common Ground Resource Center
Community Rehabilitation Services - Behavioral Health Services
Community Resources & Outreach
Court/Criminal Justice/Forensic Program (Court Related Treatment)- Behavioral Health Services
Crossroads Post–Detox
CSBG Scholarship Program

D
Driver Alcohol Education –– Behavioral Health Services
DMH Voucher Program
Domestic Violence Services

E
Economic Development
Ed's Place – PIP
Elderly Nutrition Program
Elder Services –– Behavioral Health Services

F
Family & Friends for Life Mentoring Program
Family Shelters
Family Self–Sufficiency
Family Unification Program
Forensic Services (Court Related Treatment) - Behavioral Health Services
Fresh Start
Fuel Assistance

H
Hardwick Veterans Home
Head Start/Child Care
Heating System Repair/Replacement Program
Homeless Health Care Access Project
Home Modification Loan Program
Housing Assistance Program
Housing Consumer Education Center
Housing Corporation
Housing Opportunities for People with AIDS

I
Immigration Outreach Project
Internship Program

J
Joan Brack Adult Learning Center
Job–Link Voucher Program

K
Keha Program

M
Mainstream Housing
Marlboro Resource Center
Marlboro Shelter
Massachusetts Rental Voucher Program
Meadows
Meals on Wheels
Medway House
MetroWest Career Center
Metrowest Harvest Initiative Programs
Metrowest Helpline
Mobile Resource Team
Mobile Stabilization Team
Multi Family Weatherization

N
New Beginnings

O
Office Skills Training Program
Organization of Portuguese American Immigrants

P
Pathways
PeerLine - Behavioral Health Services
PIP –- Public Inebriate Program, Inc.
PIP Female Shelter
PIP Shelter
Portuguese American Immigrants, Organization of

R
Rape Crisis Services
Ready Willing and Able
Real Estate and Property Management Portfolio
Real Estate Services
Reentry Housing Program
Rental Assistance Programs
Residential Services –- Behavioral Health Services

S
Sage House
Scattered Sites
Section 8 Program
Services for Education and Employment
Serenity House
Sexual Assault Services
Shadows
Shelter/Safe Home Services
Single Adult Shelters
SMOC Energy Services
SMOC Fuel Assistance
SMOC Housing
SMOC Rental Housing Units
Substance Abuse Residential

T
Turning Point

V
Voices Against Violence

W
WIC (Women, Infants & Children) Program
WIC on Wheels Program
Weatherization

Women's Transition Program
Wright Home for Women

Y
Young Adult Residential and Case Management Program
Young Parents Program

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Battered Women ; Advocacy, Child Advocacy; Advocacy, Disabled/Handicapped; Advocacy, Domestic Violence; Advocacy, Employment, "At–Risk" Job Applicants; Advocacy, Food Stamp Outreach; Advocacy, Health & Human Rights; Advocacy, Housing, Eviction Defense; Advocacy, Migrants/Immigrant Workers ; Assistance, How to, File Food Stamp Application; Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals, Employment & Job Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Assistance, Referrals, Job Placement; Assistance, Referrals, Medical Resources Referral; Case Management, Disabled/Handicapped; Case Management, * (Providers of ANY Type of Case Management); Case Management, Seniors/Elders; Community Outreach Programs; Counseling, Career Counseling; Counseling, Consumer Credit Counseling; Counseling, Crisis Counseling; Counseling, Crisis Intervention Counseling; Counseling, Domestic Abuse Support; Counseling, Emotional; Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Mental Health, Sliding Scale; Counseling, Mentors; Counseling, Personal Finance Counseling; Counseling, Rape Crisis; Counseling, Rehab, Rehabilitation Center; Counseling, Substance Abuse ; Counseling, Support Group * (ANY/ALL Types); Counseling, Trauma Counseling Services; Financial Assistance, Case Management for Financial Matters; Financial Assistance, Emergency Financial Assistance; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Financial Assistance, Housing, Motel Accomodations for Disaster Survivors; Financial Assistance, Housing, Rental Assistance; Financial Assistance, Housing, Rental Deposit; Financial Assistance, Utility Bill Assistance; Financial Assistance, Utility Bill Assistance (For Seniors/Elders); Grants * (ANY/ALL Types of Financial Grants); Housing, Affordable Housing, Ownership Program; Housing, Affordable Housing, Renters Programs; Housing, Apartments; Housing, Group Home, Special Needs/Mental Illness; Housing, Rental Listings; Housing, Subsidized/Low–Income Housing; Housing, Transitional Housing; Housing, Transitional Housing (For Battered Women/Children); Medical, Services, Rehabilitation Program; Mental Health, Counselors/Psychologists; Mental Health Services; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Domestic Violence Intervention Services; Services, Employment, Job Assistance, for "at–risk" Job Applicants; Services, Family, General Family Assistance; Services, Financial, for Folks w/Bad Credit (that want to get better); Services, for "at–risk" Job Applicants; Services, for ex–addicts; Services, for ex–offenders; Services, For Folks Trying To Get Off Welfare; Services, Homeless, Services for the Homeless; Services, Respite Program/Services; Services, Senior/Elderly Services; Services, Senior Programs; Services, Substance Abuse, Intervention Services; Services, Substance Abuse Treatment (Drug/Alcohology) ; Services, Women's Services; Services, Youth Services, Crime Prevention Programs; Shelter * (ANY/ALL Types); Shelter, Day Shelter; Shelter, Emergency Shelter; Shelter, Emergency Shelter, Youth Focused; Shelter, Evacuation Shelter; Shelter, Evacuation, Special Needs Evacuation Shelter; Shelter, Homeless, Mens Homeless Shelter; Shelter, Homeless Shelter; Shelter, Womens, Battered Womens Shelter; Shelter, Women's Shelter; Support for "All" Disasters; Training Classes, Child Development (learning to teach kids); Training Classes, Education, Parenting; Training Classes, Financial Literacy; Training Classes, Financial, Money Management; Training Classes, Life Skills, Misc.; Training Classes, Life Skills, Youth; Youth Outreach
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; WIC (Women Infants and Children)
Updated Jan 29, 2009 · https://reliefdb.org/shelters/2926

Congregational Church of Littleton (free meals, community sewing/knitting, social events)

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
308 King St, Littleton, MA

Phone 978–486–9331, 978–486–3245
Contact Senior Pastor, Rev. Dr. Vern Swett
Email office@ccol.org
Web web.ccol.org/wordpress
Service Permanent

Weekly dinners...

This site NO LONGER has the "Stork Support" Program: Free baby equipment, furniture, baby and maternity clothes. An email from the office said this, a reply asking where this program went was not returned. But they did it for years...alas...

More email contacts at this page:
http://web.ccol.org/administration.html

Services offered: Community Garden Program; Community Outreach Programs; Community Outreach, Public Awareness, Humanitarian Issues; Demographic Served: Low Income Folks; Meals * (ANY/ALL Types) ; Meals, Dinner; Meals, Pay–what–you–can; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Church/Worship Services;

Social Event *(any/all types) see also category "Events"; Social Event, Arts & Crafts; Social Event, Book/Study/Discussion Group; Social Event, Films/Cinema/Movies/Lectures; Social Event, Networking Group *any/all types; Social Event, Recreation *(any/all types); Social Event, Sewing/Quilting/Kniting/Crochet, Knitting Circle; Social Event, Sewing/Quilting/Knitting/Crochet Circle; Youth Outreach
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Congregational Church; Economic Solidarity and Cooperativism
Updated Nov 25, 2015 · https://reliefdb.org/shelters/3849

Maynard Adult Learning Center (Classes for Learning English)

School · Open

Acton "Safety Net" Leadership Summit
Maynard & Hudson, MA
Phone 978–897–4203 Maynard or 978–897–7866 Hudson
Serves Maynard Region
Service Permanent

Services offered: Demographic Served: Low Income Folks; Training Classes, ESL (English as a Second Language); Training Classes, GED Preparation; Training Classes, Language Skills
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3848

Big Brothers, Big Sisters of Worcester/Central Middlesex, Inc.

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
SEE NOTES, SEE NOTES, MA
Phone SEE NOTES
Web www.bbbsworc.org
Serves Central & Metrowest, MA
Service Permanent

Big Brothers Big Sisters of Central Mass/Metrowest is one agency located within two offices in Framingham and Worcester.

4 Franklin Commons, Framingham, MA 01702
508–879–7762, 1–888–879–7762, Fax: 508–872–0678, 603.mentor@bbbs.org

484 Main Street, Suite 360, Worcester, MA 01608
508–752–7868, 1–800–540–7868, Fax: 508–752–7316, 603.mentor@bbbs.org

Who are volunteers?
Our volunteers are doctors, mechanics, architects, construction workers, teachers, lawyers, students, retirees and more.

What does it take to be a volunteer?
All it takes is having fun and sharing time. Little moments such as taking a walk, riding a bike, or watching a movie turn into big magic when shared with a child. You'll be having fun while showing a child that you care.

Who are the Little Brothers, Little Sisters, and their families?
Our Little Brothers and Sisters can range in age from 6–13 years old. They can be children from single family homes, families new to the United States, or children with other special circumstances. The children live across Central Massachusetts and Metro West and are looking to share a little time with a Big Brother or Big Sister in their community.

How do I become a volunteer?
Just Apply to submit an online application along with three references. Then just call Joy Monopoli at 508–752–7868 to schedule an interview.

What types of activities do we share together?
Generally, our Big Brothers and Big Sisters spend at least a few hours every month with their Littles, shooting hoops, cooking, riding bikes, or playing video games– anything that lets a child know that someone else cares for them, pays attention to them, and lets them safely enjoy their childhood.

What happens if questions arise or if I need to change my schedule?
Your case manager is always available to answer questions or help with problems. Just give him or her a call or send an email!

Services offered: Advocacy, Services, Youth Services; Counseling, Mentors; Demographic Served: Children; Directories, Youth Services & After–School Programs; Services, Youth Services, Crime Prevention Programs; Volunteer Opportunities, In General *(ANY/ALL Types); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteer, Volunteer Registry, Online; Warehouse, Warehouse Space; Youth, After–School, Afterschool Program; Youth, Mentor Program; Youth Outreach; Youth Program
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Big Brothers Big Sisters
Updated Dec 4, 2008 · https://reliefdb.org/shelters/3850

Stow Food Pantry @ The First Parish Church

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
353 Great Rd; The First Parish Church; Route 117, Stow, MA

Phone (978) 897–4230
Web stowcommunitychest.org/pages/stowfood.html
Hours Twice Monthly, Fridays from 9 am to 11 am
Service Temporary

The First Parish Church,
Route 117, PO Box 437,
Stow, Ma. 01775.
Telephone: 978–897–4230

Financial Contacts:
Judi Toop (978) 897–3038 judi82@comcast.net
Kim Manning (978) 456–2721 themanningclan@yahoo.com

The Stow Food Pantry is a non–profit, all–volunteer organization dedicated to the distribution of food to those in need serving the communities of Acton, Bolton, Boxborough, Lancaster, Maynard, and Stow, Massachusetts.

Established 1990

All Volunteer Group..
Non Profit..
Community Based..
Distribute Food Twice Monthly..
Serve Surrounding Communities.

Supported through:
Individual donations
Community organizations
Food drives

We collect, pack, and distribute food twice a month on Fridays from 9 am to 11 am. All clients come with a written referral from a member of the clergy, social worker, or other community resident who can substantiate their need.

The Stow Food Pantry wishes to thank the many people and organizations who support us through donations and time. Their care and consideration is greatly appreciated each and every week.

Volunteers makes these efforts possible. Please call 978–897–4230 to volunteer your time.

The Stow Food Pantry works cooperatively with:

– Project Bread
– Massachusetts Emergency Food Assistance Program
– Worcester County Food Bank

Services offered: Demographic Served: Low Income Folks; Facility: Food, Emergency Food Center; Food, Canned, Meals * (ANY/ALL Types); Food Distribution, Emergency/Disaster Food Distribution; Food, Distribution, Emergency Food Program; Food Distribution, Food Pantry (Distributes to the Public); Hotline, Food Bank/Pantry Hotline (Find Emergency Food Help); Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Vouchers * (ANY/ALL Types); Vouchers, Food Vouchers
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Government, State/County; Project Bread
Updated Nov 20, 2008 · https://reliefdb.org/shelters/1535

VOAD, Massachusetts

Info/Hotline · Open

VOAD (State Level)
Various, MA

Phone 617 274–5282
Contact Keith Stefanelli
Email stefanellik@usa.redcross.org
Web massvoad.org/news/?page_id=55
Service Temporary

http://massvoad.org

FROM THE SITE:

Massachusetts Tornado Help – Call 211
Posted on June 2, 2011 by admin

Thank you to all who have contacted Massachusetts VOAD to help victims of yesterday's tornadoes with donations and services. Coordination of all help and donations is now running the United Way's 211 service so please call 211
You may also donate to Mass. VOAD member organizations if you wish. They are linked under "organizations" on this web site.
Sincerely,
Chris Farrand (Chair), Luis Matnog (Vice–Chair), Kevin Hall (Secretary)

Below is an update (June 2, 2011) on the Massachusetts Tornado situation from FEMA (Federal Emergency Management Agency)

Massachusetts Tornadoes, Wednesday, June 1, 2011

At around 4:30 EDT on Wednesday, June 1, 2011 a line of severe weather crossed from western part Massachusetts heading east. Damaging tornadoes passed through the Springfield area. A second tornado is reported to have later struck the same region. It was reported that hundreds of homes were damaged and thousands of trees were down.

Massachusetts Governor Deval Patrick declared a state of emergency effective at 7:10PM on June 1. Nineteen (19) communities are reported affected including the towns of: Westfield, Springfield, West Springfield, Monson, Agawam, Charlton, Oxford, Palmer, Sturbridge, and Wilbraham, among others. The Governor has directed that all non–emergency Executive Branch employees living or working in Hampden, Hampshire, Franklin and Worcester Counties should not report to their workplaces Thursday, June 2. In addition, 23 schools were closed and 21 businesses in the affected communities on Thursday.

The National Guard has called up approximately 1,000 troops to assist in rescue and response efforts. Troops are being dispersed from three locations, one in Springfield, one in Ware, and one in Worcester.

At least four people have died as a result of the tornado. One person was killed in West Springfield when his car overturned, two in Westfield, and one in Brimfield. Details of those 3 fatalities have not yet been released.

Jane Albert of Baystate Medical Center told 22News that the hospital is caring for 25 people who are injured, 10 of whom are in the trauma unit. There are at least 20 other reports of injuries.

In Springfield, Mayor Domenic Sarno said that the South End, East Forest Park, and Sixteen Acres were the sections of the city that were hit the hardest. The Indian Orchard neighborhood also saw damage.

There was a total of more than 60,000 power outages in communities serviced by Western Massachusetts Electric Company. As of 8:49am Thursday, June 2, about 14,000 are still without power. Sandra Ahern from Western Massachusetts Electric Company reports that there are more than 80 utility poles down in the Sixteen Acres and East Forest Park neighborhoods, where she said that they do not anticipate power will be restored for a couple of days.

Voluntary Agency Efforts

Local volunteers are currently supporting relief efforts in Springfield and communities throughout the jurisdiction with sheltering, canteen and mental health counseling.

The American Red Cross reports 5 open shelters as of Thursday morning, with populations in each. Of the 5 shelters reported open, the Red Cross is managing 2 in Springfield, and 1 in Monson. In addition there are 2 Red Cross–supported shelters in collaboration with local emergency officials, and 1 community shelter that the Red Cross is looking to assist with. The Mass Mutual Center in Springfield reported approximately 400 people being sheltered at its height late Wednesday night, with approximately 200 people remaining this morning. There are approximately 45 people at the West Springfield location and 35 in Monson. Pet sheltering has not been set up at any of the shelters as of Thursday morning.

The Red Cross is supporting feeding efforts at the open shelters, in addition to feeding approximately 300 first responders at the Basketball Hall of Fame in Springfield, in collaboration with the Salvation Army, and approximately 150 first responders in Monson. The Red Cross is not engaged in mobile feeding at this time.

The Salvation Army has set up a canteen service at the Command Post in Westfield to support first responders, and a canteen is also stationed in Brimfield. Canteen drop offs are occurring in Monson. The Salvation Army is also supporting canteen efforts at the Basketball Hall of Fame in collaboration with the Red Cross. The Salvation Army is beginning mobile canteen services, driving around affected communities, and providing psychological first aid as of 10am Thursday morning. 11 volunteers are currently engaged in Salvation Army activities, with approximately 5 additional volunteers working in the kitchens to prepare meals. 2 facilities in Springfield are on standby as possible temporary shelters if needed.

SPRINGFIELD, Mass. (WWLP) – In the aftermath of Wednesday's tornado damage , several major Western Massachusetts roads are closed for the Thursday morning commute. Here is a list of some major roadways that are closed.

SPRINGFIELD:

· Avoid downtown in general, South End; the less cars on the street the better for emergency crews working to assess threats (power lines, gas leaks) and remove obstructions (tree, debris)

Major closures:

· Plumtree Road from Allen Street onwards– impassible

· Main Street from State Street and southward

· Tinkham Road

· Parker Street from Wilbraham Road to Cooley Street

· Island Pond Road from Allen Street to Roosevelt Ave

WEST SPRINGFIELD:

· Union and Main run parallel– this is where the main impact occurred; basically the path of the tornado itself– this area is called the Merrick section of W. Spfld

· From Park and Union to Park and Main

· Union St. from Memorial Ave. to Park St.

· Main and Memorial

· All closed to all except emergency vehicles

· Police are essentially sealing off that entire area

· All obstructions are contained within that grid

WESTFIELD:

· Shaker Road– closed from Little River Road to Cardinal Lane

· Shaker Road closed at Canal Drive when coming in from Tannery Road/Ponders Hollow

· Entire section of Pontoosic Road from Feeding Hills Road to Crescent Circle (nearly the entire run of this road in the city)

WILBRAHAM:

· Tinkham Road is closed from Stony Hill Road to Bolles Road

· Monson Road is blocked–off from Main Street to Ridge Road

· Main Street and Stony Hill Road are open, but you are asked to use extreme caution

MONSON:

· Just avoid the entire downtown area of Monson

· There was significant damage to police building

BRIMFIELD

· Route 20 closed through the entire length of town

· Route 19 closed for the entire length of town

Services offered: Support for "All Local" Disasters
Campaigns: 2011 Massachusetts Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); All Hands Volunteers; American Red Cross; Feeding America; Government, FEMA / Department of Homeland Security; Lutheran Social Services Disaster Response; Mennonite Disaster Service; Salvation Army; United Way; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Aug 3, 2011 · https://reliefdb.org/shelters/6301

211 – Massachusetts (dial 2–1–1) to get social services and STORM HELP! w/ SHELTER LIST!

Info/Hotline · Open

MA

Web www.mass211.org
Service Temporary

UP AND RUNNING TO SUPPORT 2015 Northeast Blizzard!

See shelter list:

http://www.mass211.org/librarydocs/shelterlist830pm_1_26_15.pdf

Services offered: Hotline, Disaster Recovery Services Hotline for Survivors
Campaigns: 2011 Massachusetts Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 2015 January Northeast Blizzard; 211 (groups that are ASSOCIATED with 211)
Updated Jan 26, 2015 · https://reliefdb.org/shelters/8534

Alzheimer's Association, Massachusetts Chapter

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
MA

Phone 800 272 3900, 617 868 6718
Web www.alzmass.org
Serves Statewide
Service Permanent

Information and Support

Services offered: Demographic Served: Alzheimer's Patients; Demographic Served: Seniors / Elderly
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3853

Alzheimer's Disease Support Group

School · Open

Acton "Safety Net" Leadership Summit
MA

Phone Hotline: 800 548 2111, or 781 369 1113, 781 369 1400
Service Temporary

The United Way/211 folks tell us that this group provides support for caretakers.

Services offered: Demographic Served: Alzheimer's Patients; Demographic Served: Seniors / Elderly
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3854

Cape Cod Volunteers (Find a Volunteer! Become one!)

Info/Hotline · Open

Volunteer Registry
MA

Web www.capecodvolunteers.org/volunteer
Service Temporary

Services offered: Assistance, Disaster Relief Assistance, Online Registration; Assistance, for non–profits, Collaboration Tool; Directories, Directory of Services, County/Parish; Directories, Online Database Resource; Disaster Relief, Volunteer; Events, Community Meetings; Events, Disaster Relief/Recovery, Cluster Meetings; First Responder, NorthEast Region; First Responder, Volunteer; First Response Teams, Volunteer; Hotline * (ANY/ALL Types); Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors; Management, Volunteer Coordination Services; Management, Volunteer Management Resources; Medical, Volunteer, First Response, Volunteer Services * (ANY/ALL Types); Reception / Registration Site/Location, Volunteer; Resource Database for Volunteers; Resource Databases for Supplies/Services (NO FEE); Services, Disaster Recovery ; Services, Disaster Relief; Services, Disaster Response; Translators, Volunteer * (ANY/ALL); Volunteer, Long–Term Volunteer Opportunities; Volunteer, Long–Term, Volunteer(s); Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteers, Misc. * (ANY/ALL Types); Volunteers, Short Term Volunteer Opportunities; Volunteer, Virtual Volunteer Meeting Place (Blog/Forum/Discussion Board); Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online; Volunteer Work Orders/Projects (provided by this facility)
Campaigns: 211 (groups that are ASSOCIATED with 211); AmeriCorps; Americorp VISTA (Volunteers In Service To America); Chamber of Commerce; Commission on Aging; Communities for Restorative Justice; EMA (Emergency Management Agency) Regional/County; Government, City/Town Agency; Government, FEMA / Department of Homeland Security; Government, FEMA, DRC (Disaster Recovery Center); Government, State/County; Government, State Government Department/Agency; LTRC, Long Term Recovery Committee
Updated Aug 16, 2010 · https://reliefdb.org/shelters/6168

Citizen Action Team RELIEF DATABASE (online listing of Social Services) Massachusetts

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
MA

Phone 978 808 7173, 978 266 2778 ask for Terra
Contact Terra Friedrichs
Email terra at citizenactionteam dot org
Web www.citizencommandcenter.org/facilities/list?state=MA
Serves Worldwide
Eligibility All people in need
Service Permanent

The Citizen Action Team RELIEF DATABASE is an online tool for locating social service organizations.

We also offer used computers to organizations that operate training centers, internet access points for disadvantaged groups, etc. Computers are not available for individuals or non–profits with revenues over $1 million/year.

For a complete listing of MASSACHUSETTS based social servcie orgs, please go to:

https://reliefdb.org/facilities/list?state=MA

There you will find a more complete listing of services that are available to Massachusettts. There are statewide organizations offering assistance for home heating fuel, housing, financial, training, medical assistance, etc, etc.

Also, check these links to fing orgs that serve nationally and/or globally:

https://reliefdb.org/facilities/list?state=US
https://reliefdb.org/facilities/list?state=WW

Scroll down to find organizations. To look for a specific social service, choose the "categories/items" button at the top of the page, scroll down and choose a category, then an item (use the "magnifying glass" button on the right).

TO USE THE TOOL to "Match" SERVICES TO NEEDS:

1. Register(upper left "log in")
2. Create a "new facility"
3. Set up a "needs list" of the services you or your client needs
4. Click "show needs matches" above the "needs list". The tool will automatically show the orgs that list the services needed.

For training on how to use the tool, call the helpline at the number above. Or write to ask questions or make an appointment.

Training tips can be found at www.citizencommandcenter.org. Scroll down and choose one of the listings.

Services offered: Demographic Served: Sustainable Communities; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Grants Info, Listings, News & Referrals; Directories, Directory of Services, National; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories, Directory of Services, Worldwide; Directories, Financial Assistance Programs; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Hotline, Donation Management Hotline; Information Resource * (ANY/ALL Types); Resource Databases for Supplies/Services (NO FEE); Support for "All" Disasters
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Aidmatrix; Government, FEMA / Department of Homeland Security; United Way; VOAD (this org is not a member, but is "affiliated")
Updated Jan 29, 2009 · https://reliefdb.org/shelters/3860

Cooperative Elder Services

Walk–in Resource · Open

Acton "Safety Net" Leadership Summit
MA

Phone 781 863 2261
Web www.elderdayservices.com
Eligibility Seniors and those who care for them...
Service Permanent

Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Nov 19, 2008 · https://reliefdb.org/shelters/3855

Eliot Community Human Services

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
186 Bedford Street; Lexington 02420–4436, MA

Phone 978–369–1113, 781 861–0890
Contact See link to contact list below.
Email See link to contact list below.
Web www.eliotchs.org
Serves MA Statewide
Service Permanent

See extensive contact list:

http://www.eliotchs.org/index.asp?actioncall=page.page_view&pgid=39

From the website:

Mental Health Services

* Residential Services

Eliot's Mental Health Residential Programs serve adult men and women with severe and persistent mental illness in both group homes and apartment settings. The adults living in these homes cultivate the skills they need to move to more independent settings, to reach personal goals, and to live satisfying and successful lives in a community setting.

* Clubhouse Program

Elm Brook Place and Renaissance House are clubhouse programs serving adults with chronic mental illness. This clubhouse, which is run by both members and staff, offers transitional employment placements that help members find or return to work. In addition, the evening and weekend social programs offer recreational activities and a gathering place on holidays.

* Vocational Programs

The Young Adult Vocational Program provides a comprehensive array of pre–vocational, vocational and educational services within a therapeutic environment for young adults between the ages of sixteen and twenty–five who have been diagnosed with a mental illness.

Youth Exploring Possibilities is a transitional age program for young adults in the Metro North and Greater Lynn areas. The program offers an innovative service delivery system which integrates skill building with therapeutic, personal growth and peer mentor components.

Insight Day Rehabilitation Service utilizes a psychosocial rehabilitation approach to promote the development of prevocational, social, recreational and daily living skills for adults with serious and persistent mental illness.

A variety of treatment modalities including individual, group, case management, occupational and recreational therapies are offered to assist in goal development, symptom management and recovery, interpersonal and social skill building.

Developmental Disabilities

* Residential Services

The Developmental Disabilities Residential Programs support developmentally disabled adults in staffed apartments and community residential programs. These residential supports provide opportunities for people to enrich their lives, develop personal skills and competencies, and enjoy a full range of community activities while developing a network of caring relationships. Eliot manages four homes which serve developmentally disabled men and women and provides support for individuals living independently in their own apartments.

* Vocational / Day Services

The Kelliher Center provides community based day supports and employment supports for adults who are developmentally disabled. The Community Based Day Habilitation program provides opportunities for people to be involved with personal or community activities of their own choosing and to be involved with work activities consistent with their personal goals. The Employment Supports program provides support for people to achieve various work experiences, including supported and competitive employment within their communities. Within the Kelliher Center, people receive individualized training, supervision and compensation for their work.

* Elder Services

The Ombudsman Program provides weekly visits to elderly residents of twenty–four area nursing homes by volunteer Ombudsman, who are trained and supervised. Ombudsman talk with residents, observe the general conditions of the homes, and give the residents an opportunity to express any concerns. With the residents' consent, these volunteers act to ensure that all problems are investigated and addressed. Serious complaints of abuse, mistreatment, or neglect are reported immediately to the proper authorities for investigation. The Ombudsman Program is certified by the Executive Office of Elder Affairs and is under contract with Minutemen Home Care.

* Youth Programming

Eliot Community Human Services has developed a network of youth programs that strive to create environments which promote positive growth and change through unique and innovative strategies. Our range of services are designed to provide youth with the values, skills and strengths necessary to face and overcome personal challenges in a way that will enable them to lead happy, healthy and productive lives.

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* Juvenile Justice Programs

The Eliot network of juvenile justice programs serves young men and women ages 12 to 21, who are in the care and custody of the Massachusetts Department of Youth Services. Our service models include short and long term residential care, independent living, and comprehensive assessments.

Each of these highly structured residential programs offer a full range of cognitive–behavioral groups including aggression management, pro–social skill building, substance abuse prevention, moral dilemma discussion and life management skills. In addition, a full schedule of educational, vocational, recreational, clinical and community service components provide a comprehensive intervention to juvenile offenders.

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* Social Service Programs

* STARR Programs

Eliot STARR programs serve children and adolescents from birth to 18 years of age who experience crises at home or in placement. These Department of Social Services funded programs provide a period of high impact, behaviorally and outcome oriented interventions that are designed to stabilize behavior, promote trusting relationships, and develop a comprehensive assessment and plan for a safe future in the community.

* Group Homes

Eliot Group Homes serve adolescents aged 13 to 18 referred by the Massachusetts Department of Social Services. These programs offer long–term treatment and intensive clinical services aimed at preparing residents to return home or to transition into independent living situations upon their return to the community.

* Outpatient Services

The Eliot Outpatient Programs offer outpatient mental health services to children, adolescents, adults and elders at our clinic locations in Concord, Everett and Lynn. Services include diagnostic evaluation, individual, couples, family and group therapy, psychopharmacological services, psychological testing, information and referral, consultation, case management services, and 24–hour emergency coverage.

* Substance Abuse Services

Substance Abuse Counseling is available at our Everett and Lynn Clinics. Services offered include individual and group counseling, education and psychopharmacology for individuals, adults and families. We also provide court ordered treatment for Anger Management.

Driving Under the Influence (DUIL) treatment is a court referred education and counseling program for individuals charged with alcohol related driving offenses.

The Second Offender Program is a court affiliated program for individuals charged with multiple alcohol related driving offenses. Treatment requires court monitored abstinence and weekly attendance at Alcoholics Anonymous meetings in addition to weekly group meetings.

* Batterer Intervention Program

Our Batterer Intervention Program is a 40 week psycho educational program for court ordered and self referred perpetrators of domestic violence. The program assists individuals in recognizing and accepting responsibility for abusive behaviors and learning non–violent alternatives.

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* Emergency and Diversionary Services

* Emergency Services

Our Emergency Services Program provides mobile psychiatric evaluation, crisis intervention, stabilization and follow up for children, adults and elders in acute psychiatric distress, 24–hours per day, 365 days per year. Our service area is Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, and Wakefield.

* Crisis Stabilization Services

Crisis Stabilization is a short term, 24 hour treatment program for adults, which provides intensive crisis management in a structured supportive milieu to stabilize clients in crisis, divert an inpatient admission, or serve as a clinical step–down service for clients transitioning from an inpatient setting. Services include therapy, medication evaluation and monitoring, crisis prevention planning, case management, and nursing.

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* Community Support Services

Community Support (CSP) provides community case advocacy, supportive services, assistance with self–care, referral, and linkage for adults with high rates of hospital readmission and inconsistent use of community resources.

* Family Stabilization Treatment Program

The Family Stabilization Treatment (FST) Program offers intensive, home based clinical and case management services to children and adolescents who have been diagnosed with a mental illness. Staff work with the child and their family to identify treatment goals and coordinate services, which support community based treatment and prevent out of home placement.

* Day Treatment Program

Our Day Treatment Program is a psychiatric and rehabilitative program for adults with a mental illness and/or a mental illness and substance abuse disorder. The program offers individualized goal oriented treatment in a structured milieu. Day Treatment offers a variety of treatment groups addressing issues including: substance abuse and recovery, coping skills, pre–vocational skill building, and family issues.

* Early Intervention Services

The Tri–City Early Intervention Program serves young children and their families who reside in Everett, Malden and Medford. The program provides comprehensive community based services to children from birth up to three years of age who are

developmentally delayed, disabled or at risk due to premature birth, neonatal problems or environmental concerns. We also offer support and training to parents and caregivers. Our approach is family focused and parents play an active role in their child's treatment. Services are provided at the program, in the child's home, and in other community settings.

* Homeless and Outreach Services

Eliot's Homeless and Outreach Division consists of four specialized programs which span the Commonwealth. Services are designed to engage and assist economically disenfranchised individuals with severe and persistent mental illness, who are homeless or at risk of homelessness. Our primary goal is to bring emergency and short term mental health treatment, case management, referral and linkage to individuals living in the streets and in shelters, Core to our mission is linking individuals with existing service delivery systems and permanent housing.

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Housing, Long Term Care Residents (Seniors/Elders); Advocacy, Special Needs Folks; Advocacy, Special Needs Folks, Seniors/Elders; Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Youth Services; Case Management, * (Providers of ANY Type of Case Management); Counseling, Crisis Counseling; Counseling, Crisis Intervention Counseling; Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Substance Abuse ; Housing * (ANY/ALL Types); Housing, Group Home, Special Needs/ Mental Illness; Housing, Residential Group Shelter Home, Housing; Medical, Services, Rehabilitation Program; Mental Health, Rehabilitation; Mental Health Services; Mental Health, Vocational, Developmentally Disabled Folks; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Domestic Violence Intervention Services; Services, Employment, Job Assistance, for "at–risk" Job Applicants; Services, Social Services, General Social Services; Services, Special Needs, Early Intervention for Special Needs Children; Services, Substance Abuse, Intervention Services; Services, Substance Abuse, Outpatient Program (Drug/Alcohol); Services, Substance Abuse Treatment (Drug/Alcohology) ; Training * (ANY/ALL Types of Instruction) ; Training Classes, Life Skills (Special Needs)
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; Homelessness Relief Services
Updated Nov 20, 2008 · https://reliefdb.org/shelters/3851

English at Large (tutoring and classes)

School · Open

Acton "Safety Net" Leadership Summit
MA

Phone 781 395 2374
Contact contact us for details
Email learn@englishatlarge.org
Service Temporary

Source: Acton–Boxborough United Way/211, Local Human Service Directory, www.abuw.org

Services offered: Training Classes, ESL (English as a Second Language); Training Classes, Language Skills
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts; United Way
Updated Apr 17, 2010 · https://reliefdb.org/shelters/5788

First Connections (div. of JRI, Inc)

Info/Hotline · Open

Acton "Safety Net" Leadership Summit
MA

Phone 978 287 0221
Service Permanent

Family Support organization for children and families, birth through age 5

Services offered: Advocacy, Child Advocacy; Advocacy, Services, Youth Services; Assistance, Referrals, Youth Services; Counseling, Support Groups, Parents; Services, Family, Children * (ANY/ALL Types of Childrens Services); Social Event, Networking Group *any/all types
Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts
Updated Nov 20, 2008 · https://reliefdb.org/shelters/3492

MAP, County Map (Thanks Mass 211!)

Info/Hotline · Open

Map
MA

Web quickfacts.census.gov/qfd/maps/massachusetts_map.html
Service Temporary

Services offered: Directories, Online Database Resource; Information Resource * (ANY/ALL Types); Information Resource, Demographic Information; Information Resource, Map; Information Resource, Maps, County/Parish Level; Information Resource, Maps, State Level Showing Counties (NO TOWNS)
Campaigns: 211 (groups that are ASSOCIATED with 211)
Updated Aug 16, 2010 · https://reliefdb.org/shelters/6164

Mass Resources (Comprehensive Online Database of Social Services)

Info/Hotline · Open

OnLine Resource
MA

Web www.massresources.org
Eligibility Varies by service
Service Temporary

See website for links to programs below:

Cash Assistance Programs

Child Care and Preschools

Education Programs

Employment & Job Training

Energy Assistance

Financial Programs

Food Programs

Health Care Programs

Home Care Programs

Homelessness Programs

Housing Programs

Legal Assistance

Tax Credits

Transportation Services

• Disability Resources

• Ex–Offender Resources

• HIV/AIDS Resources

• Noncitizen Resources

• Senior Resources

• Youth Resources

Services offered: Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Childcare/Childrens Programs; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals, Employment & Job Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Health Referrals; Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Job Placement; Assistance, Referrals, Legal Information & Resource Referrals (For Elders/Seniors); Assistance, Referrals, Legal Referrals; Assistance, Referrals, Medical Resources Referral; Assistance, Referrals, Mental Health Resources; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Shelter Referrals, Youth Focused; Assistance, Referrals, Substance Abuse Treatment Referrals & Resources; Assistance, Referrals, Youth Services; Demographic Served: Alzheimer's Patients; Demographic Served: Children; Demographic Served: Critically Ill, Home–Bound; Demographic Served: Disabled, Persons With Disabilities; Demographic Served: Families, w/Young Children; Demographic Served: Homeless; Demographic Served: Homeless, Women Only; Demographic Served: Hungry; Demographic Served: Immigrants; Demographic Served: Low Income Folks; Demographic Served: Low Income Folks, Women Only; Demographic Served: Seniors / Elderly; Demographic Served: Special Needs; Demographic Served: Survivors, Natural Disaster Impacted Communities; Demographic Served: Survivors, Violence; Demographic Served: Teens, Troubled; Demographic Served: Vulnerable & Marginalized Populations; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, County/Parish; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Online Database Resource, Needs/Avail Matching; Directories, Senior/Elder Services; Directories, Special Needs, Services for Special Needs Folks; Directories, Training Listings, News & Referrals; Directories, Transportation Services; Directories, Youth Services & After–School Programs; Hotline * (ANY/ALL Types); Hotline, Crisis Hotline; Hotline, Domestic Violence Hotline; Hotline, Elder/Senior Abuse Hotline; Hotline, Legal Advice & Assistance (Seniors/Elders); Hotline, Legal Advice & Counsel (Disaster Survivors); Hotline, Legal Advice & Referrals; Hotline, Shelter Hotline (Find Help); Housing, Online Housing

Directory Resource; Information Resource, County Resources, Contacts & Services (County Level); Information Resource, Medicare Information; Information Resource, Resources Available to Disaster Survivors; Information Resource, Youth Services; Resource Databases for Supplies/Services (NO FEE); Support for "All" Disasters
Campaigns: 211 (groups that are ASSOCIATED with 211); AFL/CIO (Unions); Government, City/Town Agency; Government, EMA (Emergency Management Agency), County; Government, State/County; Government, State Government Department/ Agency; Government, US Deptartment of Housing & Urban Development (HUD); Homelessness Relief Services; Salvation Army; United Way; VOAD (this org is not a member, but is "affiliated")
Updated Jun 11, 2009 · https://reliefdb.org/shelters/4311

Mass.Gov (Virtual Gateway, Lists/Eligibility Testing for Social Services)

Info/Hotline · Open

State Government Agency
MA

Web www.mass.gov/eohhs/researcher/basic–needs
Service Temporary

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Disaster Relief Assistance, Online Registration; Assistance, How to, Document Replacement for Disaster Survivors, Computer File Recovery; Assistance, How to, File Disaster Disability Benefits; Assistance, How To, File Disaster Unemployment Claims; Assistance, How to, File Food Stamp Application; Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Housing, Filing, Zoning/Building Permits; Assistance, How To, Loan & Grant Application Assistance (Disaster Survivors); Assistance, How to, Navigate Disaster Relief Resources; Assistance, How To, Navigating Disaster Survivor Insurance Process ; Assistance, How To, Replace Destroyed Documents; Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Childcare/Childrens Programs; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals, Employment & Job Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Health Referrals; Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Medical Resources Referral; Assistance, Referrals, Mental Health Resources; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Shelter Referrals, Youth Focused; Assistance, Referrals, Substance Abuse Treatment Referrals & Resources; Assistance, Referrals, Youth Services; Case Management, Mental Health; Case Management, * (Providers of ANY Type of Case Management); Community Outreach Programs; Community Outreach Programs, Rural; Community Outreach, Public Awareness, Humanitarian Issues; Community Service Program; Counseling ($ NOT FREE) * (ANY/ALL Types of Counseling); Dental, Services * (ANY/ALL Types of Dental Services) ; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Special Needs, Services for Special Needs Folks; Financial Assistance, Dental Assistance; Financial Assistance, Food Stamps, Emergency Food Stamps; Financial Assistance, Medical Expenses; Financial Assistance, Medical, Prescription Assistance; Financial Assistance, Medical, Prescription Assistance (For Seniors/Elders/Disabled); Financial Assistance, Referrals, Temporary Financial Assistance Referrals; Government, County, Department of Health; Government, County, Department of Mental Health ; Government, Department of Social Services (DSS); Hotline * (ANY/ALL Types); Hotline, Crisis Hotline; Hotline, Disaster Recovery Services Hotline for Survivors; Hotline, Health Information/Resource Hotline; Hotline, Shelter Hotline (Find Help); Information Resource, ADA & Useful Info for Disabled Folks; Information Resource * (ANY/ALL Types); Information Resource, County Resources, Contacts & Services (County Level); Information Resource, Insurance Advice and Guidelines for Disaster Survivors; Information Resource, Medicare Information; Information Resource, Mental Health, Handouts, Post Disaster Recommendations; Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Information Resource, Youth Services; Medical, Services, Assessment, Medical Needs Assessment; Medical, Services, Family Planning; Medical, Services, Family Planning, Diagnostic, Pregnancy Tests; Medical, Services, Family Planning, Pregnancy Prevention; Medical, Services, Home Health Care Services; Medical, Services, Hospice Care; Medical, Services, Medical Care * (ANY/ALL Types); Medical, Services, Rehabilitation Program; Mental Health Services; Mental Health, Vocational, Developmentally Disabled Folks; Resource Databases for Supplies/Services ($ FEE–BASED, NOT FREE); Resource Databases for Supplies/Services (NO FEE); Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disabled, Services for the Disabled (See also Senior Services); Services, Disaster, Post Disaster Needs Assessment; Services, Disaster Recovery ; Services, Disaster Response, Recovery, Preparedness & Mitigation; Services, Emergency Services; Services, Emergency Services, Senior/Elder; Services, Family, Children * (ANY/ALL Types of Childrens Services); Services, Family, Children, Emergency Child Care; Services, Family, General Family Assistance; Services, For Folks Trying To Get Off Welfare; Services, Homeless, Services for the Homeless; Services, Humanitarian Aid ; Services, Substance Abuse, Intervention Services; Services, Substance Abuse, Outpatient Program (Drug/Alcohol); Services, Substance Abuse, Residential Program (Drug/Alcohol); Services, Substance Abuse Treatment (Drug/Alcohology) ; Services, Women's Services; Shelter * (ANY/ALL Types); Shelter, Emergency Shelter; Shelter, Emergency Shelter, Special Needs ; Shelter, Womens, Battered Womens Shelter; Tech, Data Solution Architects, Humanitarian; Transportation Assistance (To Receive Medical Care); Transportation, Disaster Survivors (To Assistance Center, Etc.); Transportation, For Seniors/Elders; Transportation, FREE Shuttle Service to Emergency Winter Shelter; Transportation, Ride Service (FREE or Sliding Scale)
Campaigns: 211 (groups that are ASSOCIATED with 211); Government, Medicaid; Government, State/County; Government,

State Government Department/Agency; Government, US Deptartment of Housing & Urban Development (HUD); Government, US/State Dept. of Health & Human Services (DHHS); Visiting Nurses Association
Updated Jun 4, 2012 · https://reliefdb.org/shelters/6169

massnonprofit.com (Statewide "Issue Tracker" for advocacy, Other Services for Non–Profits)

Info/Hotline · Open

Advocacy Group
MA
Service Temporary

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, For Non–Profits; Assistance, for non–profits, Collaboration Tool; Assistance, for non–profits (In General); Directories, Job Fair / Employment Listings & News; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Training Listings, News & Referrals; Disaster Relief System Development Guidance; Documentation, Disaster Relief Process, Community Groups; Documentation, Volunteer Management Guidance; Facility: Job Center; Fundraising Tools, for Non Profit Orgs; Information Resource * (ANY/ALL Types); Information Resource, Online Networking, Blog; Jobs, Paying; LTRC, Long Term Recovery Committee Advice; Management, Disaster Consultant; Management, Supply Chain Management Advice; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Educational Services (See also Category for School); Services, For Non–Profits; Training Classes, Grant Writing; Training Classes, Non–Profit Managers; Training Workshops, Disaster Ops, Disaster Rebuilding/Recovery Workshops
Campaigns: 211 (groups that are ASSOCIATED with 211); Government, State/County
Updated Aug 16, 2010 · https://reliefdb.org/shelters/6166

MassPartnership.com

Info/Hotline · Open

Health Care Outreach
MA
Web www.masspartnership.com
Service Temporary

from the website:

Your Eligibility

If you are a MassHealth member who choses the Primary Care Clinician (PCC) Plan as your MassHealth Managed Care Option, you are eligible to receive mental health and substance abuse services through the Massachusetts Behavioral Health Partnership's (MBHP) provider network. If you are a MassHealth Member and have questions about your eligibility and insurance, call MassHealth at 1–800–841–2900 or visit www.mass.gov/masshealth.

As an MBHP Member, you have access to over 65 services, which are divided into these five areas:

– Inpatient Services–a full range of psychiatric and detoxification services
– Outpatient Services–evaluation and treatment through individual, couple, family, or group therapy, home visits, and medication management
– Diversionary Services–crisis stabilization, day treatment, residential programs, and outpatient addiction programs
– Emergency Services–short–term crisis counseling, crisis stabilization services, crisis intervention and screening services
– Substance Abuse Services–acupuncture, detoxification, methadone maintenance, and individual, couple, family, or group therapy

Services offered: Advocacy, Anti–Poverty; Advocacy, * (ANY/ALL Types); Advocacy, Health & Human Rights; Advocacy, Individuals w/Mental Illness; Advocacy, Medical, Patient Rights; Advocacy, Services, Youth Services; Advocacy, Social Justice; Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to, File Disaster Disability Benefits; Assistance, How to, Navigate Disaster Relief Resources; Assistance, How To, Navigating Disaster Survivor Insurance Process ; Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Childcare/Childrens Programs; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Health Referrals; Assistance, Referrals, Medical Resources Referral; Assistance, Referrals, Mental Health Resources; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Shelter Referrals, Youth Focused; Assistance, Referrals, Substance Abuse Treatment Referrals & Resources; Assistance, Referrals, Youth Services; Case Management, Mental Health; Case Management, * (Providers of ANY Type of Case Management); Community Outreach Programs; Community Outreach, Public Awareness, Humanitarian Issues; Community Service Program; Counseling ($ NOT FREE) * (ANY/ALL Types of Counseling); Counseling, Childrens Counseling ; Counseling, Crisis Counseling; Counseling, Crisis Intervention Counseling; Counseling, Domestic Abuse Support; Counseling, Emotional; Counseling (Free or Sliding Scale) * (ANY/ALL Types of Counseling); Counseling, Post Disaster Counseling; Counseling, Rape Crisis; Counseling, Rehab, Rehabilitation Center; Counseling, Substance Abuse ; Demographic Served: Addicts, Recovering; Demographic Served: Children; Demographic Served: Disabled, Persons With Disabilities; Demographic Served: Families, w/Young Children; Demographic Served: HIV/AIDS Patients; Demographic Served: Homebound; Demographic Served: Homeless; Demographic Served: Homeless, Women Only; Demographic Served: Hungry; Demographic Served: Immigrants; Demographic

Served: Low Income Folks; Demographic Served: Low Income Folks, Women Only; Demographic Served: Migrants; Demographic Served: Seniors / Elderly; Demographic Served: Special Needs; Demographic Served: Survivors, Natural Disaster Impacted Communities; Demographic Served: Teens; Demographic Served: Teens, Troubled; Demographic Served: Veterans; Demographic Served: Victims of Sexual Exploitation; Demographic Served: Vulnerable & Marginalized Populations; Demographic Served: Women; Directories, Directory of Services, Case Management; Directories, Directory of Services, County/ Parish; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories of Services & Programs * (ANY/ALL Types); Hotline * (ANY/ALL Types); Hotline, Crisis Hotline; Hotline, Domestic Violence Hotline; Hotline, Elder/Senior Abuse Hotline; Hotline, Health Information/Resource Hotline; Hotline, Rape; Hotline, Shelter Hotline (Find Help); Hotline, Suicide Prevention; Information Resource, ADA & Useful Info for Disabled Folks; Information Resource * (ANY/ALL Types); Information Resource, Insurance Advice and Guidelines for Disaster Survivors; Information Resource, Mental Health, Handouts, Post Disaster Recommendations; Information Resource, Navigating the Disaster Recovery Process; Medical, Non–Emergency Medical Services; Medical, Services, AIDs Care; Medical, Services, Assessment, Medical Needs Assessment; Mental Health, Counselors/Psychologists; Mental Health, Rehabilitation; Mental Health Services; Mental Health, Vocational, Developmentally Disabled Folks; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Disabled, Services for the Disabled (See also Senior Services); Services, Disaster, Post Disaster Needs Assessment; Services, Disaster Recovery ; Services, Disaster Relief; Services, Disaster Response; Services, Domestic Violence Intervention Services; Services, Emergency Services; Services, Emergency Services, Senior/Elder; Services, Family, Children * (ANY/ALL Types of Childrens Services); Services, Family, General Family Assistance; Services, Financial, Counseling, Mortgage–Foreclosure Problems; Services, For Folks Trying To Get Off Welfare; Services, Homeless, Services for the Homeless; Services, Seniors, Visitation, Emotional Care; Services, Social Services, General Social Services; Services, Substance Abuse, Intervention Services; Services, Substance Abuse, Outpatient Program (Drug/Alcohol); Services, Substance Abuse Treatment (Drug/ Alcohology)

Campaigns: 211 (groups that are ASSOCIATED with 211); Ending Extreme Poverty; Government, City/Town Agency; Government, Medicaid; Government, State/County; Government, State Government Department/Agency; Government, US Deptartment of Housing & Urban Development (HUD); Government, US/State Dept. of Health & Human Services (DHHS)

Updated Aug 16, 2010 · https://reliefdb.org/shelters/6167

Minuteman Aging Information Center

Info/Hotline · Open

Acton "Safety Net" Leadership Summit

MA

Phone 781 272 7177, 978 263 8720
Eligibility Seniors and those who care for them...
Service Temporary

Services offered: Advocacy, * (ANY/ALL Types); Assistance, Referrals * General Information & Referral; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories of Services & Programs * (ANY/ALL Types); Information Resource * (ANY/ALL Types); Resource Databases for Supplies/Services (NO FEE); Services, Senior/Elderly Services; Services, Senior Programs

Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts

Updated Nov 19, 2008 · https://reliefdb.org/shelters/3857

National Alliance on Mental Illness (NAMI), Massachusetts Office

Info/Hotline · Open

Acton "Safety Net" Leadership Summit

MA

Phone 781–263–0416
Web www.namimass.org
Serves MA, Statewide
Service Temporary

Support groups for families, friends of mentally ill.

Services offered: Counseling, Support Group * (ANY/ALL Types); Counseling, Support Group for Caregivers; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Support, Caregiver Support Services; Training * (ANY/ALL Types of Instruction) ; Training Classes, Caregiver Training

Campaigns: 211 (groups that are ASSOCIATED with 211); Acton Leadership Summit, Acton Massachusetts

Updated Nov 20, 2008 · https://reliefdb.org/shelters/3852

TOWN by TOWN government info (Thanks Mass 211!)

Info/Hotline · Open

Government

MA

Web www.mass.gov/?pageID=mg2terminal&L=3&L0=Home&L1=State%20Government&L2=Local%20Government&sid=massgov2&b=terminalcontent&f=cc_landing&csid=massgov2
Service Temporary

See link above to get to the Massachusetts databases for links to Town government info/services, etc.

Services offered: Assistance, How to, Housing, Filing, Zoning/Building Permits; Assistance, How to, Navigate Disaster Relief Resources; Directories, Directory of Contacts, Incident Command; Directories, Directory of Services, City/Town; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Documentation, Disaster Planning; Documentation, Disaster Preparedness, Businesses; Documentation, Disaster Recovery Process; Documentation, Disaster Relief Process, Community Groups; Documentation, Disaster Relief Process, Individual/Family; Documentation, Disaster Relief Process, Roles; Hotline * (ANY/ALL Types); Information Resource * (ANY/ALL Types); Information Resource, County Resources, Contacts & Services (County Level); Information Resource, Demographic Information; Information Resource, Disaster Prep, Businesses; Information Resource, Disaster Prep, Disabled People; Information Resource, Disaster Prep, Governments/Community Groups; Information Resource, Disaster Prep, Relief Workers; Information Resource, Disaster Prep, Residents; Resource Databases for Supplies/Services (NO FEE); Services, Disaster Preparedness; Services, Disaster Recovery ; Services, Disaster Relief; Services, Disaster Response
Campaigns: 211 (groups that are ASSOCIATED with 211); Government, State/County
Updated Aug 16, 2010 · https://reliefdb.org/shelters/6165

United Way & United Way of Tri–County

Info/Hotline · Open

United Way
MA
Service Temporary

Services offered: Support for "All Local" Disasters
Campaigns: 2010 Massachusetts Flooding; 2010 New England Flooding; 2010 Snow & Ice Storms; 211 (groups that are ASSOCIATED with 211); Ending Extreme Poverty; Homelessness Relief Services; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Aug 16, 2010 · https://reliefdb.org/shelters/6170

ME

211 Maine, online database of community resources

Info/Hotline · Open

ME
Web 211maineportal.communityos.org/cms
Service Temporary

Services offered: Directories, Directory of Services, City/Town; Directories, Directory of Services, County/Parish; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories, Online Database Resource; Directories, Online Database Resource, Needs/Avail Matching; Information Resource * (ANY/ALL Types); Information Resource, County Resources, Contacts & Services (County Level); Information Resource, Disaster Resources for Disaster Responders; Information Resource, Resources Available to Disaster Survivors; New "Business" Models; New "business" models, Government; Resource Databases for Supplies/Services ($ FEE–BASED, NOT FREE); Resource Databases for Supplies/Services (NO FEE); Services, Disaster Preparedness; Services, Disaster Recovery ; Services, Disaster Relief; Services, Disaster Response; Services, Disaster Response, Recovery, Preparedness & Mitigation; Software Tools, for Disaster Orgs/EMAs; Software Tools, for Disaster Orgs/EMAs, Donations Coord Focused; Support for "All" Disasters; Support for "All Local" Disasters; Tech, Data Solution Architects, Humanitarian
Campaigns: 211 (groups that are ASSOCIATED with 211); EMA (Emergency Management Agency) Regional/County; Government, FEMA, DRC (Disaster Recovery Center); LTRC, Long Term Recovery Committee; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Jul 7, 2015 · https://reliefdb.org/shelters/9952

MN

NECHAMA Jewish Response to Disaster HQ (VOLUNTEER COORD)

Info/Hotline · Open

Faith–Based Disaster Recovery
MAIL ADDR: 4330 South Cedar Lake Road,; Minneapolis, MN 55416; OPERATIONS CTR.: 7260 Washington Avenue South, Eden Prairie, MN 55344, Eden Prairie, MN
Phone 763–732–0610
Web www.nechama.org
Service Temporary

Homeowners that need volunteer services, dial 211.
Volunteers who want to help with Nechema's teams, register at the site.

HURRICANE SANDY RESPONSE 10/12:
http://www.nechama.org/index.php/news/85–nechama–takes–action–responds–to–sandy

Hurricane Sandy has dramatically impacted the Mid–Atlantic region of the United States. NECHAMA staff will arrive in the NY & NJ area later today. We will begin assessing cleanup needs and meeting with local partner organizations once first responders and utility crews have secured the affected communities.

We will work as rapidly as possible to determine where NECHAMA can be of service and then establish a base of operations. At that point we will provide details on how to volunteer with us on the ground. NECHAMA has deployed a disaster response trailer from our headquarters in Twin Cities, MN to support this effort.

Though we are still gathering info and working the logistics regarding volunteer opportunities, you can register your interest and availability via this webform:

https://docs.google.com/spreadsheet/viewform?formkey=dDZjcFNjeklFOGptZWNiQmJ0by0yUXc6MA#gid=0

Please donate. Your gift strengthens our ability to quickly bring critical aid and comfort. We will provide additional updates as our response to Hurricane Sandy develops . Thank you for your support of NECHAMA and your generous donation to support these efforts.

2012 HURRICANE ISAAC –
http://www.nechama.org/index.php/news/71–hurricane–response–volunteer–opportunity

Initially we are focused on assisting Jackson County and other hurricane–affected communities in southern Mississippi with flood cleanup, clearing damaged trees, and temporary roof repairs. These volunteer services offered by NECHAMA will support ongoing recovery efforts across Southern Mississippi. NECHAMA continues to be in regular contact with our voluntary organization partners working in Louisiana and anticipates assisting communities there as well.

We are planning on working in Mississippi and Louisiana until Sept. 14, 2012. We have established a base of operations in Biloxi, MS, a coastal community with a history of welcoming volunteers from across the country. If in the coming weeks there are still pressing needs to be addressed and if we are able to raise funds to stay longer, we will consider extending our deployment.

Heavy Rainfall
June 20th, 2012
We are looking into reports of 6+ inches of rain overnight & flash flooding in Duluth, MN area. Mostly reports of road damage thus far. We will update our Facebook page and website as we know more.

SEE CAT FACILITY RECORD for 2012 Hurricane Isaac at:
https://reliefdb.org/shelters/8875

SEE CAT FACILITY RECORD for 2010 TN FLOOD OPERATIONS AT:
https://reliefdb.org/shelters/5907

SEE CAT FACILITY RECORD for 2005 Katrina Operations at:
https://reliefdb.org/shelters/856

FACEBOOK: http://www.facebook.com/group.php?gid=2233756893&ref=search&sid=1500420236.2637119853..1

BLOG: http://www.nechama.org/blog/category/where–nechama–is–today/

NECHAMA Statistics
Monday, February 15th, 2010

During 2008–to present, we deployed to the following 13 locations: Wisconsin (tornado), Tennessee (tornado), Hugo, MN (tornado), Missouri (floods), Iowa (huge floods), Wisconsin (floods), Eastern Texas (Hurricane Ike), North Dakota (floods), Austin, MN (tornado), Plymouth, MN (tornado), Louisville, KY (floods), Atlanta, GA (floods) and Carroll County, Iowa (ice storm).

In our response to these disasters, a total of 1,172 volunteers worked with us and we cleaned and/or cleared debris and fallen trees from a total of 332 structures.

Services offered: Cleanup, Chainsaw Operator, Volunteer; Cleanup, Debris Removal, Volunteer Services; Cleanup, House Gutting, Volunteer Services; Cleanup, Mold Removal/Remediation, Volunteer Services; Cleanup, Mud–Out, Muck–Out, Flood Cleanup, Volunteer Services; Cleanup, Tree Cutting and Removal, Volunteer Services; Demographic Served: Disabled, Persons With Disabilities; Demographic Served: Low Income Folks; Demographic Served: Seniors / Elderly; Demographic Served: Survivors, Natural Disaster Impacted Communities; Information Resource, Online Networking, Blog; Information Resource, Online Networking, Facebook Page/Group; LOAN ONLY, Chainsaw; Medical, Education, Mother and Child Health Awareness; Services, Disaster Recovery ; Support for "All" Disasters; Tools * (ANY/ALL Types); Tools, Chainsaw * (ANY/ALL Types); Training * (ANY/ALL Types of Instruction) ; Training Classes, Disaster Ops, Volunteer Training; Training Classes, Volunteer Orientation & Training; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer, Volunteer Registry, Online
Campaigns: 2005 Hurricane Katrina; 2007 Midwest Floods; 2008 Hurricane Ike; 2008 MidWest Floods; 2009 Georgia Storms; 2009 MidWest Floods; 2010 US Severe Storms and Flooding; 2012 Hurricane Isaac; 2012 Hurricane Sandy; 2012 (June) Minnesota – Floods; 211 (groups that are ASSOCIATED with 211); American Red Cross; Government, FEMA / Department of Homeland Security; Salvation Army; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member)
Updated Nov 2, 2012 · https://reliefdb.org/shelters/5908

VOAD (MNVOAD – Voluntary Organization Active In Disaster)

Info/Hotline · Open

VOAD
P.O. Box 130261, Roseville, MN 55113
Web www.mnvoad.org
Service Temporary

Duluth Area Flooding June 20, 2012

June 20th, 2012

MNVOAD members are being updated regarding the Duluth flooding situation. There have been approximately 250 people from 80 homes evacuated so far. More rain is expected; the prediction is for record breaking flooding. Clean up and other recovery assistance will be needed in the upcoming days and weeks. Additional information will be provided as it becomes available.

MNVOAD MEMBERS:

Adventist Disaster Response
American Baptist Men
American Radio Relay League
American Red Cross
Arrowhead VOAD
Catholic United Response
Channel One, Inc.
Christian Reformed World Relief – Disaster Response Services
Church of Jesus Christ of Latter–day Saints
Church of the Brethren ~ Disaster Ministries
Church World Service
Civil Air Patrol~Minnesota Wing
Freeborn County Crisis Response Team
Green Cross, Inc
Headwaters Relief Organization
Hope for the City
Lutheran Disaster Response
Mennonite Disaster Service
Minnesota Animal Disaster Coalition
Minnesota Disaster Relief
Minnesota Division of Homeland Security & Emergency Mangement
Minnesota Horse Council
Minnesota Search & Rescue Dog Association
Minnesota/Wisconsin Baptist Convention Disaster Relief
Nazerene Disaster Response
NECHAMA – Jewish Response to Disaster
North American Center for Emergency Communications
Operation Blessing International
Paws for Learning, Inc
Salvation Army
Second Harvest Heartland
Steele County CAER
United Church of Christ
United Methodist Church
United Way / 2–1–1
Washington County Emergency Management
World Vision

Board of Directors:
President

Charlie O'Brien
MN Animal Disaster Coalition
charlieobrien52@yahoo.com

Vice President

Cheryl Vennerstrom
Headwaters Relief Organization
cherylv@orionassoc.net

Immediate Past President

Bonnie Frazer
Bonnielfraz@gmail.com

Treasurer (Co)

Michelle Lakso
Centennial Lakes CERT

Garrett Allessandroni

Secretary

Drew Hasty
The Salvation Army - Northern Division

Member–at–Large

Dan Hoeft, NECHAMA - Jewish Response to Disaster

Member–at–Large

Jill Hallonquist, American Red Cross - Twin Cities Chapter

Member–at–Large

Vacant

Member–at–Large

Debra Davis–Moody, Adventist Community Services/Disaster Response

Member–at–Large

Nancy Beers, Lutheran Social Services

HSEM Representative
Dennis Walter, Voluntary Resource Coordinator
Campaigns: 211 (groups that are ASSOCIATED with 211); Adventist Community Services Disaster Relief; American Baptist Men Disaster Relief; American Radio Relay League, Inc.; American Red Cross; Church of the Brethren Disaster Response; CWS ~ Church World Service; Government, EMA (Emergency Management Agency), County; Government, EMA (Emergency Management Agency) State; Government, FEMA / Department of Homeland Security; LDS ~ Lutheran Disaster Services; Lutheran Disaster Response; Mennonite Disaster Service; Nazarene Disaster Response; NECHAMA (Jewish Response To Disaster); Operation Blessing; Salvation Army; UCC ~ United Church of Christ; United Methodist Church; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member); World Renew (also known as CRWRC–DRS ~ Christian Reformed World Relief Committee–Disaster Response Services; World Vision
Updated Jun 21, 2012 · https://reliefdb.org/shelters/9177

MO

Humane Society of Missouri

Info/Hotline · Open

Animal Advocacy
1201 Macklind Avenue, St Louis, MO 63110
Phone St. Louis City 314 647–8800, St. Louis County 314 951–1590
Web www.hsmo.org
Service Temporary

Source: www.211missouri.org
http://www.211missouri.org/uploadedfiles/StLouisKTN07.pdf

Services offered: Advocacy, Animals, Community Outreach Programs; Advocacy, * (ANY/ALL Types); Animals, Adoption, Animals for Adoption; Animals, Animal Care Services * (ANY/ALL Types); Animals, Animal Control Professionals; Animals, Database, Registry, Online Lost/Found/Adoption Pet Database; Animals, Rescue, Rescue Referrals; Demographic Served: Animals; Shelter, Animals, Animal Shelter; Support for "All" Disasters; Training * (ANY/ALL Types of Instruction) ; Training Classes, Volunteer Orientation & Training; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers)
Campaigns: 2008 MidWest Floods; 211 (groups that are ASSOCIATED with 211); Humane Society of the United States, The
Updated Jul 31, 2008 · https://reliefdb.org/shelters/3454

SHELTER, Housing / Shelter, St. Louis, Missouri – INDEX

Shelter · Open

Housing Resource
St. Louis, MO
Phone Various Orgs, See Notes

Serves St. Louis, MO
Service Temporary

Source: www.211missouri.org
http://www.211missouri.org/uploadedfiles/StLouisKTN07.pdf

" Numbers to Know – St. Louis City & County"
A list of selected informational and emergency numbers of public and health and human service agencies compiled by Information & Referral Services of United Way.

This free, confidential service is available by calling (314) 421–INFO (4636). Note: Inclusion does not indicate United Way membership or endorsement; it is solely to provide community information.

Area Code is (314) unless otherwise indicated.

Adequate Housing for Missourians 551–0800
Housing Authority, St. Louis
St. Louis City 531–4770
St. Louis County 428–3200
Housing Resource Center 802–5444
Housing Urban Development 539–6583
Salvation Army (Shelters)
Family Haven 534–1250
Harbor Light Center 652–3310

Shelter Hotline:
St. Louis City/ County 802–5444
Sunshine Mission (men only) 231–8209

Services offered: Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Demographic Served: Homeless; Demographic Served: Survivors, Natural Disaster Impacted Communities; Hotline * (ANY/ALL Types); Hotline, Shelter Hotline (Find Help); Housing, Affordable Housing, Ownership Program; Housing, Affordable Housing, Renters Programs; Housing * (ANY/ALL Types); Housing, Fairly Priced Rental Housing for Disaster Survivors; Housing, Group Home, Special Needs/Mental Illness; Housing, Housing Assistance, Relocation $ for Survivors; Housing, Online Housing Directory Resource; Housing, Recovery House (For Substance Abuse Treatment); Housing, Rental Listings; Housing, Transitional Housing; Housing, Transitional Housing (For Battered Women/ Children); Shelter * (ANY/ALL Types)
Campaigns: 211 (groups that are ASSOCIATED with 211); United Way
Updated Apr 26, 2011 · https://reliefdb.org/shelters/3455

St. Louis Area Food Bank

Warehouse · Open

Food Bank
70 Corporate Woods Drive, St. Louis, MO 63044
Phone 314.292.6262
Web www.stlfoodbank.org
Service Temporary

Source: www.211missouri.org
http://www.211missouri.org/uploadedfiles/StLouisKTN07.pdf

Services offered: Assistance, How to Find, Emergency Food Assistance; Food Distribution, Food Bank ONLY (No Walk–In Service); Food Distribution, Food Bank (This Site Supplies Food Pantries/Agencies); Volunteer Opportunities, In General * (ANY/ ALL Types); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Warehouse, Warehouse Space
Campaigns: 211 (groups that are ASSOCIATED with 211); Government, USDA Commodity Program; TEFAP – Emergency Food Assistance Program
Updated May 15, 2009 · https://reliefdb.org/shelters/3459

United Way, St. Louis, Missouri

Info/Hotline · Open

United Way
910 North 11th, St. Louis, MO 63101
Phone See Notes
Serves www.stl.unitedway.org
Service Temporary

SOURCE 211:

Administration (314) 421–0700
Volunteer Center (314) 539–4063 Or (800) VOLUNTEER
Information & Referral Services(314) 421–INFO (4636)

Services offered: Advocacy, * (ANY/ALL Types); Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals * General Information & Referral; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories of Services & Programs * (ANY/ALL Types); Information Resource * (ANY/ALL Types); Volunteer Opportunities, In General * (ANY/ALL Types)
Campaigns: 2008 MidWest Floods; 2011 Missouri Tornado; 211 (groups that are ASSOCIATED with 211); United Way
Updated May 23, 2011 · https://reliefdb.org/shelters/3460

VOAD, Missouri

Info/Hotline · Open

Various, MO

Web sema.dps.mo.gov/programs/drp.asp
Service Temporary

VOAD Yahoo Group includes announcements, contacts, sitreps, press releases:

http://groups.yahoo.com/group/Missouri_VOAD/messages?o=1

http://groups.yahoo.com/group/Missouri_VOAD/messages

Services offered: Support for "All Local" Disasters
Campaigns: 2011 Missouri Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); Adventist Community Services Disaster Relief; American Red Cross; AmeriCorps; Boy's & Girl's Club; Catholic Charities; Convoy of Hope; Government, EMA (Emergency Management Agency), County; Government, EMA (Emergency Management Agency) State; Government, FEMA / Department of Homeland Security; Heart to Heart International; Salvation Army; Samaritan's Purse; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Jun 28, 2011 · https://reliefdb.org/shelters/8394

211 – Missouri Referrals

Info/Hotline · Open

United Way
web/phone only, MO

Phone dial 211, locally in Missouri or 1800–427–4626 if calling by cell
Web www.211missouri.org
Hours 24x7x365 (24 hours/day)
Serves Missouri, Statewide
Service Temporary

211 is a "central clearing house" for referrals for social services. A "one stop shop", if you will. Call them if you are in any kind of need, whether you are a survivor of a natural disaster survivor, or have suffered a personal disaster. The organization is a "referral–only" group. They will refer you to the actual group that will help you.

From their website:

What Kind Of Help Can 2–1–1 Provide?

Why call 2–1–1? Counseling. Education. Temporary resources. Employment. Volunteering.

There are a hundred reasons to call.

Here's just a short list of ways 2–1–1 can help.

Basic Human Needs

Food pantries
Shelters
Rent
Utility assistance
Physical and Mental Health Resources

Medicaid
Medicare
Pre–natal care
Crisis intervention
Support groups
Counseling
Alcohol and drug rehabilitation
Work Initiatives

Educational and vocational training programs
English as a second language classes
Job training
General Educational Development (GED) preparation
Financial and transportation assistance
Support for Seniors and those with Disabilities

Agencies on aging
Centers for independent living
Adult day care
Meals at home
Respite care
Home health care
Transportation and recreation
Support for Children Youth and Families

After–school programs
Tutoring
Mentorship programs
Family resource centers
Protective services
Counseling
Early childhood learning programs
Child care referral centers
Recreation
Volunteering

Volunteer centers
Mentorship opportunities
Locations to donate food
Clothing, furniture, computers and other items
One–time, long–term, permanent, part–time or group volunteering opportunities

Services offered: Advocacy, * (ANY/ALL Types); Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals, Employment & Job Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Legal Information & Resource Referrals (For Elders/Seniors); Assistance, Referrals, Medical Resources Referral; Case Management, * (Providers of ANY Type of Case Management); Demographic Served: Disabled, Persons With Disabilities; Demographic Served: Homeless; Demographic Served: Low Income Folks; Demographic Served: Survivors, Natural Disaster Impacted Communities; Demographic Served: Survivors, Violence; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories, Job Fair / Employment Listings & News; Directories of Services & Programs * (ANY/ALL Types); Directories, Training Listings, News & Referrals; Directories, Transportation Services; Hotline * (ANY/ALL Types); Hotline, Crisis Hotline; Hotline, Disaster Recovery Services Hotline for Survivors; Hotline, Donation Management Hotline; Hotline, Shelter, Evacuation/Shelter Information & Updates; Hotline, Shelter Hotline (Find Help); Information Resource * (ANY/ALL Types); Information Resource, Evacuation, Disaster Evacuation Guidance for Residents in Disaster Zones; Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Resource Databases for Supplies/Services (NO FEE); Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Family, General Family Assistance; Services, Social Services, General Social Services; Support for "All" Disasters; Volunteer Opportunities, In General * (ANY/ALL Types); Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online
Campaigns: 2009 May Severe Storm & Tornado Support (KY/WV/MO); 2011 Missouri Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Jun 13, 2011 · https://reliefdb.org/shelters/3449

Al–Anon, AA, and Substance Abuse Info, MO

Info/Hotline · Open

Substance Abuse Services
MO

Phone Various Orgs, See Notes
Service Temporary

Al–Anon and Alateen Family Groups Information Center 645–1572
Alcoholics Anonymous Information(Alano Society) 647–3677
Alcoholism/Drug Information Center (NCADA) 962–3456

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Services, Youth Services; Alcoholics Anonymous, AA, Meetings Information & Referral; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Youth Services; Hotline, AA (Alcoholics Anonymous) Hotline; Hotline * (ANY/ALL Types)
Campaigns: 211 (groups that are ASSOCIATED with 211); Al–a–Teen (Youth Substance Abuse Recovery)
Updated May 29, 2009 · https://reliefdb.org/shelters/3463

Missouri "Basic Supplies/Services for Survivors" List of Orgs (care of 211 – United Way)

Info/Hotline · Open

Social Services
MO
Service Temporary

Source: www.211missouri.org
http://www.211missouri.org/uploadedfiles/StLouisKTN07.pdf

" Numbers to Know – St. Louis City & County"
A list of selected informational and emergency numbers of public and health and human service agencies compiled by Information & Referral Services of United Way.

This free, confidential service is available by calling (314) 421–INFO (4636). Note: Inclusion does not indicate United Way membership or endorsement; it is solely to provide community information.

Area Code is (314) unless otherwise indicated.

BASIC NEEDS SERVICES
(Food/Clothing/Energy Assistance)

Community Action Agency of St. Louis County, Inc. 863–0015
Energycare (information) 773–5900
Human Development Corporation (St. Louis City & Wellston) 613–2200
Utility Assistance 535–7607
Heat Up St. Louis 241–7668
Food Stamps (Family Support Division):
St. Louis City 933–7000
St. Louis County 426–9600
Hunger Hotline 726–5355 (Operation Food Search)
Meals on Wheels (Church Women United)(for seniors/disabled) 268–1523
MERS/Goodwill 241–3464
New Life Evangelistic Center 421–3020
Salvation Army 646–3000
St. Vincent de Paul Society 531–2183
Sunshine Mission (Food Pantry) 231–8640
St. Louis Metro Baptist Association 569–1190
Urban League
St. Louis City 615–3600
St. Louis County 388–9840

CHILDREN'S SERVICES
Big Brothers/Big Sisters 361–5900
Boy Scouts of America 361–0600
Child Day Care Association 531–1412 (locate day care providers)
Crisis Nursery 768–3201
Epworth Children & Family Services 961–5718
Youth Emergency Service
Crisis Center 862–1334
Hotline 727–6294
Foster and Adoptive Care Coalition 340–7722
Girl Scout Council of Greater St. Louis 890–9569
Lutheran Family & Children's Services 534–1515
Jewish Family & Children's Service 993–1000
Poison Center, SSM Cardinal Glennon 772–5200
Ranken Jordan Home for Convalescent Crippled Children 872–6400

COUNSELING/MENTAL HEALTH SERVICES
Alliance for the Mentally Ill, National (NAMI) 966–4670
Behavioral Health Response 469–6644
Birthright Counseling 962–5300
Child Abuse Counseling (Family Resource Center) 534–9350
Family Mental Health Collaborative 729–4035
Life Crisis Services 647–HELP (4357)
Mental Health Association 773–1399
Provident Counseling 371–6500
Intake 533–8200
St. Louis Psychiatric Rehabilitation Ctr. 877–6500

CRISIS INTERVENTION
Ambulance, Fire, Police 911
American Red Cross 516–2800
Crisis/Suicide Intervention:
Life Crisis Services 647–4357
Teen Line 644–5886
Poison Center, SSM Cardinal Glennon 772–5200
Runaway/Troubled Youth National Hotline 800–621–4000
Youth Emergency Service (Epworth)
Crisis Center 862–1334
Hotline 727–6294
Domestic/Family Violence Alternatives to Living in Violent Environments (ALIVE) 993–2777
Child Abuse Hotline 800–392–3738
Elderly Abuse Hotline 800–392–0210
Rape Hotline 531–2003 (Women's Support & Community Services)
RAVEN (abusive men) 645–2075
Women's Safe House 772–4535
Women's Support and Community Services 646–7500

EDUCATION/EMPLOYMENT SERVICES
AARP–Senior Employment Services 367–6777
Employment Connections 652–0360
Jobs and Employment Support Services (JESS) 644–0360
Literacy Council 776–7102
Missouri Career Centers(Division of Workforce Development)
City (SLATE): 589–8000
Florissant: 877–3010
Northwest: 381–6700
Central: 877–0916

ELDER CARE SERVICES
Cardinal Ritter Institute 961–8000
County Older Residents Program (CORP) 615–4516
Elderly Abuse Hotline (Missouri Division of Aging) 800–392–0210
Long Term Care Ombudsman Nursing Home Information 918–8222
Mid–East Area Agency on Aging (St. Louis County) 636–207–0847
St. Louis Area Agency on Aging (St. Louis City) 612–5918

HEALTH/MEDICAL SERVICES
Bridgeway (drug/alcohol) 636–757–2000
Health/Medical I & R: St. Louis: Metropolitan Medical Society 989–1014
Grace Hill Murphy (Lillian E. Courtney) Health Center (City) 622–3836
Regional Center for the Developmentally Disabled
– St. Louis City 244–8800
– St. Louis County 340–6500
St. Louis ConnectCare 361–2273
Medicaid Information 800–392–2161
Medicare Part B 800–633–4227
MC+ 800–348–6627
Partnership for Prescription Assistance 888–477–2669
Visiting Nurse Association 918–7171

SPECIAL INTEREST/NEEDS

AIDS Information:

St. Louis Effort for AIDS Hotline 645-6451
STD/HIV Helpline 647-1144
St. Louis Metropolitan Center for HIV/AIDS Services
St. Louis City 612-5188
St. Louis County 522-6410 Ext. 6143

Al-Anon and Alateen Family Groups Information Center 645-1572
Alcoholics Anonymous Information(Alano Society) 647-3677
Alcoholism/Drug Information Center (NCADA) 962-3456

Arthritis Foundation 991-9333
Asthma & Allergy Foundation 645-2422
Brain Injury Assoc. 426-4024
Cancer Society, American 286-8100
Center for Hearing-Speech 968-4710
Contact 2 Call For Action (636) 282-2222(11am - 1pm weekdays)
Dental Society, Greater St. Louis 569-0444
Diabetes Association, American 822-5490
Easter Seals 664-5025
Epilepsy Foundation, St.L 645-6969
Kidney Foundation, National 961-2828
or 800-489-9585
Lung Association, American 645-5505
March of Dimes 646-8601
Relay Missouri 800-735-2466
Multiple Sclerosis Society, National Gateway Area Chapter 781-9020
Muscular Dystrophy Association of St. Louis 962-0023
Paraquad (disabilities) 289-4200
Planned Parenthood of St. Louis Region 531-7526
Pregnancy Resource Center 783-3040
Protection & Advocacy Services, Missouri(disabilities) 961-0679
St. Louis Association for Retarded Citizens 569-2211
VD/ Sexually Transmitted Disease Information: St. Louis City 612-5200
St. Louis County 522-6410 Ext. 6404
Victim Service Council 615-4872

TRANSPORTATION SERVICES
Highway Patrol, Missouri State 340-4000
Public Transportation: METRO 231-2345 or 982-1555 (TDD)
Transportation Services (aged/disabled):
Call-a-Ride Plus 652-2600 or 534-5055 (TDD)
OATS (County) 894-1701
Traveler's Aid, Mullanphy 241-5820

Missouri State:
State Office Information 573-751-2000
Department of Health and Senior Services 340-7300
Elderly Abuse Hotline 800-392-0210
Institutional Services 340-7360
Division of Workforce Development - Missouri Career Center
Downtown (SLATE) 589-8000
Florissant 877-3010
Northwest 381-6700
St. Louis Central 877-0916
Family Support and Children's Division Child Abuse Hotline 800-392-3738
Income Maintenance, Food Stamps, Medical Assistance
St. Louis City 340-5000
St. Louis County 426-9600
Governor Blunt's Office 340-6900

St. Louis City:
Board of Education 231-3720
Child Support Enforcement 340-7400
Citizens Service Bureau 622-4800
Health Department 612-5100

Office on Disabled 622–3686 Or TDD 622–3693
Public Library 241–2288
Victim Services 622–4373
Vital Records
Birth Certificates 613–3016 or 613–3017
Death Certificates 613–3018 or 613–3019

St. Louis County:
Child Support Enforcement 877–2700
County Library 994–3300
County Older Resident Programs (CORP) 615–4516
Department of Health 615–0600
Department of Human Services 615–4453 TTY 615–4425
Vital Records 615–1687

Better Business Bureau 645–3300
Consumer Credit Counseling Service 647–9004
Consumer Fraud & Welfare Hotline(State Attorney General) 800–392–8222
Federal Citizen Information Center 800–688–9889
Post Office Information 800–275–8777
Social Security 800–772–1213

United Way St. Louis, MO 63101 Information & Referral Services
(314) 421–INFO (4636)www.stl.unitedway.org

Services offered: Assistance, How to Find, Emergency Food Assistance; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Information & Referral (For Seniors/Elders); Clothing, All Sizes, New or Gently Used * (ANY/ALL Types) ; Demographic Served: Homeless; Demographic Served: Survivors, Natural Disaster Impacted Communities; Demographic Served: Survivors, Violence; Directories, Directory of Services, City/Town; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Food * (ANY/ALL Types); Hotline * (ANY/ALL Types); Information Resource * (ANY/ALL Types); Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Resource Databases for Supplies/Services (NO FEE)
Campaigns: 2008 MidWest Floods; 211 (groups that are ASSOCIATED with 211)
Updated Oct 5, 2008 · https://reliefdb.org/shelters/3452

Missouri Legal Services Assistance

Info/Hotline · Open

Legal Services
MO
Phone See Notes
Service Temporary

Source: www.211missouri.org
http://www.211missouri.org/uploadedfiles/StLouisKTN07.pdf

LEGAL SERVICES
Catholic Legal Assistance Ministry 314 977–3993
Lawyer's Referral & Information Service(Bar Association) 314 621–6681
Legal Services of Eastern Missouri(Legal Aid) 314 534–4200

Services offered: Advocacy, * (ANY/ALL Types); Advocacy, Migrants/Immigrant, Legal Services; Assistance, How To, Navigating Disaster Survivor Insurance Process ; Assistance, Referrals, Legal Information & Resource Referrals (For Elders/Seniors); Demographic Served: Survivors, Natural Disaster Impacted Communities; Hotline * (ANY/ALL Types); Hotline, Legal Advice & Counsel (Disaster Survivors); Services, Legal Assistance; Services, Legal Assistance (For Low–Income Families)
Campaigns: 2008 MidWest Floods; 211 (groups that are ASSOCIATED with 211)
Updated Jul 30, 2008 · https://reliefdb.org/shelters/3457

Partnership for Prescription Assistance

Info/Hotline · Open

Medical Services
MO
Phone 888–477–2669
Service Temporary

Services offered: Financial Assistance, Medical, Prescription Assistance; Financial Assistance, Medical, Prescription Assistance (For Seniors/Elders/Disabled)
Campaigns: 211 (groups that are ASSOCIATED with 211)
Updated Jul 30, 2008 · https://reliefdb.org/shelters/3456

MS

United Way of South Mississippi

Info/Hotline · Open

United Way
Knight Nonprofit Center; P.O. Box 2128; 39505; 11975 Seaway Road, Gulfport, MS 39503
Phone (228) 896–2213
Web www.uw–sm.org
Serves Hancock, Harrison, Pearl River
Service Temporary

Hurricane Isaac Volunteer Opportunites
Posted by uwsmadmin l Posted at 9:50 am Monday,August 27, 2012

If you are interested in volunteering, please CLICK HERE to see a complete list of available opportunities. The United Way of South Mississippi's office will reopen on Friday, August 31st, due to Hurricane Isaac.

http://www.unitedwaysm.org/blog–entry/27–08–2012/hurricane–isaac–volunteer–opportunites

Volunteer Opportunities –
http://volunteer.united–e–way.org/uw–sm/volunteer/

Holiday Giving & Volunteering 2009
http://www.uw–sm.org/media/Holiday_Guide_FINAL_09_low_res.pdf

Services offered: Volunteer Opportunities, In General * (ANY/ALL Types)
Campaigns: 2012 Hurricane Isaac; 211 (groups that are ASSOCIATED with 211); United Way
Updated Aug 30, 2012 · https://reliefdb.org/shelters/5982

211 – Mississippi

Info/Hotline · Open

211, United Way
Jackson, MS
Phone 211
Web 211ms.com
Service Temporary

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to, Navigate Disaster Relief Resources; Directories, Directory of Services, City/Town; Directories, Directory of Services, County/Parish; Directories, Directory of Services, Statewide; Information Resource, ADA & Useful Info for Disabled Folks; Information Resource, Resources Available to Disaster Survivors
Campaigns: 2011 Mississippi Tornado; 2011 Spring – Tornadoes–Floods–Wind Storms; 2012 Hurricane Isaac; 211 (groups that are ASSOCIATED with 211); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 5, 2012 · https://reliefdb.org/shelters/8200

ND

Red River Resilience – 2011 ND Floods

Info/Hotline · Open

c/o American Red Cross Minn–Kota Chapter; 2602 12th Street North, Fargo, ND 58102
Phone 701–364–1800
Web www.redriverresilience.com
Service Temporary

FACEBOOK: http://www.facebook.com/pages/Red–River–Resilience/181258175242132
Campaigns: 2009 MidWest Floods; 2011 North Dakota Flood; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); American Red Cross; Catholic Charities; Lutheran Disaster Response; Lutheran Social Services Disaster Response; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Jul 2, 2011 · https://reliefdb.org/shelters/8714

211 ~ First Link – North Dakota

Info/Hotline · Open

United Way
Statewide, ND
Phone 211
Web www.myfirstlink.org/211.shtml
Serves State of North Dakota
Service Temporary

Services offered: Assistance, Referrals * General Information & Referral; Assistance, Referrals, Health Referrals; Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term

Housing Referrals; Assistance, Referrals, Medical Resources Referral; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Shelter Referrals, Youth Focused; Assistance, Referrals, Substance Abuse Treatment Referrals & Resources; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, County/Parish; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Senior/Elder Services; Hotline * (ANY/ALL Types); Hotline, Donations Hotline; Hotline, Suicide Prevention; Hotline, Volunteer Hotline (Coordination/Placement/Work Orders); Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors; Management, Volunteer Coordination Services; Support for "All" Disasters; Volunteer, Volunteer Referral Services
Campaigns: 2009 MidWest Floods; 2011 North Dakota Flood; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); United Way
Updated Jul 1, 2011 · https://reliefdb.org/shelters/4184

VOAD, North Dakota – 2011 ND Floods

Info/Hotline · Open

VOAD (State Level)
Various, ND
Service Temporary
Campaigns: 2011 North Dakota Flood; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); American Red Cross; AmeriCorps; Catholic Charities; Convoy of Hope; CWS ~ Church World Service; Government, EMA (Emergency Management Agency), County; Government, EMA (Emergency Management Agency) State; Government, FEMA / Department of Homeland Security; Hands On Disaster Response; LDS ~ Church of Jesus Christ of Latter–day Saints; LDS ~ Lutheran Disaster Services; NECHAMA (Jewish Response To Disaster); Salvation Army; Southern Baptist Disaster Relief; UCC ~ United Church of Christ; UMCOR Relief Network; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Jun 29, 2011 · https://reliefdb.org/shelters/8704

NE

211 – Nebraska

Info/Hotline · Open

211
NE
Phone website only
Web www.volunteersolutions.org/omaha/org/dir–A–1.html
Service Temporary

Can use this site to search for agencies that provide social services.

Services offered: Advocacy, * (ANY/ALL Types); Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Legal Information & Resource Referrals (For Elders/Seniors); Assistance, Referrals, Legal Referrals; Assistance, Referrals, Medical Resources Referral; Directories, Directory of Services, City/Town; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Grants Info, Listings, News & Referrals; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Training Listings, News & Referrals; Directories, Transportation Services; Directories, Youth Services & After–School Programs; Hotline * (ANY/ALL Types); Hotline, Crisis Hotline; Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors; Resource Bank; Resource Databases for Supplies/Services (NO FEE); Supplies, Online Supplies; Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online
Campaigns: 211 (groups that are ASSOCIATED with 211); United Way
Updated Jan 15, 2010 · https://reliefdb.org/shelters/3117

OR

211 info – Oregon

Info/Hotline · Open

211
1435 NE 81st Ave.; Suite 500, Portland, OR 97213
Phone 211 OR 503-222-5555 OR http://211info.org/community–resource–database
Web www.211info.org
Serves NW Oregon and SW Washington

Service Temporary

2020 –
OREGON WILDFIRES 2020
https://www.211info.org/wildfires

211info WILDFIRE Information & Resources
Due to the rapidly evolving situation, please check official sources frequently for up to date information.

https://www.211info.org/emergency–management
OREGON WILDFIRE INFORMATION
https://wildfire.oregon.gov/

Tsunami Debris Alert –
Looking for information about tsunami debris?
http://211info.org/tsunami

NEW for areas on the coast –
Thousands of coastal Oregonians need your help today. If you are on the coast or know someone who is please ask them take a second to test dial 211. Once you do, fill out our survey. Thank you.
If you are trying to reach our call center, but are experiencing technical difficulties dial 1–800–723–3638

Check out our Twitter feed. Its the first place we post all breaking news. And we also share information from other organizations that we don't post anywhere else. Both on an everyday basis and during a public health or emergency basis, twitter is our go–to place for posting relevant information.

Our Facebook page, on the other hand, is more light–hearted. You'll get to engage colleagues in discussions about health and social service issues you care about. You'll also get an inside glimpse into what we do every day (including our famous 'cheese day' celebrations).

SEE WEBSITE FOR LINKS!

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals * General Information & Referral; Directories, Online Database Resource; Information Resource * (ANY/ALL Types); Information Resource, County Resources, Contacts & Services (County Level); Information Resource, Disaster Prep, Residents; Shelter, Emergency Shelter, Winter Shelter; Shelter, Homeless Shelter
Campaigns: 2011 Japan Earthquake/Tsunami/Nuclear Disasters; 2020/2021 Pandemic, Coronavirus/COVID–19; 2020 Oregon Fires; 211 (groups that are ASSOCIATED with 211)
Updated Sep 26, 2020 · https://reliefdb.org/shelters/4799

United Way, OREGON – INDEX

Info/Hotline · Open

OR
Web www.unitedway.org/local/united–states/oregon
Service Temporary

About 211
211 is a vital service leveraged by millions of people across North America, funded and run by United Way.
Every day, clients contact 211 to access free and confidential crisis and emergency counseling, disaster assistance, food, health care and insurance assistance, stable housing and utilities payment assistance, employment services, veteran services
and childcare and family services. Last year, 211 responded to over 12 million requests for assistance across the United States. The service is available to over 95% of the U.S. population, including in Puerto Rico and Washington, DC, and is also available in most of Canada.
Individuals in need or who are looking for information for someone else can call 211 from a cell phone or landline or visit 211.org for more contact options.

*ASSOCIATION OF UNITED WAYS IN OREGON
Springfield, OR

*GREATER DOUGLAS UNITED WAY
Roseburg, OR
COUNTIES SERVED
Douglas, OR

*TILLAMOOK COUNTY UNITED WAY
Tillamook, OR

*UNITED WAY OF CENTRAL OREGON
Bend, OR
COUNTIES SERVED
Deschutes, OR

*UNITED WAY OF CLATSOP COUNTY
Astoria, OR
COUNTIES SERVED
Clatsop, OR

*UNITED WAY OF COLUMBIA COUNTY
Rainier, OR
COUNTIES SERVED
Columbia, OR

*UNITED WAY OF JACKSON COUNTY, INC.
Medford, OR
COUNTIES SERVED
Jackson, OR

*UNITED WAY OF LANE COUNTY
Springfield, OR
COUNTIES SERVED
Lane, OR

*UNITED WAY OF LINN, BENTON & LINCOLN COUNTIES
Albany, OR
COUNTIES SERVED
Linn, OR

*UNITED WAY OF SOUTHWESTERN OREGON
Coos Bay, OR
COUNTIES SERVED
Coos, OR
Curry, OR

*UNITED WAY OF THE COLUMBIA GORGE
Hood River, OR
COUNTIES SERVED
Hood River, OR
Klickitat, WA
Skamania, WA

*UNITED WAY OF THE COLUMBIA–WILLAMETTE
Portland, OR
COUNTIES SERVED
Clackamas, OR
Multnomah, OR
Washington, OR
Clark, WA

*UNITED WAY OF THE KLAMATH BASIN
Klamath Falls, OR
COUNTIES SERVED
Klamath, OR

*UNITED WAY OF THE MID–WILLAMETTE VALLEY
Salem, OR
COUNTIES SERVED
Marion, OR
Polk, OR

Campaigns: 2020/2021 Pandemic, Coronavirus/COVID–19; 211 (groups that are ASSOCIATED with 211); United Way
Updated Sep 14, 2020 · https://reliefdb.org/shelters/6441

Winter Warming Centers

Shelter · Open

211
OR

Phone 503–721–1500 or dial 211 Nov–March
Service Temporary

Call the Red Cross Info Line at 503–528–5990

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FOR INTAKE, PLACEMENT AND INFORMATION, PLEASE PHONE the 211 WINTER SHELTER ACCESS LINE at 503–721–1500 or dial 211 FROM NOVEMBER THROUGH MARCH.

http://www.211info.org/

Washington County –

http://www.211info.org/docs/Severe%20Weather%20Washington%20County%2009.pdf

Service Description
WINTER SHELTER – CALLED, EFFECTIVE 12/01/2009 – updated 12/7/09
When a forecast of "severe cold" has been issued by OCEM, the National Weather Service Forecast Office, and/or local TV/ Radio, the provider organizations will activate (open). Once the temperatures have risen above 32 degrees, shelter provider organizations may deactivate (close). SHELTERS ARE LISTED ALPHABETICALLY BY TOWN (Beaverton, Forest Grove, Hillsboro, Tigard, Tualatin).

Severe Weather remains in effect in Washington County, as of 12/7/09. Sites currently in operation are indicated as **OPEN**

BEAVERTON FIRST BAPTIST CHURCH, 5755 SW Erickson Avenue, BEAVERTON
*Families with Children, Single Adults (18 years or older), Unaccompanied Youth (ages 14 to 17) ***OPEN***
*6pm to 9am
*Can accommodate 15 persons – floors with blankets
*Soup meal
*No pets
*Handicap accessible

FOREST GROVE UNITED CHURCH OF CHRIST, 2032 College Way, FOREST GROVE
*Families with Children, Single Adults (age 18 or older), Unaccompanied Youth (ages 18 and younger) ***OPEN***
*7pm – 6:30am
*Can accommodate 30 people – carpeted floor (cots are tentative)
*Meals will be fairly simple such as soups, tea and coffee
*No pets
*Handicap accessible

HILLSBORO CONGREGATIONAL UNITED CHURCH OF CHRIST
127 SE 5th, Hillsboro
*Intake 6pm–10pm (doors close at 10pm) – need to leave by 7am the next morning
*Families with Children, Single Female Adults (age 18 or older) (no single male adults)
*Maximum 30 persons – carpeted floor, some blankets available
*Single shower
*No pets
*Handicap accessible

SAFE PLACE YOUTH SHELTER, 454 SE Washington Street, HILLSBORO–––
*Ages 14 through 19 years old ONLY ––– ***OPEN ***
*DAY USE ––– Will be open Tuesday, 12/1 – Saturday, 12/5
*No Pets
*Meal provided
*#57 Bus and MAX Stop "3rd Avenue"

SONRISE CHURCH, 6701 NE Campus Drive, HILLSBORO –––
*6PM TO 7AM –– OPENS AT 5:45PM ––– ***OPEN ***
*Families with Children, Single Adults (ages 18 or older)
*Serves up to 25 persons – cots
*Showers
*Light supper and breakfast meals
*No pets
*Handicap accessible
#47, #48 bus and "Orenco Station" MAX

CALVIN PRESBYTERIAN CHURCH, 10445 SW Canterbury Lane, TIGARD
*Families with Children, Single Adults (age 18 or older), ***6pm to 7am FRIDAY NIGHTS * Unaccompanied Youth (ages 14 to 18) ONLY*** *Up to 15 persons – floor and cots
*Evening meal, cold breakfast *No Pets
*Handicap accessible
*Families with Children, Single Adults (age 18 and older)

ST. ANTHONY'S CATHOLIC CHURCH – TIGARD, 9905 SW McKenzie Street, TIGARD
Intake 5:30pm ***OPEN ***
Single Adults (18 years and older)

Accommodates 6 persons – Cots
Evening meal and breakfast
No pets
No disabled access
Departure at 7am
Tri–Met Bus Route 45, Stop #13034

TUALATIN UNITED METHODIST CHURCH, 20200 SW Martinazzi Avenue, TUALATIN
*Intake 7pm–9pm ***WILL BE OPEN FRIDAY NIGHTS ONLY,
*Single Adults (ages 18 or older) 12/18/2009–3/26/2010***
*Accommodates 12 persons – mats and blankets
*Light dinner and breakfast
*No Pets
*Handicap Accessible

ROLLING HILLS COMMUNITY CHURCH – TUALATIN, 3550 SW Borland Rd., 97062
Intake 6–6:30pm ***OPEN ***
Single Adults (18 years and older)
Capacity 18 persons, on floor
Dinner and Cold Breakfast available
No Day Use
No Pets
Disabled Access
Meal provided
Van pickup at Tualatin Fred Meyer at 5:45pm

Winter Warming Centers
In addition to emegency shelter and day center services during severe weather, the following Winter Warming Centers are open from Nov. 1, 2009 to Mar. 31, 2010.

For the latest updates on Winter and Severe Weather Services, visit 211info.org.

Family Warming Center:
1435 NE 81st Street, Portland (Behind the former Elmers restaurant at NE 82nd and Halsey, just off of the NE 82nd Max Line stop)
Dates: seven nights a week throughout winter season
Hours: 7:00 PM - 7:00 AM,
check–in on site Serves: Families with children under 18
*Call first at 503–875–1977 (shelter number 7pm to 7am) to make sure there is room
*Capacity 20 families (approximately 60–70 people)

Adult Winter Warming Center:
Check in at Transition Projects, 475 NW Glisan, between 8:30 a.m. and 7:00 p.m. to reserve a space for the night.
Dates: seven nights a week throughout winter season
Hours: 8:00 PM - 7:00 AM,
Call 503–823–4930 to check availability. Guests must confirm their space every night at 7:30pm.
*Up to 90 men, women, and couples
*No pets or carts permitted in the Warming Center
*No smoking in facility and no smoke breaks throughout the night. If you leave, you can't get back in that night.

check–in on site Serves: Single men, single women, couples without children, separate sleeping areas for men and women

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http://www.rosecityresource.org/content/winter–warming–centers

http://www2.co.multnomah.or.us/County_Human_Services/SCP/SUN/Files/WINSHLTmanaual08–09.pdf

Services offered: Shelter * (ANY/ALL Types); Shelter, Cooling / Warming Center
Campaigns: 211 (groups that are ASSOCIATED with 211)
Updated Dec 19, 2009 · https://reliefdb.org/shelters/4787

TN

All Hands Disaster Response

Info/Hotline · Open

Non– Profit – Disaster Recovery
Antioch, TN
Web www.hands.org
Service Temporary

FROM THE SITE:

As Hurricane Irene has officially petered out, we are finally get a clearer picture of the aftermath and looking for ways we can lend our help to those in need. All Hands has been in contact with the VOADs (Voluntary Organizations Active in Disaster) and FEMA representatives from the states that have been affected.
Our assessment team is en route to New York and Vermont to begin to learn more about the impact Irene left in her wake. We are in regular contact with representatives in New Jersey and are actively monitoring the situation on the ground there.

We are in the process of planning the specifics of how we might deploy a response team and launch a full scale project, we will continue to provide updates on a regular basis.

Please check back for more information and thank you for your continued interest and support of All Hands Volunteers.

Services offered: Information Resource, Online Networking, Facebook Page/Group; Information Resource, Online Networking, Twitter Page/Twitter Feeds; Management, Volunteer Coordination Services; Services, Disaster, Post Disaster Needs Assessment
Campaigns: 2010 Haiti Earthquake; 2010 US Severe Storms and Flooding; 2011 Hurricane Irene/Tropical Storm Irene; 2011 Japan Earthquake/Tsunami/Nuclear Disasters; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); EMA (Emergency Management Agency) Regional/County; Government, FEMA / Department of Homeland Security; Hands On Disaster Response; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 1, 2011 · https://reliefdb.org/shelters/5938

United Way of Greater Chattanooga

Info/Hotline · Open

United Way
630 Market Street, Chattanooga, TN 37405

Phone	423.752.0300
Web	www.uwchatt.org/www/docs/1254
Serves	Greater Chattanooga, Hamilton County, TN
Checks payable to	United Way of Greater Chattanooga
Service	Temporary

SOURCE: http://www.chattanoogan.com/articles/article_159580.asp

The United Way of Greater Chattanooga in coordination with the American Red Cross and the East Ridge Hotel/Motel Association is working to provide shelter for affected residents on a case by case basis. The East Ridge Hotel/Motel Association will provide a discounted rate to those who are currently displaced by flood waters. The rate may be affected by family size and pets.

To receive more information and assistance, contact the United Way of Greater Chattanooga at 211. The United Way 211 is equipped in dealing with displaced people during events such as a flood.

Services offered: Case Management, Flood Survivors; Case Management, * (Providers of ANY Type of Case Management); Demographic Served: Survivors, Natural Disaster Impacted Communities; Shelter, Emergency Shelter; Volunteer Opportunities, In General * (ANY/ALL Types); Vouchers, Housing/Shelter (Motel) Vouchers
Campaigns: 2009 SouthEast Floods, September; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; United Way
Updated Sep 27, 2009 · https://reliefdb.org/shelters/4528

211 ~ Tennessee

Info/Hotline · Open

211, United Way
TN

Phone	211
Web	www.211tn.org
Service	Temporary

2010 FLOODS –
If you want to see a list of local resources that are temporarily
helping people affected by the May 2010 floods, click for (excel doc) on the website listed above.

2–1–1 is an easy–to–remember telephone number that connects people with important community services and volunteer opportunities. It's a vital service that Tennesseans should not be without. United Ways of Tennessee and the Tennessee Alliance of Information and Referral Systems are working together to accelerate the statewide roll–out of 2–1–1.

http://www.211tn.org/findhelp.html

For more information about 2–1–1 in your county,
click on the county in the map in the above link.

Services offered: Information Resource * (ANY/ALL Types); Information Resource, Resources Available to Disaster Survivors
Campaigns: 2009 SouthEast Floods, September; 2009 Tornadoes; 2010 US Severe Storms and Flooding; 2011 Spring – Tornadoes–Floods–Wind Storms; 211 (groups that are ASSOCIATED with 211); United Way
Updated May 5, 2010 · https://reliefdb.org/shelters/4273

TX

Interfaith Action of Central Texas (iACT) (aka AAIM)

Info/Hotline · Open

Austin, TX

Contact Tom Spencer, CEO
Email tspencer@interfaithtexas.org, iact@interfaithtexas.org
Web interfaithtexas.org/connect/contact-us
Service Temporary

Previously known as: Austin Area Interreligious Ministries (AAIM)

Other contacts: http://interfaithtexas.org/about/staff/
Campaigns: 211 (groups that are ASSOCIATED with 211); LTRC, Long Term Recovery Committee; LTRG, Long Term Recovery Group; VOAD – Voluntary Organizations Active In Disaster (this Org is a Chapter Level Member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member)
Updated Sep 5, 2011 · https://reliefdb.org/shelters/8879

United Way Capital Area (UWCA) – (CORPORATE IN-KIND DONATION COLLECTIONS) – 2011 TX WILDFIRES

Info/Hotline · Open

2000 E. MLK Jr Blvd., Austin, TX 78702

Phone 512-472-6267 or 2-1-1
Web www.unitedwaycapitalarea.org
Service Temporary

In-kind Donation Program –
Central Texas Wildfire Relief
United Way Capital Area (UWCA) is helping families in crisis affected by the Central Texas Wildfires by providing available resources and engaging individuals and businesses seeking to provide help in the form of in-kind and monetary resources.

Contact Nikki Krueger at 512-382-8611 for corporate in-kind donations and delivery vehicle inquiries.

The following are in-kind donation requests that we know are needed now. These are mostly emergency donations needed for firefighters:

Sunscreen
Chap stick
Leather gloves
Liquid tear
Hand Sanitizer
Foot Powder
Talcum Powder
Crew socks
Fans
COFFEE!!

Clothing donations are no longer needed.

ON WEBSITE –

Click the Donate button and provide the donation amount to support families in crisis due to the Central Texas Wildfires.

OR
UWCA Launches Text-to-Give for Wildfire Relief

Supporting Central Texas wildfire victims is now easier by texting WILDFIRE to 85944 to make a $10 donation to the UWCA Central Texas Wildfire Relief Fund.
Messaging and data rates may apply.

SEE NEWS –

Families Affected by Wildfires Call 2-1-1
UWCA Provides Resources to Support Wildfire Relief

Central Texans Affected by Wildfires Encouraged to Call 2-1-1 for Help

AUSTIN, Texas - September 7, 2011 - The 2-1-1 Helpline, through United Way Capital Area (UWCA), is the best place for families and individuals affected by wildfires to call for help. 2-1-1, a free, state-wide information and referral network, works to constantly update and verify relief resources, as new information is available. Callers are connected with an experienced call specialist that has the

most up–to–date information on relief resources. If you are in need of help, please dial 2–1–1 to get information about:
• Evacuations
• Shelter locations
• School closures
• Road closures
• Resources for evacuees
• And other resources
Information on these resources and the UWCA Wildfire Relief Fund and volunteer opportunities is available at www.unitedwaycapitalarea.org.

TO Volunteer also see:
http://www.handsoncentraltexas.org/

Services offered: Donations, Cell Phone Text Donations; Donations, Disaster Fund; Management, Donations Management
Campaigns: 2011 Texas Wildfires; 211 (groups that are ASSOCIATED with 211); United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a Chapter Level Member)
Updated Sep 19, 2011 · https://reliefdb.org/shelters/8903

Galveston Community Recovery Committee

Info/Hotline · Open

LTRC/Disaster Recovery Resources
Galveston, TX

Phone http://recoverygalveston.org/contact.asp
Web recoverygalveston.org
Serves Galveston, TX
Eligibility Hurricane Ike Survivors
Service Temporary

About Us

RecoveryGalveston.org is the Web site for the Galveston Community Recovery Committee. Our goal is to be a resource of comprehensive information for the people of Galveston and surrounding communities as they rebuild and recover from Hurricane Ike.

We encourage you to participate in Galveston's recovery by attending community meetings and sharing your ideas and comments. The meeting schedule, summaries of progress made to date and a link for your feedback are on the Home Page.

While RecoveryGalveston.org is a Web site for the city recovery committee, it is managed independently of the City of Galveston by the recovery committee communications work group. Members of this work group include: Robin Bushong, Alicia Cahill, James Cordell, Heidi Lutz, Greg Mefford, Sue Reed, Claire Reiswerg, Lee Roane and Dolph Tillotson.

If you'd like to submit an item that would be helpful to our community – recovery related information, reports, meeting notices or announcements – please e–mail it to: RecoveryGalveston@gmail.com

Chair, Long Term Recovery Committee

Betty Massey
(409) 765–9770
E–mail: b.massey @northenendowment.org

Services offered: Assistance, How to, Navigate Disaster Relief Resources; Case Management, Hurricane Survivors; Case Management, * (Providers of ANY Type of Case Management); Information Resource * (ANY/ALL Types); Information Resource, Insurance Advice and Guidelines for Disaster Survivors; Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors
Campaigns: 2008 Hurricane Ike; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC; Catholic Charities; Government, FEMA / Department of Homeland Security; LTRC, Long Term Recovery Committee; Lutheran Social Services Disaster Response; UMCOR Relief Network; United Way
Updated Dec 20, 2009 · https://reliefdb.org/shelters/4437

Houston Hurricane Recovery (Community Settlement Network)

Info/Hotline

Civic – Community
4550 Post Oak Place; Suite 100, Houston, TX 77027

Phone website/email only
Contact referral service only
Email hurricanerecovery@cityofhouston.net
Web www.houstonhurricanerecovery.org
Service Temporary

Huge resource for anyone settling in Houston.

Services offered: Advocacy, * (ANY/ALL Types); Assistance, Referrals, Case Management Referrals; Assistance, Referrals, Counseling, Childrens Counseling Referrals; Assistance, Referrals, Counseling, Disaster Survivor Counseling Referrals; Assistance, Referrals, Employment & Job Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Information & Referral (For Seniors/Elders); Assistance, Referrals, Legal Information & Resource Referrals (For Elders/Seniors); Assistance, Referrals, Legal Referrals; Assistance, Referrals, Medical Resources Referral; Community Outreach Programs; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Grants Info, Listings, News & Referrals; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories, Financial Assistance Programs; Directories, Job Fair / Employment Listings & News; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Training Listings, News & Referrals; Directories, Transportation Services; Directories, Youth Services & After–School Programs; Event Listings; Facility: Job Center; Grants * (ANY/ALL Types of Financial Grants); Hotline * (ANY/ALL Types); Hotline, Disaster Recovery Services Hotline for Survivors; Hotline, Health Information/Resource Hotline; Hotline, Job Hotline; Hotline, Shelter Hotline (Find Help); Housing, Listings for Disaster Survivors; Housing, Online Housing Directory Resource; Housing, Rental Listings; Information Resource * (ANY/ALL Types); Information Resource, County Resources, Contacts & Services (County Level); Information Resource, Katrina Related; Information Resource, Resources Available to Disaster Survivors; Katrina Funding News, Grant Process Info, etc.; Katrina News Source; Media, Broadcast Media; Media Coverage; Media, Online News Reports; News Source, Online, Disaster Coverage; Resource Databases for Supplies/Services (NO FEE); Training * (ANY/ALL Types of Instruction) ; Training Classes, Disaster Ops, Disaster Relief/Recovery, Online; Training Classes, Disaster Recovery; Training Workshops, Disaster Ops, Disaster Rebuilding/Recovery Workshops
Campaigns: 211 (groups that are ASSOCIATED with 211); LTRC, Long Term Recovery Committee
Updated Nov 29, 2008 · https://reliefdb.org/shelters/3003

United Way of Greater Houston

Info/Hotline · Open

United Way
50 Waugh Drive, Houston, TX 77007

Phone	Dial 2–1–1 or 713–957–HELP (4357) or 1–800–833–5948
Web	www.unitedwayhouston.org
Hours	24 / 7
Checks payable to	National or Local United Ways
Service	Temporary

United Way of Greater Houston
Disaster Resources
In response to Hurricane Ike, the following information is designed to assist with resources during your relief effort. This information will be updated as it becomes available.

For medical or fire emergencies, dial 9–1–1.

For information and referral resources, call the 2–1–1 Texas / United Way HELPLINE.
Dial 2–1–1 or 713–957–HELP (4357)

The 2–1–1 Texas United Way HELPLINE is always available. Let 2–1–1 or 713–957–HELP be your first call when you don't know who to call. Trained information and referral specialists are available to listen to your questions, identify your needs, and help you identify resources that are tailored for your specific situation.

2–1–1 is answered 24 hours a day, seven days a week. Calls are answered in multiple languages. If you need help, call the HELPLINE now. If you have a question, email us at help@unitedwayhouston.org

SEE WEBSITE for information listed below:
http://www.unitedwayhouston.org/uwdisasterwebsite/index.html

Disaster Resources
General Resources
Disaster PODs
Meal Distribution
FEMA
Shelters
Food Pantries
Food Stamps / WIC
Medical
Missing Persons
Lost Pets
After the Storm (important numbers & how to process)
YMCA Facilities (Shower facilities & electricity)
Recovery Centers

The United Way of Greater Houston is asking anyone who would like to volunteer –– as well as those who need assistance –– in the Houston–Galveston area to call 2–1–1 Texas / United Way HELPLINE. Specialists will connect potential volunteers with local agencies in need of help.

Information & Referral Specialists
Open 24/7 for calls!!!!

Whatever needs you have, call to find the resources they have available.

Finances, Food, medical, clothes, child care (free to sliding scale fee) Couceling, Crises Hotlines etc.

works in the Bay Area, Fort Bend , Harris, Montgomery and Waller counties.

Calls are answered in 6 languages with access to translation in over 140 languages.

Our areas of focus:

* Developing children and youth to their full potential
* Creating Strong Families and safe Neighborhoods
* Sustaining Senior Independence
* Rebuilding Lives

~~*~

Serves Statewide, TX
Service Temporary

https://www.211texas.org/211/alerts/hurricane2008.jsp

If you will need help evacuating in the event of a hurricane, dial 2–1–1 to register in advance for a ride.

Dial 2–1–1 as soon as possible:

If you have a disability or special health care need and require assistance to get out.
If you cannot drive and cannot arrange transportation.
If you do not have a vehicle and you have no one else to help you evacuate.

Frequently Asked Questions
SEE the above website link!!

https://www.211texas.org/211/AIClinks.jsp

click on an Area Information Center region in the map or on the right menu in order to see additional details about that region, using the above link.

Services offered: Hotline * (ANY/ALL Types); Hotline, Disaster Recovery Services Hotline for Survivors; Hotline, Disaster Updates, Community (Local); Hotline, Shelter, Evacuation/Shelter Information & Updates; Support for "All" Disasters
Campaigns: 2008 Hurricane Dolly; 2008 Hurricane Gustav; 2008 Hurricane Ike; 211 (groups that are ASSOCIATED with 211)
Updated Sep 22, 2011 · https://reliefdb.org/shelters/3438

211, Texas, Military 211

Info/Hotline · Open

211, United Way
TX

Phone 211
Web www.military211help.org/index.html
Hours 24/7
Serves TX Statewide
Eligibility Military Personell and Military Families
Service Temporary

Connecting Military Service Members Who Have
Deployed to Afghanstan and Iraq and Their Families to
Vital Community Resources and Services

Get Help With these and Other Issues

Financial Assistance
Depression & Anxiety
Drug & Alcohol Abuse
Job Training & Placement
Family Reintegration
Child Care
Troubled Youth
Medical Care

Services offered: Assistance, Referrals, Employment & Job Resources; Assistance, Referrals * General Information & Referral; Assistance, Referrals, Mental Health Resources; Assistance, Referrals, Substance Abuse Treatment Referrals & Resources; Assistance, Referrals, Youth Services; Facility: Veterans Benefits/Facility/Services; Financial Assistance, Emergency Financial Assistance; Financial Assistance, ** Financial Assistance (ANY/ALL Types); Hotline * (ANY/ALL Types); Hotline, Health Information/Resource Hotline; Services *0* (Choose this if You Provide or Need ANY Type of Social Services); Services, Family, Children, Child Care Program
Campaigns: 211 (groups that are ASSOCIATED with 211); United Way
Updated Jan 1, 2009 · https://reliefdb.org/shelters/4063

Hands On Central Texas

Volunteer Camp · Open

TX

Phone 512–382–8611 or dial 2–1–1 (United Way)
Web www.handsoncentraltexas.org
Serves Central Texas
Service Temporary

Central Texas Wildfire Relief Sept. 2011

Volunteer needs are being coordinated with non–profit partners in the Central Texas region.

At this time, the need is for trained Red Cross Shelter volunteers and Critical Incident Stress Management volunteers. If you have this training, please email admin@adrntx.org.

Further details about volunteer needs will be posted to this page throughout the coming days. Please check back soon.

CONTACT US –
We're always glad to hear from you!

For general inquiries email us at hoct@ unitedwaycapitalarea.org.
Also, call Nikki Krueger at 512–382–8611 or dial 2–1–1.

For volunteer projects/opportunities email us at
211Texas @ unitedwaycapitalarea.org.

For corporate volunteer projects please contact Diana Santos at Diana.Santos @ unitedwaycapitalarea.org or 512–225–0357.

Blog with us at http://unitedwaycapitalarea.blogspot.com.

FACEBOOK –
https://www.facebook.com/handsoncentraltexas?ref=ts

Services offered: Information Resource, Online Networking, Blog; Training * (ANY/ALL Types of Instruction) ; Volunteer Opportunities, In General * (ANY/ALL Types)
Campaigns: 2011 Texas Wildfires; 211 (groups that are ASSOCIATED with 211); American Red Cross; Hands On Network; United Way
Updated Sep 18, 2011 · https://reliefdb.org/shelters/8904

United Way – Montgomery County (MCUW)

Info/Hotline · Open

TX

Phone http://mcuw.org/#!contact
Web mcuw.org
Service Temporary

from website:

2011 Fire Response

MCUW is responding to the recent fires in our county and needs your help!

To donate dollars, call 281–292–4155, ext. 235 or toll free 1–888–825–MCUW, ext. 235. Or mail a check made payable to: MCUW, P.O. Box 8965 The Woodlands, 77387. Include 2011 Fire in the memo line.

To donate goods such as clothing, furniture or other household goods, visit www.HelpOurCounty.org. Click on Donate Goods or Volunteer. To donate goods, click on "Gift Match" and follow the instructions to register. To volunteer, enter "Fire 2011 Volunteers" in the keyword search and then follow instructions to register. You will be contacted as soon as opportunities become available.

For displaced animals, contact Montgomery County Animal Shelter at 936–442–7738. American Red Cross aids in immediate needs such as short term shelter and clothing vouchers, they can be contacted at 281–465–9384. For other recovery needs, contact MCUW at 281–292–4155, ext. 235 or call 211.

FACEBOOK –
https://www.facebook.com/mcuwtx

Services offered: Donations, Disaster Fund; Information Resource, Online Networking, Facebook Page/Group
Campaigns: 2011 Texas Wildfires; 211 (groups that are ASSOCIATED with 211); United Way
Updated Sep 8, 2011 · https://reliefdb.org/shelters/8905

VOAD – TGCR (Texas Gulf Coast Region)

Info/Hotline · Open

VOAD
TX

Web tgcr.voad.org/Home/tabid/36/Default.aspx
Serves TX Gulf
Service Temporary

Texas Gulf Coast Regional VOAD Meeting Minutes
December 1, 2008, United Way for Greater Houston

Attending:

Linda Walker Adventist Community Services
Carolyn Shell American Red Cross
Glory Udoh Asset Building Network
Mac Udoh Asset Building Network

Mickey Pieri Catholic Charities
Brandi Brown Children's Defense Fund
Cindy Gabriel City of Houston, Hurricane Recovery
Bob White City of Houston, OEM
Henry Nielson FEMA VAL
Mardie Menke Harris County Citizens Corps/OEM
Linda Hebert Harris County Community Services Department
LeVonne Harrell Harris County Community Services Department
Stan Edde Houston Food Bank
Gloria McGowen Hurricane Ike Help Line
Mark Leonard Local Initiatives Support Corporation (LISC)
Carol Flores Lutheran Disaster Response
Edith Nino Lutheran Inter–City Network Coalition (LINC)
Gwen Franke Lutheran Inter–City Network Coalition (LINC)
Mark Junkans Lutheran Inter–City Network Coalition (LINC)
Julie Reid Lutheran Inter–City Network Coalition (LINC)
John Bell Neighborhood Centers, Inc.
Gren Shirman Second Mile Mission Center
Earnest Dyer Society of St. Vincent de Paul
Marcela Berg State of Texas, VAL
Frank Secor, Jr. Texas Baptist Men Disaster Relief
Rolan Chambliss The Salvation Army
Morris Fountain Time Banks USA
Eddie Hilliard United Methodist Church
Sandra Ray United Way/2–1–1 Texas
Kathleen Bailey Volunteer Houston

Meeting called to order at 10:00 by Rolan Chambless

Introductions/Announcements:

–Adventist Community Services working with Salvation Army in Galveston for Christmas projects
–Salvation Army Christmas registration has happened and gift programs are underway
–Food Bank is working on their Share the Holidays program with Channel 13 again this year
–Linc, Houston is working to collect 2000 toys for area children
–Catholic Charities is working again on their Share Your Blessing program
–Time Bank USA announced the launching of their programs today
–Asset Building Network is seeking to serve 100 children in SW Houston this holiday season. Toys for Tots can be accessed at 713–362–2036
–Houston Call Center is taking calls both for furniture needs and donations. 713–276–3955
–Lutheran Disaster Response is offering a free Long Term Recovery workshop December 10th. To register contact Carol Flores at carol.flores@lsss.org
–CERT Rodeo is February 7, 2009. For more information go to www.harriscountycitizencorps.com

Long Term Recovery Report:

Carol Flores reported

Each sub–committee of the Long Term Recovery Committee is meeting this week. For more information, see the front page of the TGCR VOAD website or contact the lead organizer for each work group.

All VOAD members are invited to attend any or all of the work group meetings.

The next general meeting of the LTRC is December 11 at 2:30 at the United Way

VOAD

January 5th will be our next quarterly business meeting, Linc, Houston and Second Mile Ministry will make presentations about their organizations.

All members are invited to bring ideas for ongoing education/training events

FEMA

Henry Neilson reported statistics as of 11/24/08

Harris County registrations: 373,106
Max Grants ($28,800): 233
60+ year old registrations: 45, 518
Homeowners: 197,000
Renters: 171,000

Total Registrations (Ike): 723,000
Assistance approved: $306 million
Housing assistance checks: $310 million
Other Needs Assistance: $76 million
Unemployment Assistance: $2.9 million

Chair Jennifer Posten, Interfaith Ministries for Greater Houston
Chair–Elect Rolan Chambless, The Salvation Army
Secretary Carol Flores, Lutheran Social Services
Treasurer Chris Fults, The Church of Jesus Christ of Latter day Saints

Standing committee chairs:

Membership Linda Hargis–Hebert, Harris County Community Services Department
Communications Carolyn Shell, American Red Cross
Education & Training Linda Walker, Adventist Community Services
Sandra Ray, United Way of Greater Houston

The Texas Gulf Coast Regional (TGCR) VOAD is a consortium of recognized voluntary organizations active in disaster relief. Its mission is to foster more effective service to people affected by disasters. VOADs support and facilitate the delivery of disaster services by their members. They do not themselves deliver response and recovery services. Member organizations support the efforts of federal, state, and local agencies and governments.

TGCR VOAD bases its mission on these four values:

Cooperation. By this we mean that we need each other, that no member organization has all the answers for the challenges we face. We treat members as partners.

Communication. Here we mean the regular sharing of information about our member organizations—their capacities, accomplishments, and commitments. We try to maintain good channels for sharing information, listen carefully to each other, and deal openly with concerns.

Coordination. We commit ourselves to work together and not competitively toward our goal of effective service to disaster victims. We seek to match services to need. Through planning and preparation, we equip our organizations to behave in a coordinated fashion in time of disaster.

Collaboration. We dedicate ourselves to work together to achieve specific goals and to undertake specific projects at disaster sites. We form partnerships during the disaster response.

Organizations wishing to coordinate their efforts with TGCR VOAD members are encouraged to register on the web site and add their organization to the list of VOAD members.

http://groups.google.com/group/tgcr_voad?hl=en

Services offered: Case Management, Hurricane Survivors; Case Management, Long–Term Case Management; Case Management, * (Providers of ANY Type of Case Management); Demographic Served: Survivors, Natural Disaster Impacted Communities; Support for "All" Disasters
Campaigns: 2008 Hurricane Ike; 211 (groups that are ASSOCIATED with 211); Adventist Community Services Disaster Relief; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Boat People S.O.S.; Catholic Charities; Episcopal Diocese; Government, FEMA / Department of Homeland Security; ICNA Relief USA (Islamic Community); Jewish Family Service; LDS ~ Church of Jesus Christ of Latter–day Saints; LTRC, Long Term Recovery Committee; Lutheran Disaster Response; Salvation Army; Save The Children; Society of St. Vincent de Paul; Southern Baptist Convention Disaster Relief; Texas Baptist Men Disaster Relief; Tzu Chi Foundation; UMCOR Relief Network; United Way; VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member); World Renew (also known as CRWRC–DRS ~ Christian Reformed World Relief Committee–Disaster Response Services
Updated Dec 20, 2009 · https://reliefdb.org/shelters/1721

VA

211 – VIRGINIA

Info/Hotline · Open

211, United Way
VA

Phone 211 / Hearing Impaired Users: Dial 711 for Virginia Relay then dial 2–1–1 / VideoPhone users dial 1–800–230–6977
Web www.211virginia.org/211provider/consumer/index211.do
Service Temporary

Services offered: Assistance ∗ (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals ∗ General Information & Referral; Information Resource ∗ (ANY/ALL Types); Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Support for "All Local" Disasters
Campaigns: 2008 Hurricane Hanna; 2010 Hurricane Earl; 2011 Hurricane Irene/Tropical Storm Irene; 2012 Hurricane Sandy; 211 (groups that are ASSOCIATED with 211)
Updated Aug 31, 2010 · https://reliefdb.org/shelters/6222

WA

211, Washington State

Info/Hotline · Open

211, United Way
WA

Phone 211 Or dial toll free 1–877–211–WASH (9274)
Web www.win211.org
Serves WA State
Service Permanent

King County:
http://www.crisisclinic.org/211KC.html

http://www.resourcehouse.info/Win211/

2009 Pacific Northwest Floods:

Per EMA, contact 211 for pet/livestock shelter updates/locations.

Services offered: Assistance ∗ (ANY Type of: Referrals or "How to" Assistance); Assistance, How to Find, Emergency Food Assistance; Assistance, How to, Navigate Disaster Relief Resources; Assistance, Referrals ∗ General Information & Referral; Assistance, Referrals, Housing, Disabled, Accessible Housing Referrals for Disabled; Assistance, Referrals, Housing, Housing Referrals (For Seniors/Elders); Assistance, Referrals, Housing, Housing Resource Referrals; Assistance, Referrals, Housing, Short–Term Housing Referrals; Assistance, Referrals, Medical Resources Referral; Assistance, Referrals, Mental Health Resources; Assistance, Referrals, Services for Special Needs Folks; Assistance, Referrals, Shelter Referrals, Youth Focused; Demographic Served: Children; Demographic Served: Homeless; Demographic Served: Homeless, Women Only; Demographic Served: Hungry; Demographic Served: Low Income Folks; Demographic Served: Low Income Folks, Women Only; Demographic Served: Seniors / Elderly; Demographic Served: Survivors, Natural Disaster Impacted Communities; Demographic Served: Survivors, Violence; Demographic Served: Teens; Demographic Served: Teens, Troubled; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, County/Parish; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Statewide; Directories of Services & Programs ∗ (ANY/ALL Types); Hotline ∗ (ANY/ALL Types); Hotline, Crisis Hotline; Hotline, Disaster Recovery Services Hotline for Survivors; Hotline, Disaster Updates, Community (Local); Hotline, Domestic Violence Hotline; Hotline, Shelter, Evacuation/Shelter Information & Updates; Hotline, Shelter Hotline (Find Help); Housing, Housing Assistance, Relocation $ for Survivors; Information Resource ∗ (ANY/ALL Types); Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Information Resource, Road Closures/Conditions; Services, Disaster Recovery ; Services, Disaster Relief; Services, Disaster Response; Shelter ∗ (ANY/ALL Types); Shelter, Emergency Shelter; Shelter, Emergency Shelter, Special Needs ; Shelter, Evacuation Shelter; Shelter, Evacuation Shelter, Updates/Status; Shelter, Evacuation, Special Needs Evacuation Shelter; Shelter, Homeless, Mens Homeless Shelter; Shelter, Homeless Shelter; Shelter, Red Cross Shelter Updates; Shelter, Womens, Battered Womens Shelter; Shelter, Women's Shelter; Support for "All" Disasters
Campaigns: 2009 Pacific Northwest Flooding; 211 (groups that are ASSOCIATED with 211); United Way; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member)
Updated Sep 15, 2009 · https://reliefdb.org/shelters/4083

Animal Evacuation Shelters, WA State, Pet/Livestock Shelters Updates/ Locations, INDEX

Animal Shelter · Standby

Animal Evacuation Shelter Services
WA

Phone Call 211 (WA) for Pet/Livestock Evacuation Updates/Locations

Service Temporary

http://www.seattlehumane.org/

EMERGENCY NEWS/Response
Washington State
For immediate release
News Release No. 5
Jan. 8, 2009, 12:30 a.m.
Contact: Mark Clemens, public information officer
Media Line: 800–688–8955
www.wadisasternews.com
Flooding Storm Update #5

CAMP MURRAY, WASH.—Significant rainfall on top of recent snowfall is causing flooding throughout the state. Seventeen counties, ten cities, and two tribal emergency operations centers (EOCs) are open. Chelan, Clallam, Columbia, Cowlitz, Jefferson, Kittitas, Lewis, Pierce, Skagit, Skamania, Spokane, Thurston, Walla Walla, Wahkiakum and Whatcom Counties plus the cities of North Bonneville, Orting, Shelton, Snoqualmie, South Prairie, Spokane, Sumner and Wilkeson have declared emergencies. The Governor's Proclamation of Emergency signed Dec. 24, 2008 continues supporting local jurisdictions in their response to this storm emergency.

Livestock shelters have opened in Pierce County at Frontier Park and Puyallup Fairgrounds, plus a pet shelter at the Sumner Veterinary Center. Snohomish County opened a livestock shelter at the Evergreen Fairgrounds and Thurston County has opened the Thurston County Fairgrounds. Please contact 2–1–1 regarding livestock and pet shelter status.

Frontier Park
21800 Meridian South, Graham, WA 98338

Sumner Veterinary Center
16024 60th Street E, Sumner, Washington 98390
(253)863–2258

Whatcom Humane Society (733–2080 ext 3002) is providing "temporary housing" for animals due to home evacuations. If you cannot take your animals to the shelter call 911 and ask for an animal control officer and they can arrange to pick them up.

Services offered: Shelter, Animals, Animal Shelter; Shelter, Animals, Livestock/Large Animal Evacuation Shelter; Shelter * (ANY/ALL Types); Shelter, Evacuation Shelter, Updates/Status; Support for "All" Disasters
Campaigns: 2009 Pacific Northwest Flooding; 211 (groups that are ASSOCIATED with 211)
Updated Sep 10, 2009 · https://reliefdb.org/shelters/4084

COAD – Community Organizations Active in Disaster

Info/Hotline · Open

WA

Phone (360) 992–6289
Web www.cityofvancouver.us/preparedness.asp?itemID=23932
Service Temporary

Primary COAD Functions and Lead Organizations

Clothing & Food–
Salvation Army

Donated Goods–
Adventist Community Services Disaster Response

Emergent Volunteers–
Human Services Council– Volunteer Connections

Emotional Support–
Trauma Intervention Program Inc.

Information and Referral–211 Info–
Human Services Council

Mass Care and Shelter–
TBD Summer 2008 due to federal plan changes

Spiritual Support–
Countywide Chaplaincy Program

Services offered: Information Resource, County Resources, Contacts & Services (County Level); Training * (ANY/ALL Types of Instruction)
Campaigns: 211 (groups that are ASSOCIATED with 211); Adventist Community Services Disaster Relief; CERT (Community

Emergency Response Team); Citizen Corps; COAD (Community Organizations Active in Disaster); Salvation Army
Updated Jun 19, 2010 · https://reliefdb.org/shelters/4421

Red Cross Open/Closed Shelters, 2009 Pacific Northwest Floods, INDEX

Shelter · Standby

Red Cross Shelter Updates
WA

Phone 1–800–GET–INFO
Serves King, Lewis, Mason, Pierce, Skagit, Snohomis, Thurston Counties, WA State
Eligibility Impacted by the 2009 Pacific Northwest Floods
Service Temporary

For detailed information on shelter locations please call 211 from a land phoneline.

EMERGENCY NEWS/Response Washington State
For immediate release
News Release No. 5
Jan. 8, 2009, 12:30 a.m.
www.wadisasternews.com

Flooding Storm Update #5

CAMP MURRAY, WASH.—Significant rainfall on top of recent snowfall is causing flooding throughout the state. Seventeen counties, ten cities, and two tribal emergency operations centers (EOCs) are open. Chelan, Clallam, Columbia, Cowlitz, Jefferson, Kittitas, Lewis, Pierce, Skagit, Skamania, Spokane, Thurston, Walla Walla, Wahkiakum and Whatcom Counties plus the cities of North Bonneville, Orting, Shelton, Snoqualmie, South Prairie, Spokane, Sumner and Wilkeson have declared emergencies. The Governor's Proclamation of Emergency signed Dec. 24, 2008 continues supporting local jurisdictions in their response to this storm emergency.

Record Flooding
Flood warnings are in effect today through Friday for 14 counties in Western Washington and seven in Eastern Washington. Twenty–four rivers are projected to experience flooding in the next 24–48 hours. Several rivers will be near record flood levels. http://ahps2.wrh.noaa.gov/ahps2/index.php?wfo=sew

Evacuations
Voluntary evacuations are recommended for the cities of Fife, Kelso, Naselle, Orting, Packwood, Randle, Snoqualmie, South Kelso and Stanwood plus Riverside Fire District 10 in east Pierce County.

American Red Cross emergency shelters
Published: January 8th, 2009 03:50 AM
Updated: January 8th, 2009 07:00 AM

The American Red Cross has opened shelters for Western Washington residents affected by rising floodwaters. Residents are asked to bring – toiletries including toothpaste, blankets, sleeping bags, pillows, clothing, towels, and washcloths. Pets are not allowed in shelters.

Pacific County:

Ocean Park Community Center

Kittitas County:

Cle Elum's Upper Kittitas County Senior Center

Ellensburg's St. Andrews Catholic Church

Chelan County:

Wenatchee Shelter

Cowlitz County:

Kelso's Cowlitz County Expo
First Presbyterian Church
Woodland's High School
Packwood Community Presbyterian Church
New Life Fellowship Church
Kalama High School

Pierce County:

Red Cross Shelter at Buckley Hall
127 North River Avenue, Buckley, WA 98321 Red Cross Shelter at Calvary

Calvary Community Church
15116 Gary Street East, Sumner, WA 98390

Red Cross Shelter at Mountain View Lutheran Church
3505 122nd Avenue East, Edgewood, WA 98372

Bonney Lake's Prairie Ridge Community Center and Senior Center

Buckley Community Center

Fife's Surprise Lake Middle School

Graham's Evergreen Presbyterian Church

Lakewood's First Baptist Church

Puyallup's Bethany Baptist Church

Nazarene Church – CLOSED – Due to potential flooding

Edgewood Community Church

From the Pierce County website:

JANUARY 8, 2009 – UPDATES

Puyallup Emergency Management Department says the Puyallup River at Puyallup has crested and is not expected to rise further. Although there is continues to be flood effects and standing water throughout the city, all who were evacuated yesterday are clear to return to their homes and businesses. Emergency Managenment personnel still caution citizens to head road closures and be cautious in flooded zones.,

The National Weather Service has downgraded the flow and height expectancy for the Puyallup River. The river has been receding since early this morning.

The National Weather Service, Advanced Hyrdrologic Prediction Service updates river information continuously on its website. Click here for the NWS latest predictions on the Puyallup River.

JANUARY 7, 2009 UPDATES

11:00 p.m. –The Puyallup EOC is working with the State and Pierce County EOCs on a plan to reroute traffic from River Road if flooding makes it necessary to close the road. There has been no decision to do so, but the WSDOT and the City of Puyallup want to be prepared.

Sound Transit has announced that all morning and afternoon trains between Seattle and Tacoma have been cancelled for Thursday, January 8. Check www.soundtransit.org rider alerts for updates or call 1–888–889–6368.

Evacuation
The Puyallup Office of Emergency Management directed volunteer evacuations in three flood prone zones in Puyallup today. Puyallup Police officers have been going door to door on East Main Street advising residents and businesses of the impending flood.

The EOC began a series of Reverse 911 calls this afternoon to alert citizens in three flood–prone zones in Puyallup. The EOC advised citizens to secure property and valuables and move themselves, their families and pets away from the flood zone.

Nazarene Church shelter closed: Early this afternoon two shelters were opened in Puyallup, Bethany Baptist Church (713 South Hill Park Drive) and the Puyallup Church of the Nazarene. Because the Nazarene church is in one of Puyallup's flood zones, the EOC has asked they transfer their people to Bethany Baptist Church on South Hill. Valley Community Inn, a mental health facility in downtown Puyallup has also moved 49 special needs people to Sunrise Lutheran Church on Shaw Road. For more shelter options see Pierce County Emergency Information.

Here is a list of earlier actions taken by the City of Puyallup on Wednesday, January 7:

8:00 a.m. – Puyallup Emergency Operations Center activated. Citizens with non–lifethreatening emergency should call the EOC Hotline at (253) 770–3336.

9:25 a.m. – Meridian Access Road off of Levy Road is closed for deployment of flood diversion tubes.

9:30 a.m. – The Puyallup EOC has been notified that the Graham Shelter is open – 10118 249th St. E., Graham

11:30 p.m. – The Puyallup EOC has been notified by NOAA that the Puyallup River is expected to rise to 36 feet. Previously the river was expected to rise to 30.3 feet.

12:30 p.m. – The Emergency Management Director is directing certain residents and businesses along East Main to evacuate as soon as possible.

1:00 p.m. - Emergency shelter open at Bethany Baptist Church, 713 South Hill Park Drive and Church of Nazarene.

5:00 p.m. – Church of Nazarene shelter closed due to potential flooding.

Grays Harbor County:

Oakville High School

Montesano's Church of God

Thurston County:

Red Cross Shelter at Rochester
LDS Church18501 Paulson SW, Rochester, WA 98579

Red Cross Shelter at New Day Christian Centre
17110 Violet Prairie Road, Tenino, WA 98589

King County:

Red Cross Shelter at Preston Park Community Center
8625 310th Avenue SE, Preston, WA 98050

Red Cross Shelter at Saint Matthew's Lutheran Church (new shelter)
1700 Edmonds Avenue NE, Renton, WA 98056

Mason County:

Red Cross Shelter at Mason County Public Utility District
3307 West Cota Street, Shelton, WA 98584

Lewis County:

Red Cross Shelter at Westminster Presbyterian Church
349 North Market Blvd, Chehalis, WA 98532

Red Cross Shelter at Centralia LDS Church
2801 Mount Vista, Centralia, WA 98531

Red Cross Shelter at Oakview Grange
2715 North Pearl, Centralia, WA 98531

Red Cross Shelter at Napavine Elementary
209 East Park Street, Napavine, WA 98356

Red Cross Shelter at Morton Elementary School
l427 Main Street, Morton, WA 98356

Red Cross Shelter at Packwood Community Presbyterian Church
13096 US Highway 12, Packwood, WA 98361

Snohomish County:

Red Cross Shelter at the Rock Church
16891 146th Street SE, Monroe, WA 98272

Red Cross Shelter at Arlington Free Methodist Church
730 East Highland Drive, Arlington, WA

Red Cross Shelter at New View Church
8028 272nd Street NW, Stanwood, WA

Concrete's First Presbyterian Church

Stanwood's Assembly of God

Skagit County:

Red Cross – Mt. Baker Chapter – Skagit County Shelter Updates:
http://www.mtbakerredcross.org/

Red Cross Shelter at St. Catherine Catholic Mission
45603 Limestone Street, Concrete, WA
(opened 6 pm 1/7/09)

Concrete High School

Whatcom County:

Red Cross – Mt. Baker Chapter – Whatcom County Shelter Updates:
http://www.mtbakerredcross.org/

Evacuation center at Kendall Elementary to be NOW CLOSED. 1/07/09

A full shelter to open at Nugent Corner Fire Station – 5664 Lawrence Rd (HWY 9) – by 6pm. 1/07/09 – Cots/Food are available

Shelter OPEN BY 3PM – Whatcom Newlife 2290 Main St, Ferndale

Bellingham's Rome Grange
2821 Mt Baker Hwy., Bellingham, WA, 98226 (360) 752–0075

Wahkiakum County:

Cathlamet Fire Hall
100 Main St., Cathlamet, WA 98612

Red Cross disaster relief workers have been constantly monitoring the flood waters and are in communication with local authorities regarding the possible impact upon nearby communities. Red Cross disaster response teams have been working on mapping out logistics, scheduling volunteer availability, assembling shelter supplies, identifying potential shelter locations, and tracking weather conditions.

The Red Cross is not a government agency. All American Red Cross disaster assistance is free, made possible by the voluntary donations of time and money from the American people. For more information, please contact your local Red Cross chapter or visit www.redcrosswashington.org.

Services offered: Shelter * (ANY/ALL Types); Shelter, Red Cross Shelter Updates; Support for "All" Disasters
Campaigns: 2009 Pacific Northwest Flooding; 211 (groups that are ASSOCIATED with 211); American Red Cross / Int'l Federation of RC / ICRC / IFRC
Updated Sep 11, 2020 · https://reliefdb.org/shelters/4081

Other locations

Citizen Action Team, Database Operations

Info/Hotline · Open

Private Citizen Volunteers
Anytown

Phone	978 266 2778
Web	www.reliefdatabase.org
Hours	8 AM–midnight, 7 days/week
Checks payable to	United Way of Tri–County, mail to Citizen Action Team, PO Box 2525, Acton, MA 01720
Service	Permanent

Call and help us expand the database, so it will be more useful to disaster relief workers, to help prepare for future disasters as well as to help with recovery from past disasters... Work from your home AND help the gulf!

All donations pay for fuel to ship donations to disaster zones.

Services offered: Assistance, How to, Navigate Disaster Relief Resources; Demographic Served: Low Income Folks; Directories, Directory of Contacts, Incident Command; Directories, Directory of Services, Case Management; Directories, Directory of Services, City/Town; Directories, Directory of Services, County/Parish; Directories, Directory of Services, Disabled Services; Directories, Directory of Services, Grants Info, Listings, News & Referrals; Directories, Directory of Services, National; Directories, Directory of Services, Regional; Directories, Directory of Services, Statewide; Directories, Directory of Services, Worldwide; Directories, Financial Assistance Programs; Directories, New Orleans Volunteer Camps; Directories of Services & Programs * (ANY/ALL Types); Directories, Online Database Resource; Directories, Online Database Resource, Needs/Avail Matching; Directories, Organic/Local Food Producers/Users; Directories, Recycling; Directories, Senior/Elder Services; Directories, Training Listings, News & Referrals; Disaster Relief System Development Guidance; Documentation, Disaster Planning; Documentation, Disaster Recovery Process; Documentation, Disaster Relief Process, Community Groups; Donations, In–Kind Donation, Services; First Responder, Gulf Region; First Responder, Mid–Atlantic Region; First Responder, MidWest Region; First Responder, Mountain States; First Responder, NorthEast Region; First Responder, NorthWest Region; First Responder, SouthEast Region; First Responder, SouthWest Region; First Responder, West Coast Region; Information Resource * (ANY/ALL Types); Information Resource, County Resources, Contacts & Services (County Level); Information Resource, Disaster Prep, Businesses; Information Resource, Disaster Prep, Governments/Community Groups; Information Resource, Disaster Prep, Relief Workers; Information Resource, Disaster Prep, Residents; Information Resource, Katrina Related; Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Management, Supply Chain Management Advice; Management, Volunteer Coordinator & Management, Volunteer; New "Business" Models; New "business" models, Government; New "business" models, Intel/Mgmt; New "business" models, Sustainable Societies; Recycling, Computers & Electronics; Recycling, Household Items; Recycling Network, Database for Trading/Re–use (NO FEE); Registry, Wish List Registry, Online Registry; Resource Databases for Supplies/Services (NO FEE); Resource Website for "Green" (incl socially just) Products/Services; Software Tools, for Disaster Orgs/EMAs; Software Tools, for Disaster Orgs/EMAs, Construction/Rebuild Focused; Software Tools, for Disaster Orgs/EMAs, Donations Coord Focused; Software Tools, for Disaster Orgs/EMAs, Volunteer Coord Focused; Supplies, Online Supplies; Support for "All" Disasters; Tech, Data Solution Architects, Humanitarian; Volunteer, Volunteer Referral Services; Volunteer, Volunteer Registry, Online; Warehouse, Local Disaster Relief Guidance
Campaigns: 2001 9–11; 2005 Hurricane Katrina; 2005 Hurricane Rita; 2005 Hurricane Wilma; 2007 California Wildfires; 2007 Fernley, Nevada Flood; 2007 Georgia/Alabama Tornado; 2007 Greensburg Kansas Tornado; 2007 Hurricane Dean; 2007

Hurricane Flossie; 2007 Midwest Floods; 2007 Pacific Northwest Flooding; 2007 South Mexico Floods; 2007 Tropical Cyclone Sidr; 2008 California Wildfires; 2008 Georgia Tornados; 2008 Hurricane Dolly; 2008 Hurricane Fay; 2008 Hurricane Gustav; 2008 Hurricane Hanna; 2008 Hurricane Ike; 2008 Hurricane Josephine; 2008 Marek/Sesnon/Sayre – California Wildfires; 2008 MidWest Floods; 2008 MidWest Tornado; 2008 Pacific Northwest Winter Snow Storm; 2009 American Samoa Tsunami; 2009 Australia Bushfires; 2009 Central Pacific Coast Jesusita Wildfire; 2009 Georgia Storms; 2009 Ice Storms; 2009 Indonesia–Asian Pacific Earthquakes/Storms; 2009 May Severe Storm & Tornado Support (KY/WV/MO); 2009 MidWest Floods; 2009 MidWest Floods Support (Closed/Standby); 2009 Pacific Northwest Flooding; 2009 SouthEastern Wildfires; 2009 SouthEast Floods, September; 2009 Station Wildfire; 2009 Tornadoes; 2010 /2011 Haiti Cholera Epidemic; 2010 April, Mississippi Tornado; 2010 Arkansas Campground Flood; 2010 Baja, Mexico Earthquake; 2010 Chile Earthquake; 2010 Colorado, Fourmile Canyon Wildfire; 2010 Haiti Earthquake; 2010 Haiti Earthquake, Orphanages/Childrens Homes; 2010 Haiti, Hurricane Tomas; 2010 Hurricane Earl; 2010 Massachusetts Flooding; 2010 May Oklahoma/Kansas Tornado; 2010 Midwest Flooding, August; 2010 New England Flooding; 2010 Oil Spill Gulf of Mexico; 2010 Pakistan Floods; 2010 Pakistan – Humanitarian Support for Armed Conflict; 2010 Snow & Ice Storms; 2010 US Severe Storms and Flooding; 2011 Alabama Tornado; 2011 Australia Floods; 2011 Brazil Floods; 2011 China Earthquake; 2011 East Africa Famine; 2011 Georgia Tornados; 2011 Hurricane Irene/Tropical Storm Irene; 2011 Japan Earthquake/Tsunami/Nuclear Disasters; 2011 Massachusetts Tornado; 2011 Mississippi Tornado; 2011 Missouri Tornado; 2011 New Zealand Earthquake; 2011 North Dakota Flood; 2011 Other Disasters; 2011 Philippines TS Sendong; 2011 Spring – Tornadoes–Floods–Wind Storms; 2011 Texas Wildfires; 2011 Tropical Storm Lee; 2012 Alabama Tornado; 2012 Colorado – High Park Wildfire; 2012 Colorado – Waldo Canyon Wildfire; 2012 Hurricane Isaac; 2012 Hurricane Sandy; 2012 (June) Minnesota – Floods; 2012 Oklahoma – Wildfires; 2012 Spring – Tornadoes; 211 (groups that are ASSOCIATED with 211); Aidmatrix; American Rainbow Rapid Response; American Red Cross / Int'l Federation of RC / ICRC / IFRC; Ending Extreme Poverty; Ending Pollution; Environmental Sustainability; Gifts in Kind; Global Warming Relief Supplies/Services; Government, FEMA / Department of Homeland Security; Homelessness Relief Services; International Relief & Development (IRD); United Way; VOAD (this org is not a member, but is "affiliated"); YouthBuild

Updated Apr 26, 2009 · https://reliefdb.org/shelters/246

211 National Website (Find a Local 211 website)

Info/Hotline · Open

211

Phone www.211.org
Web www.211.org
Serves Nationwide
Service Temporary

Every hour of every day, hundreds of people need essential human services – they are looking for training, employment, food pantries, help for an aging parent, addiction prevention programs for their teenage children, affordable housing options, support groups and ways of becoming part of their community. 2–1–1 allows people to give help and to get help.

2–1–1 is an easy to remember telephone number that, where available, connects people with important community services and volunteer opportunities. In 2007, 2–1–1 services in the United States answered nearly 10 million calls. The implementation of 2–1–1 is spearheaded by United Ways and information and referral agencies in states and local communities. United Way of America (UWA) and the Alliance for Information and Referral Systems (AIRS) strongly support federal funding so that every American has access to this essential service.

As of November 2008, 2–1–1 serves over 234 million Americans (more than 78% of the entire population) through 244 active 2–1–1 systems covering all or part of 48 states (including 31 states with 90%+ coverage) plus Washington DC and Puerto Rico. The remaining states are all in various stages of planning and implementation. Every few weeks, these coverage numbers increase.

As of September 2008, more than 9,300,000 Canadians –– more than 28% of the population –– have access to 211 services. Visit 2–1–1 Canada from more information.

This map shows the extent of 2–1–1 coverage in the United States and the list at the link below can link you with the various state 2–1–1 web sites.

http://211us.org/status.htm

Services offered: Assistance * (ANY Type of: Referrals or "How to" Assistance); Assistance, Referrals * General Information & Referral; Information Resource * (ANY/ALL Types); Volunteer Opportunities, In General * (ANY/ALL Types); Volunteers, Elder/ Senior Volunteers (This facility accomodates Elder Volunteers); Volunteers, Groups of Volunteers (This facility accomodates Groups of Volunteers); Volunteers, Individual Handicapped Volunteers (This facility accomodates Handicapped Volunteers); Volunteers, Individual Volunteers (This facility accomodates Individuals Volunteers); Volunteers, Teen Volunteers (This facility accomodates Teen Volunteers); Volunteer, Volunteer Registry, Online
Campaigns: 211 (groups that are ASSOCIATED with 211); United Way; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member)

Updated Dec 4, 2008 · https://reliefdb.org/shelters/3847

National Disaster Interfaiths Network (NDIN)

Info/Hotline · Open

Phone 212.669.6100

Contact Manager
Email info @ n–din . org
Web www.n–din.org
Service Temporary

Based in New York, this group looks to be a single coordinating agency for all of the country's faith–based recovery groups. It has an online database for social/disaster relief resources.

Note on the left side:

1. To register your org, it's easy. Click "Submit Directory"

2. To see an incredible library of resources for disaster planning/management, choose "resources". Scroll down to see a bunch of links to "tip sheets":

TIPS SHEETS:
01 – Disaster Basics for Faith Communities
02 – The Disaster Lifecycle: Where Do Religious Leaders Fit In?
03 – The Role of Faith Communities in Disasters
04 – How to Use Your House of Worship in a Disaster
05 – Disaster Backlash: Bias Crimes & Mitigation
06 – Continuity of Operations Planning
07 – Self–Care for Religious Leaders
08 – Disaster Spiritual Care
09 – Faith Communities & Disaster Mental Health
10 – Trauma Resilience and Harm Reduction in the Community
11 – Faith Communities & Evacuation Planning
12 – Faith Communities & Disaster Sheltering
13 – Faith Communities & Disaster Volunteerism
14 – Faith Communities & Donations Management
15 – National Faith–Based Disaster Service Organizations

Services offered: Demographic Served: Survivors, Natural Disaster Impacted Communities; Directories, Directory of Contacts, Incident Command; Directories, Directory of Services, County/Parish; Disaster Relief Supplies, Misc.; Distribution * (ANY/ALL Types); Distribution, Bulk Distribution; Distribution, Disaster Relief Supplies (Distribution To Org's Supporting Disaster Efforts); Distribution, Supplies, Local Distribution of Supplies; Distribution, Supplies, National Distribution of Supplies; Distribution, Supplies, Regional Distribution; Documentation, Disaster Preparedness Guidance, Community Groups; Documentation, Disaster Preparedness Guidance, Sample Timeline; Documentation, Disaster Recovery Process; Documentation, Disaster Relief Process, Community Groups; Documentation, Disaster Relief Process, Roles; Documentation, Disaster Relief Process, Supply Management; Documentation, Emergency Supply Kit Instructions; Documentation, Volunteer Instructions; Documentation, Volunteer Management Guidance; Donations, Coordination, Large Donation Coordination; Donations, In–Kind Donation, Services; Donations, In–Kind Donations Services, Corporate (Large); First Responder, Nationwide (All U.S. Regions); Information Resource, Disaster Prep, Governments/Community Groups; Information Resource, Disaster Prep, Relief Workers; Information Resource, Disaster Resources for Disaster Responders; Information Resource, Navigating the Disaster Recovery Process; Information Resource, Resources Available to Disaster Survivors; Information Resource, Situation Reports & Status Reports; Long Term Recovery Support; LTRC, Long Term Recovery Committee Advice; Management, Disaster Consultant; Management, Donations Management; Management, Supply Chain Management Advice; Management, Supply Chain Support/ Coordination; Management, Support, Disaster Response Coordination & Guidance; Management, Volunteer Coordination Services; Management, Volunteer Management Resources; Resource Bank; Resource Databases for Supplies/Services ($ FEE–BASED, NOT FREE); Resource Databases for Supplies/Services (NO FEE); Services, Disaster Mitigation; Services, Disaster, Post Disaster Needs Assessment; Services, Disaster Preparedness; Services, Disaster Recovery ; Services, Disaster Relief; Services, Disaster Response; Services, Disaster Response, Recovery, Preparedness & Mitigation; Services, Logistics Support; Support for "All" Disasters; Support for "All Local" Disasters; Training Classes, Disaster Mitigation; Training Classes, Disaster Ops, CAN Training; Training Classes, Disaster Ops, Communications; Training Classes, Disaster Ops, Disaster Ministry, Faith–Based; Training Classes, Disaster Ops, Disaster Relief/Recovery, Online; Training Classes, Disaster Ops, Mass Feeding; Training Classes, Disaster Ops, Volunteer Training; Training Classes, Disaster Preparedness; Training Classes, Disaster Recovery; Training Classes, Disaster Response; Training Classes, Disaster Volunteer Management; Training Classes, Disaster Volunteer Orientation; Training Classes, Emergency Distribution Operations; Training Classes, Emergency/Evacuation Shelter Operations; Training Classes, First Response, Misc. * (ANY/ALL Types); Training Classes, Warehouse Operations; Training Workshops, Disaster Ops, Disaster Rebuilding/Recovery Workshops
Campaigns: 2010 US Severe Storms and Flooding; 2011 Alabama Tornado; 2011 Georgia Tornados; 2011 Hurricane Irene/ Tropical Storm Irene; 2011 Massachusetts Tornado; 2011 Mississippi Tornado; 2011 Missouri Tornado; 2011 North Dakota Flood; 2011 Other Disasters; 2011 Spring – Tornadoes–Floods–Wind Storms; 2011 Texas Wildfires; 211 (groups that are ASSOCIATED with 211); Adventist Community Services Disaster Relief; Aidmatrix; American Red Cross; CAN (Coordinated Assistance Network.); Catholic Charities; Catholic Charities Community Services; Catholic Charities Social Services; Catholic Charities USA; CityTeam; CWS ~ Church World Service; Disaster Response Network; Ending Extreme Poverty; Habitat For Humanity; Homelessness Relief Services; Islamic Relief; LDS ~ Church of Jesus Christ of Latter–day Saints; LTRC, Long Term

Recovery Committee; LTRG, Long Term Recovery Group; Lutheran Disaster Response; Lutheran Social Services Disaster Response; Mercy Corps; Operation Blessing; UCC ~ United Church of Christ; UMCOR Relief Network; United Methodist Disaster Response; VOAD, NVOAD (National Voluntary Organizations Active in Disaster – this org is a member); VOAD – Voluntary Organizations Active In Disaster (this Org is a Chapter Level Member); VOAD – Voluntary Organizations Active In Disaster (this Org is a State Level Member); World Vision

Updated Sep 6, 2011 · https://reliefdb.org/shelters/8888